



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	17 50%	12 35%	4 12%	1 3%	34
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	13 38%	14 41%	4 12%	3 9%	34
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	9 26%	17 50%	6 18%	2 6%	34
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	9 26%	11 32%	8 24%	6 18%	34
SALAS DE AULA : limpeza e ventilação.	12 35%	14 41%	8 24%	- 0%	34
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	7 21%	14 41%	10 29%	3 9%	34
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	17 50%	12 35%	5 15%	- 0%	34
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	6 18%	17 50%	8 24%	3 9%	34

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	8 24%	12 35%	11 32%	3 9%	34
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	7 21%	16 47%	8 24%	3 9%	34
O COORDENADOR: é acessível ao aluno?	13 38%	14 41%	2 6%	5 15%	34
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	12 35%	13 38%	3 9%	6 18%	34
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	5 15%	19 56%	9 26%	1 3%	34
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	15 44%	16 47%	3 9%	- 0%	34
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	17 50%	15 44%	1 3%	1 3%	34
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	13 38%	19 56%	2 6%	- 0%	34
OS PROFESSORES: fazem chamada?	28 82%	6 18%	- 0%	- 0%	34
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	13 38%	18 53%	3 9%	- 0%	34
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	20 59%	12 35%	2 6%	- 0%	34
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	21 62%	11 32%	2 6%	- 0%	34
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	22 65%	10 29%	2 6%	- 0%	34
Você acessa o aluno online frequentemente?	20 59%	12 35%	2 6%	- 0%	34
Você acessa o Office365 (email) frequentemente?	10 29%	10 29%	7 21%	7 21%	34
Você acessa o portal frequentemente?	19 56%	14 41%	1 3%	- 0%	34
Você se sente apto para utilizar os recursos de TI?	18 53%	9 26%	6 18%	1 3%	34
Você utiliza o Moodlerooms (AVA) frequentemente?	18 53%	14 41%	1 3%	1 3%	34
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	8 24%	5 15%	12 35%	9 26%	34
Você utiliza o recurso de internet frequente?	19 56%	14 41%	1 3%	- 0%	34
Você utiliza o recurso de WIFI frequentemente?	19 56%	12 35%	2 6%	1 3%	34

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	90 33%	111 41%	53 19%	18 7%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	325 46%	271 38%	80 11%	38 5%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	7	21%
Localização	9	26%
Preço	12	35%
Prestígio da Faculdade	-	0%
Qualidade do curso	6	18%
Outros	-	0%

**O que é mais importante para você ao cursar uma faculdade?**

Fazer amigos	-	0%
Obter diploma	5	15%
Obter melhor emprego	15	44%
Obter melhor salário	4	12%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	10	29%
Outros	-	0%

**Qual o cargo que você ocupa na empresa em que trabalha?**

Autônomo	-	0%
Não estou trabalhando	11	32%
Estagiário	-	0%
Auxiliar	5	15%
Assistente	7	21%
Analista	11	32%
Supervisor	-	0%
Coordenador	-	0%
Gerente	-	0%
Diretor	-	0%
Outros	-	0%

**O CURSO - Em relação ao seu curso, você se considera:**

SATISFEITO	25	74%
INSATISFEITO	9	26%
NÃO SEI RESPONDER	-	0%

**Qual a sua renda mensal atual?**

Não possuo renda	3	9%
De 0 até 880	11	32%
De 881 até 1760	15	44%
De 1761 até 3720	5	15%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

**Qual a renda mensal da sua família?**

Não possuo renda	-	0%
De 0 até 880	-	0%
De 881 até 1760	-	0%
De 1761 até 3720	19	100%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**

Atendimento - Presencial	-	0%
Atendimento - Telefônico	-	0%
Comunicação com o aluno	1	3%
Coordenador	3	9%
Currículo do curso (disciplinas)	4	12%
Incentivo financeiro (bolsas variadas)	2	6%
Infraestrutura física	1	3%
Infraestrutura Tecnológica	1	3%
Localização	8	24%
Mensalidade	4	12%
Professor	10	29%

**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

Atendimento - Presencial	1	3%
Atendimento - Telefônico	2	6%
Comunicação com o aluno	7	21%
Coordenador	2	6%
Currículo do curso (disciplinas)	3	9%
Incentivo financeiro (bolsas variadas)	2	6%
Infraestrutura física	3	9%
Infraestrutura Tecnológica	3	9%
Localização	2	6%
Mensalidade	-	0%
Professor	9	26%

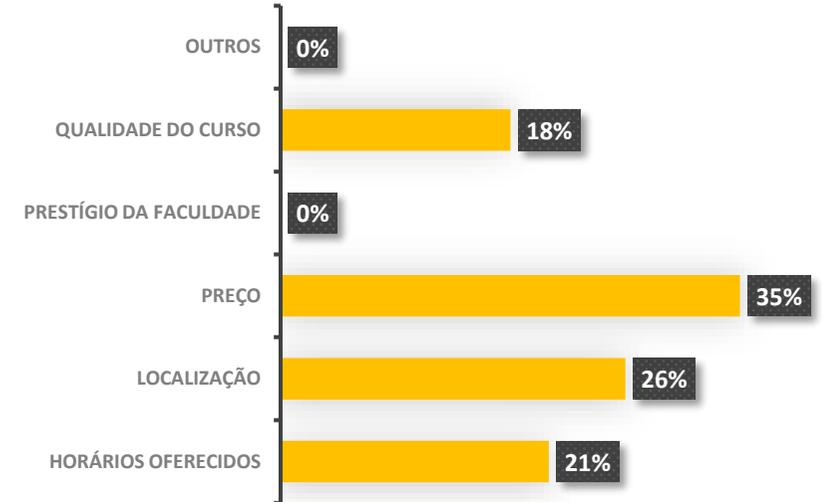
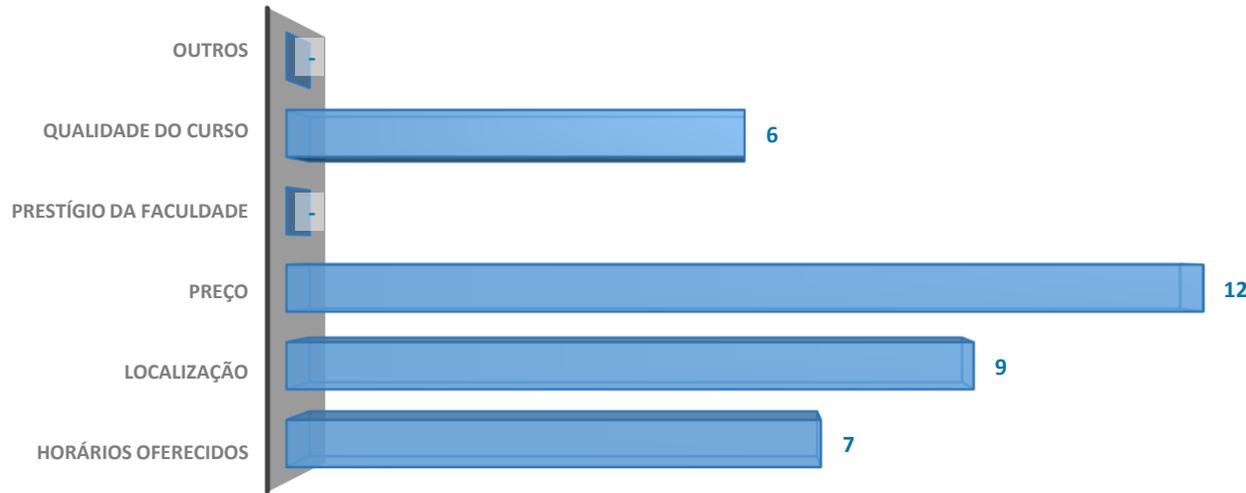
ÍNDICE DE ADEÇÃO:

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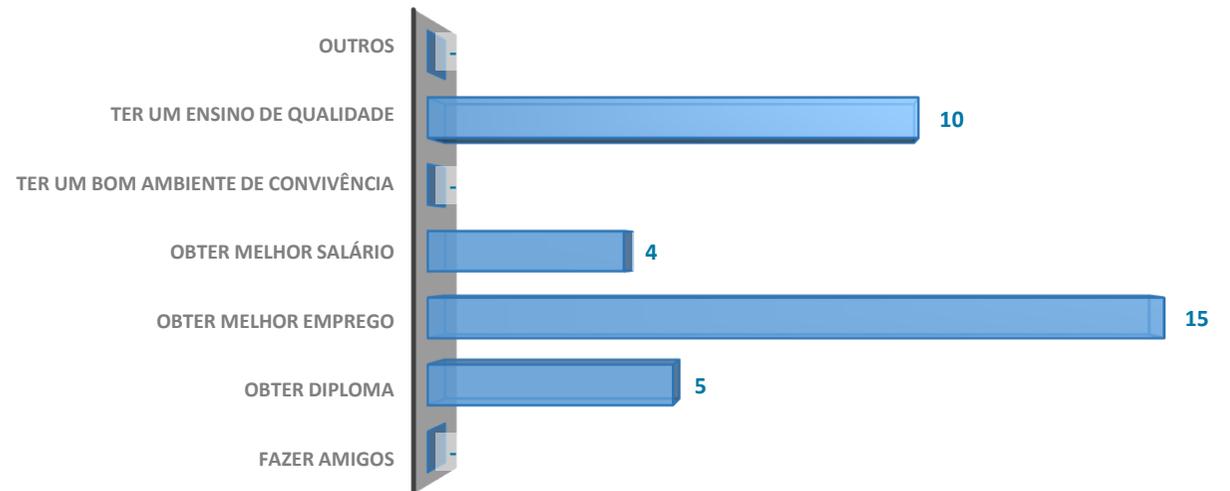
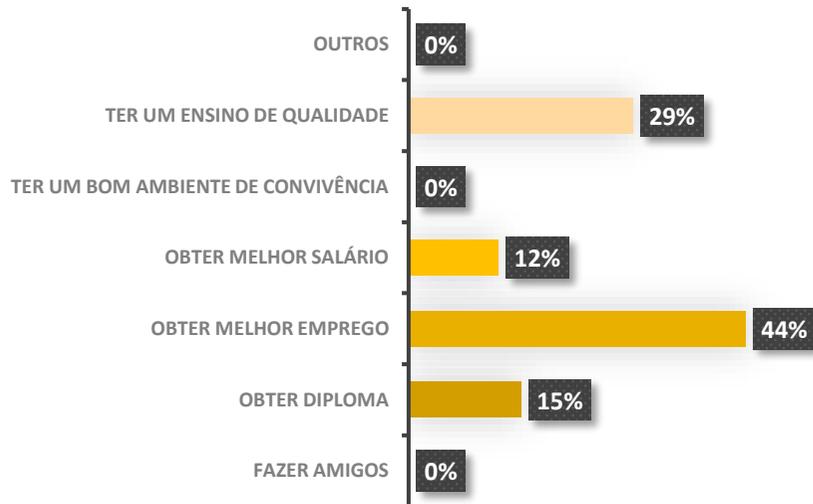
39,29%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

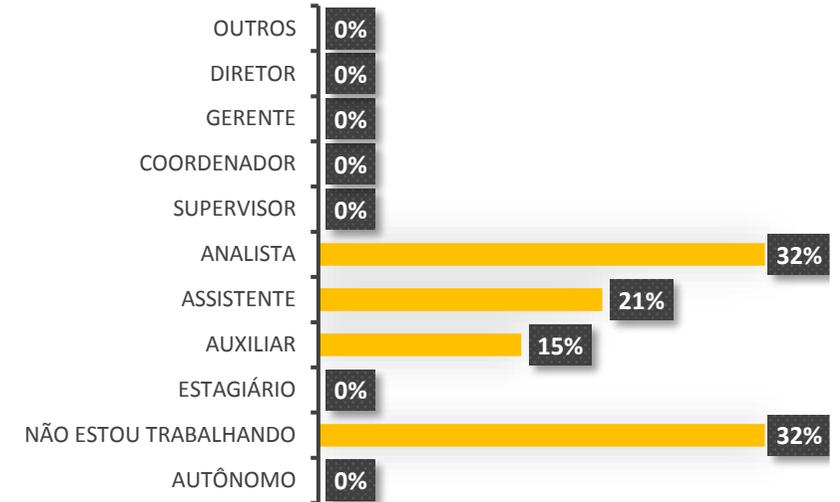


O que é mais importante para você ao cursar uma faculdade?

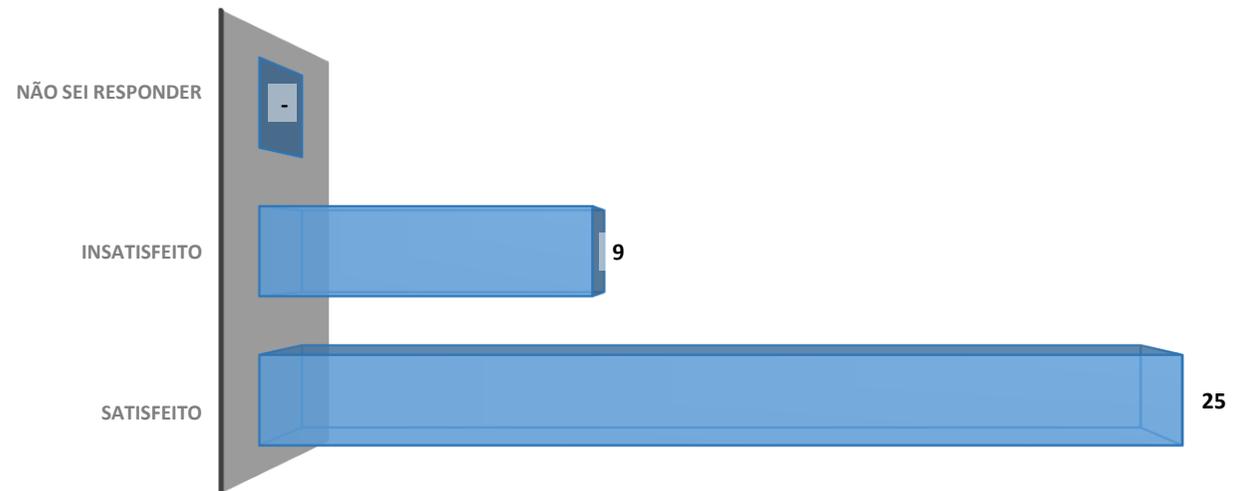
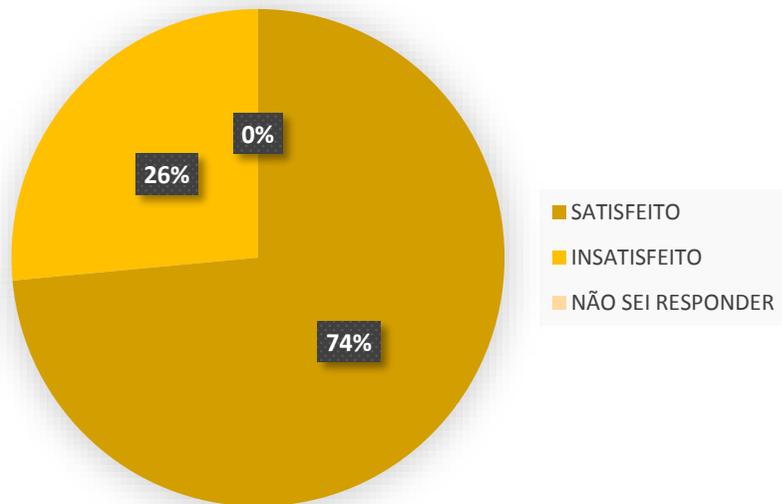




Qual o cargo que você ocupa na empresa em que trabalha?

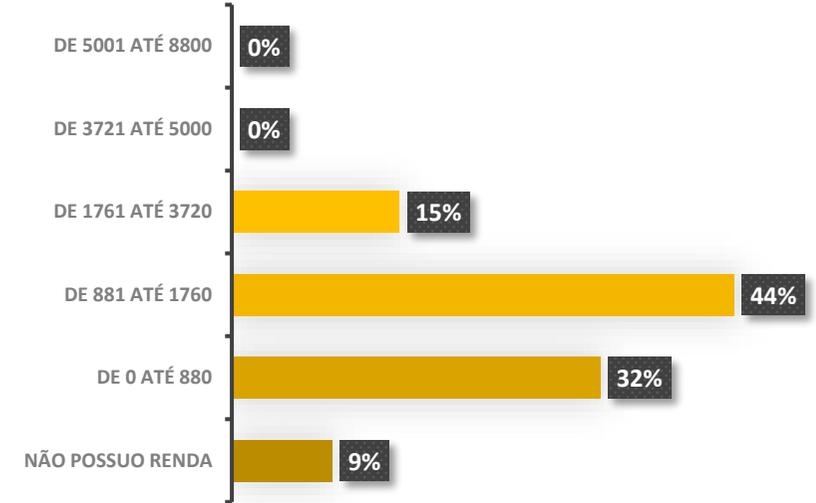
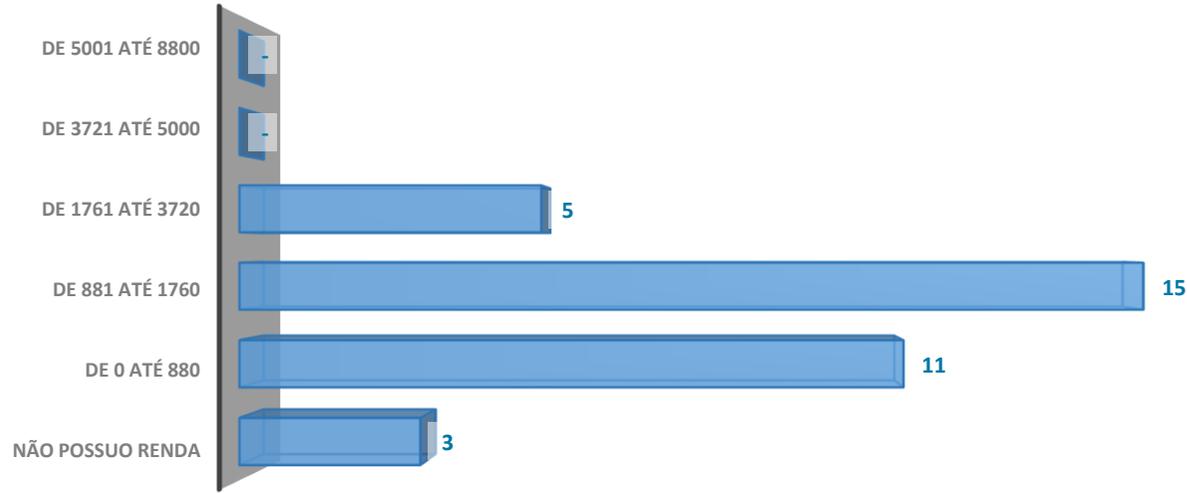


O CURSO - Em relação ao seu curso, você se considera:

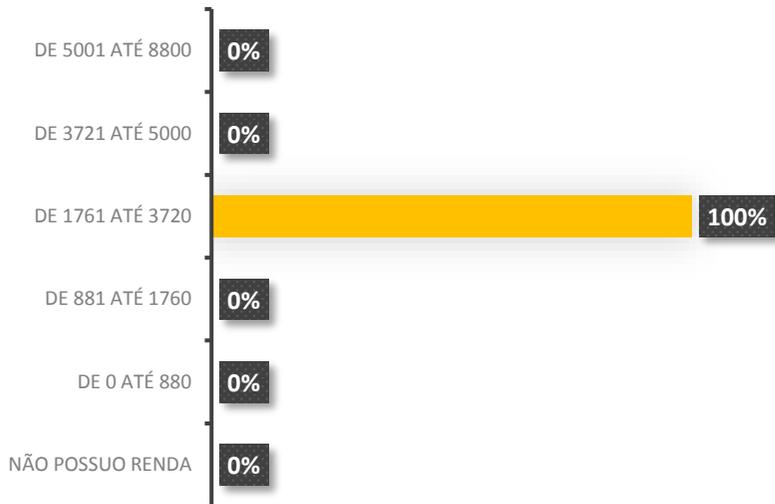




**Qual a sua renda mensal atual?**

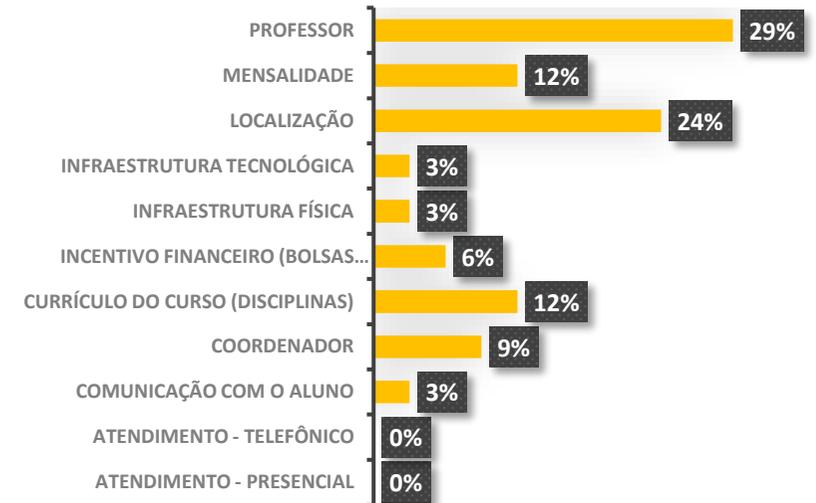
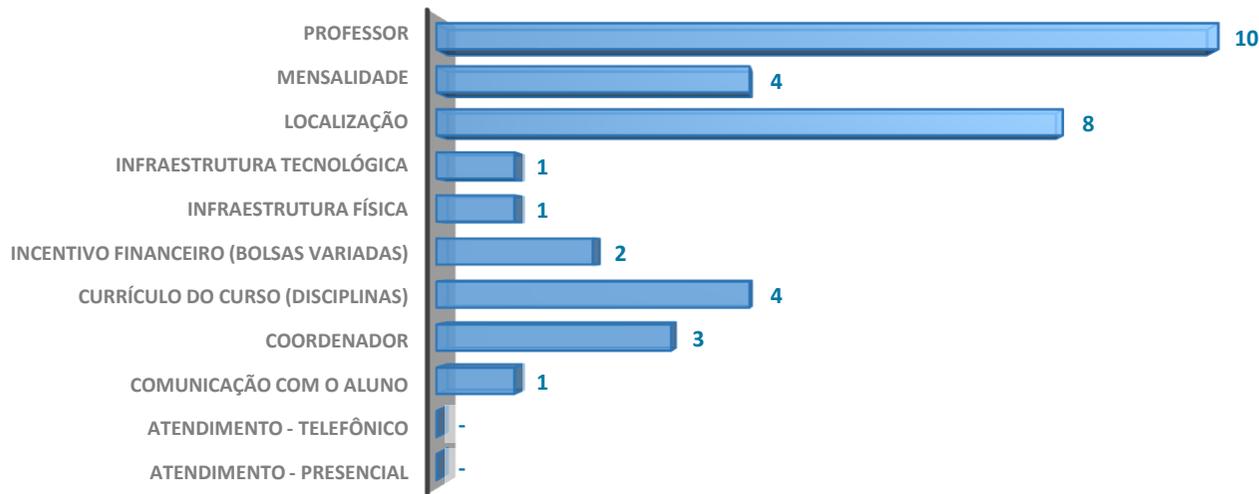


**Qual a renda mensal da sua família?**

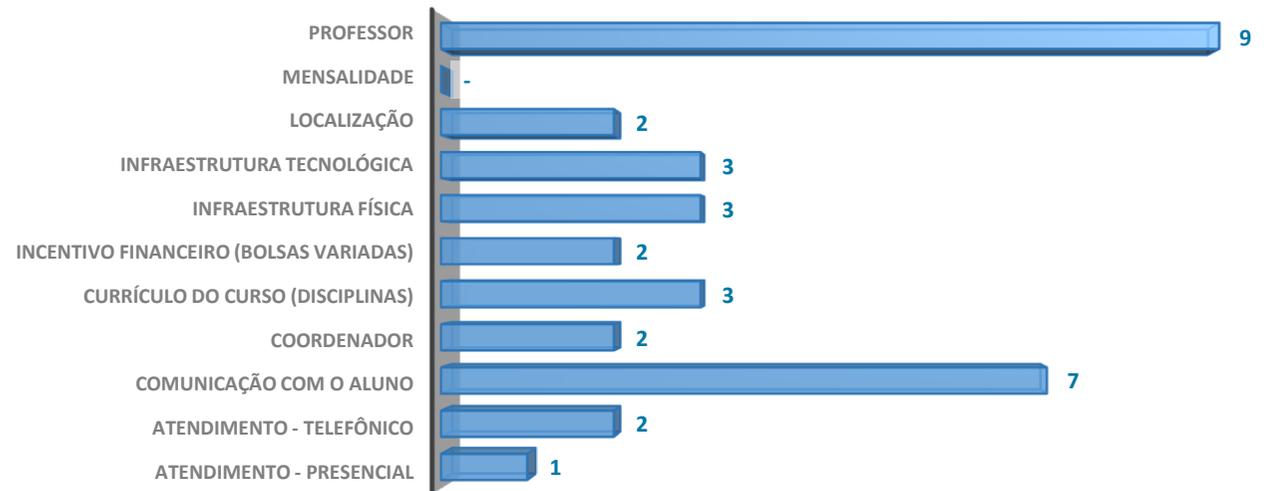




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

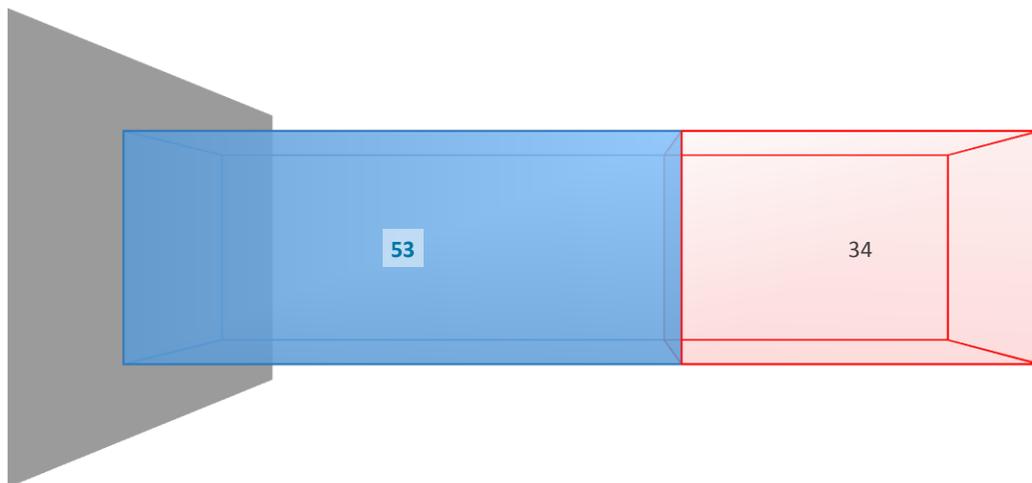


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

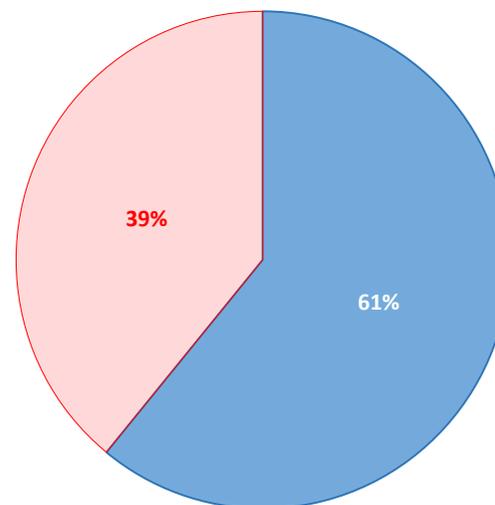




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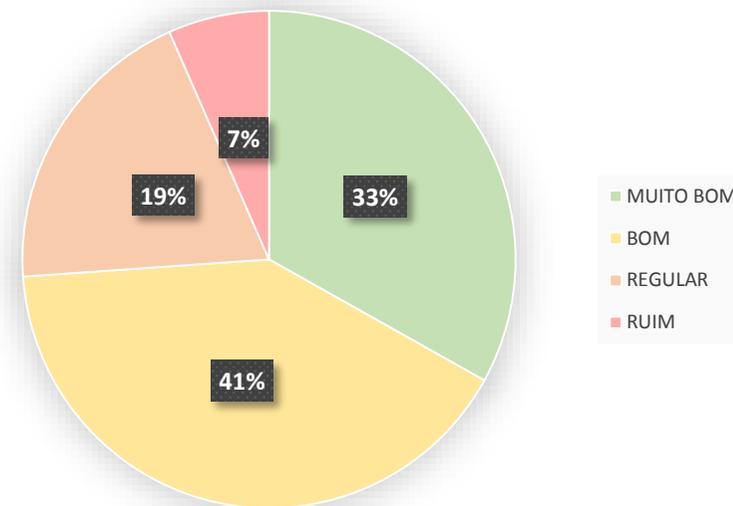
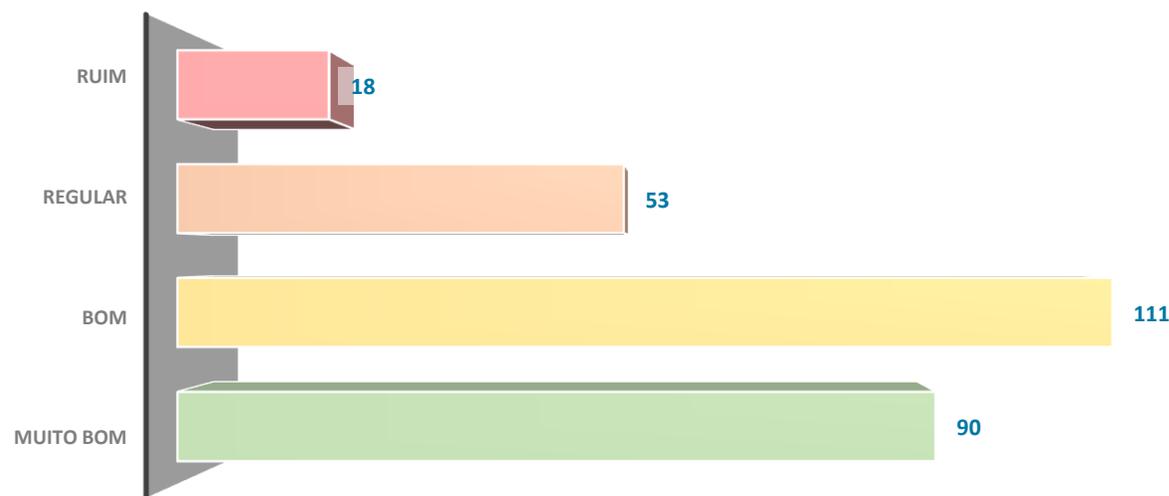


■ Não responderam  
■ Responderam

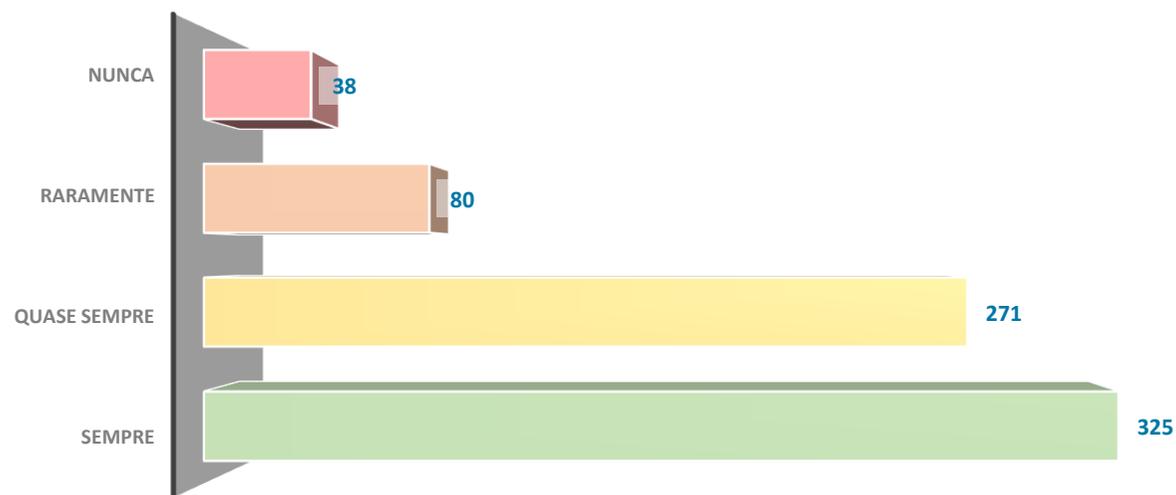
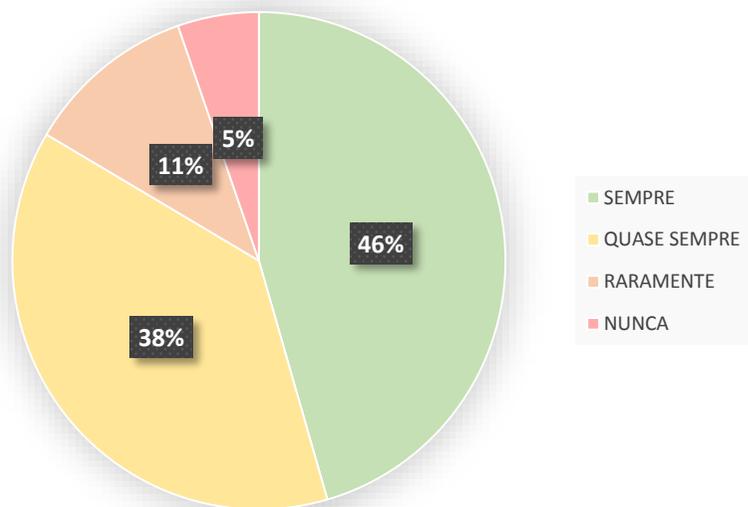




GERAL - Questões Objetivas Qualitativas

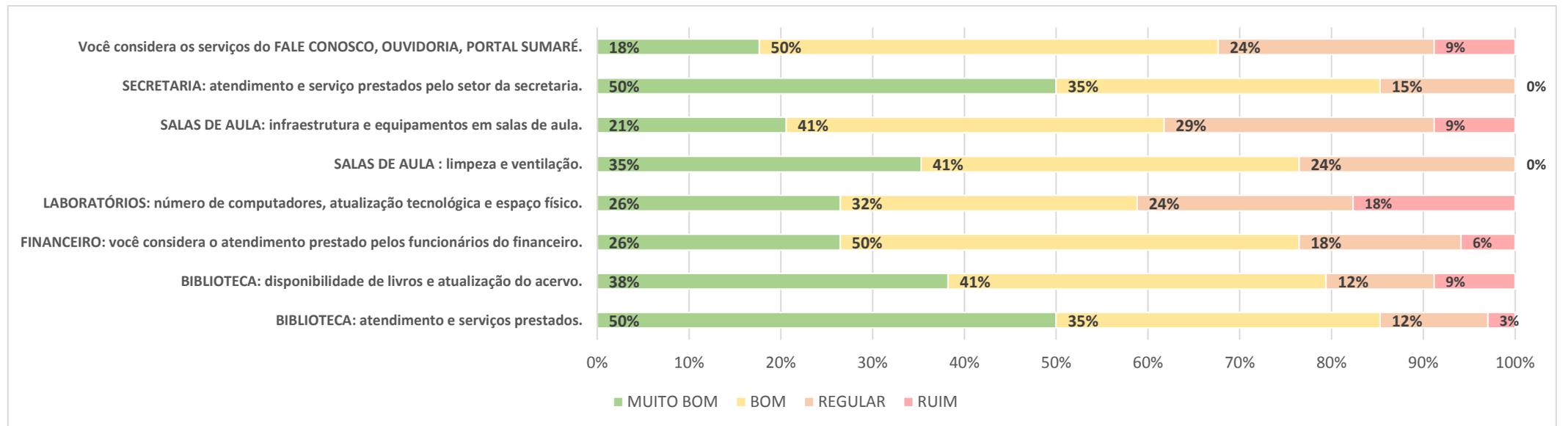
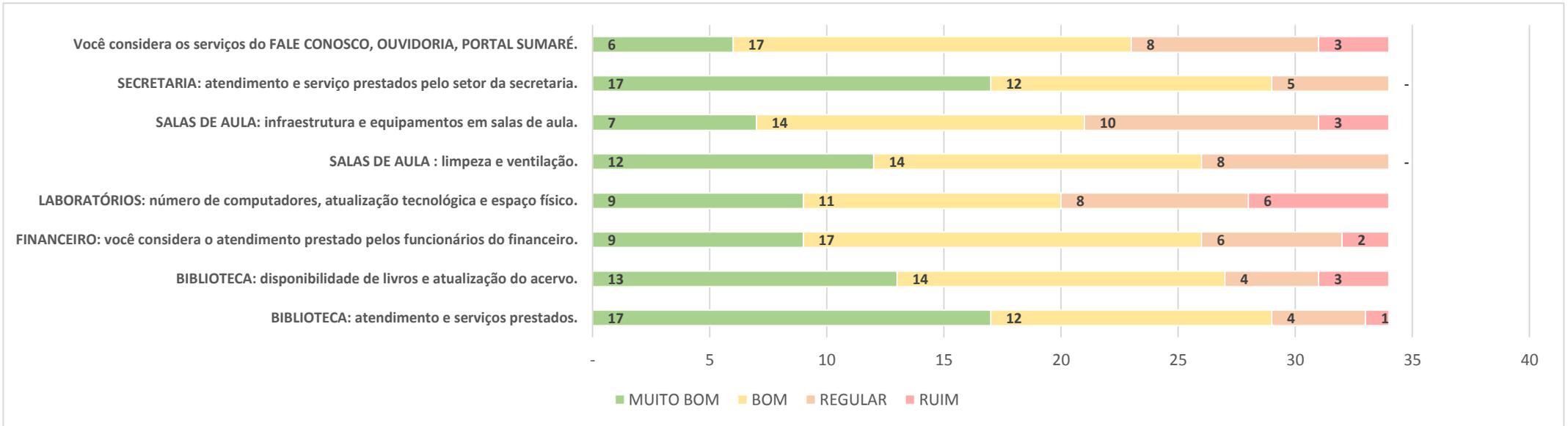


GERAL - Questões Objetivas Periodicidade



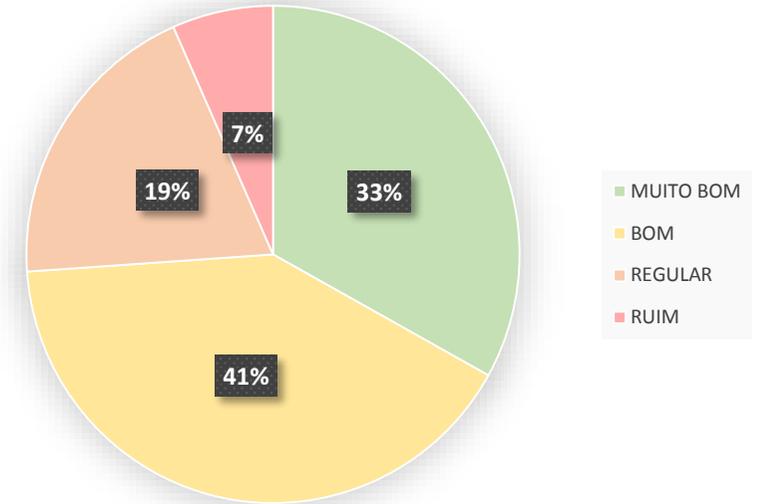
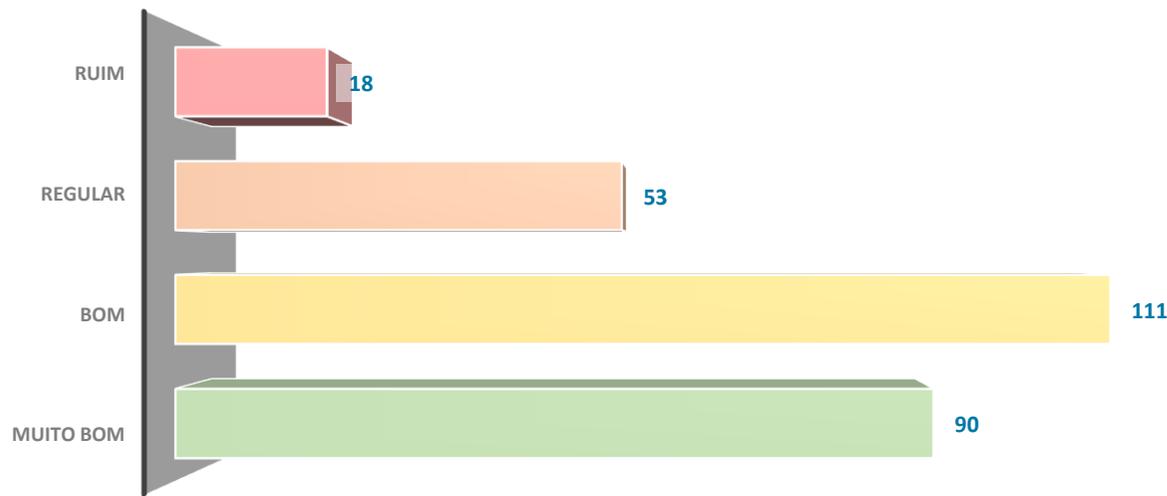


Questões Objetivas

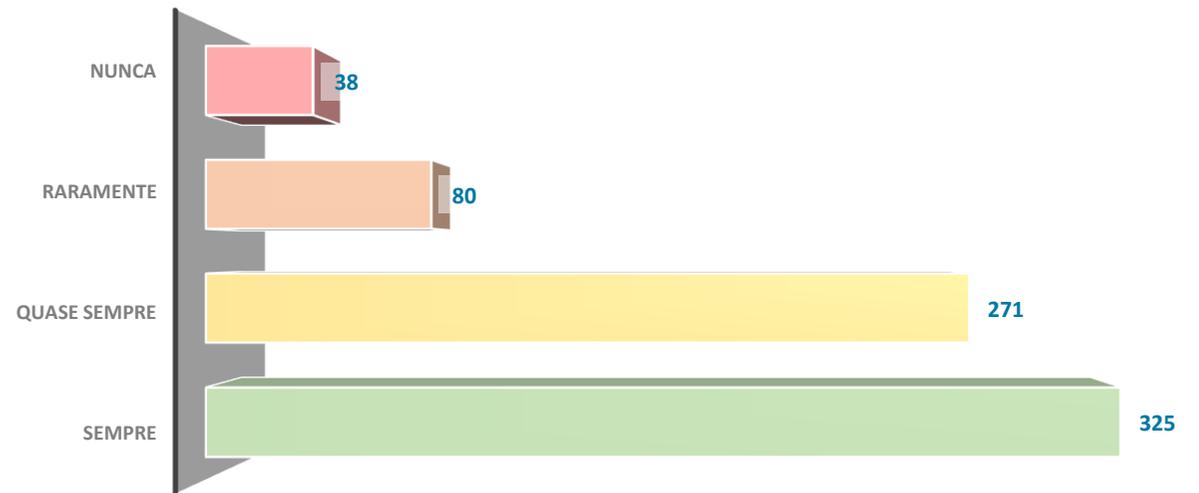
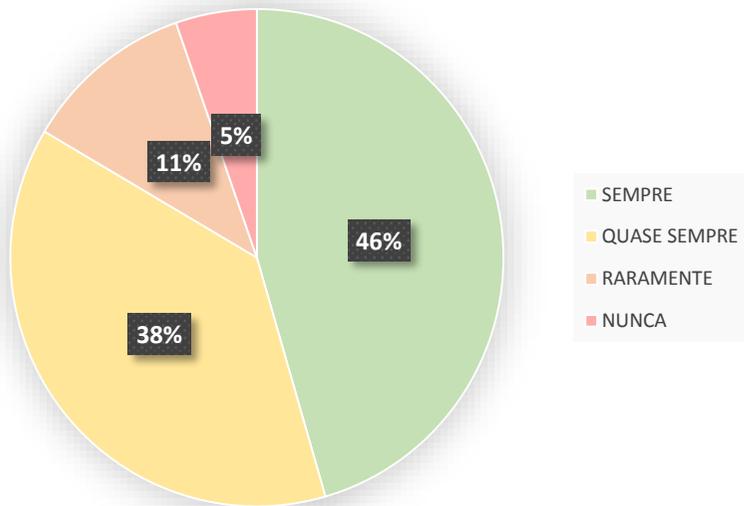




GERAL - Questões Objetivas Qualitativas

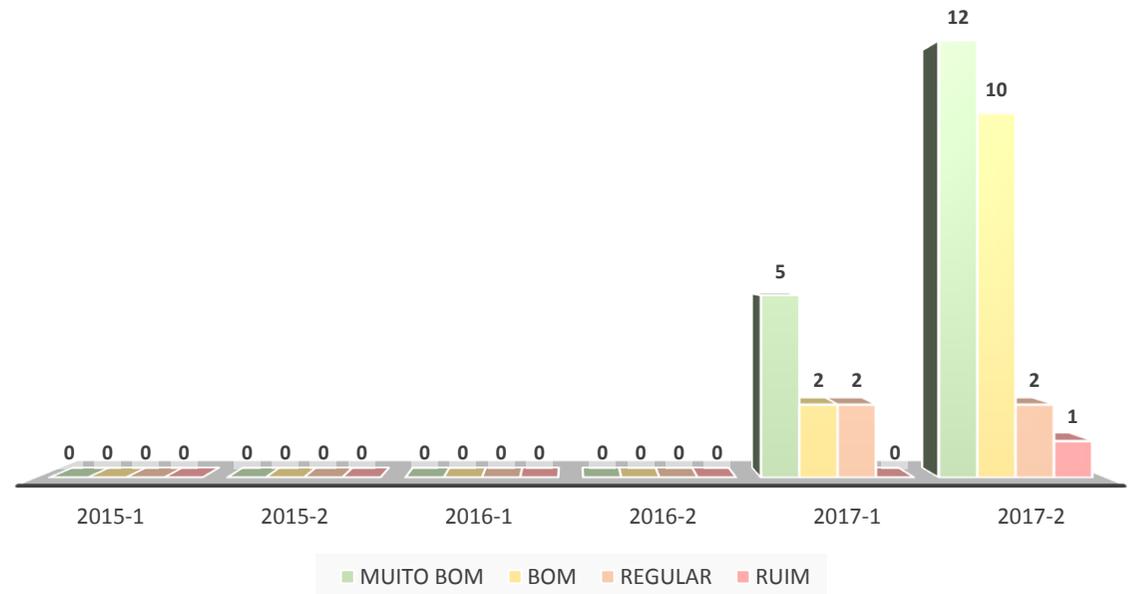
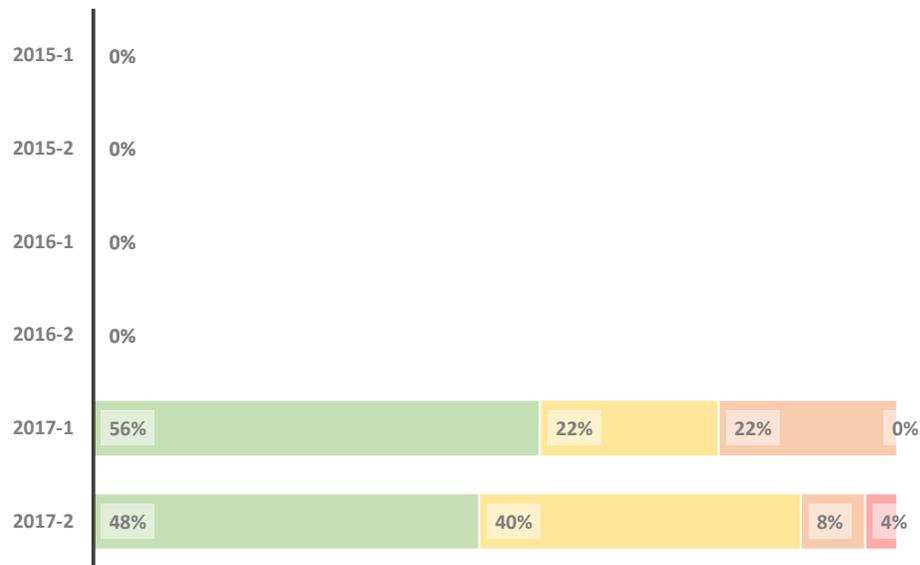
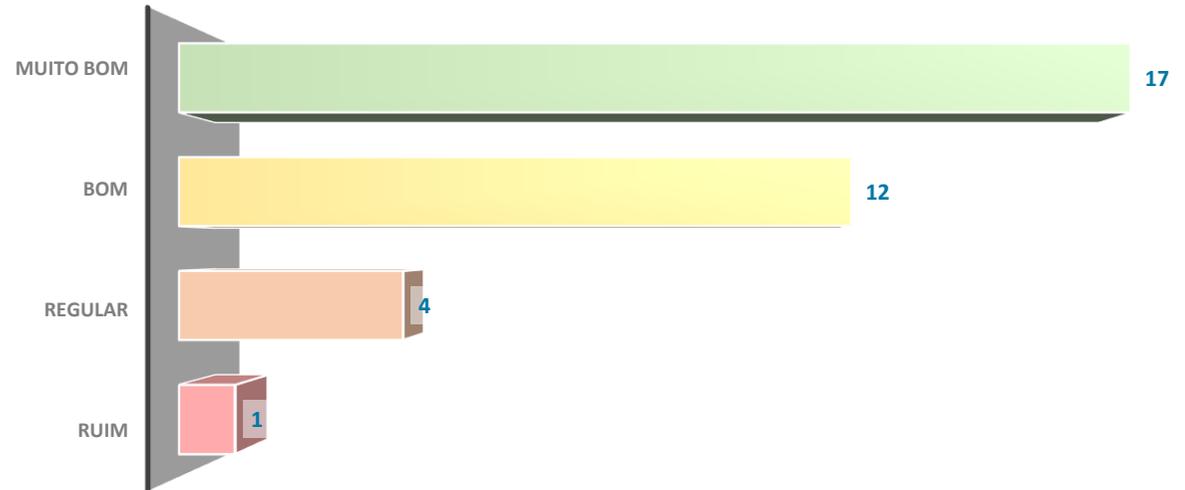
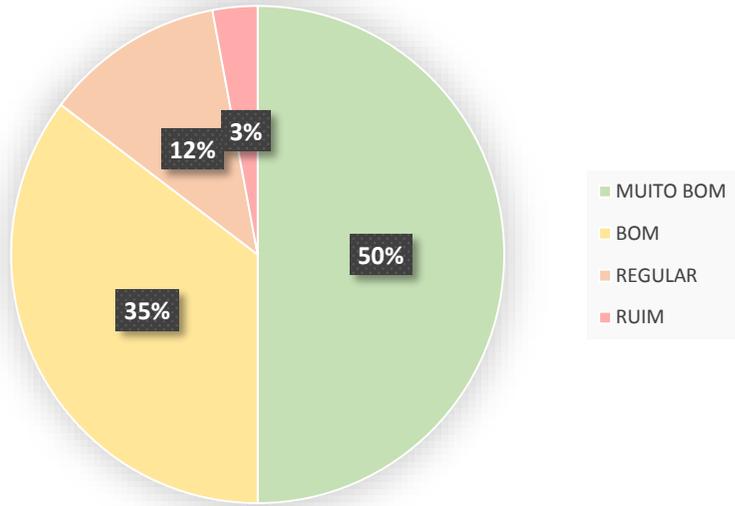


GERAL - Questões Objetivas Periodicidade



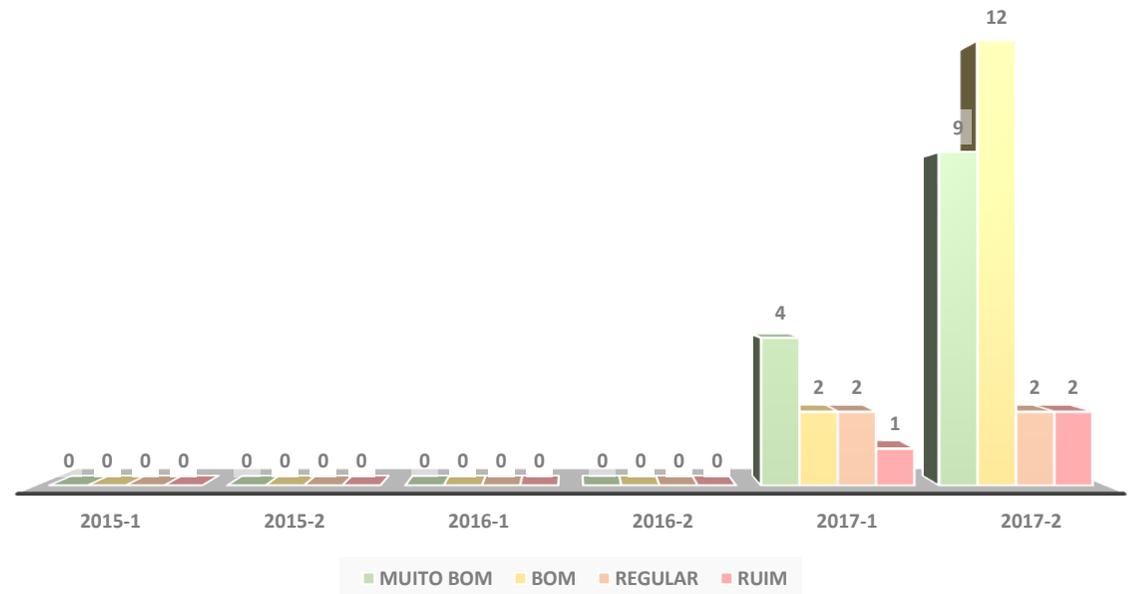
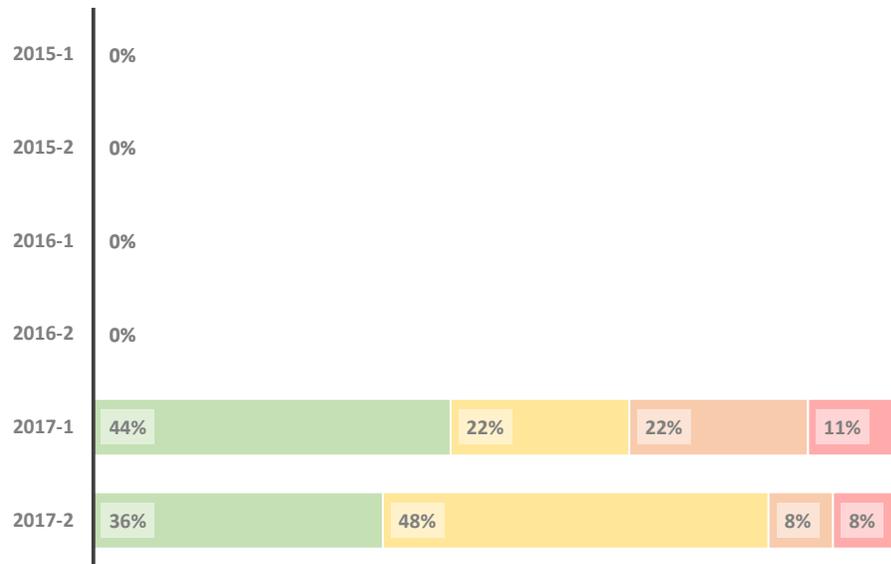
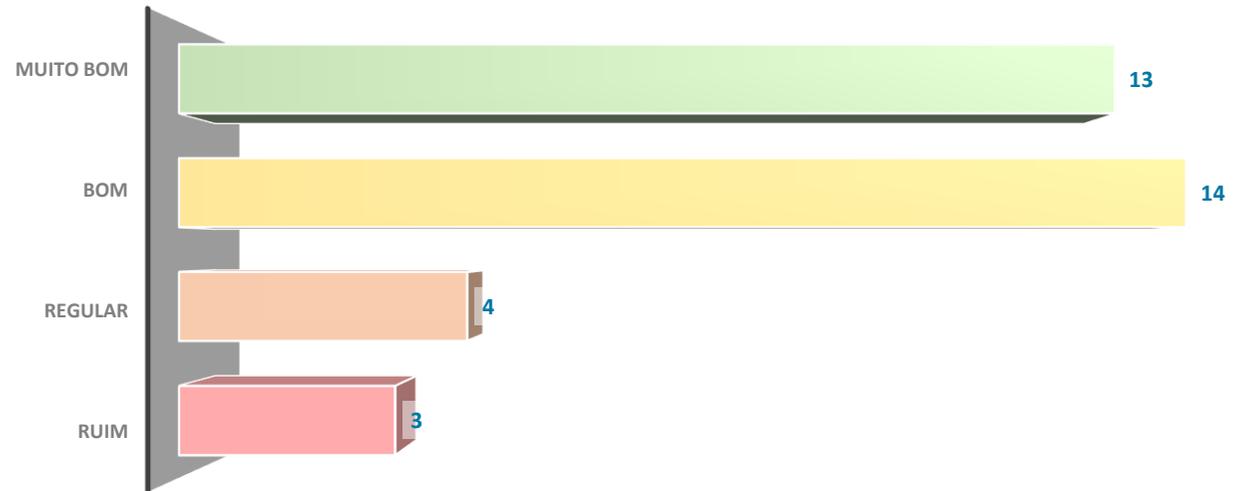
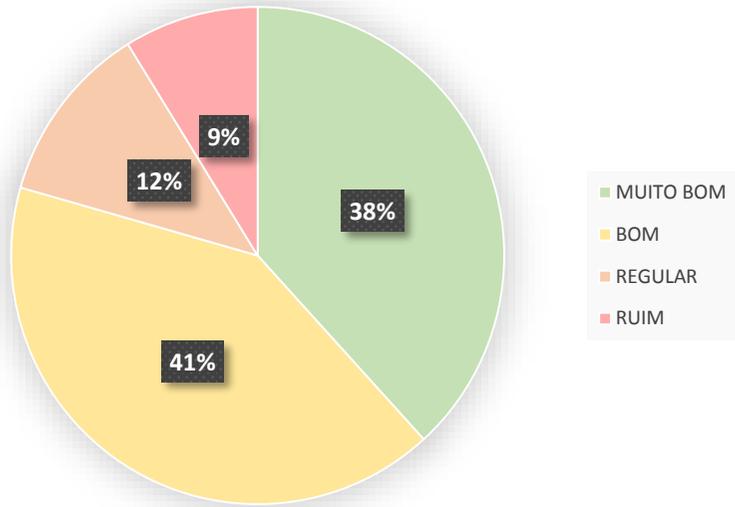


**BIBLIOTECA: atendimento e serviços prestados.**



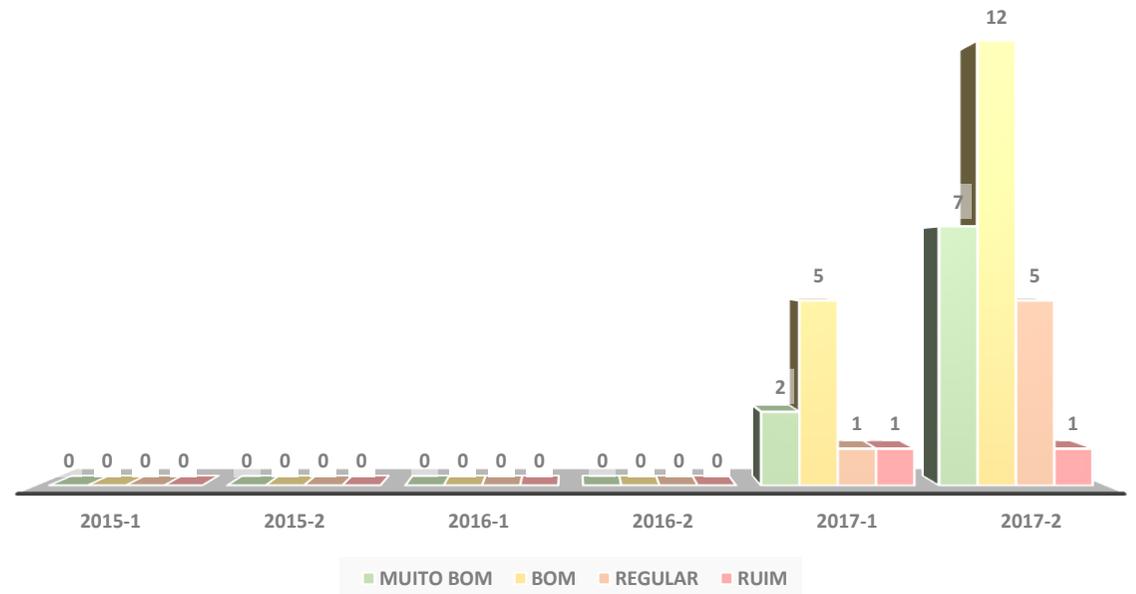
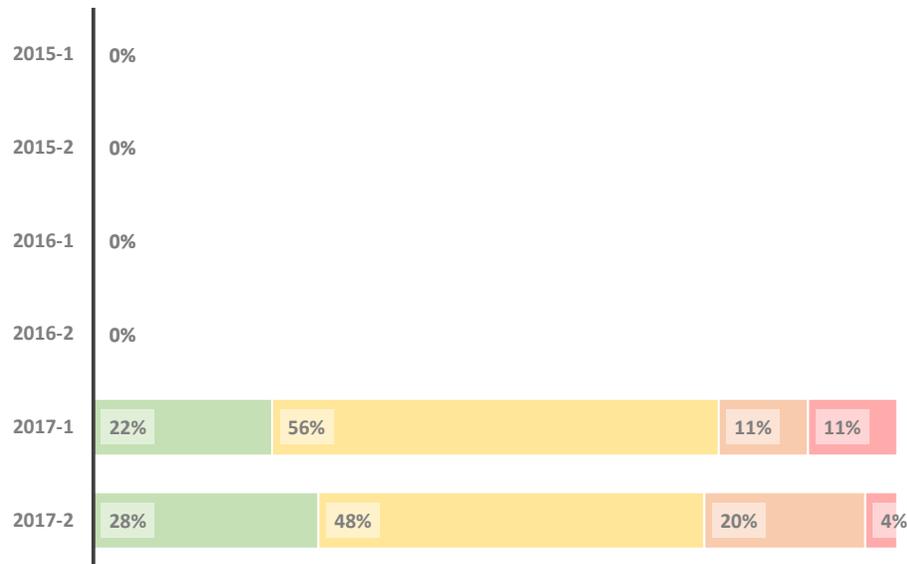
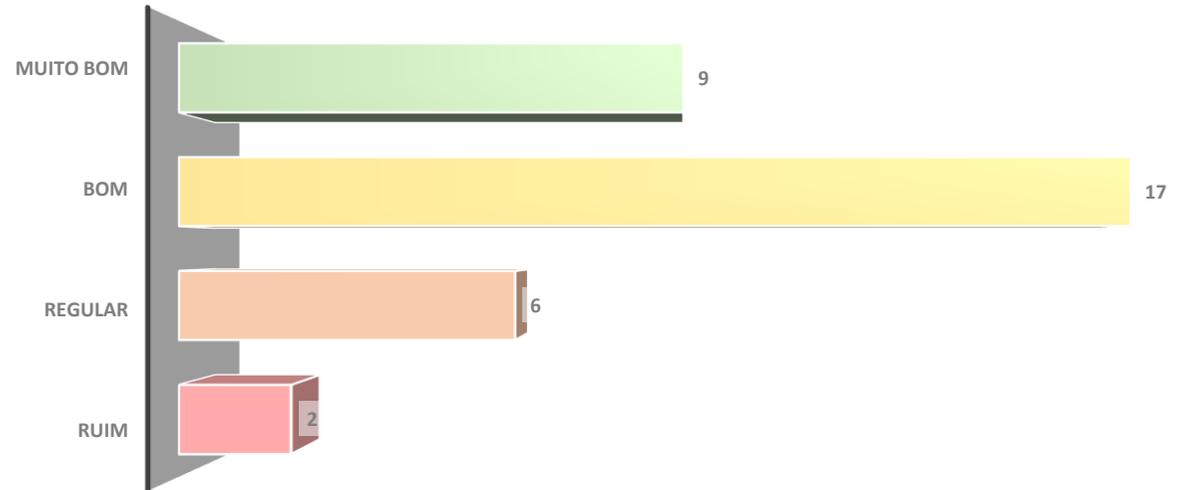
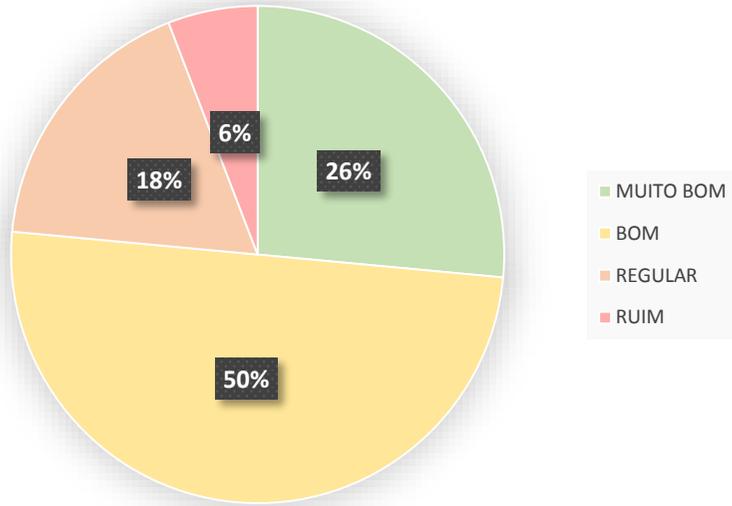


**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



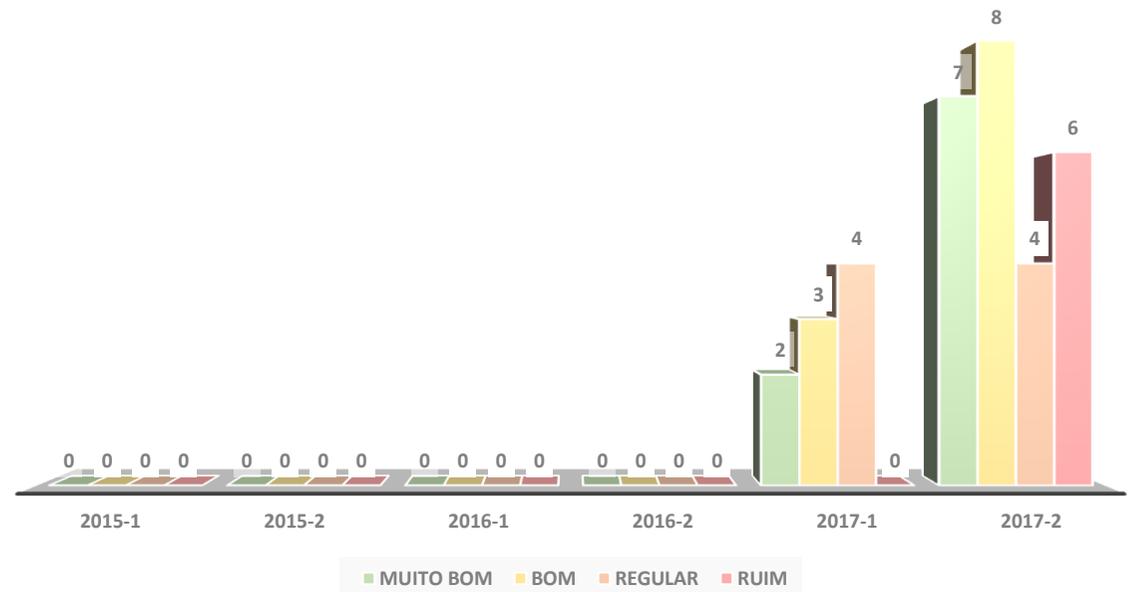
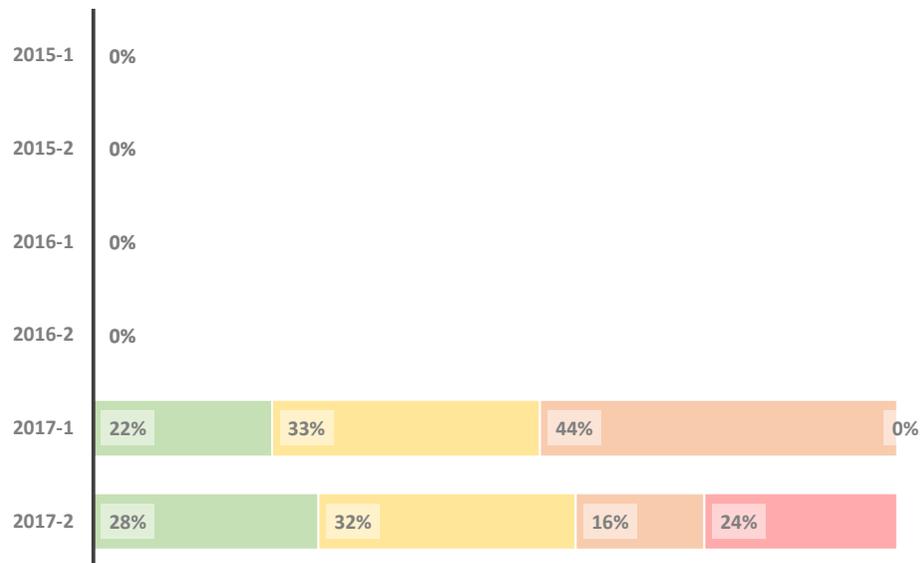
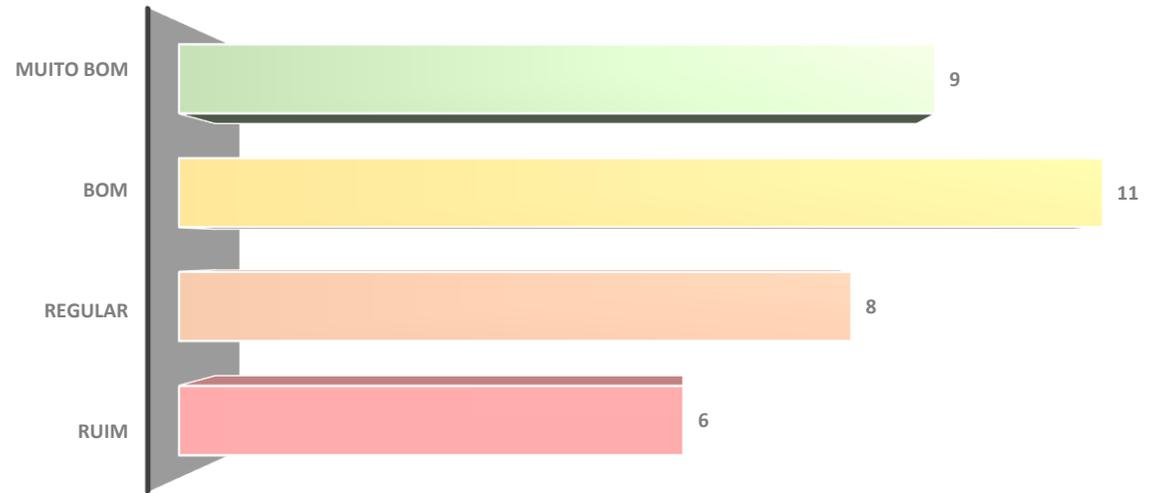
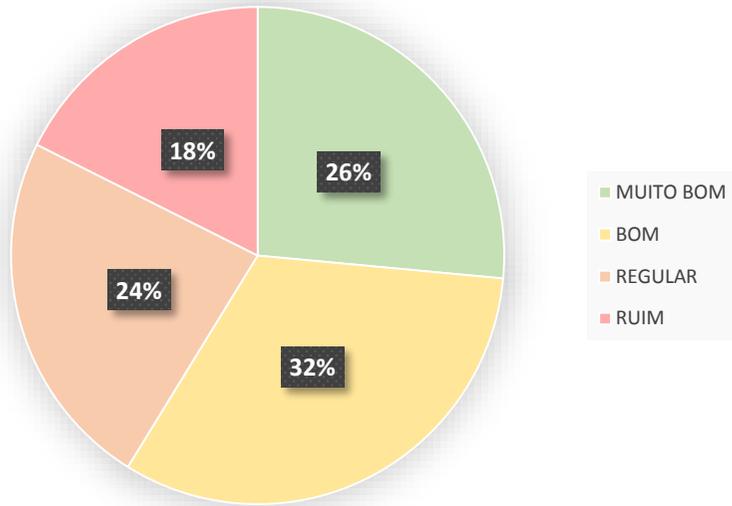


**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



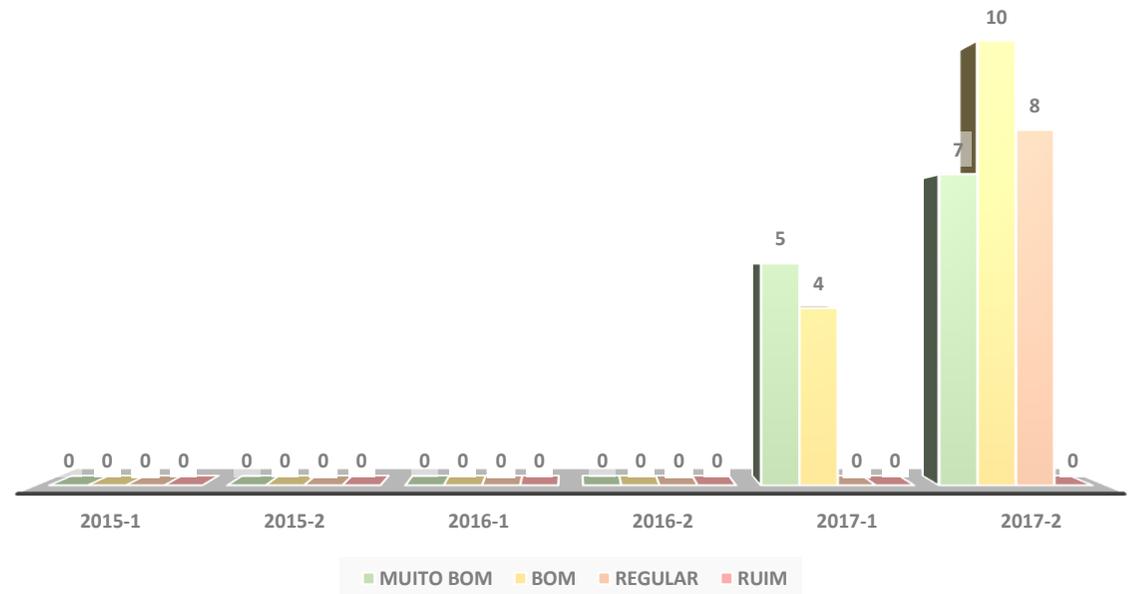
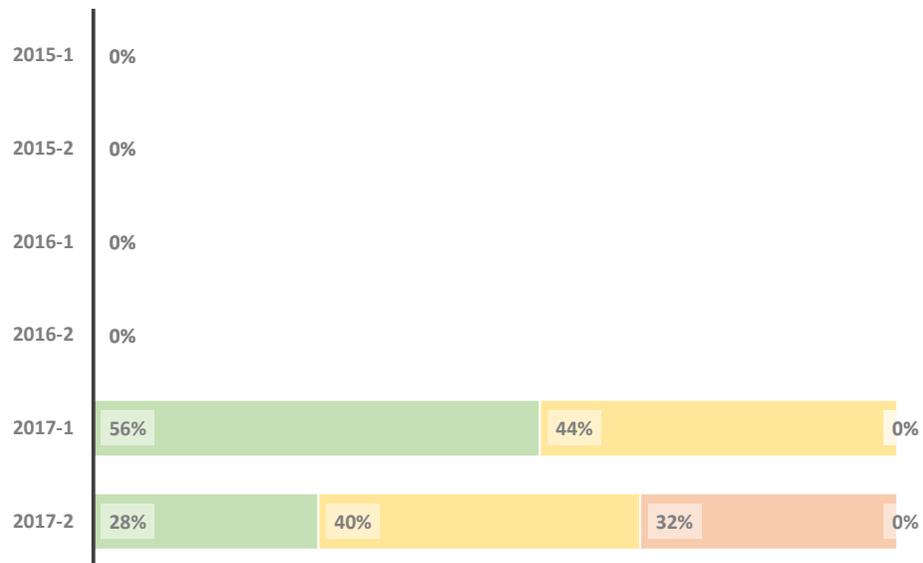
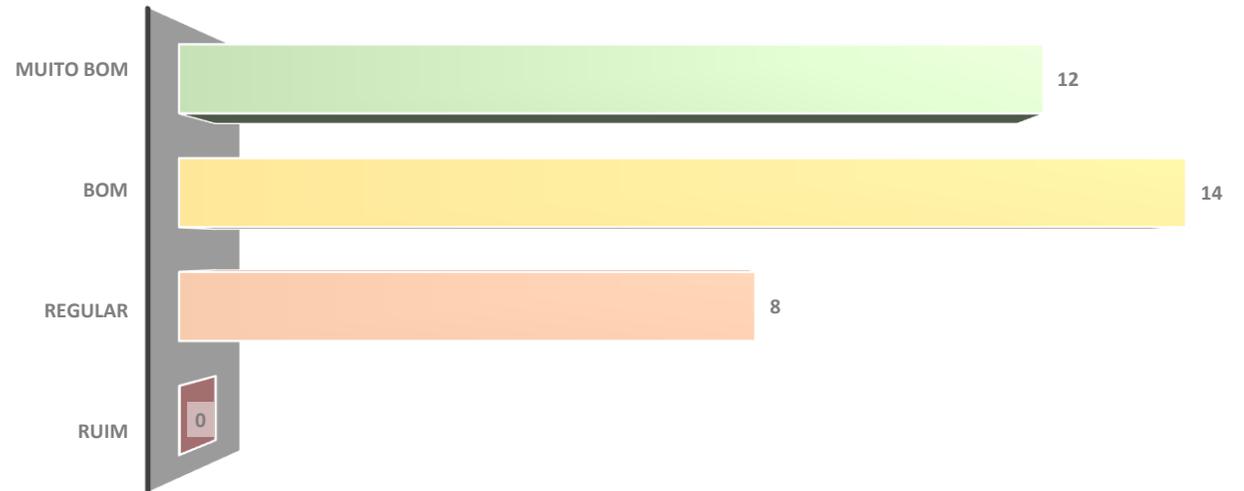
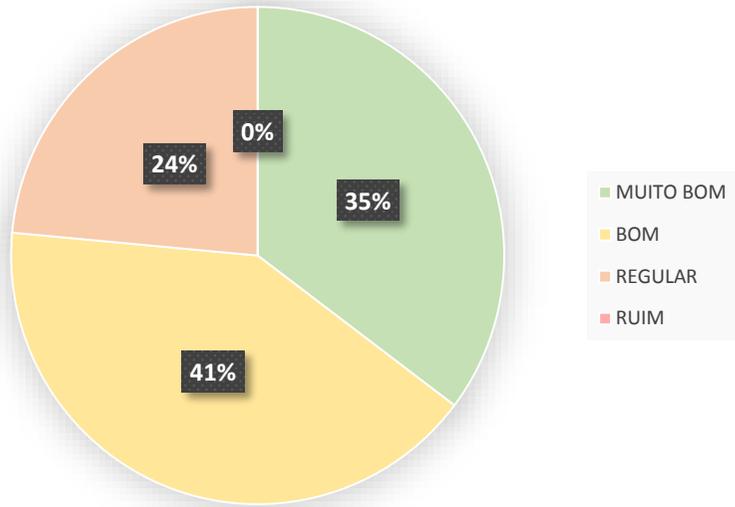


**LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.**



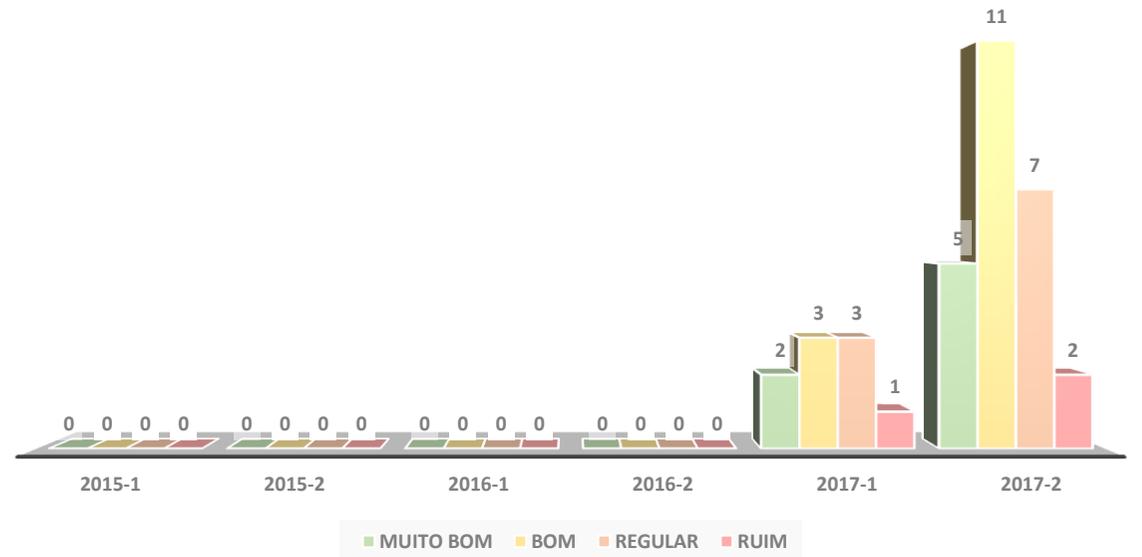
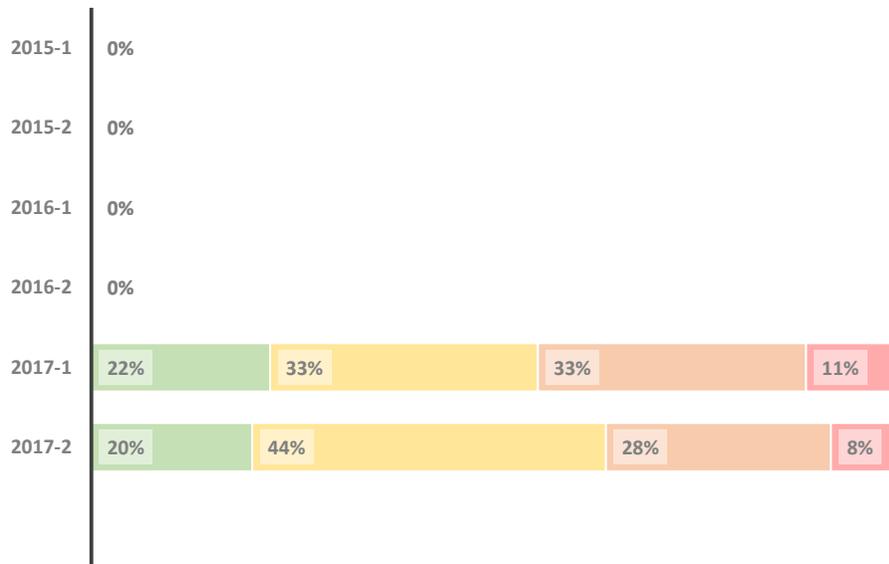
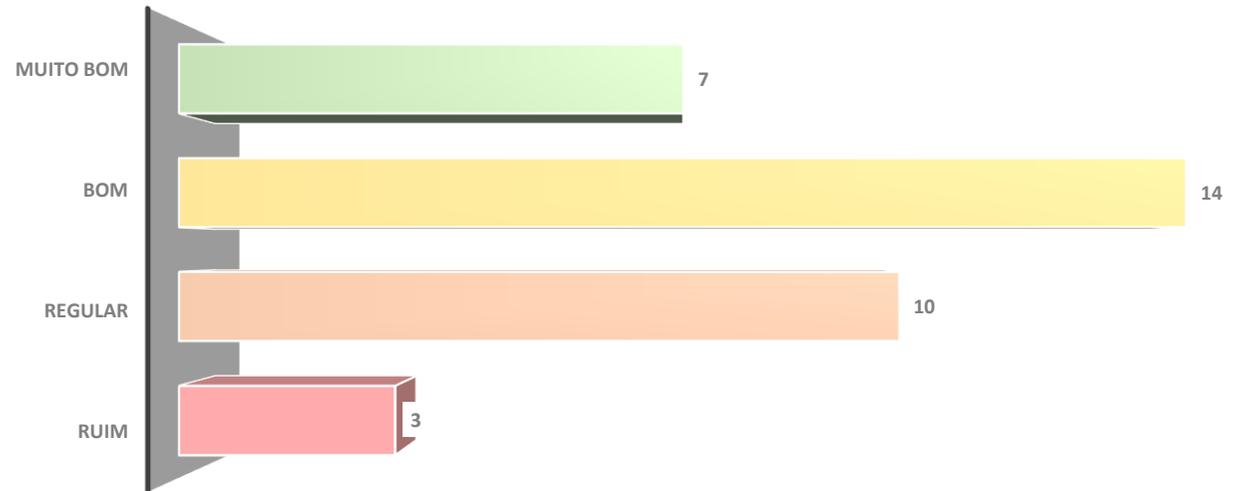
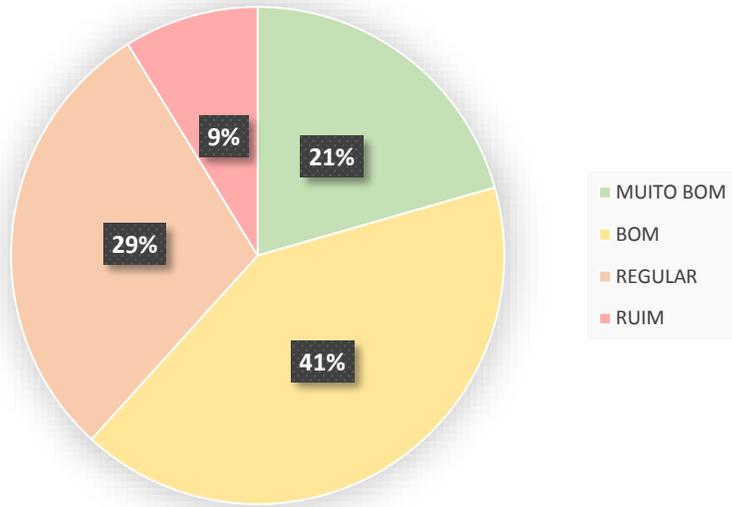


SALAS DE AULA : limpeza e ventilação.



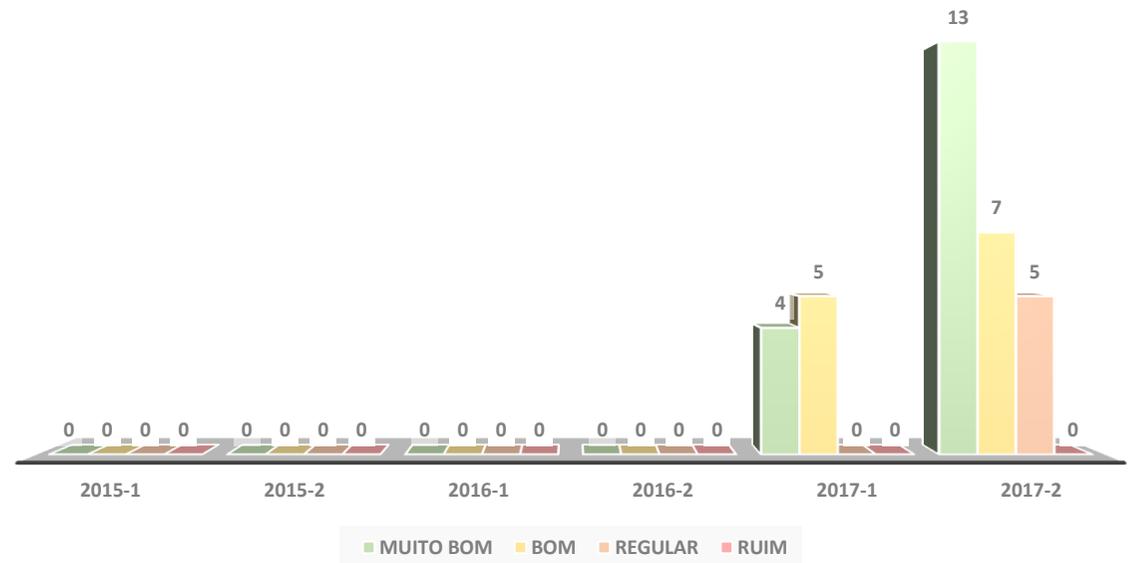
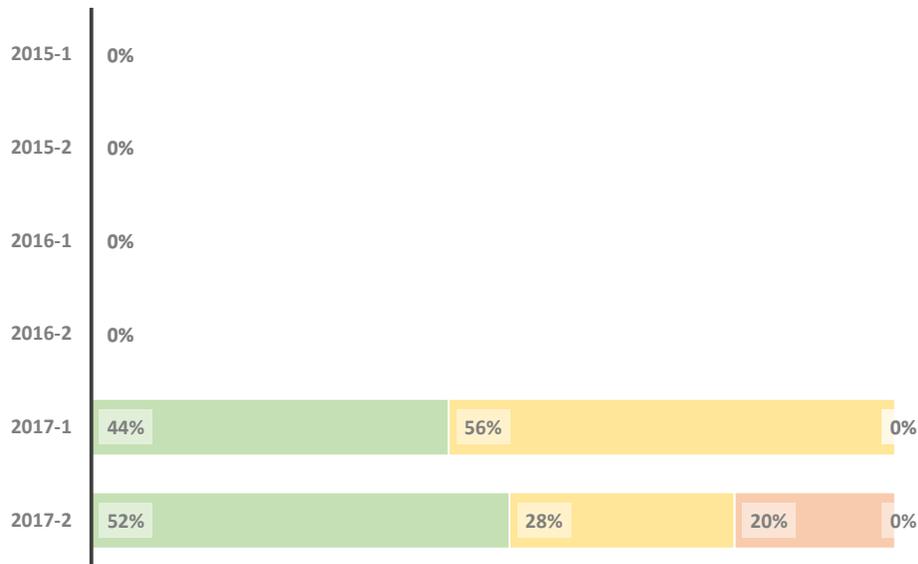
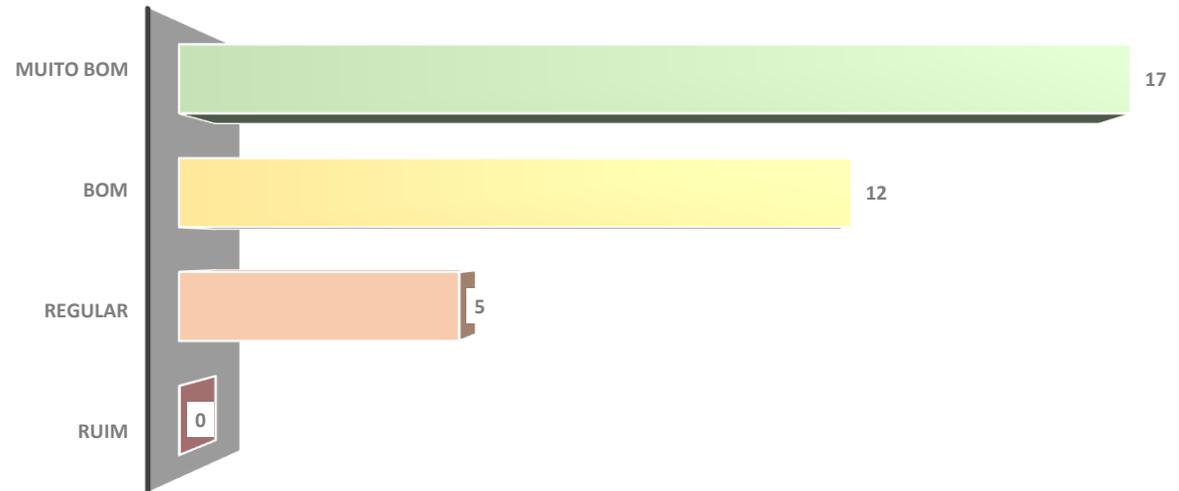
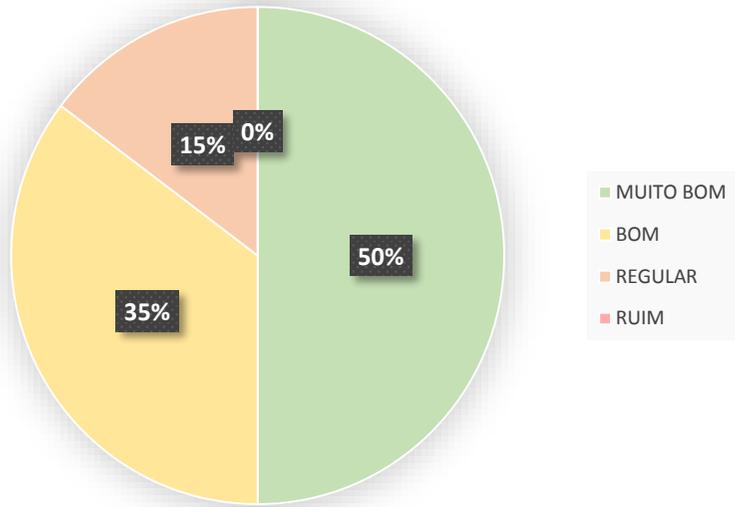


SALAS DE AULA: infraestrutura e equipamentos em salas de aula.



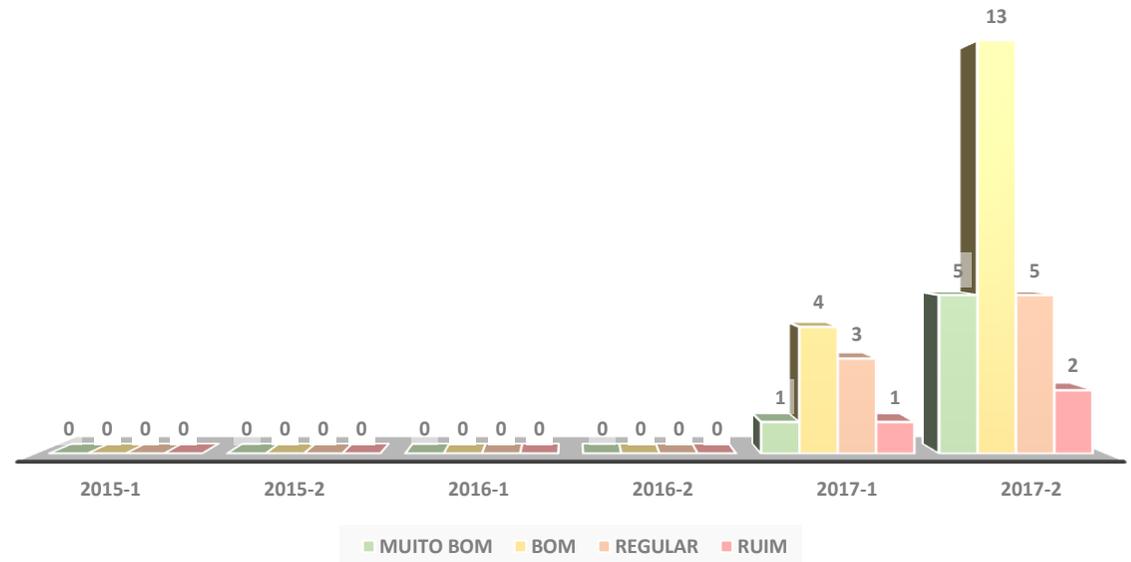
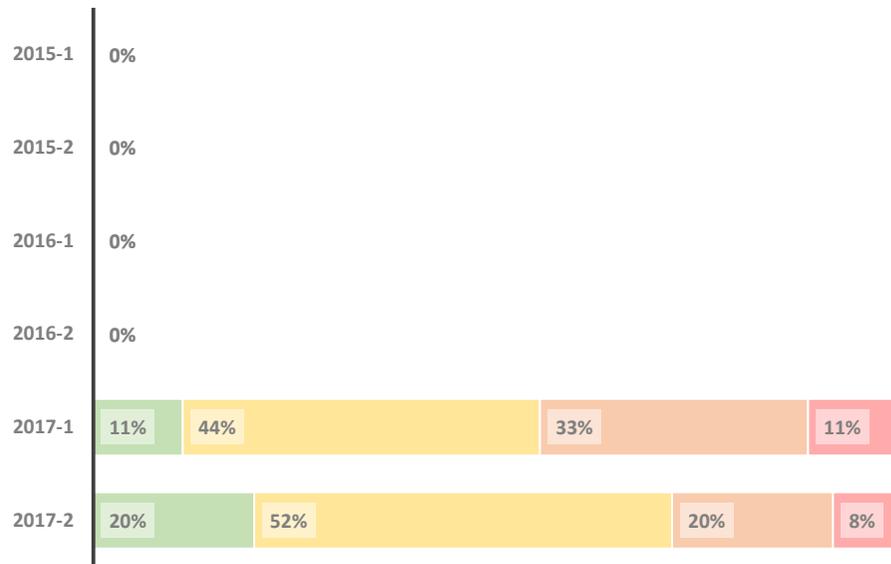
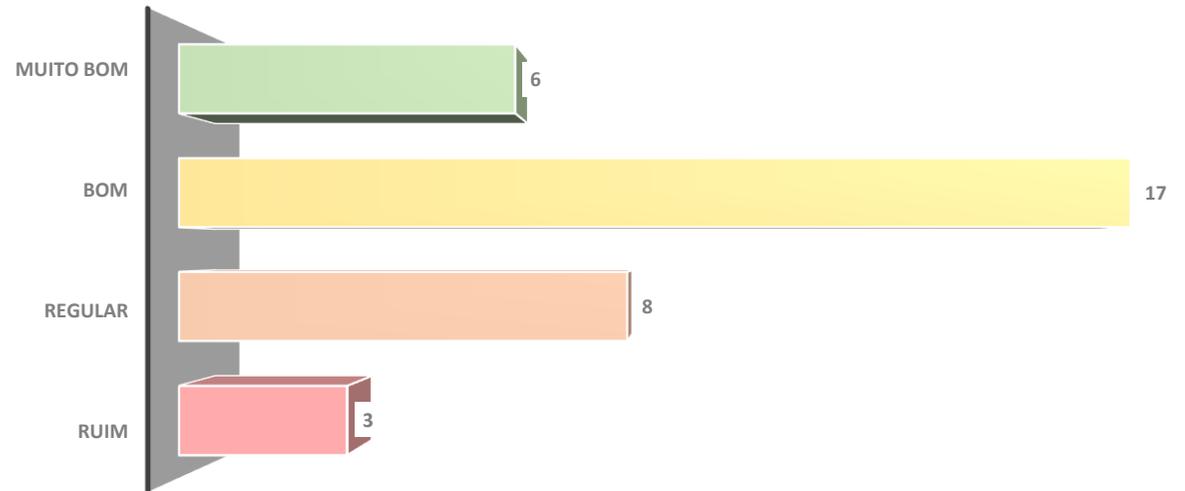
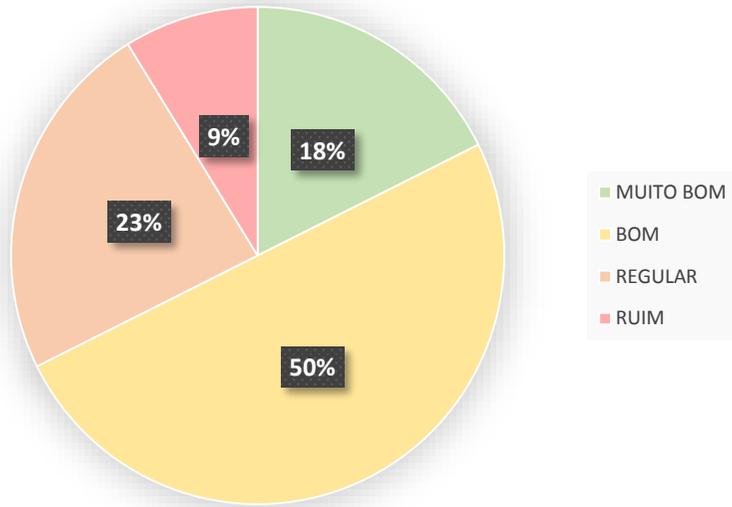


**SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.**



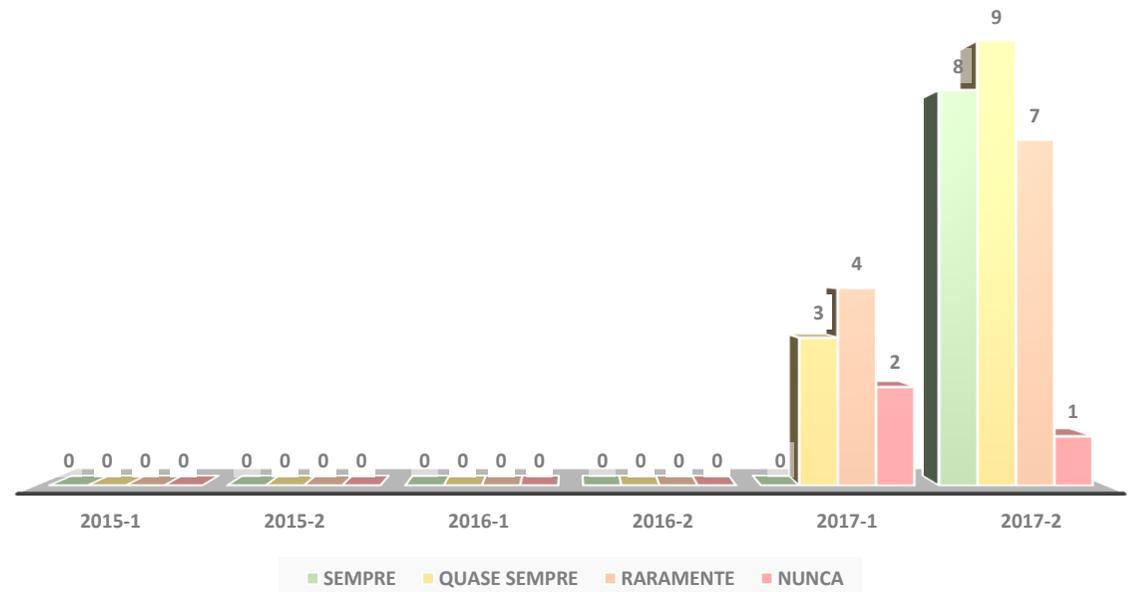
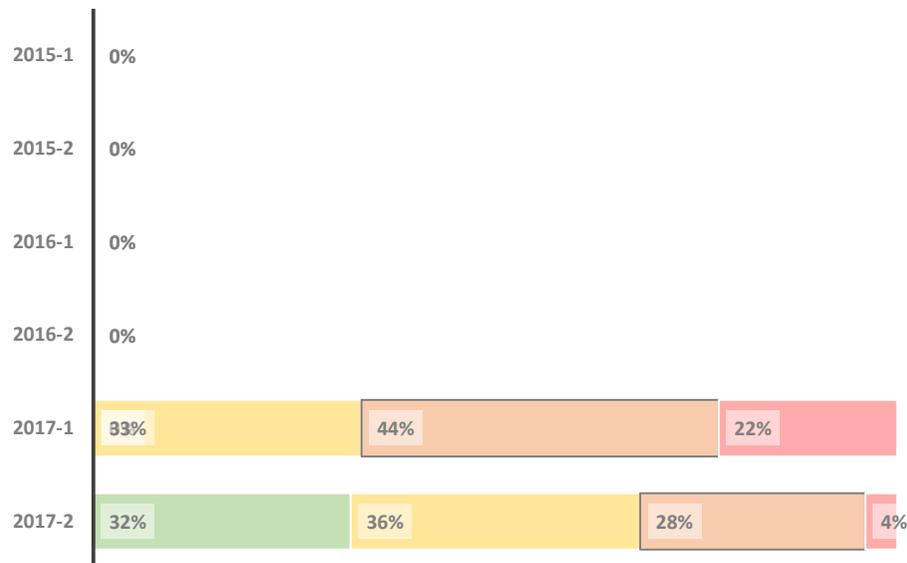
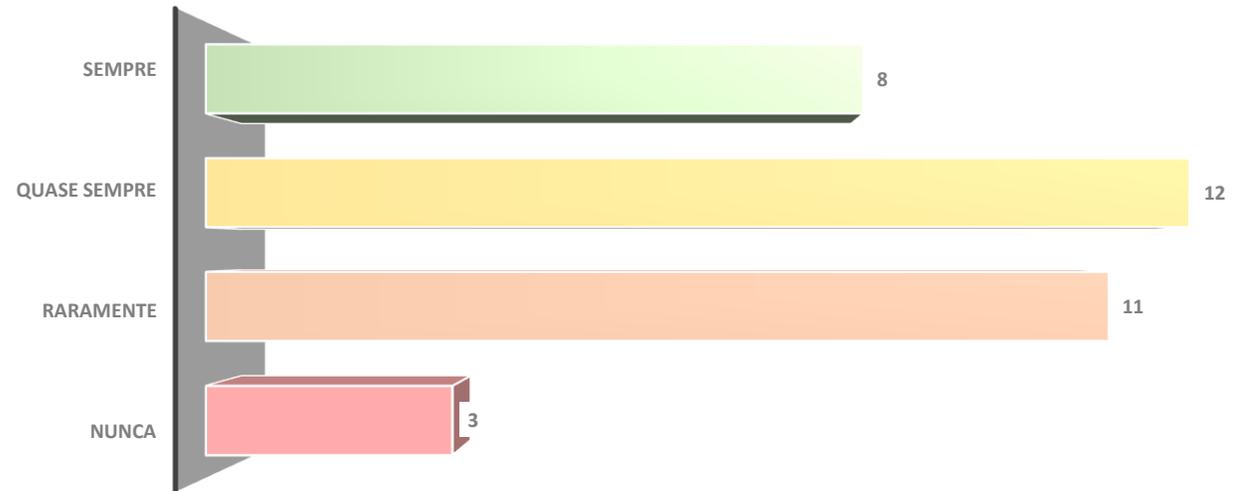
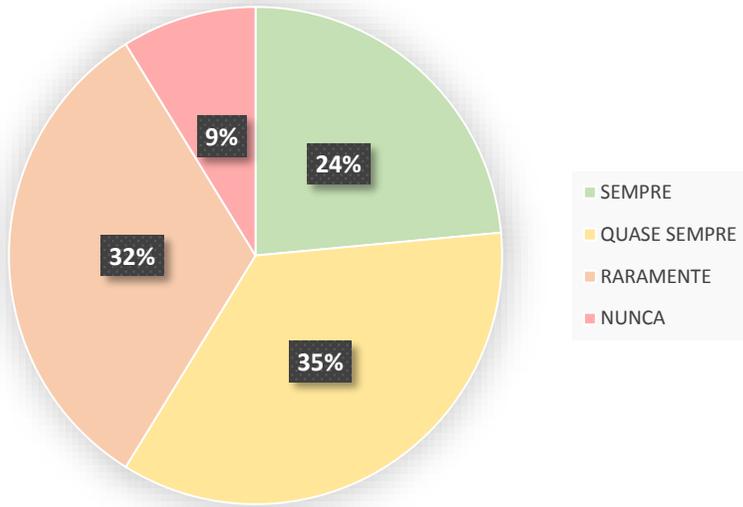


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



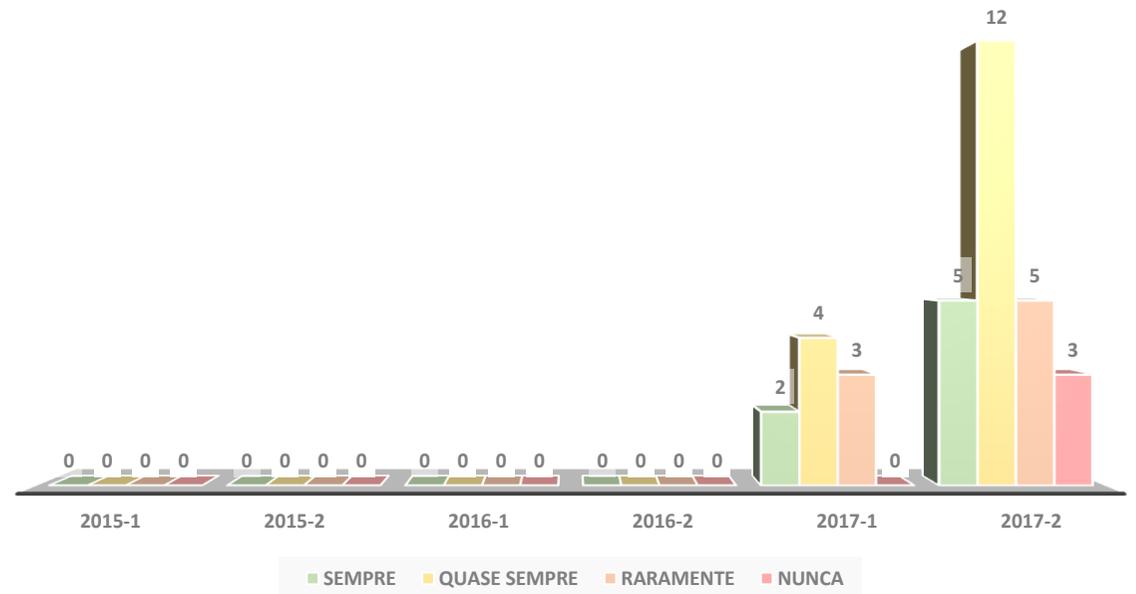
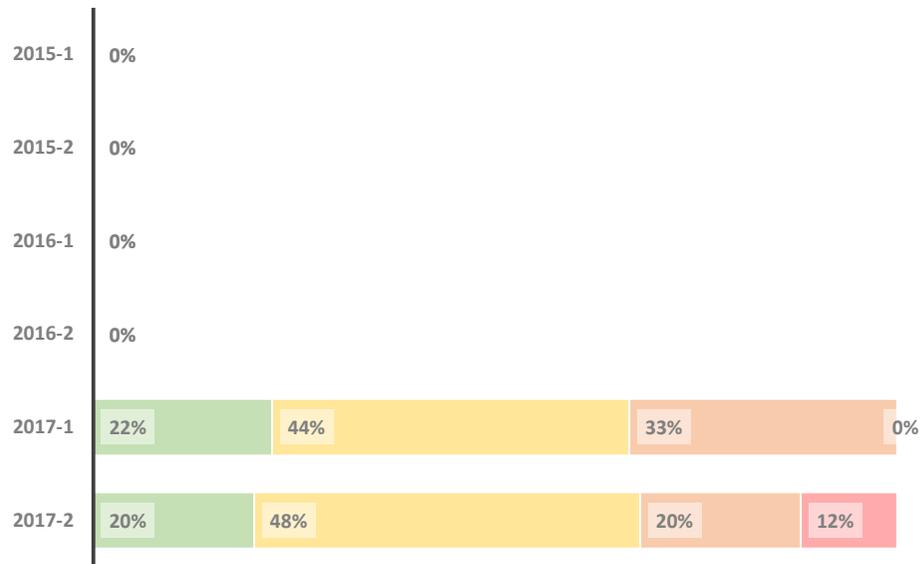
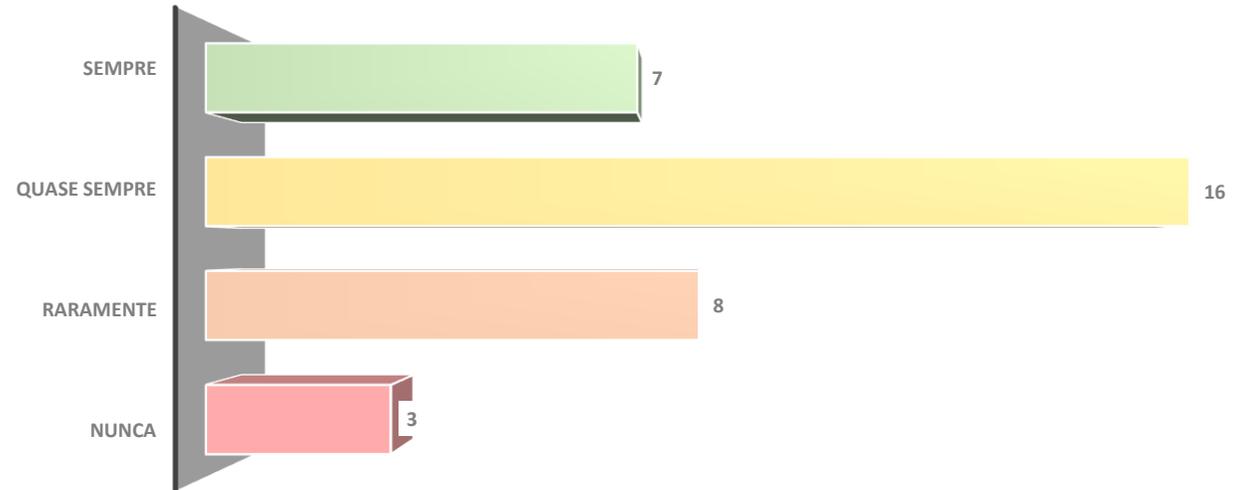
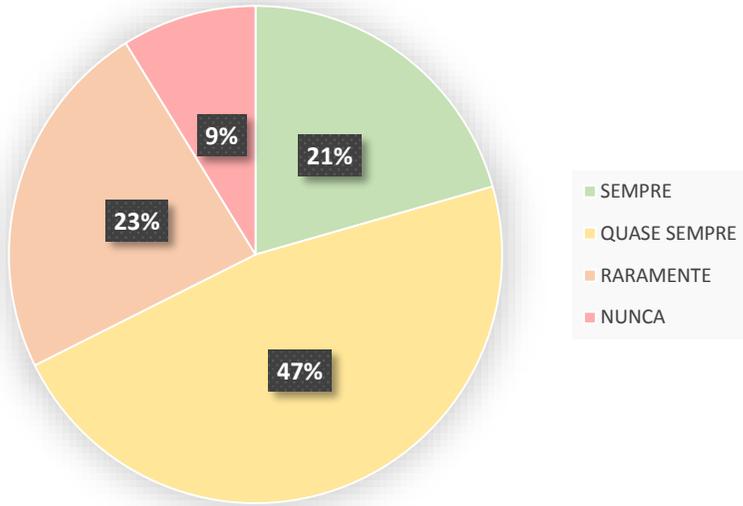


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



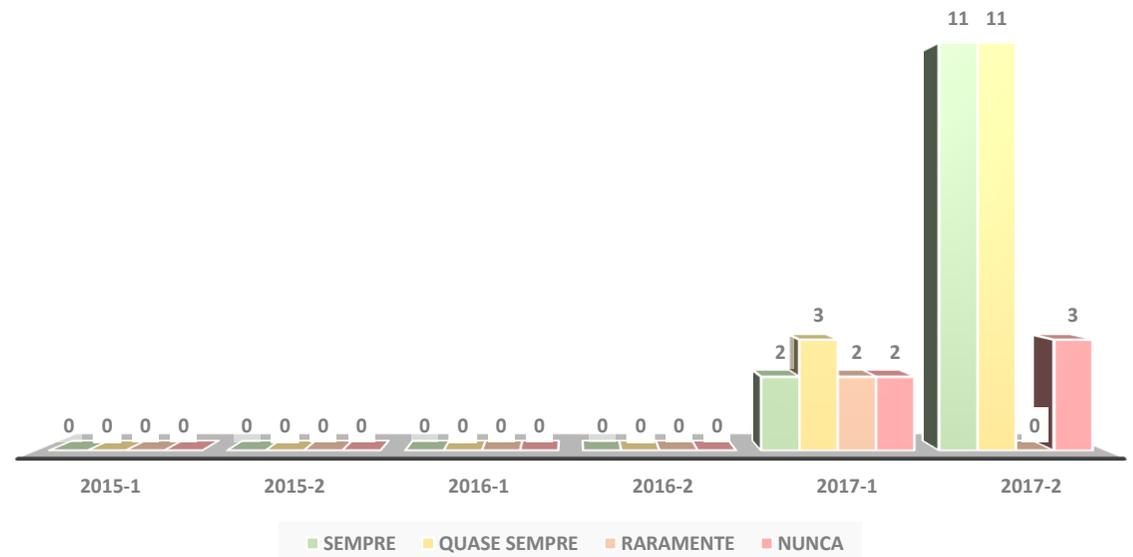
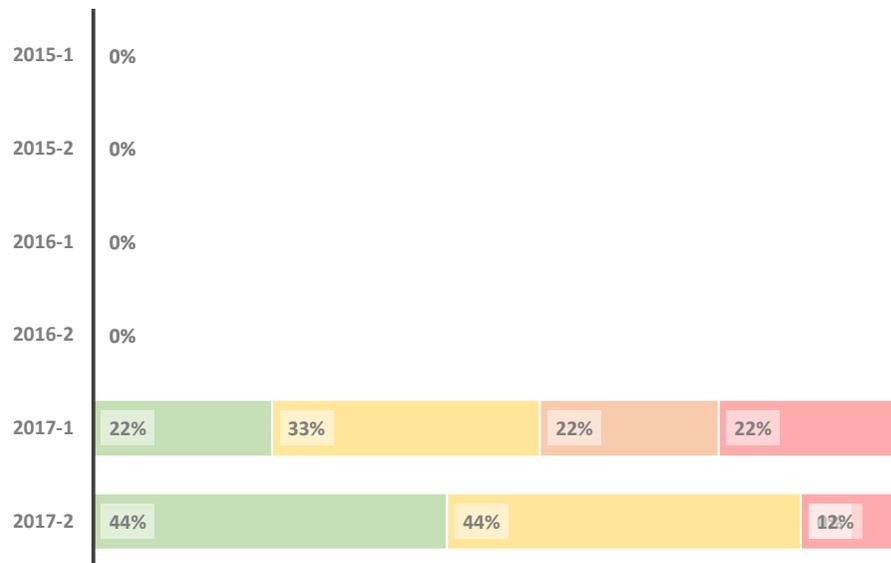
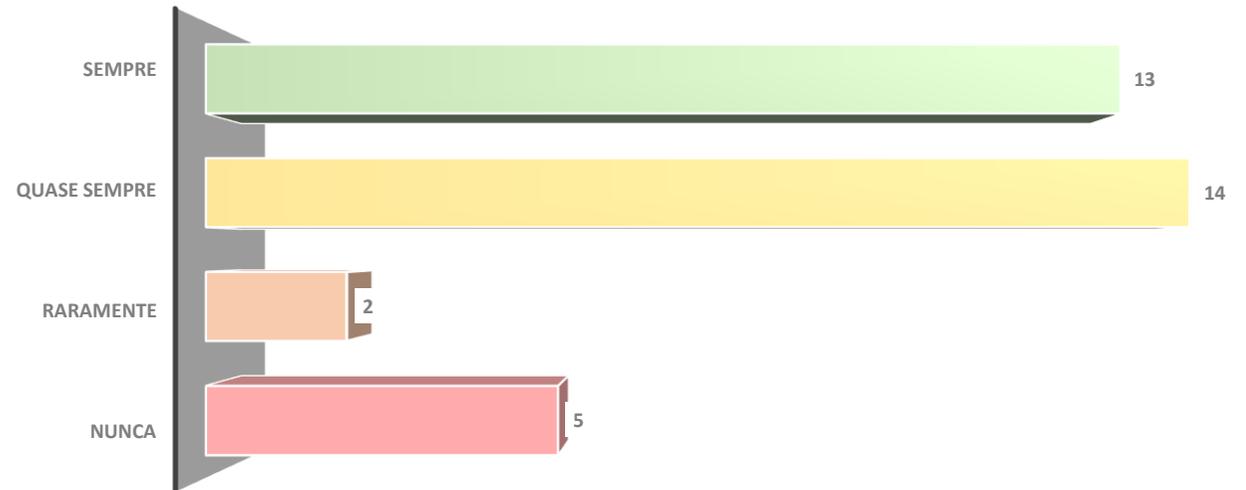
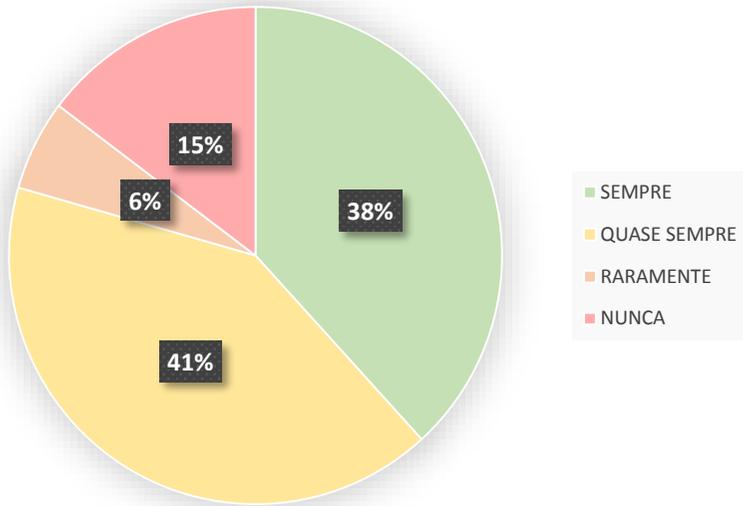


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



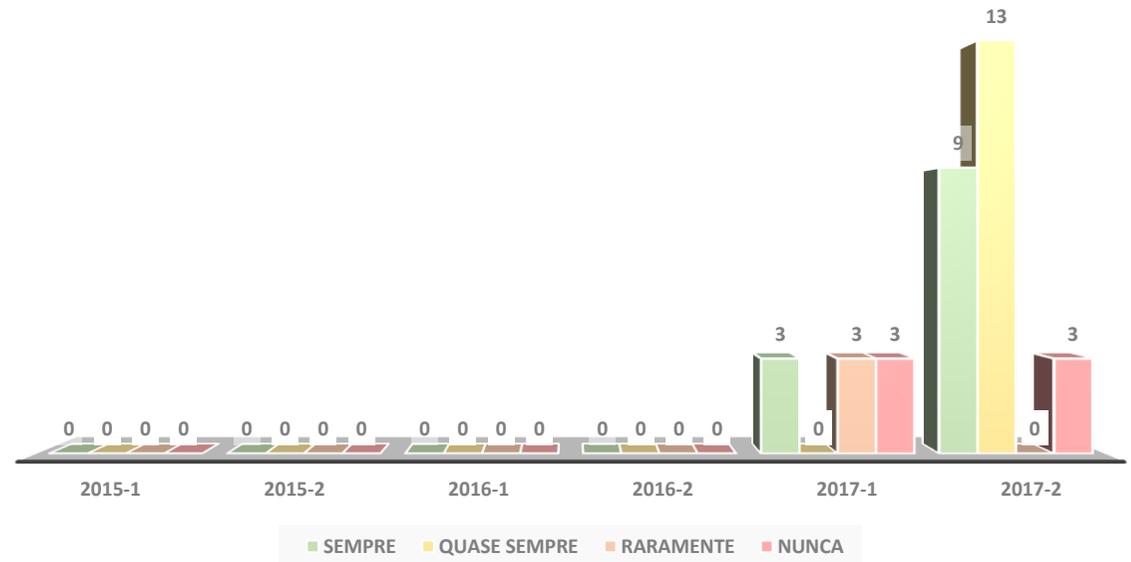
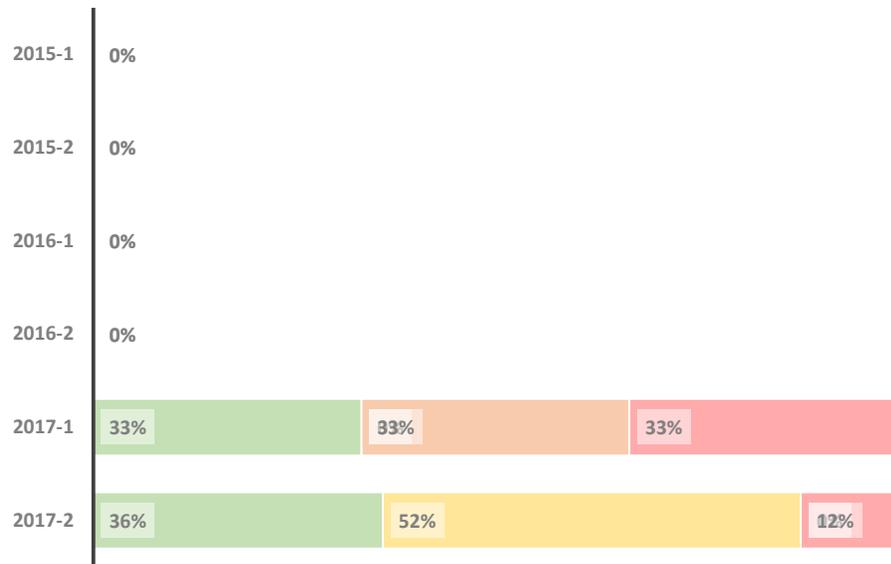
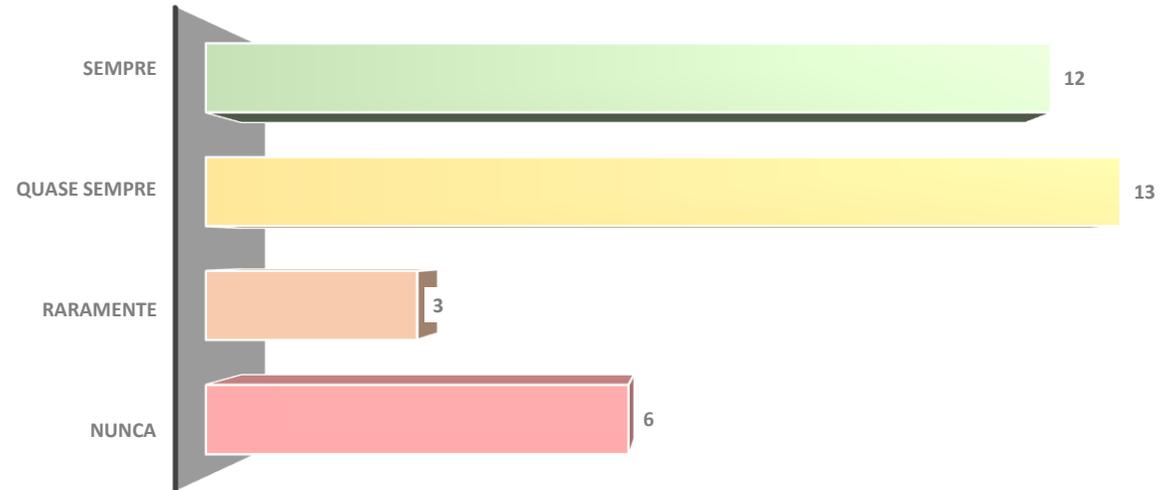
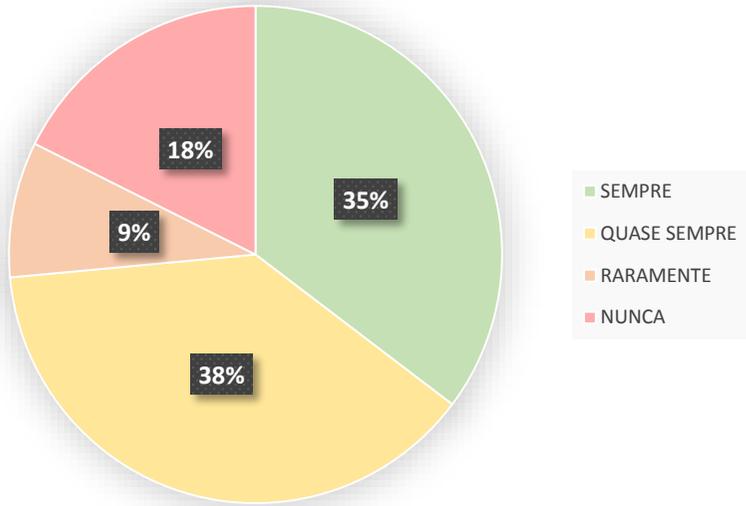


O COORDENADOR: é acessível ao aluno?



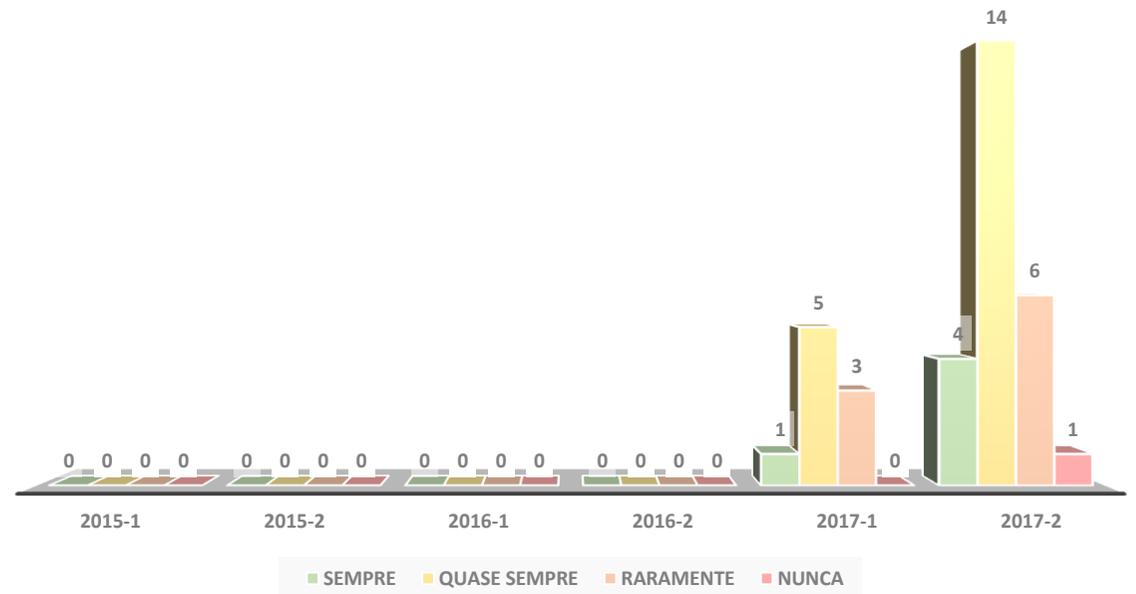
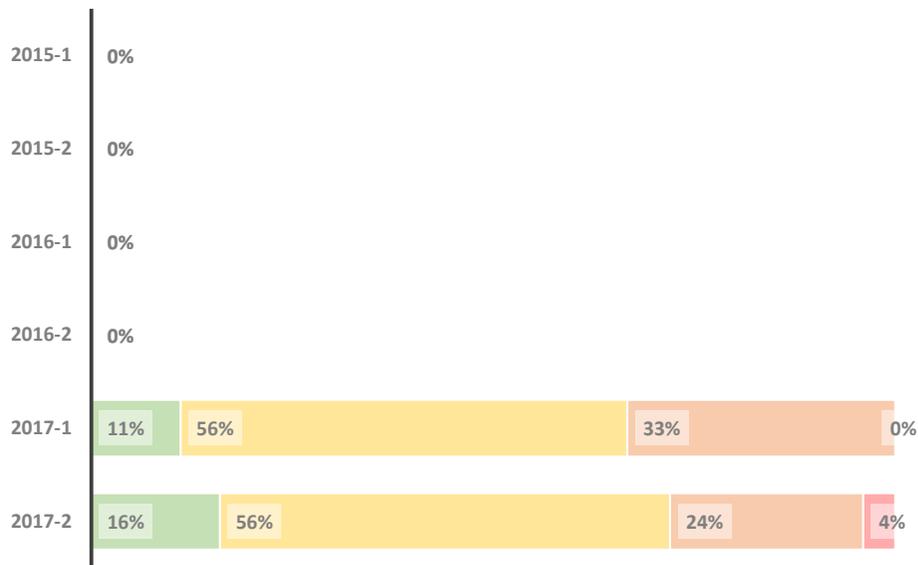
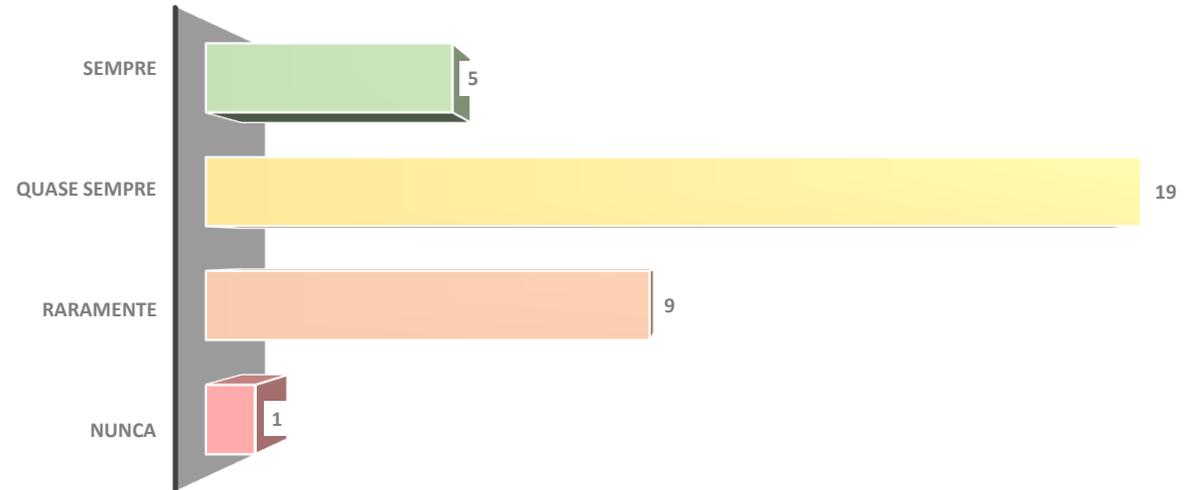
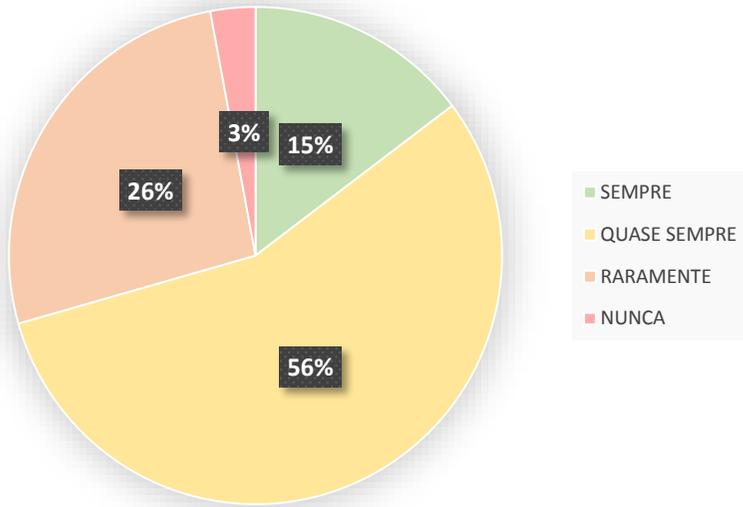


**O COORDENADOR: é acessível ao aluno?**



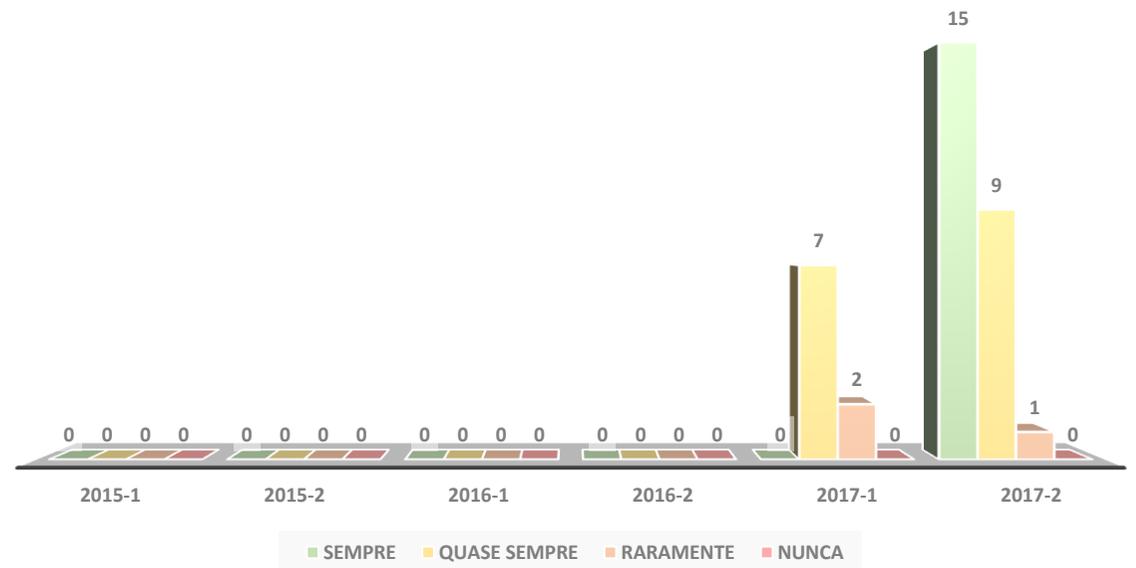
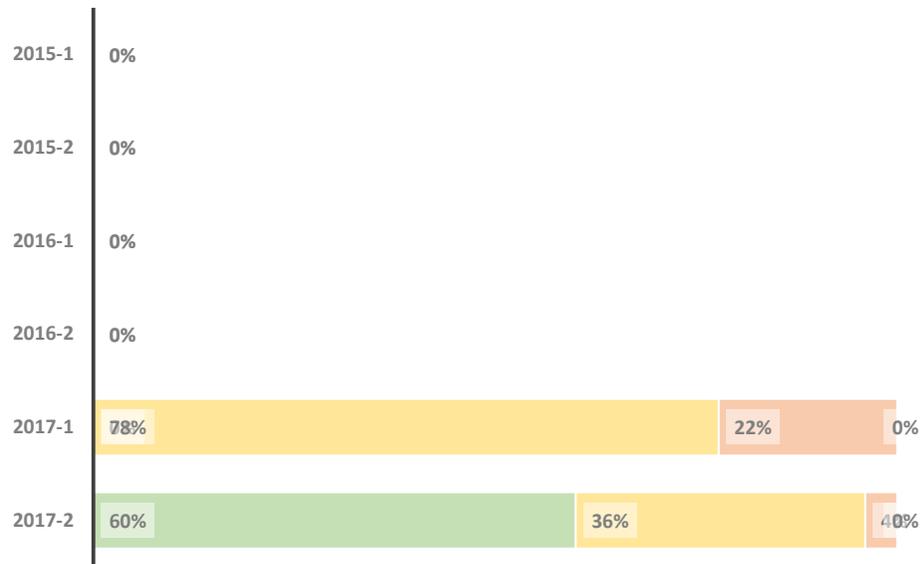
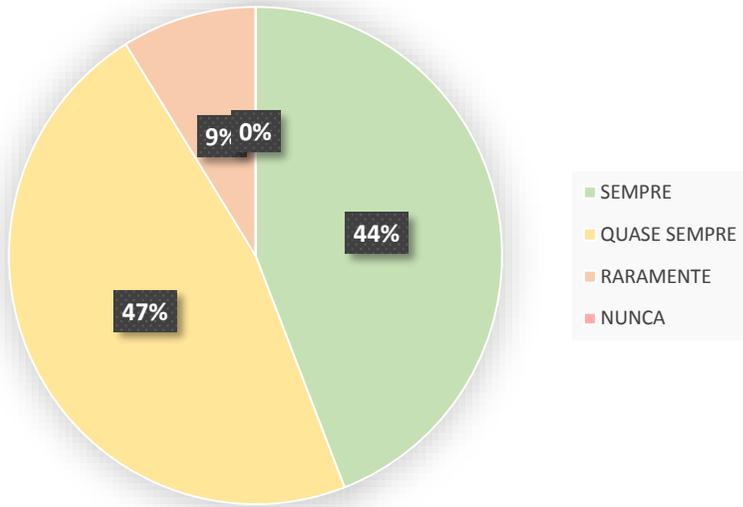


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



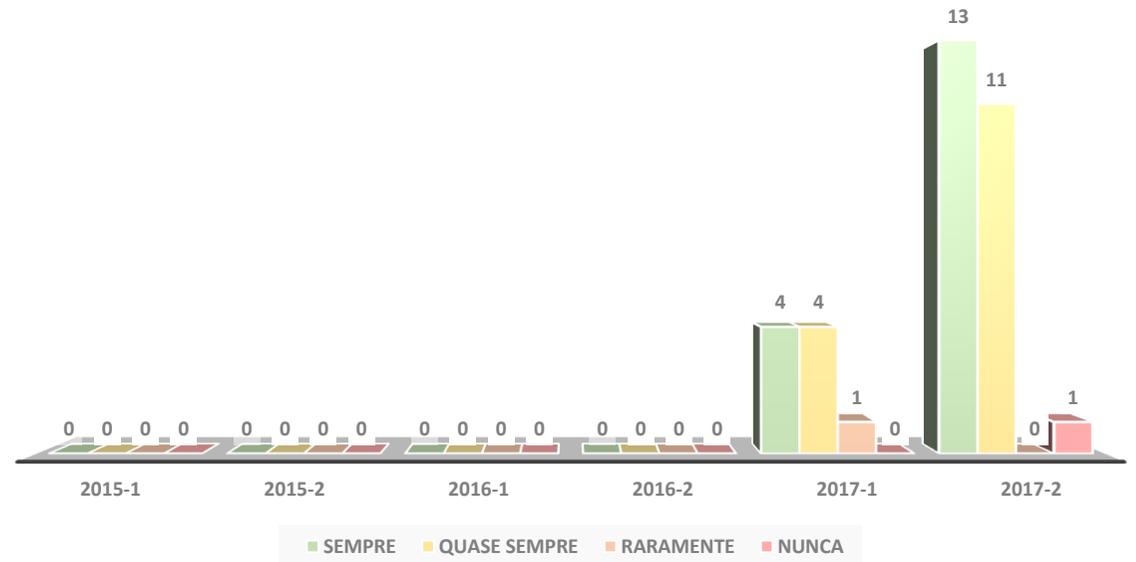
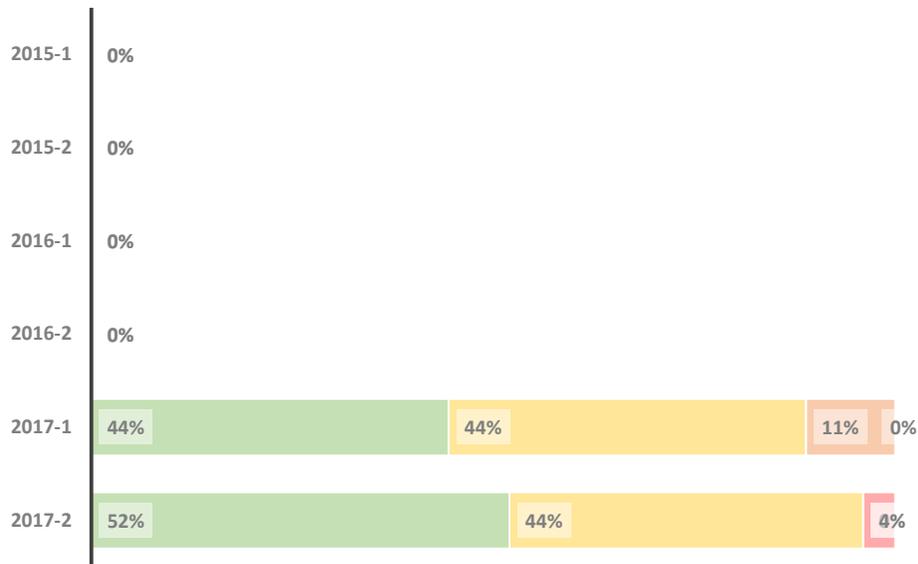
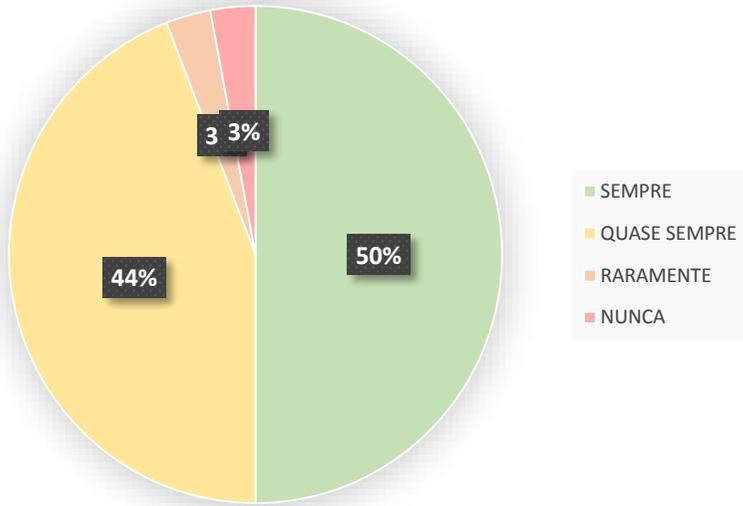


OS PROFESSORES: apresentam o plano de ensino no início do semestre?



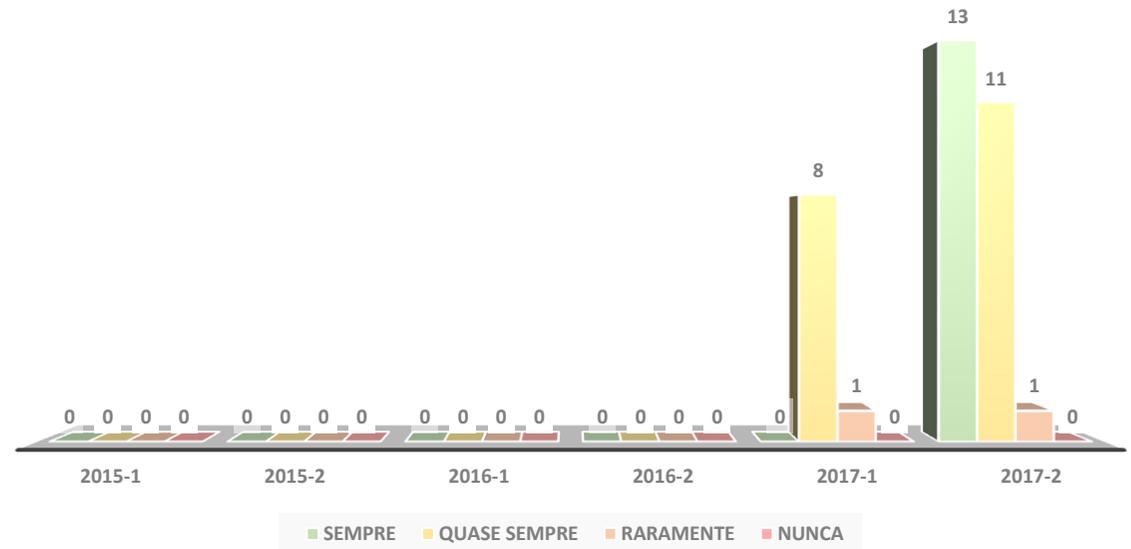
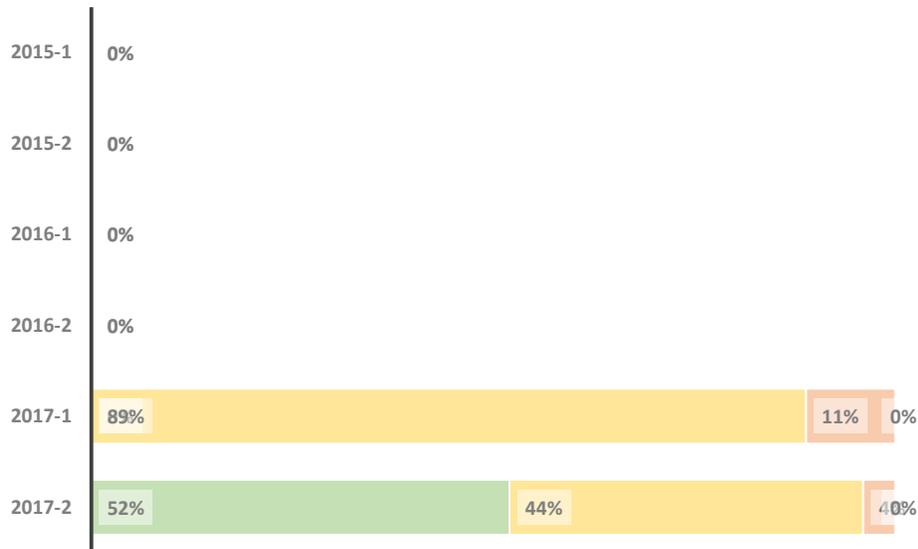
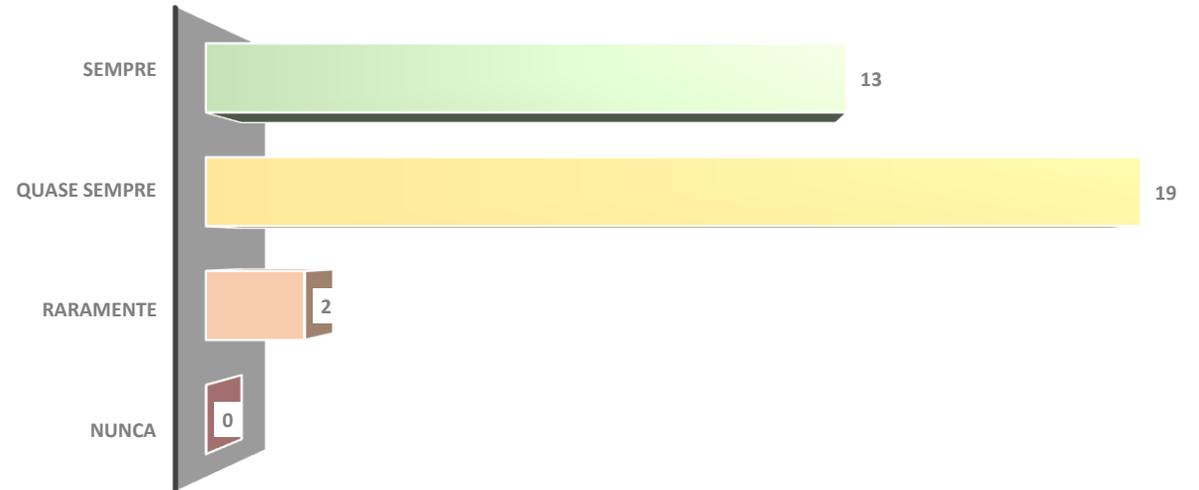
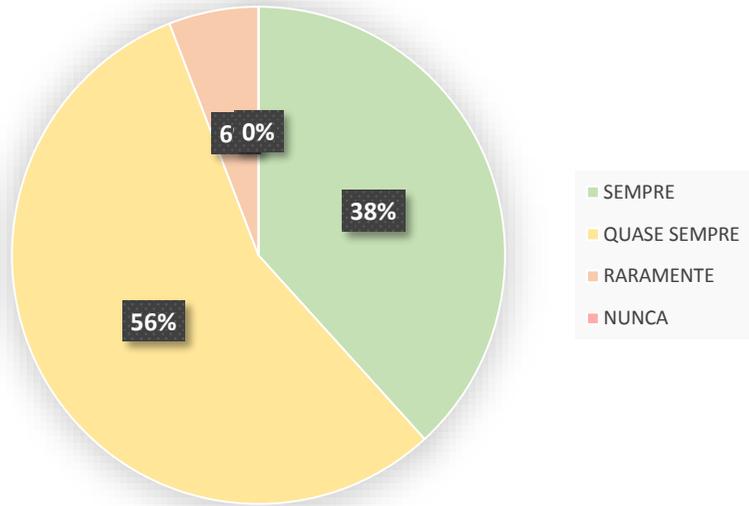


**OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?**



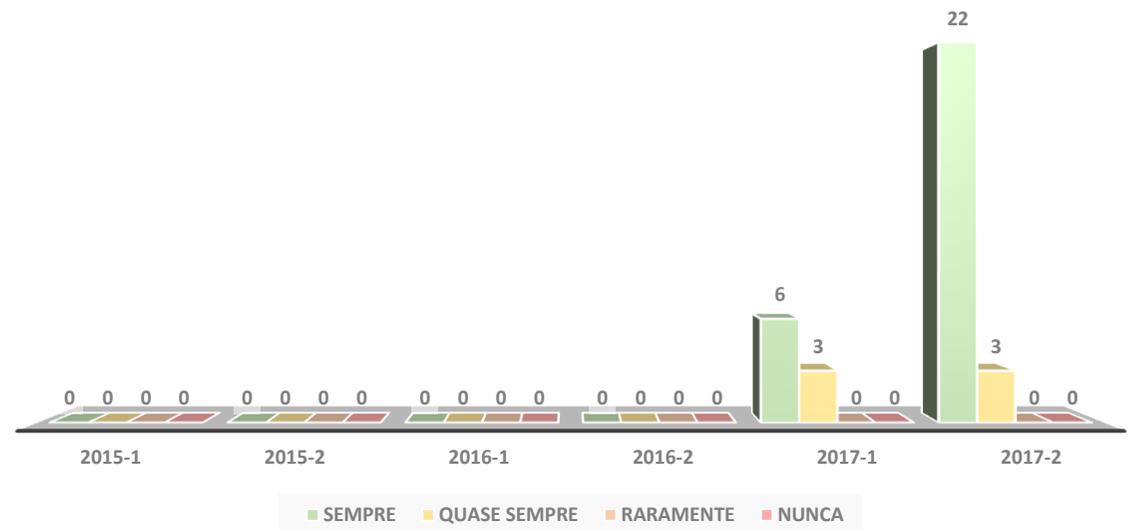
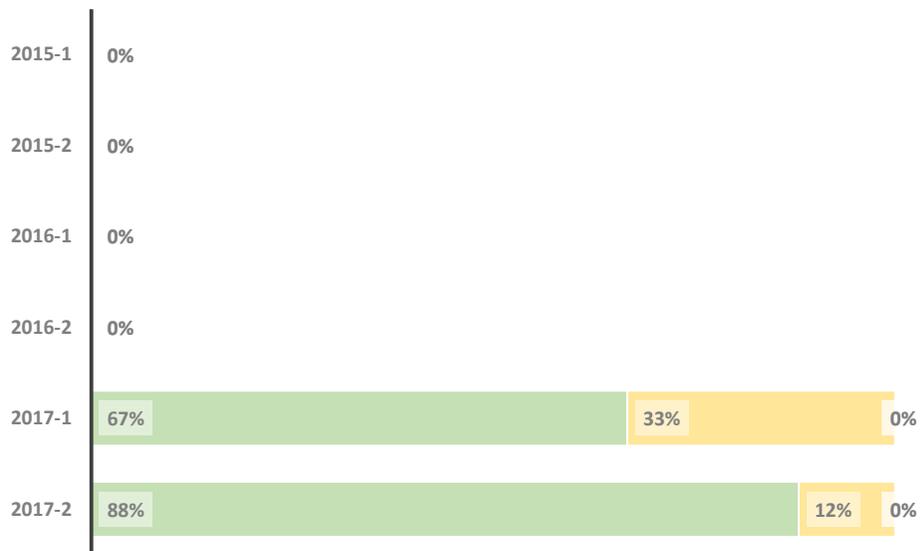
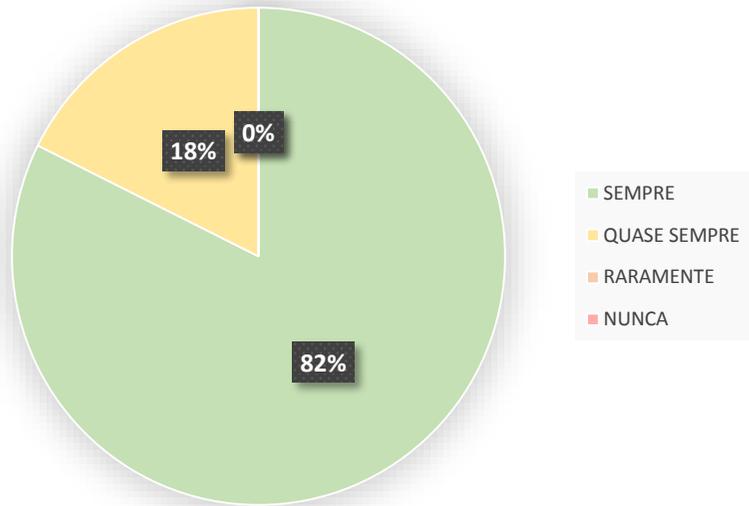


**OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?**



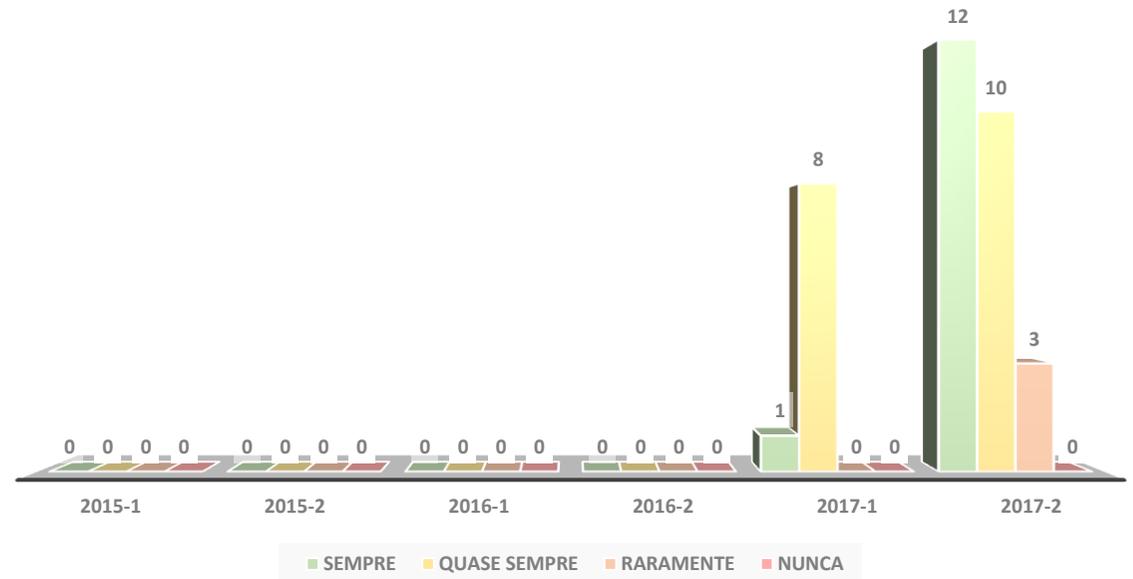
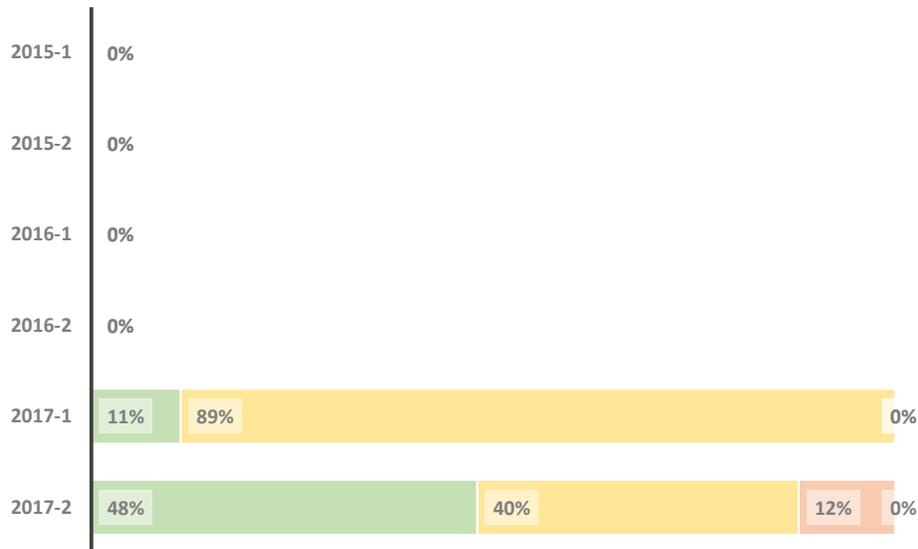
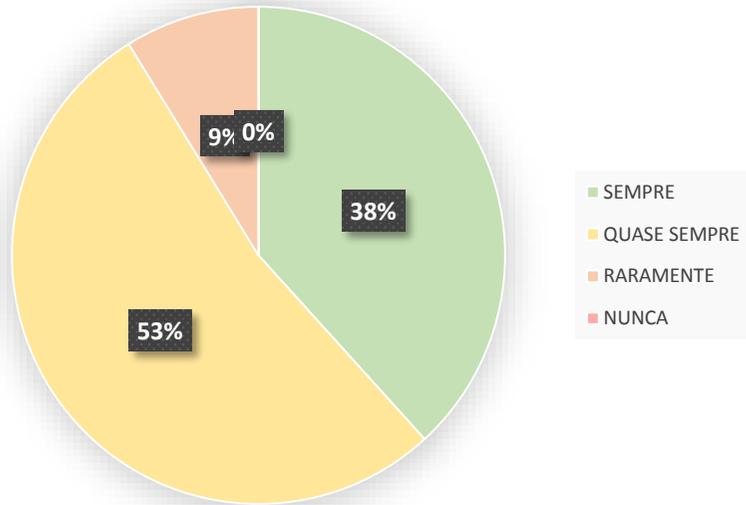


**OS PROFESSORES: fazem chamada?**



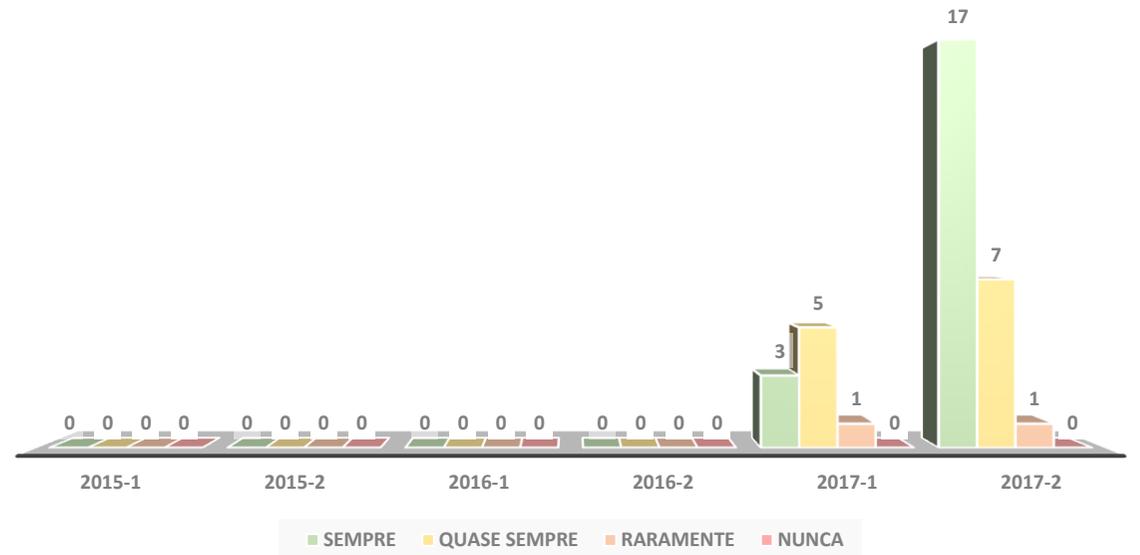
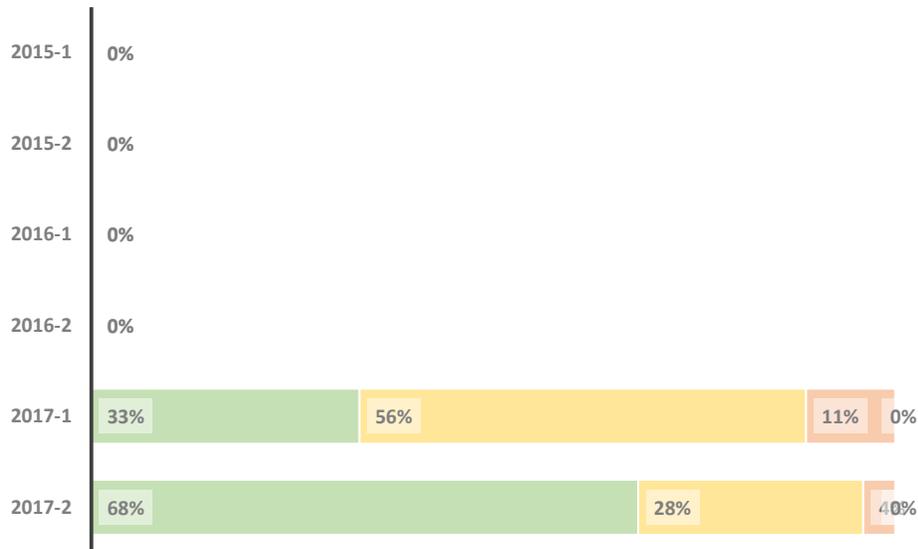
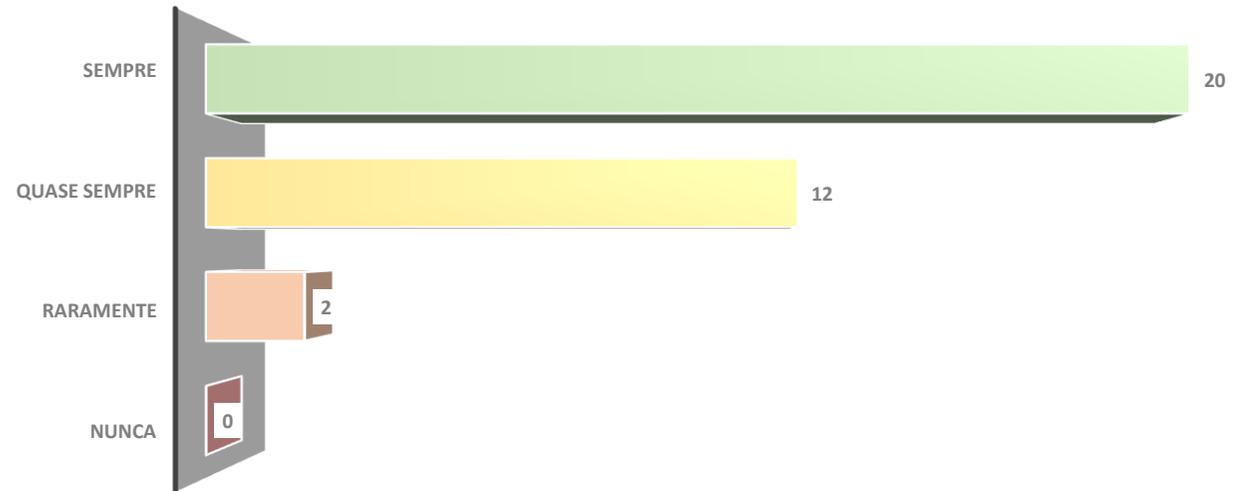
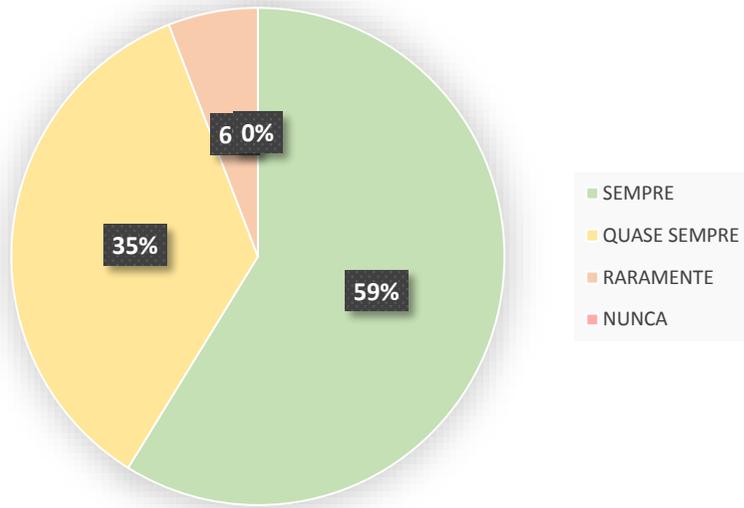


OS PROFESSORES: possuem didática e contribuem para a aprendizagem?



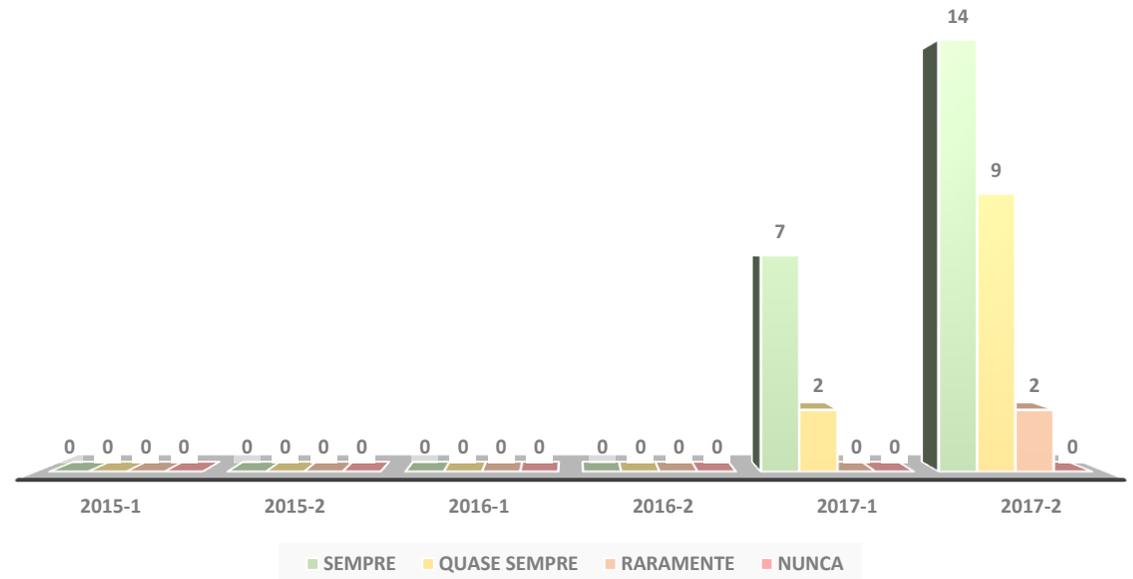
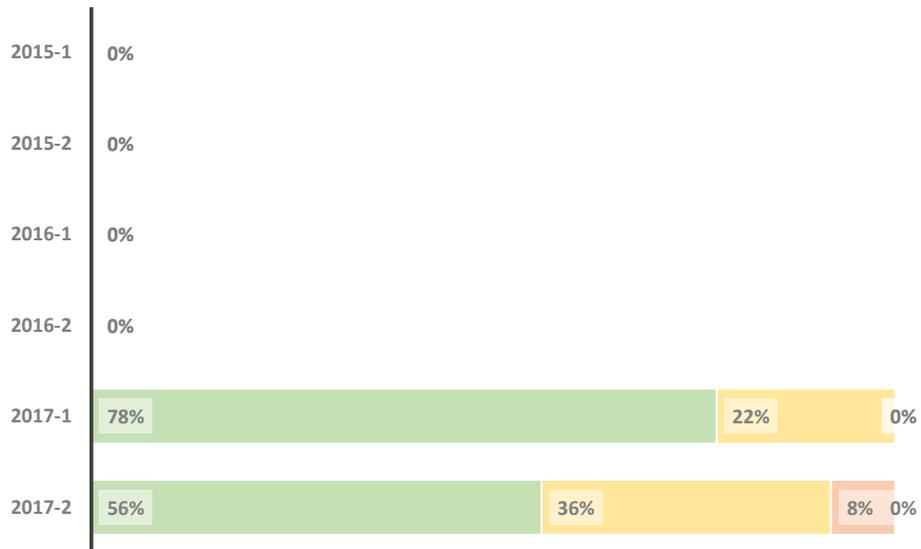
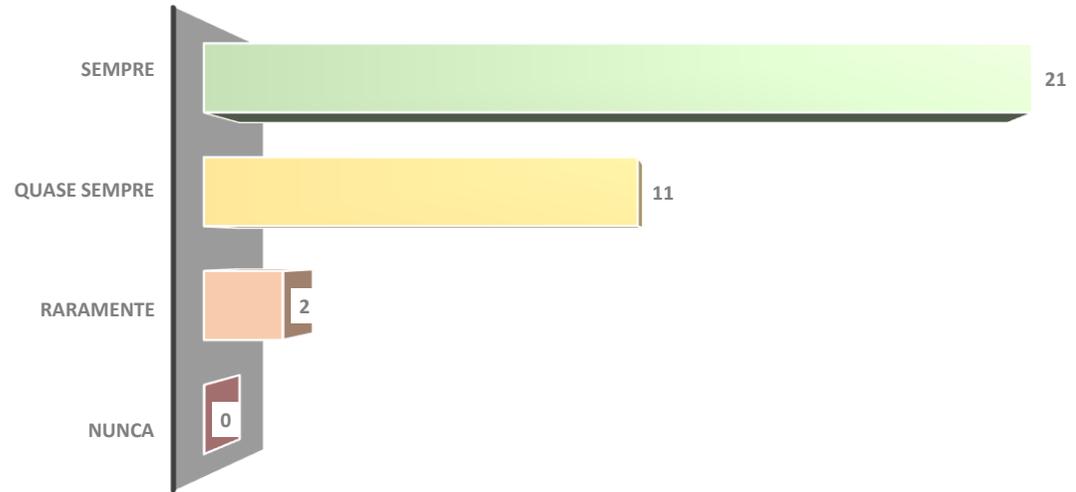
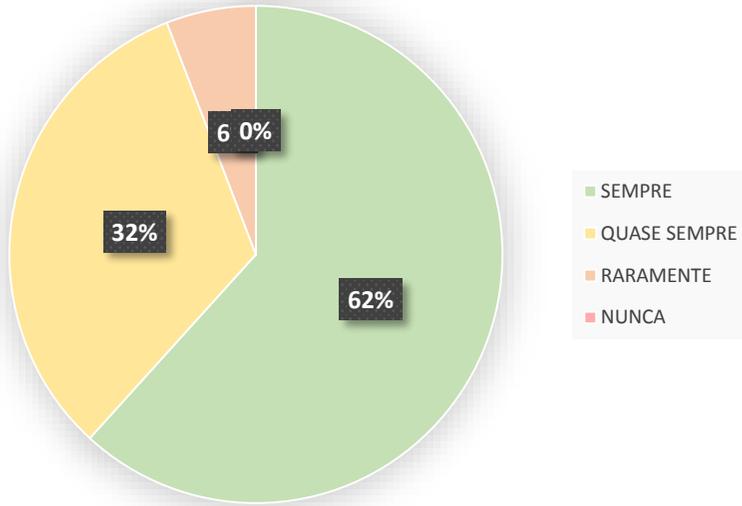


**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**



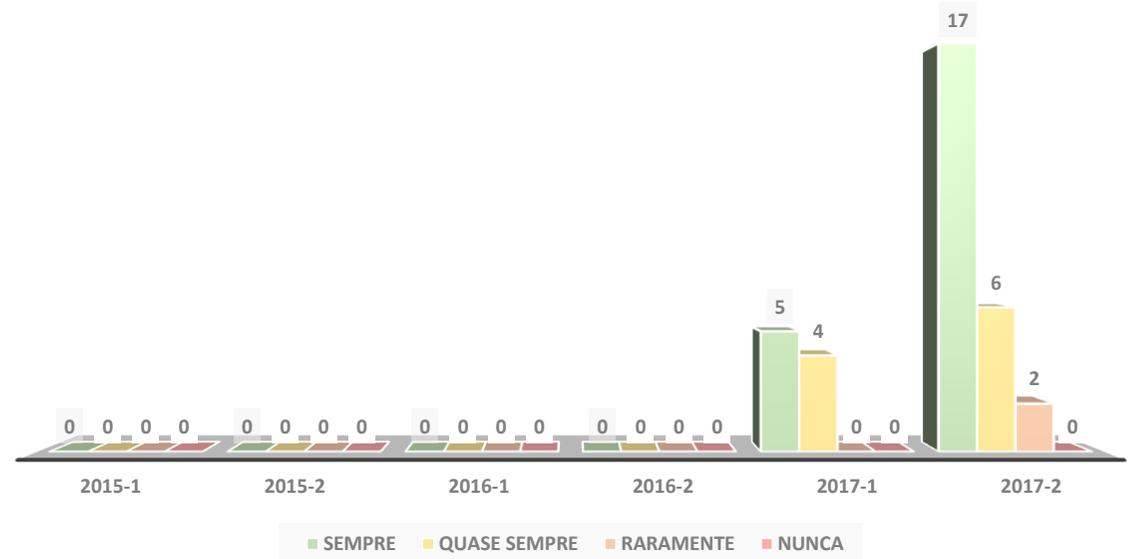
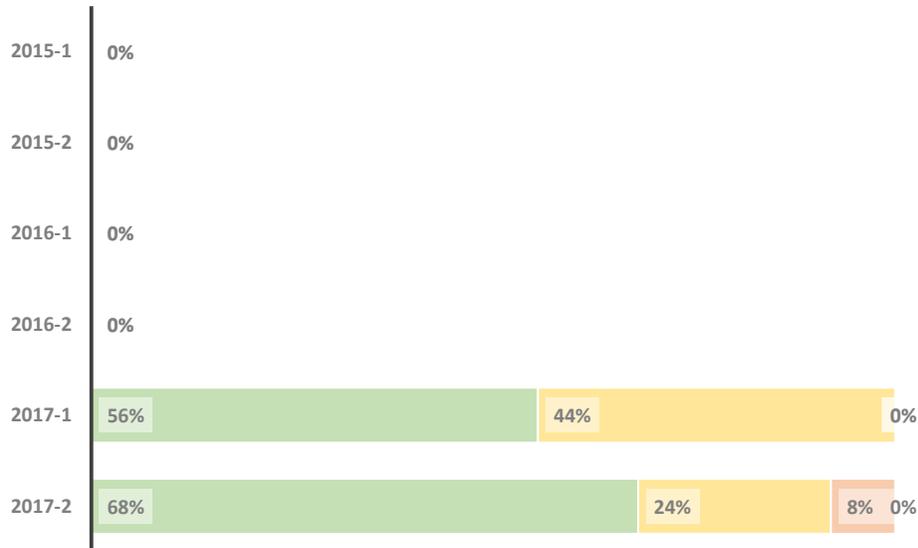
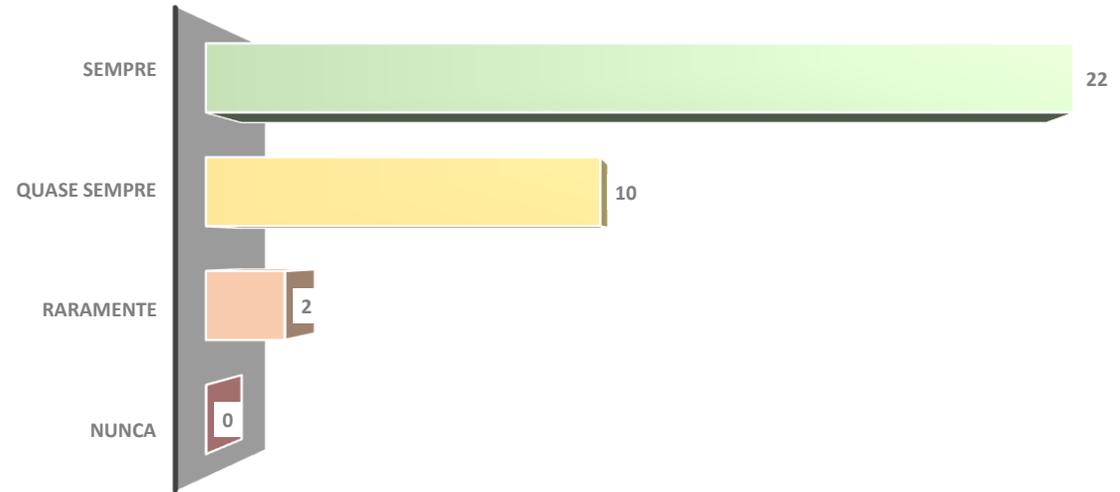
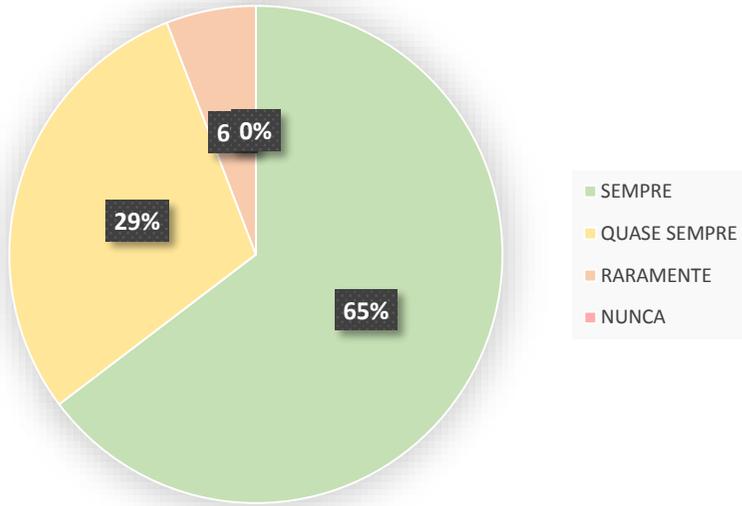


**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**



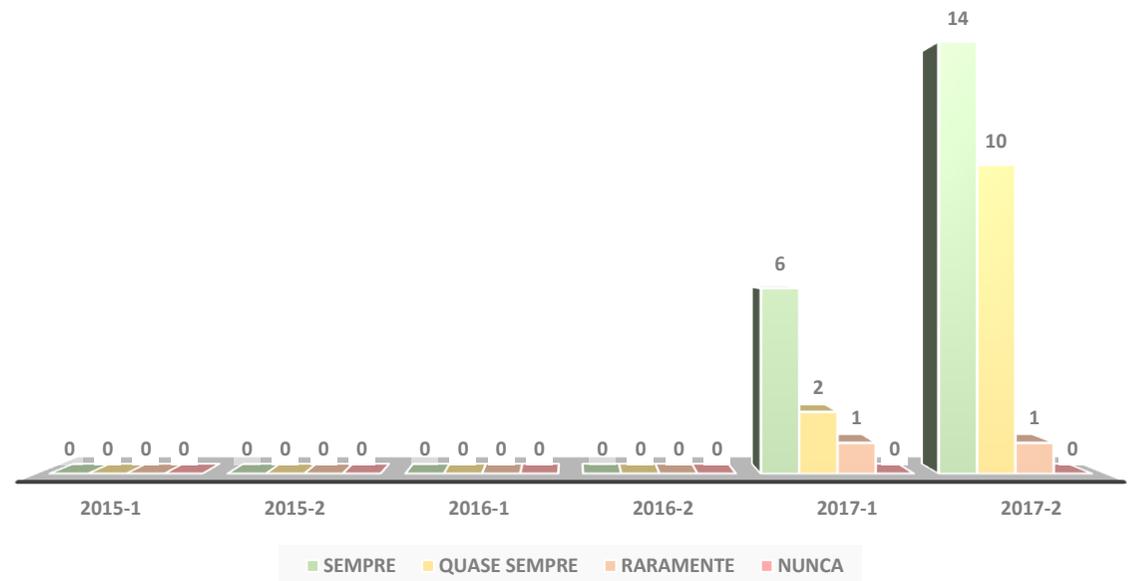
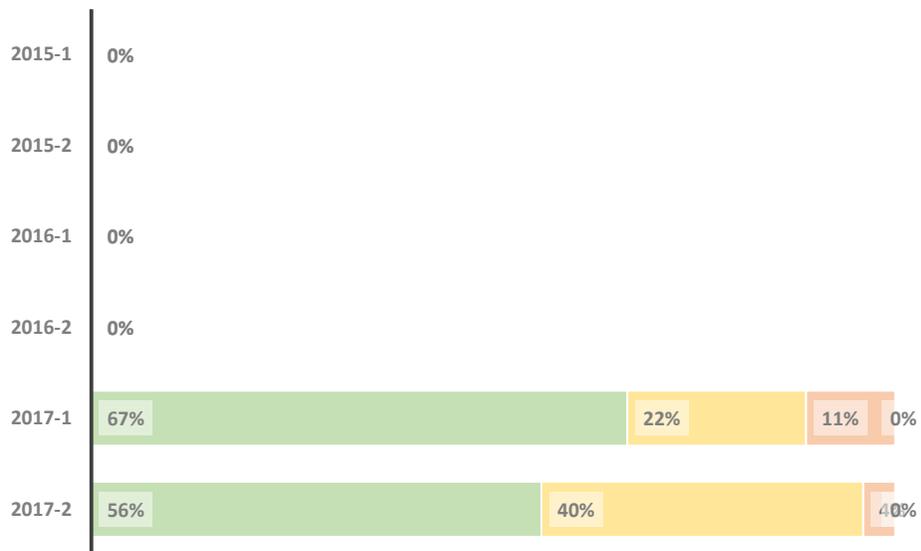
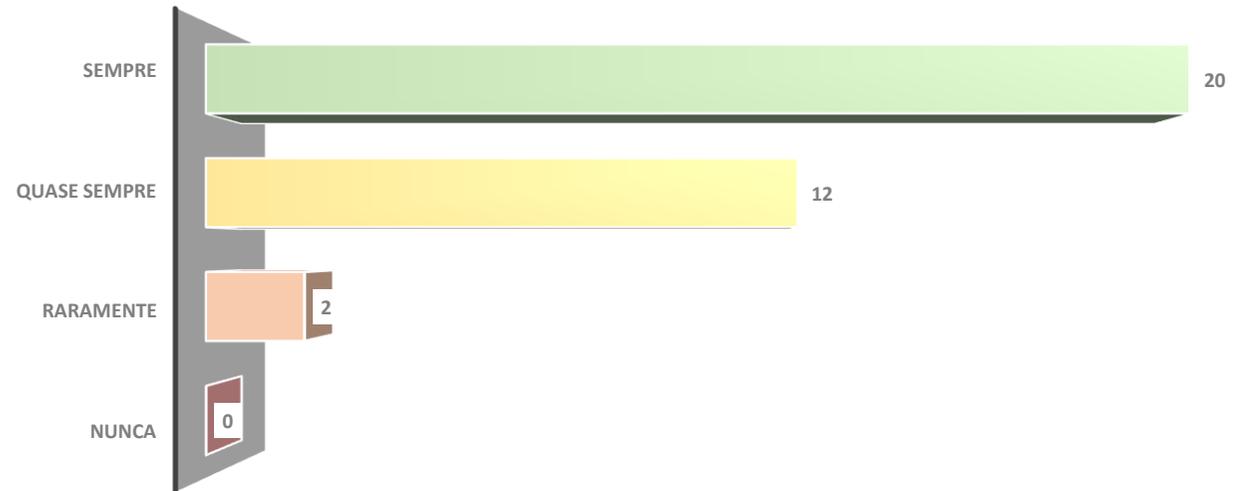
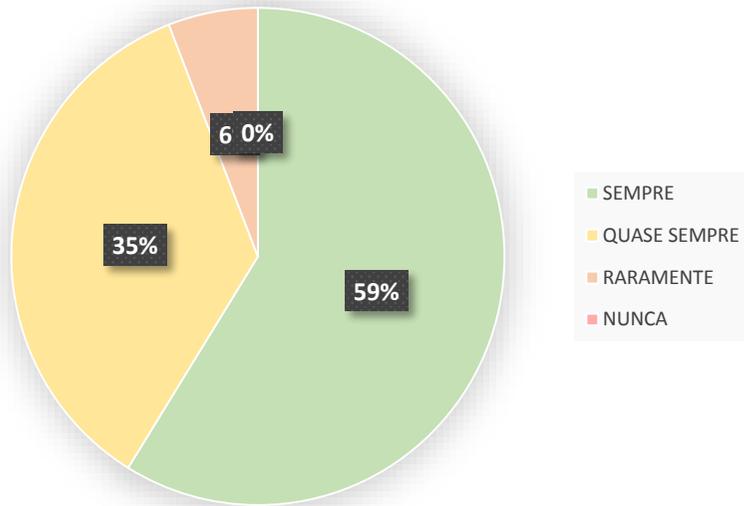


**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**



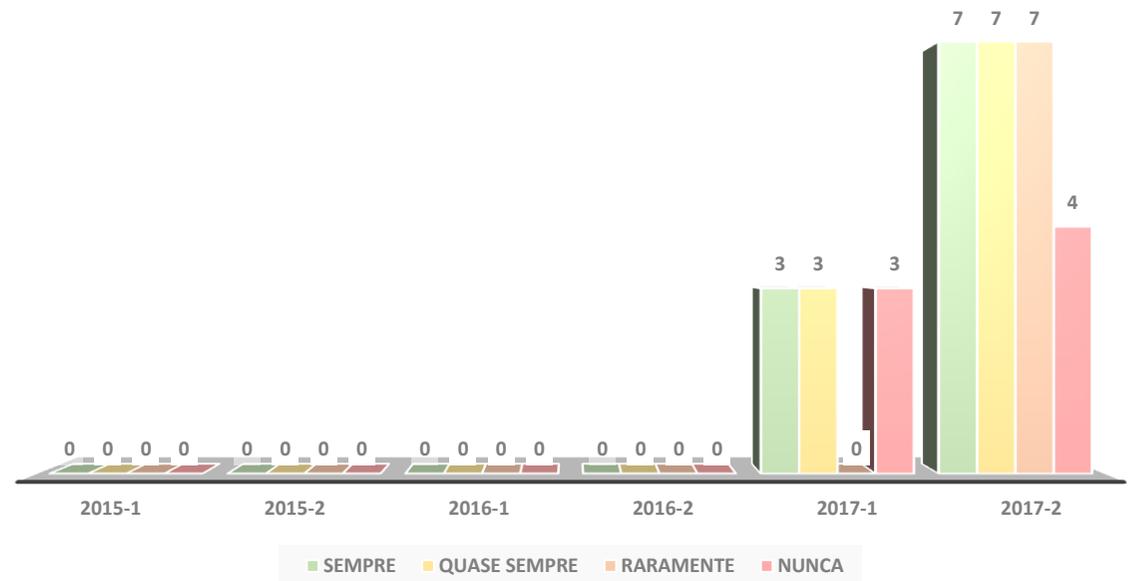
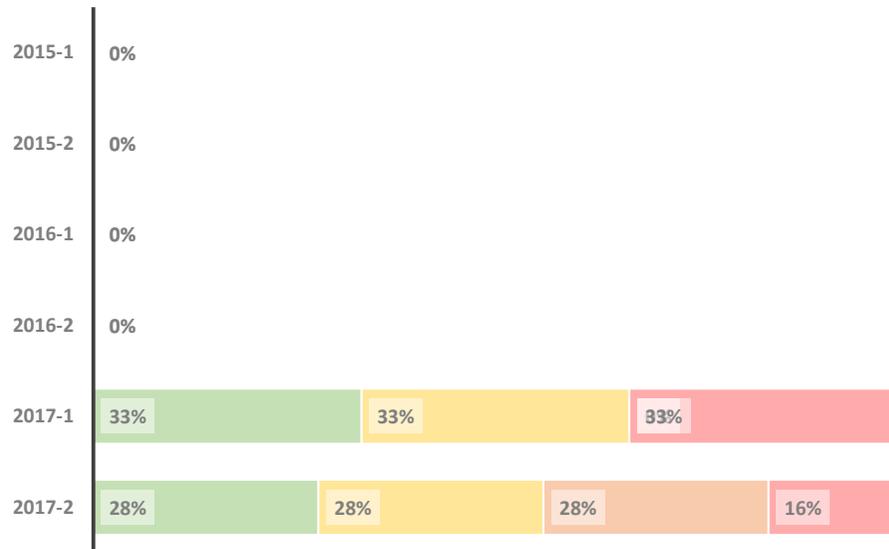
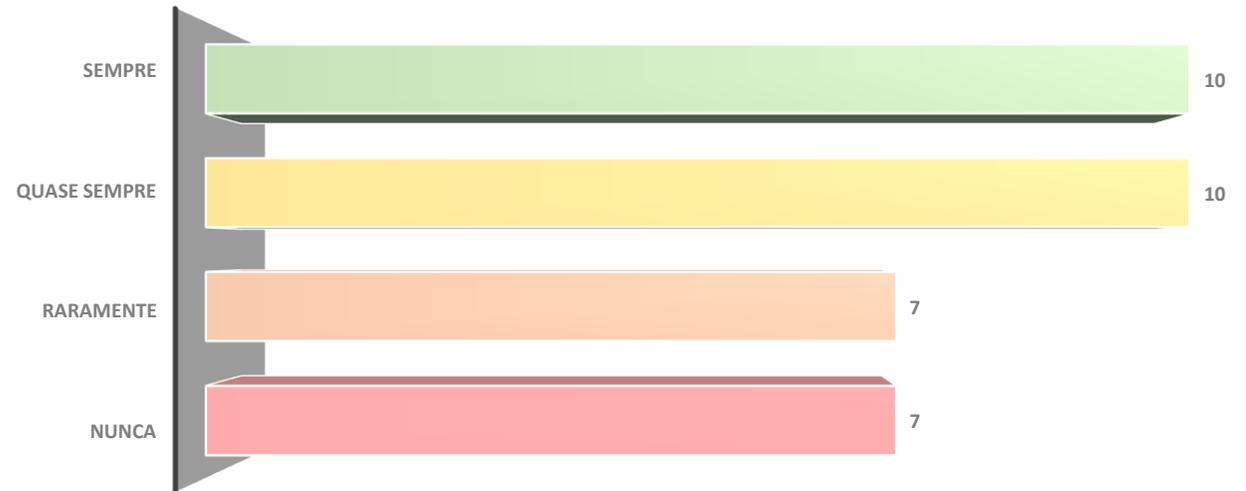
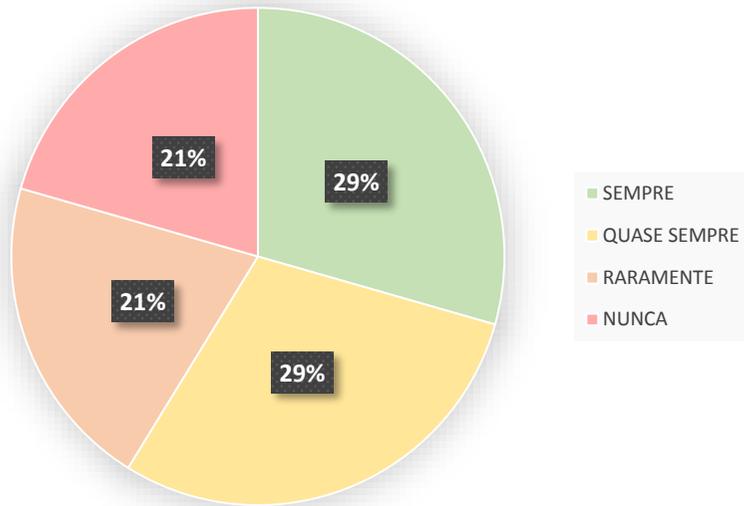


Você acessa o aluno online frequentemente?



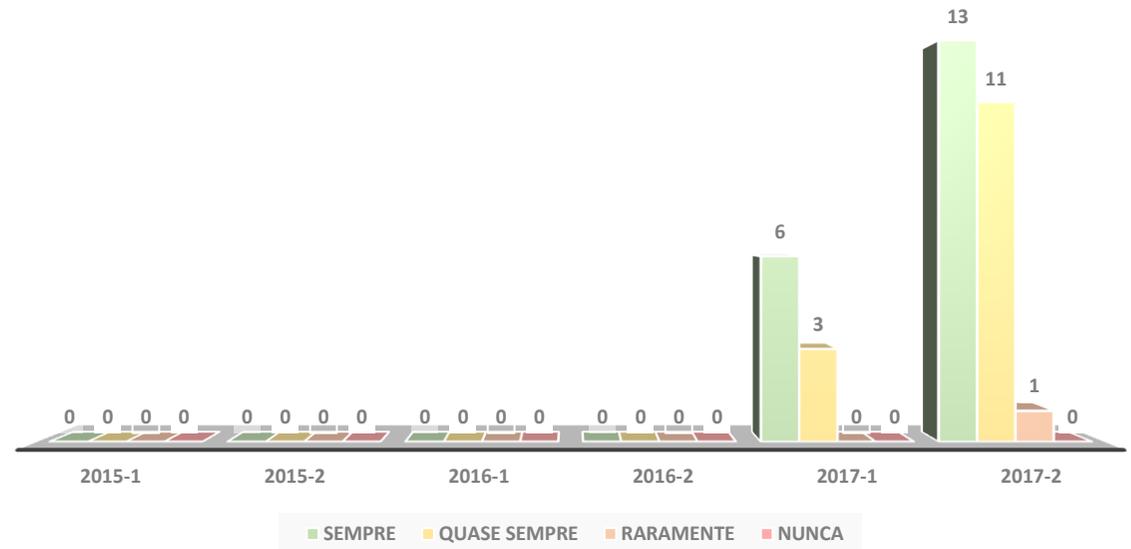
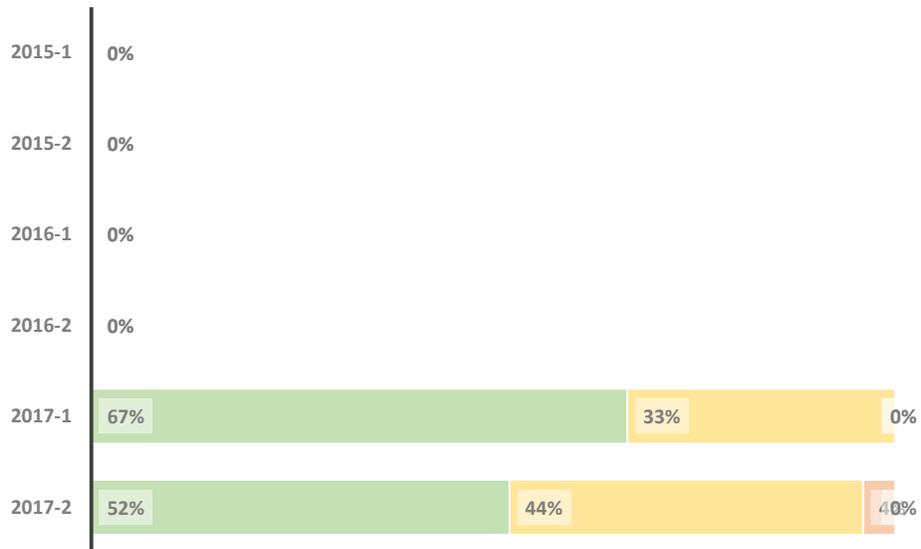
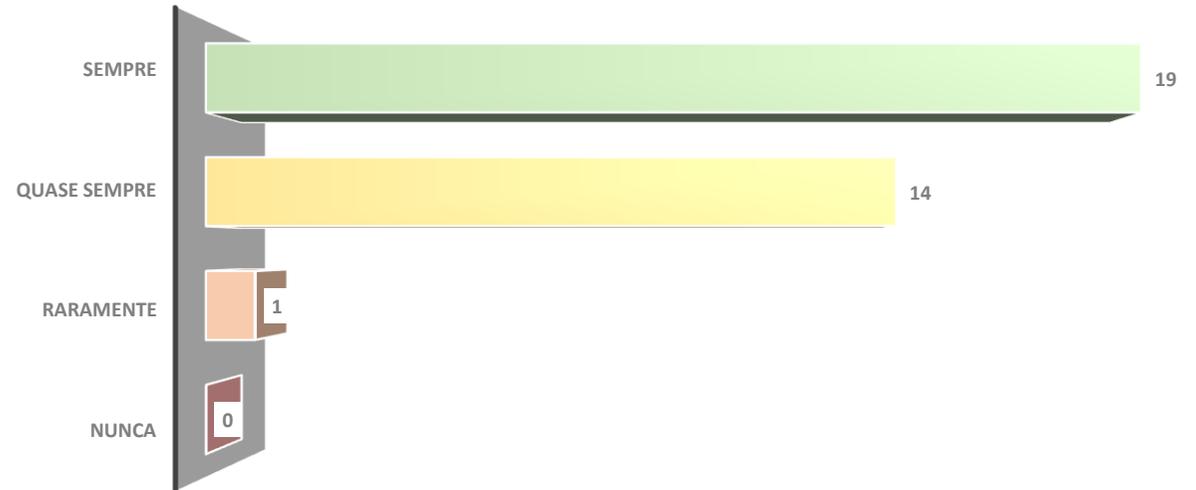
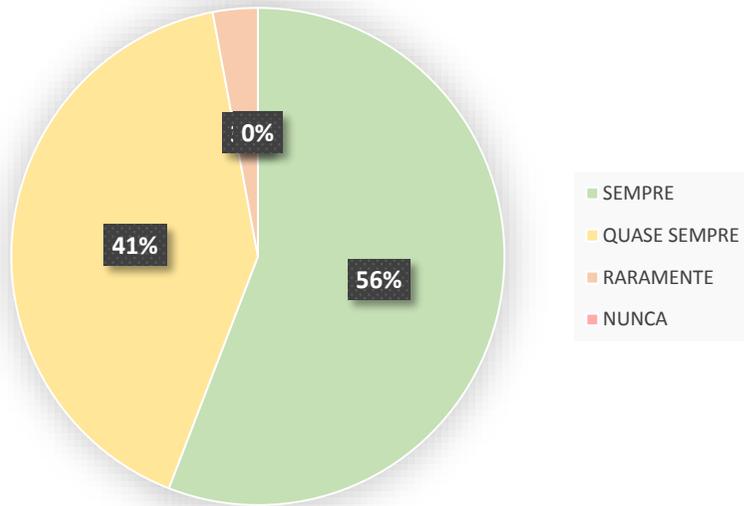


**Você acessa o Office365 (email) frequentemente?**



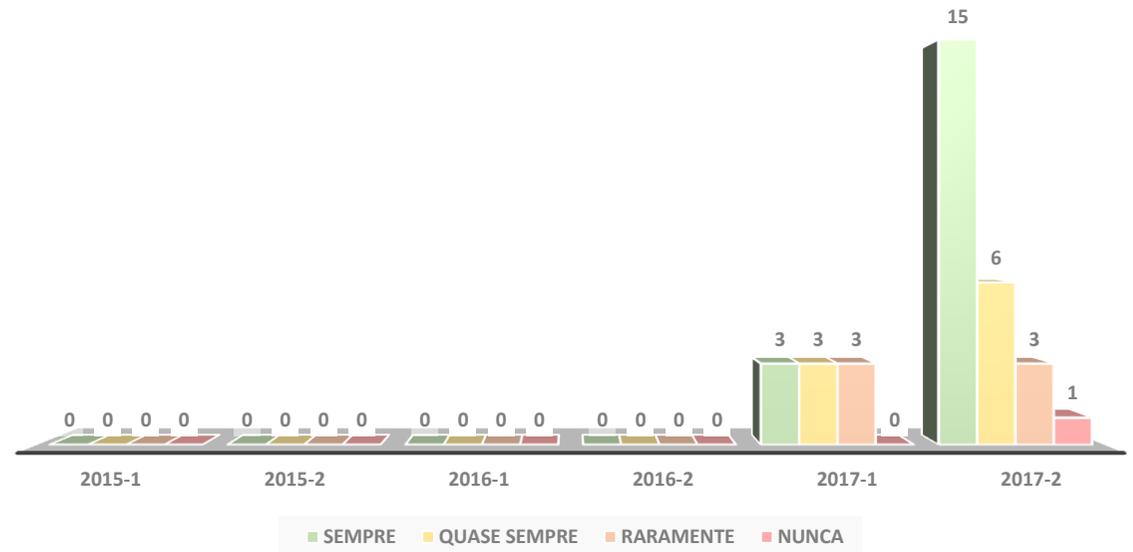
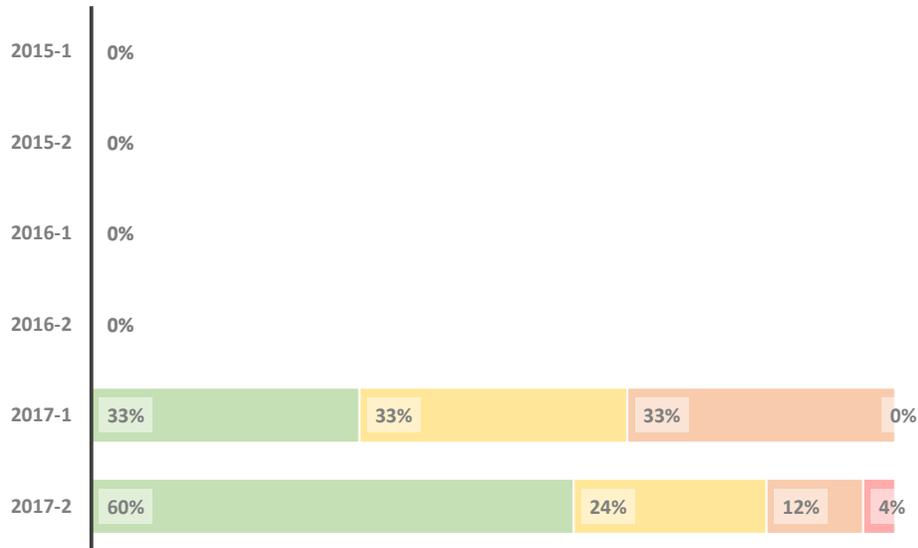
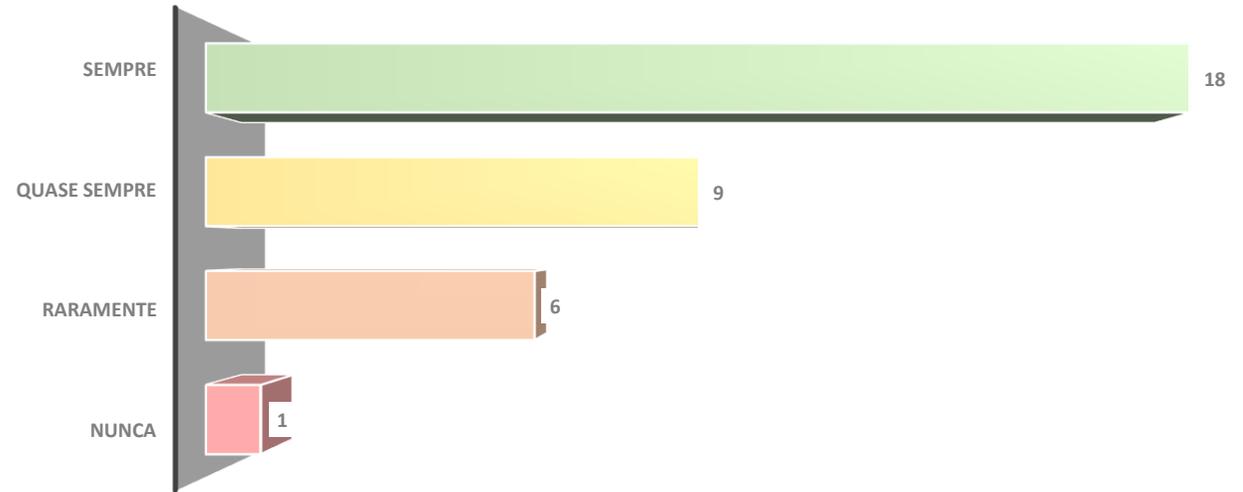
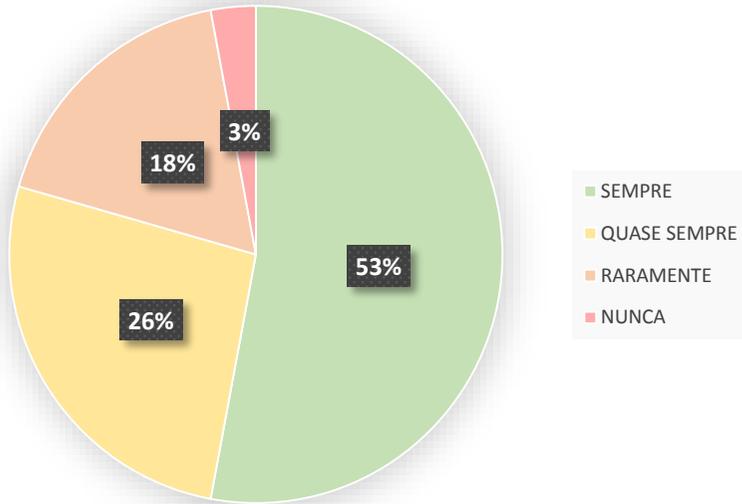


Você acessa o portal frequentemente?



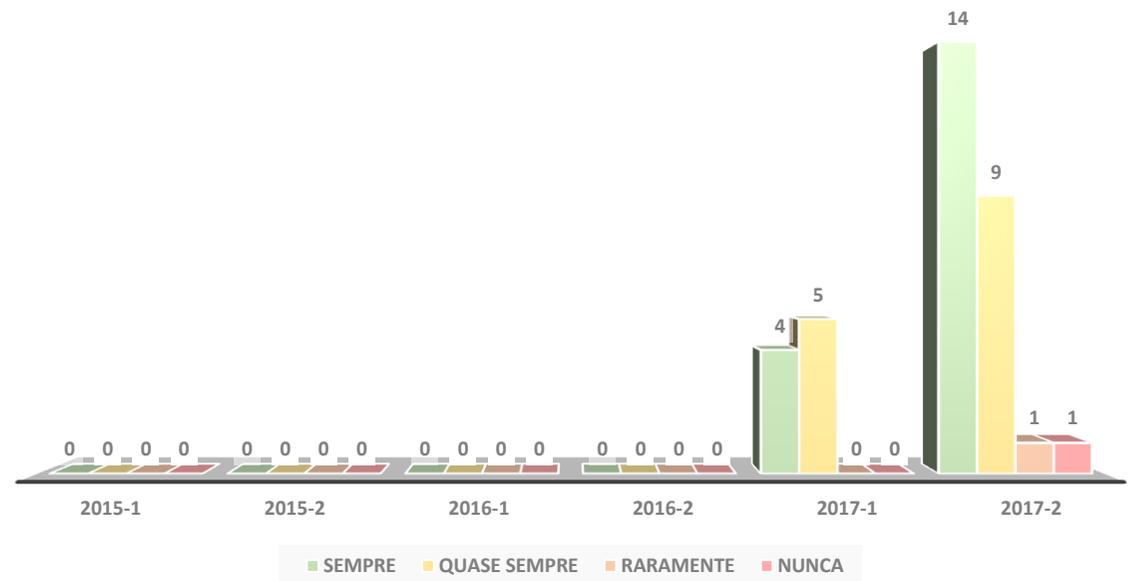
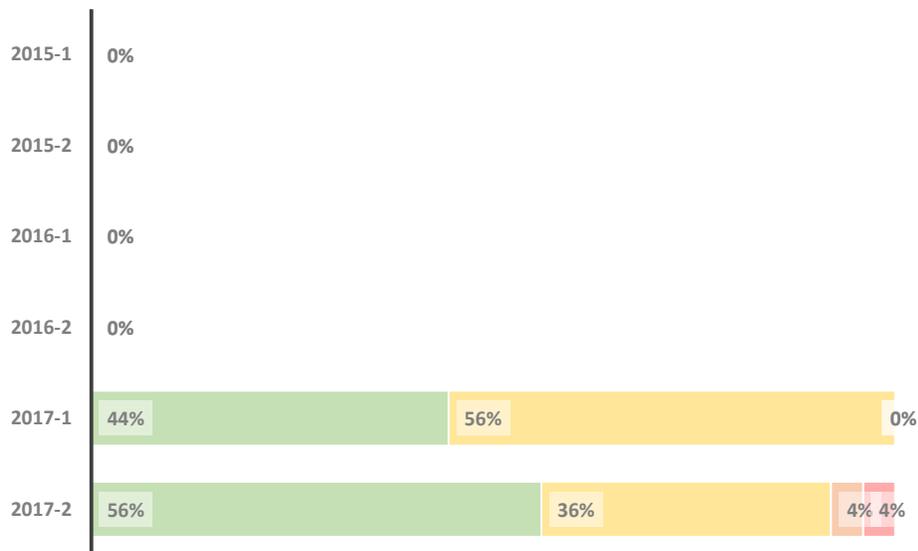
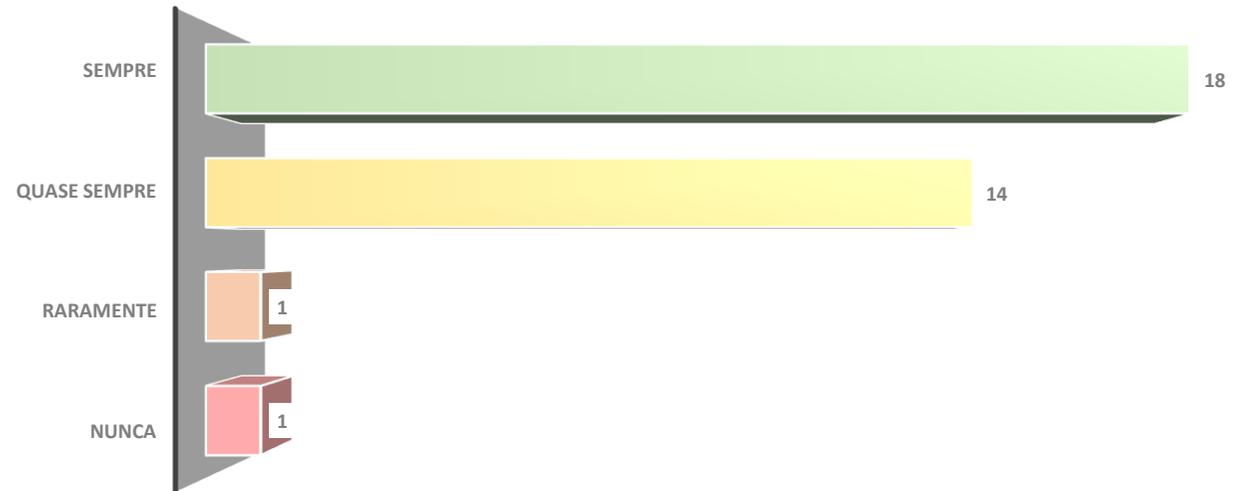
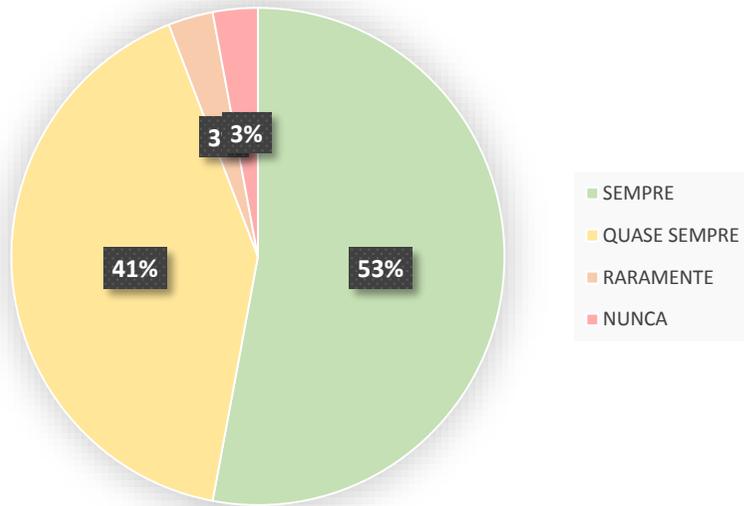


**Você se sente apto para utilizar os recursos de TI?**



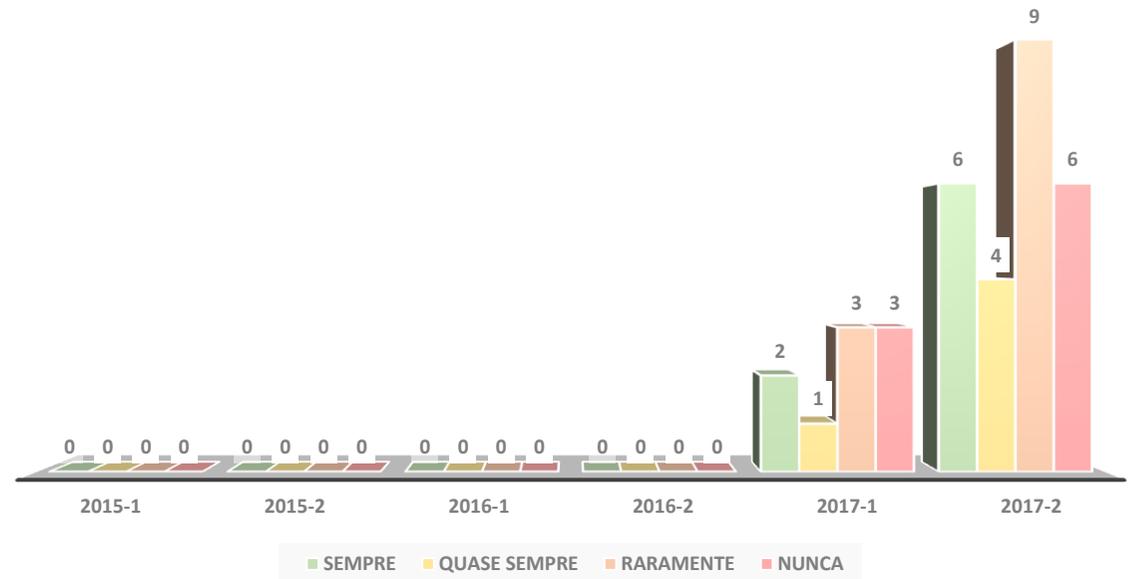
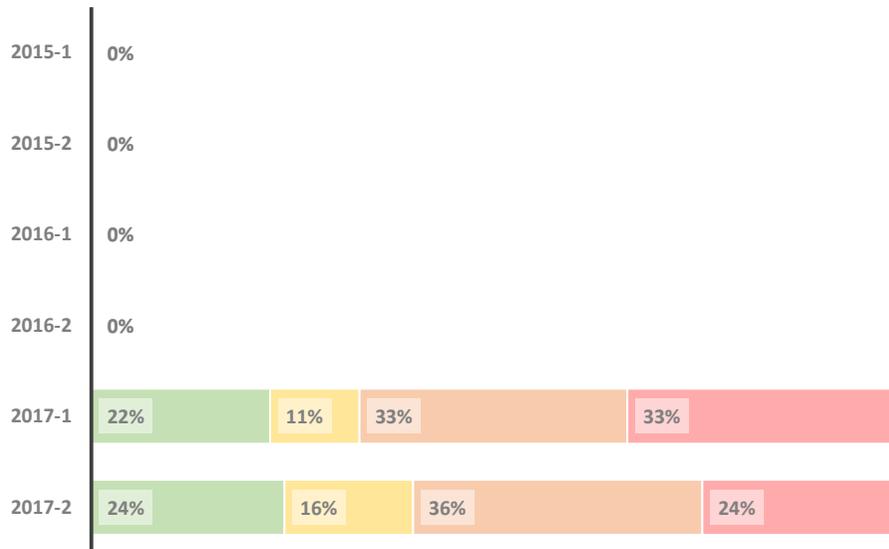
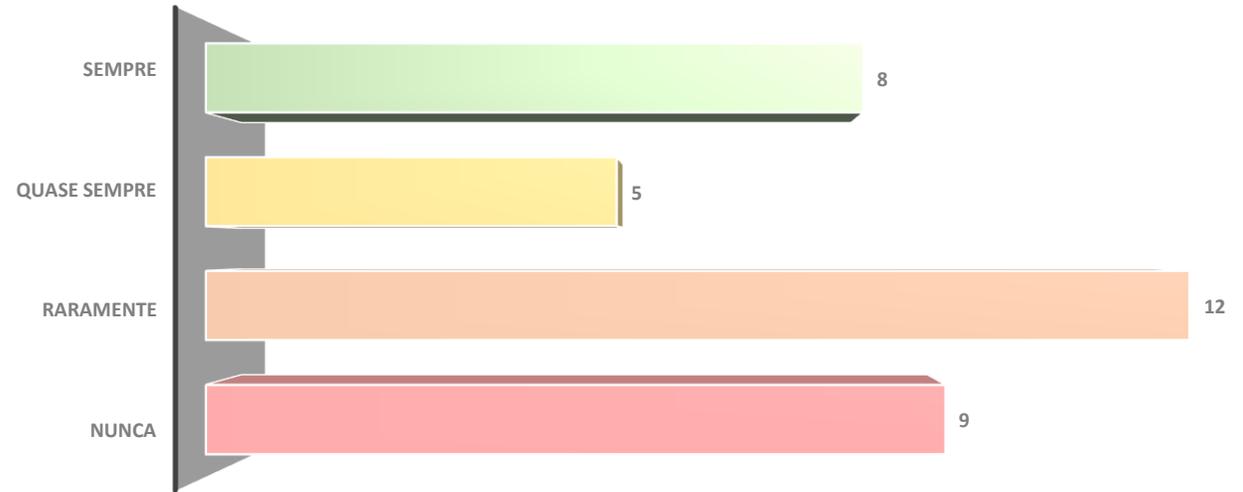
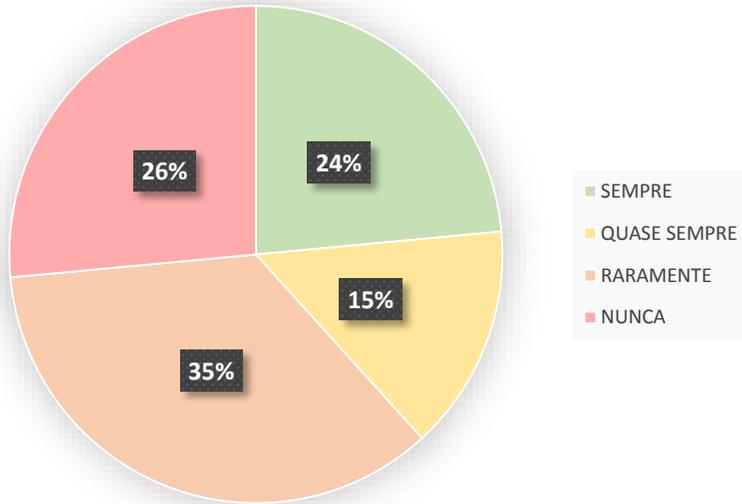


Você utiliza o Moodlerooms (AVA) frequentemente?



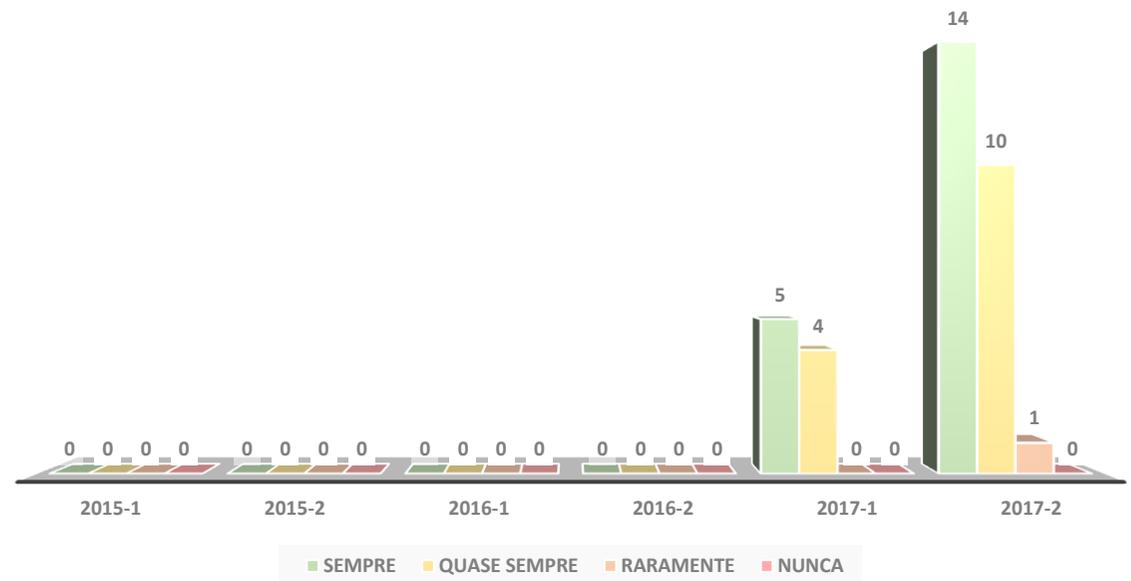
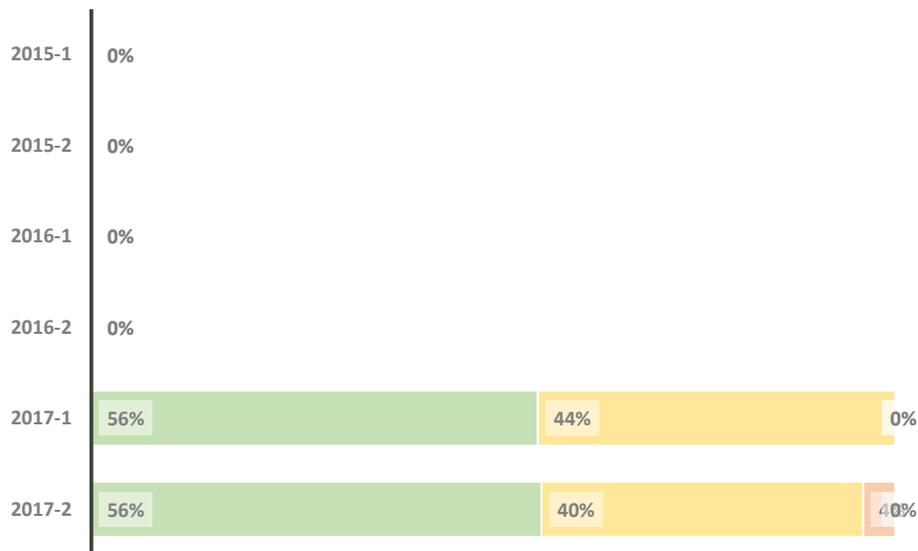
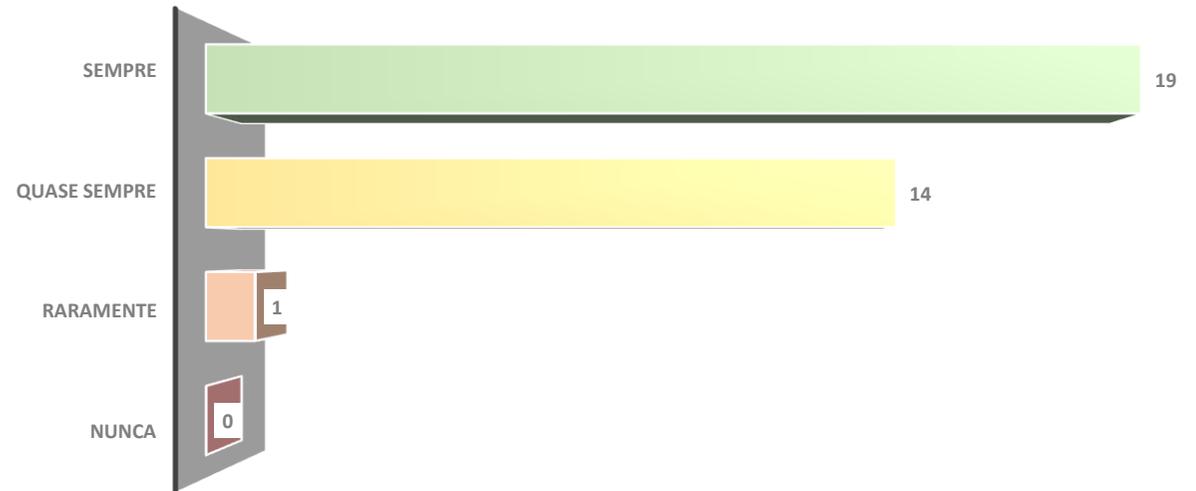
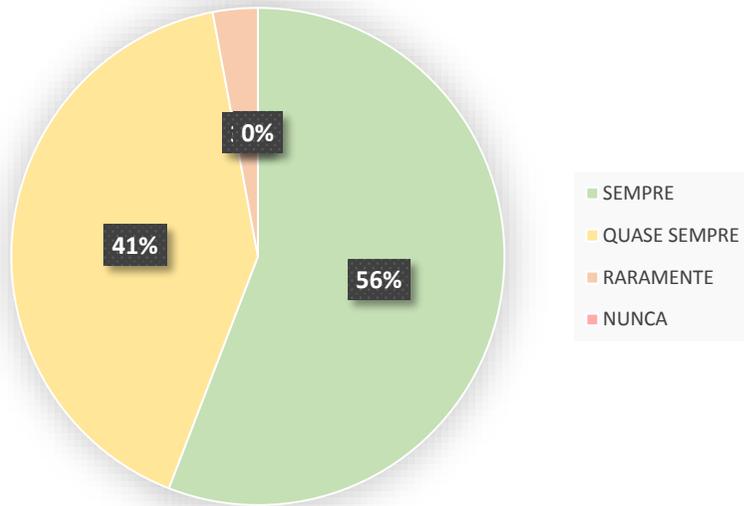


**Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?**



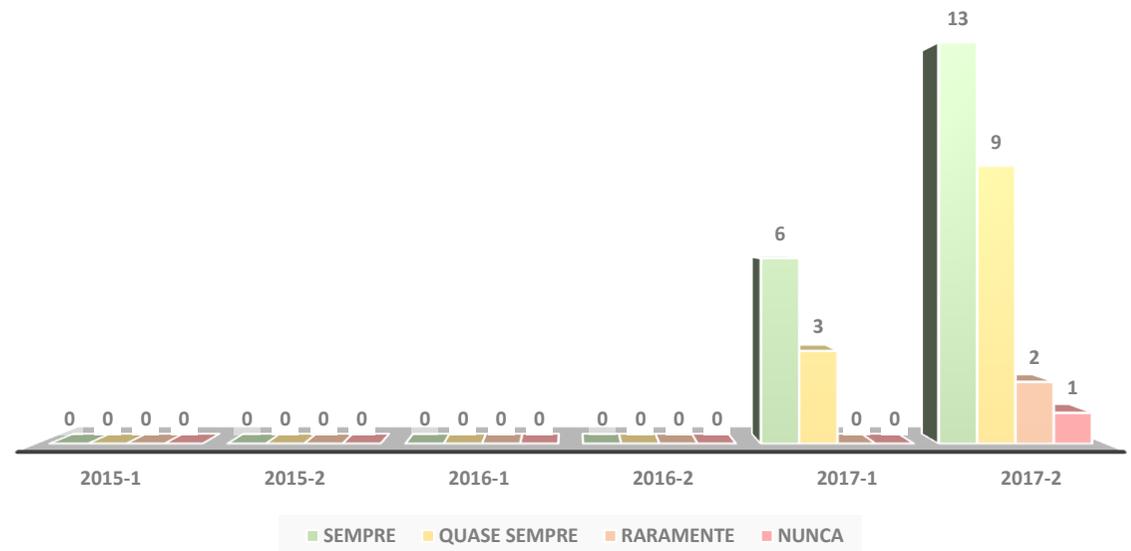
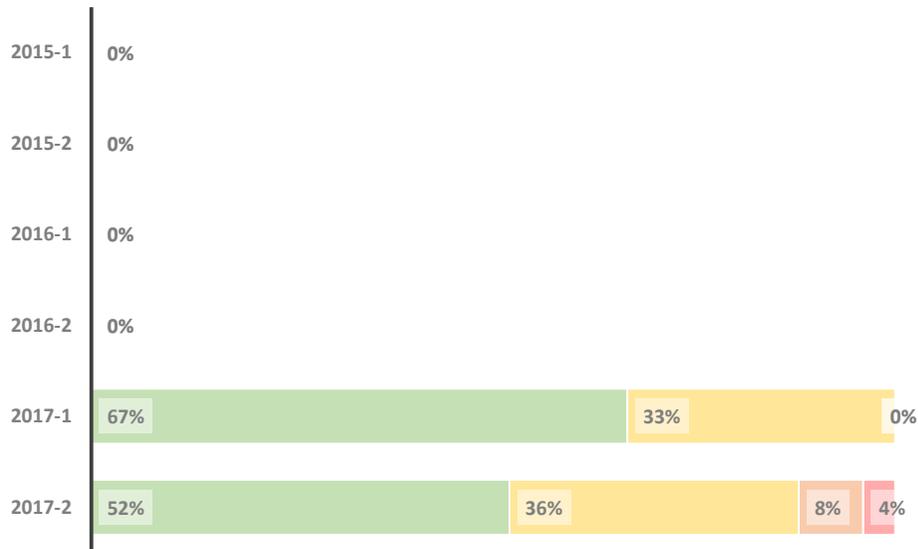
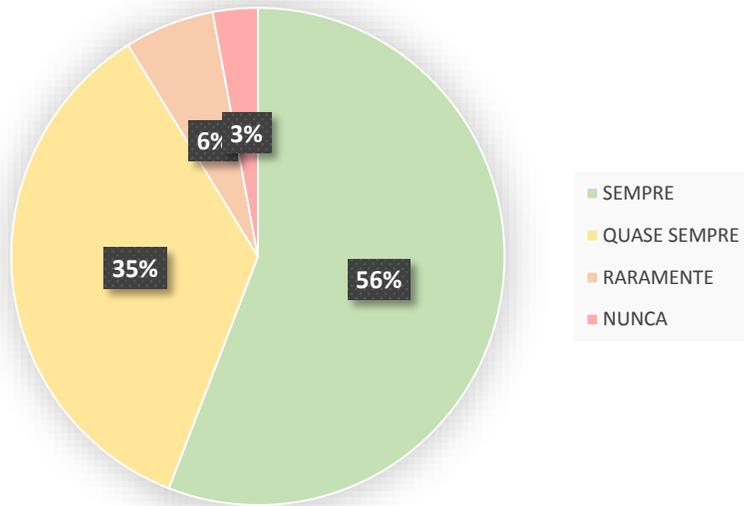


Você utiliza o recurso de internet frequente?



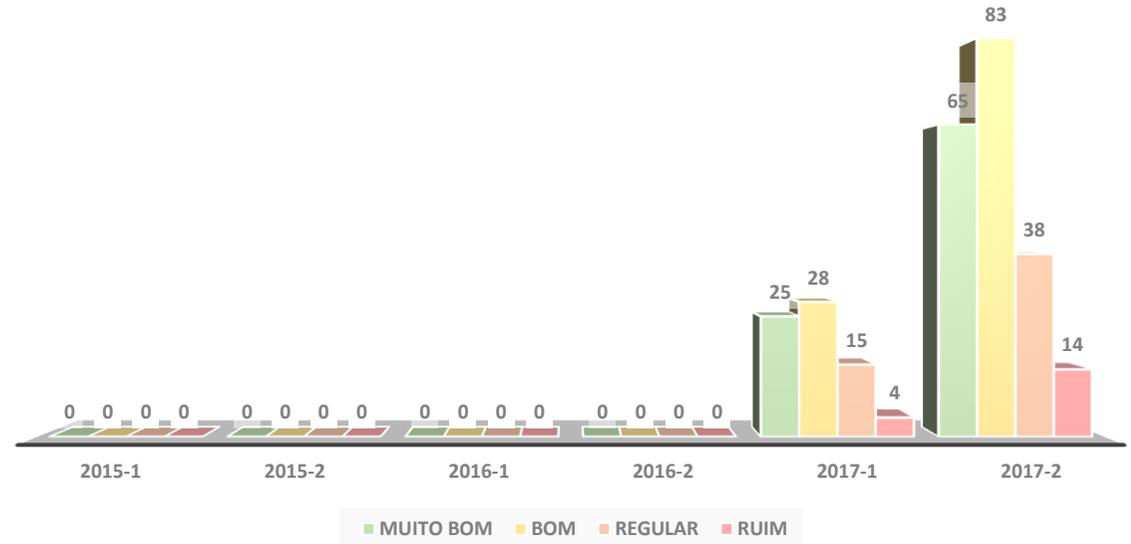
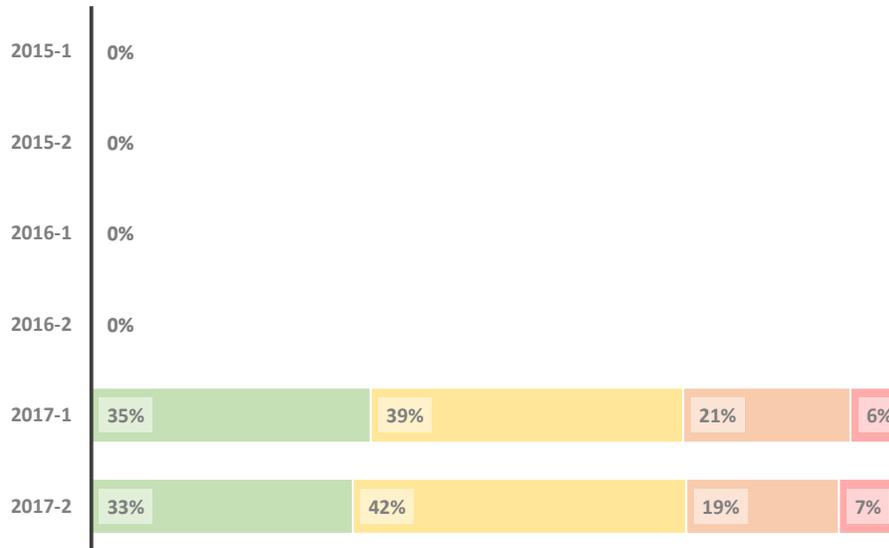
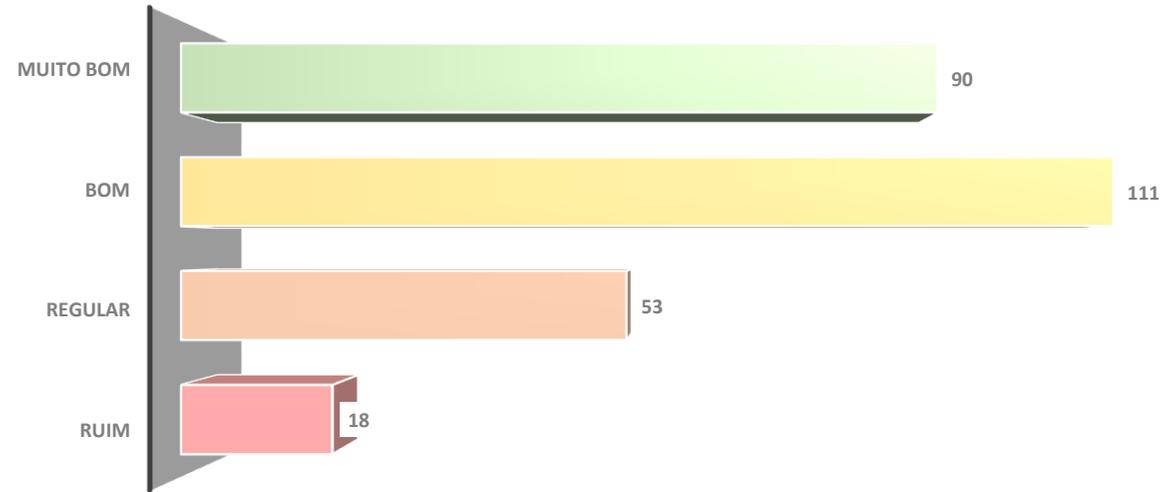
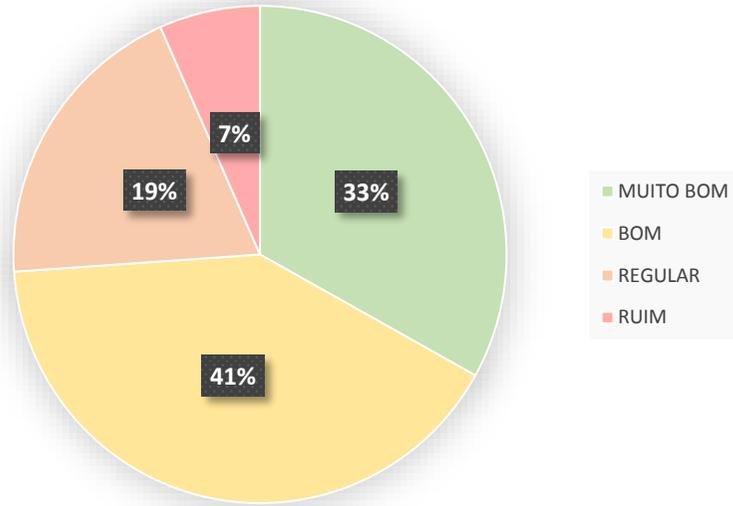


Você utiliza o recurso de WIFI frequentemente?



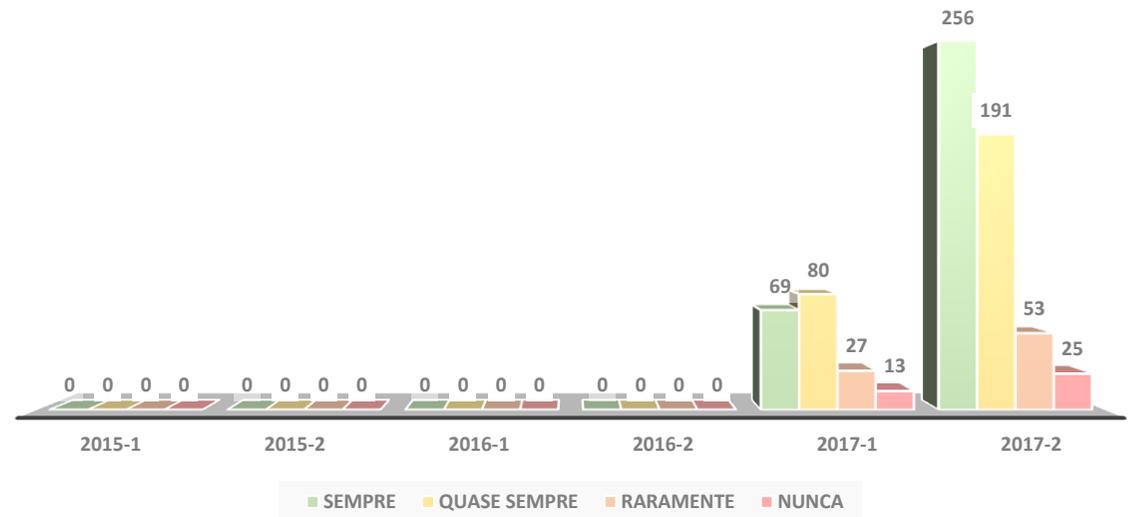
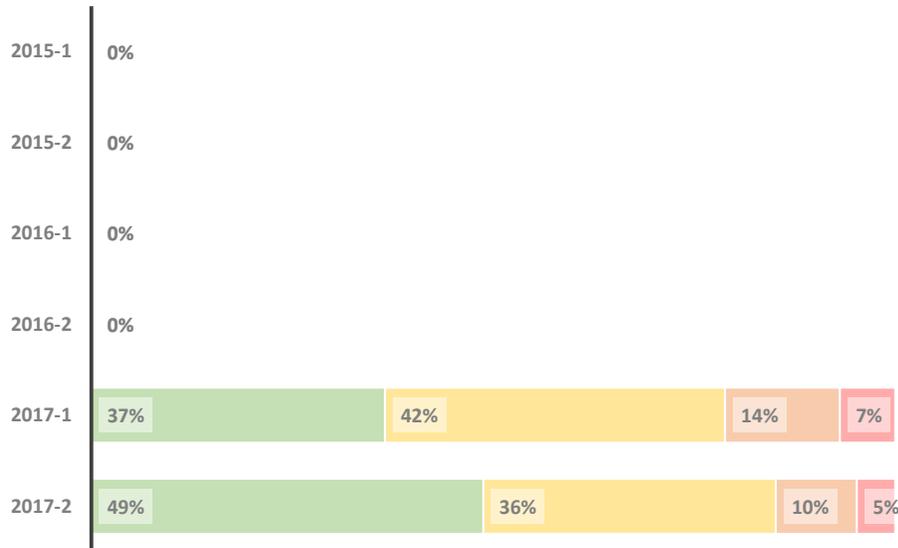
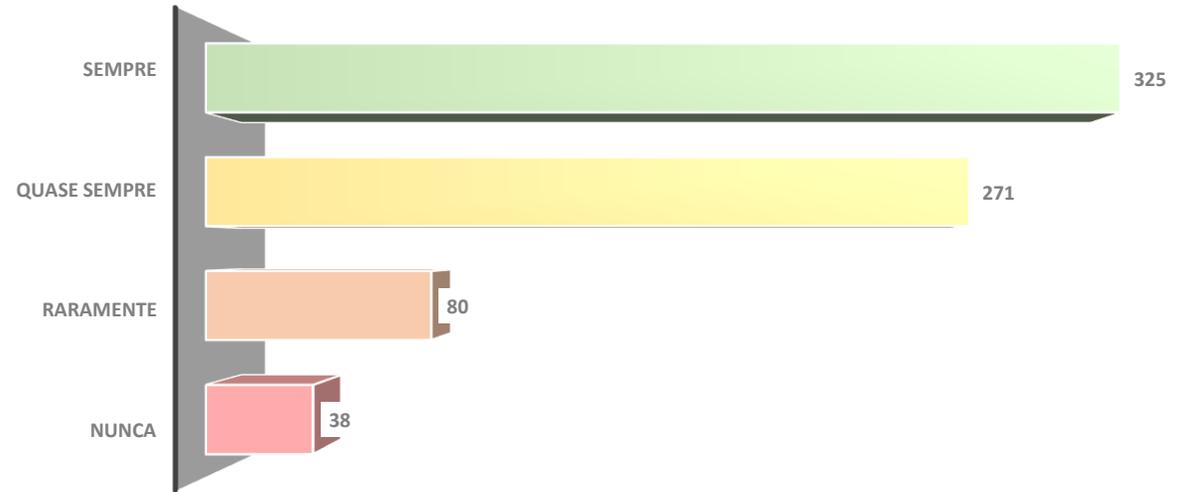
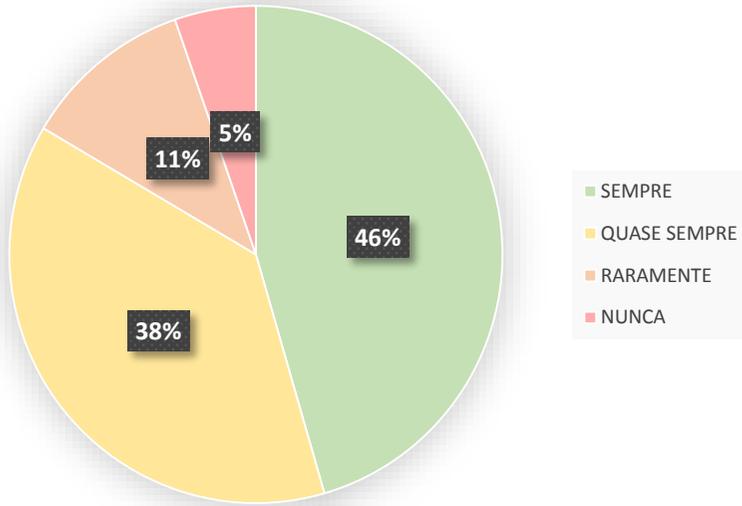


QUESTÕES OBJETIVAS - Qualitativas



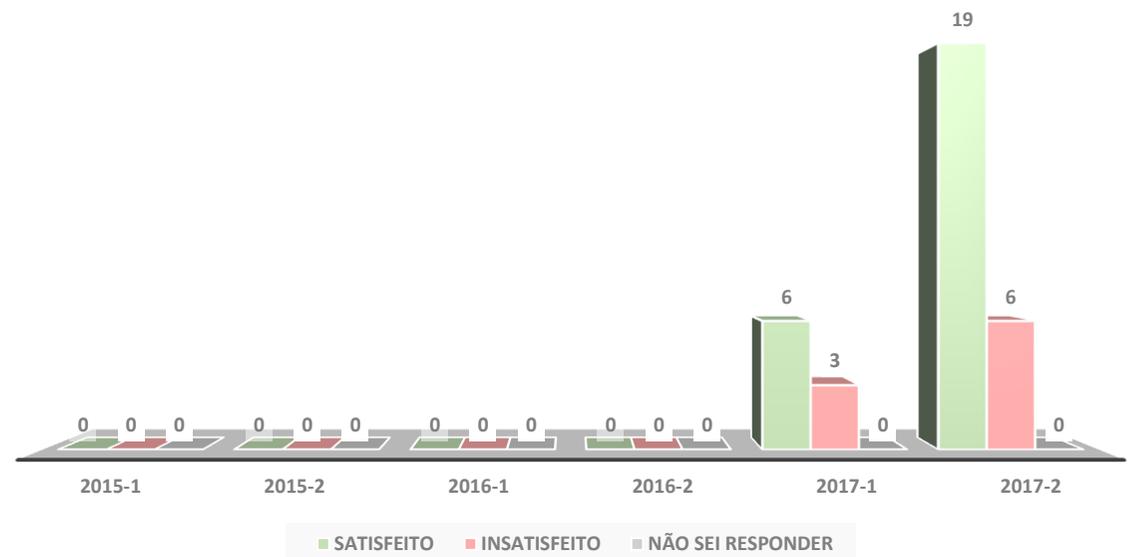
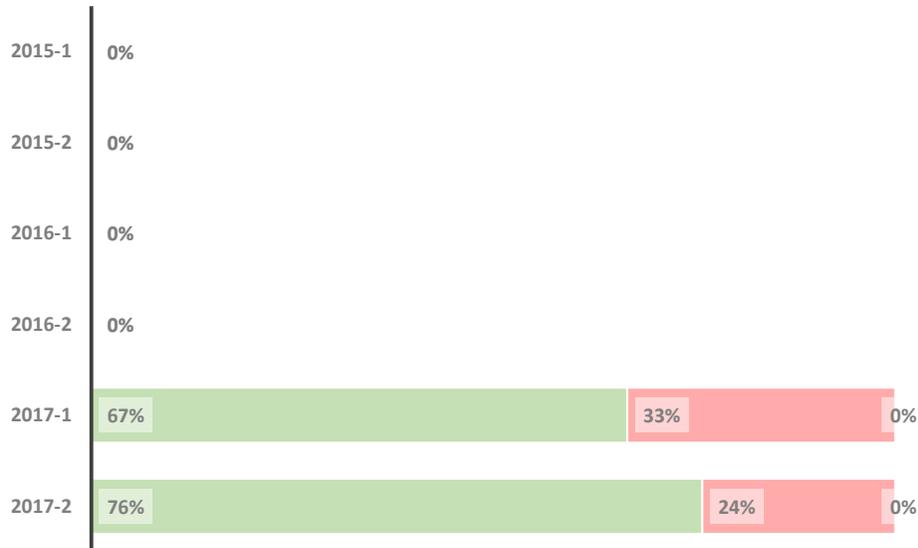
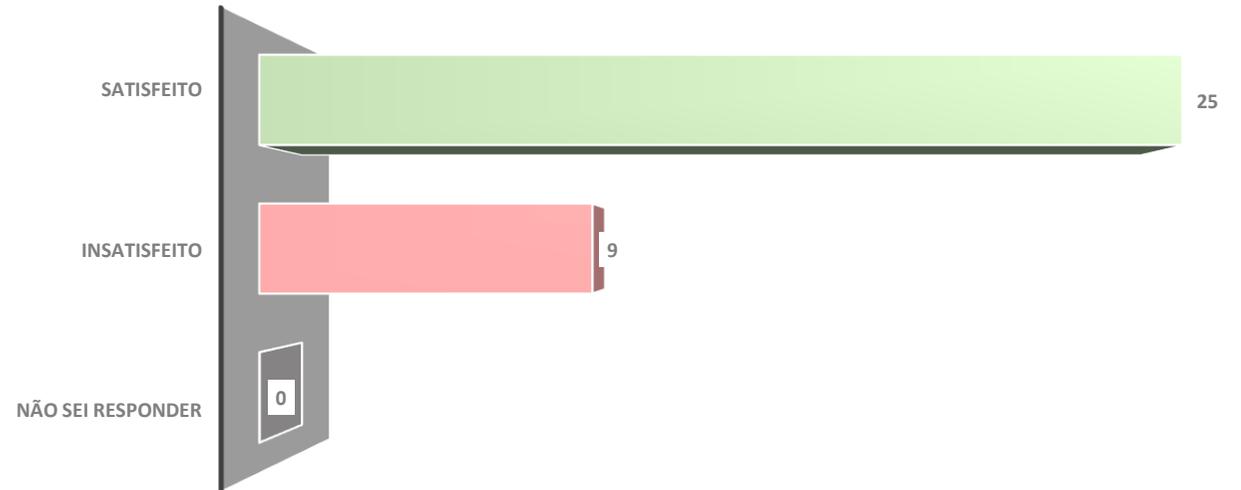
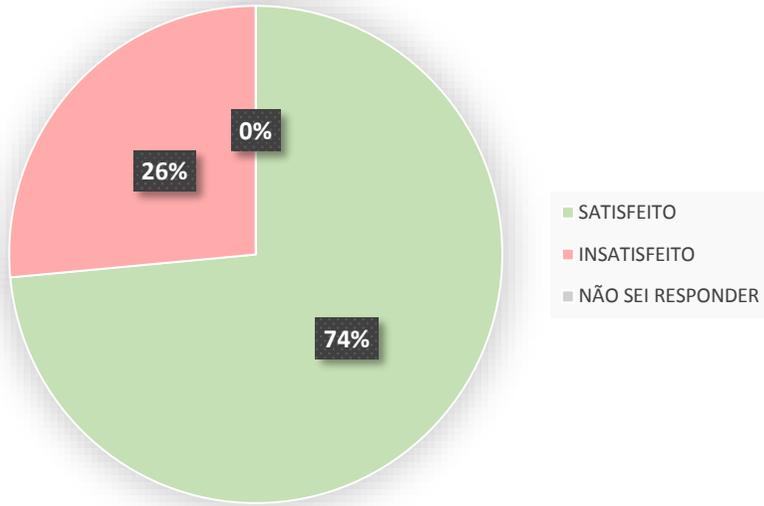


QUESTÕES OBJETIVAS - Periodicidade



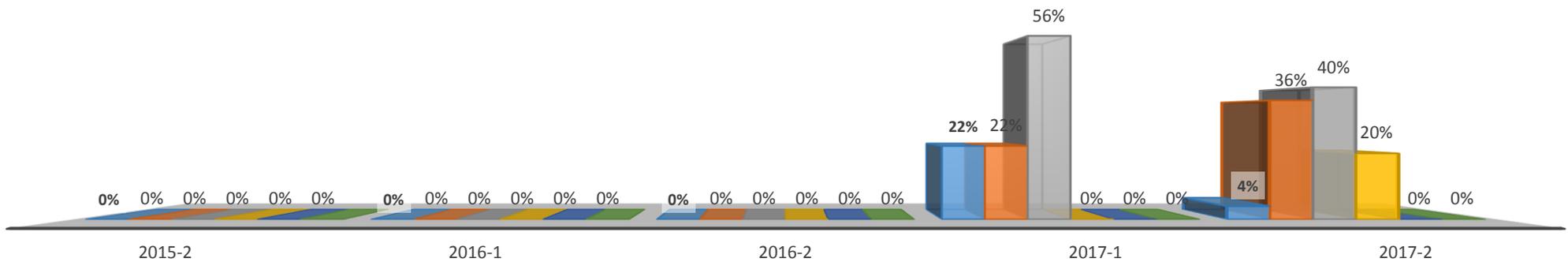
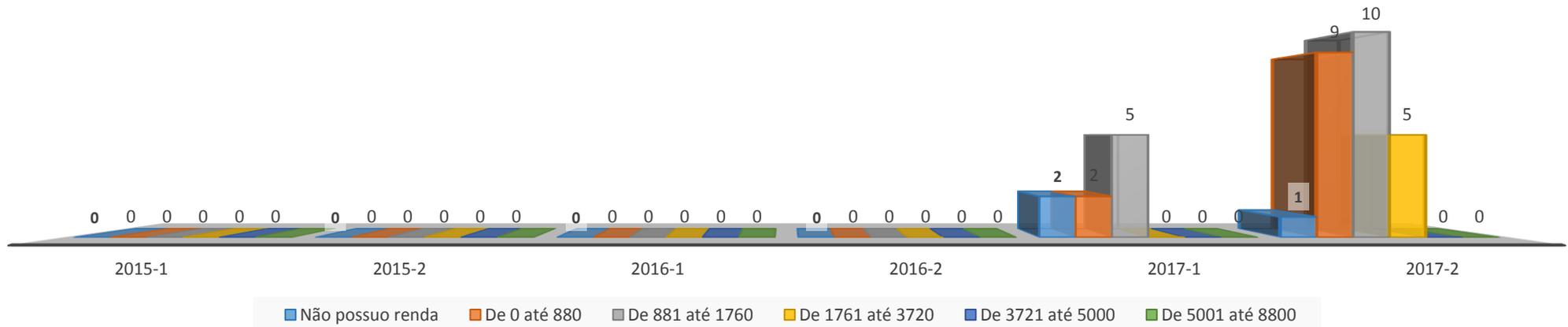
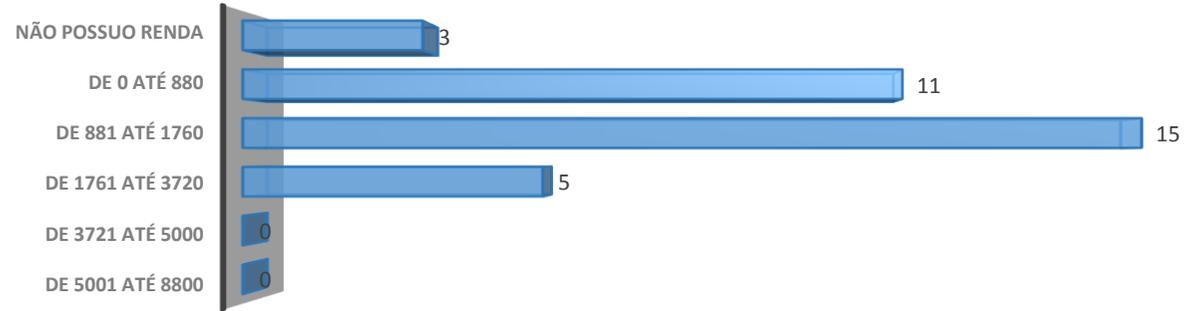
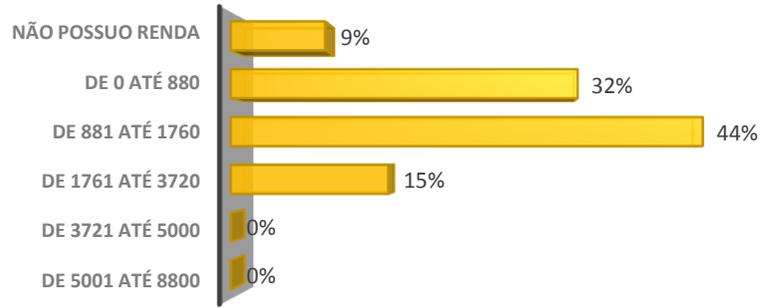


O CURSO - Em relação ao seu curso, você se considera:



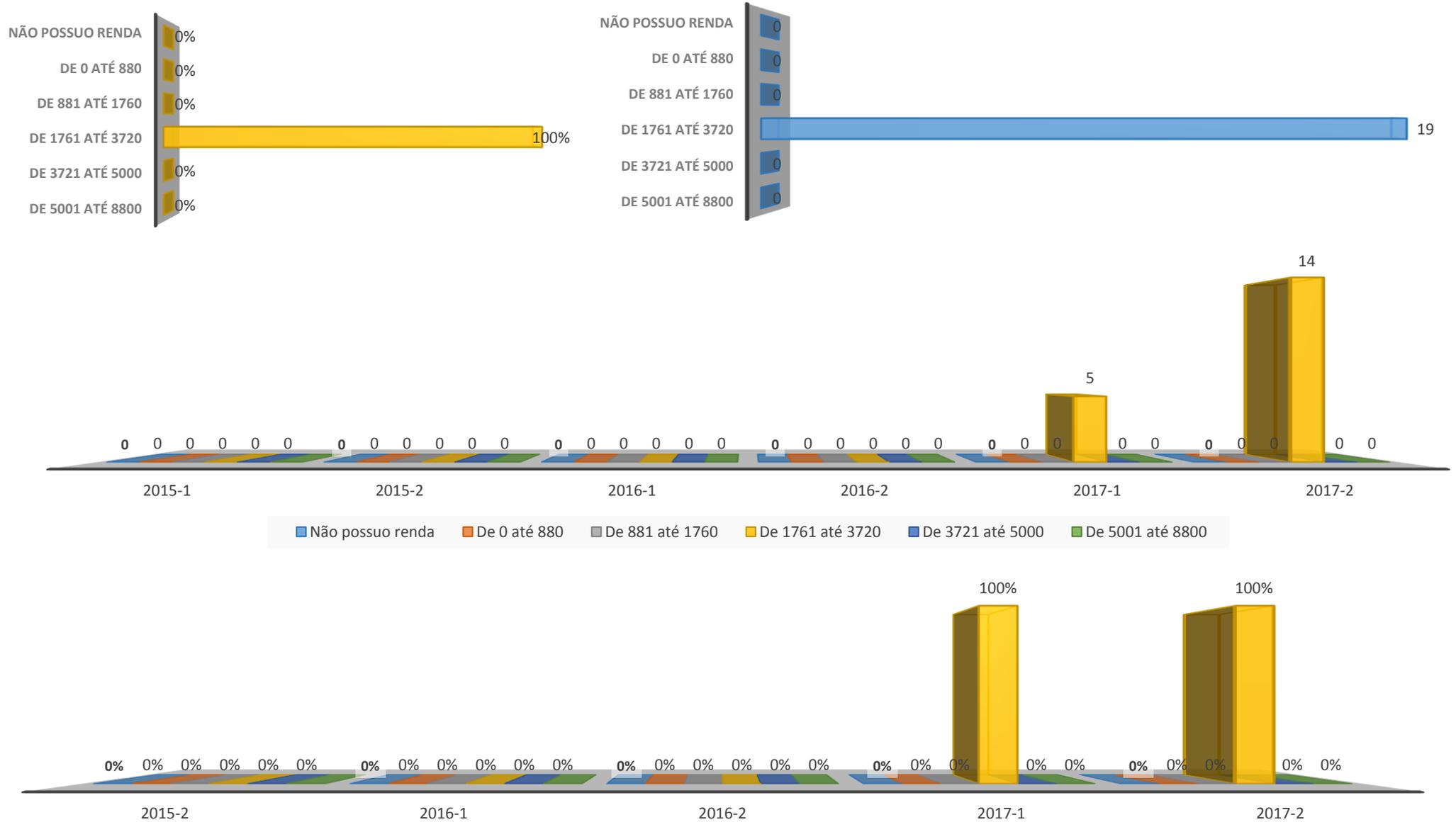


Qual a sua renda mensal atual?



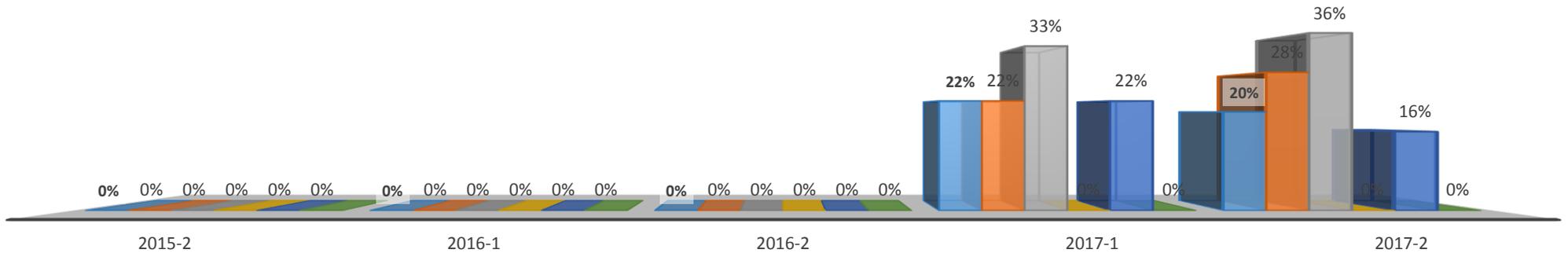
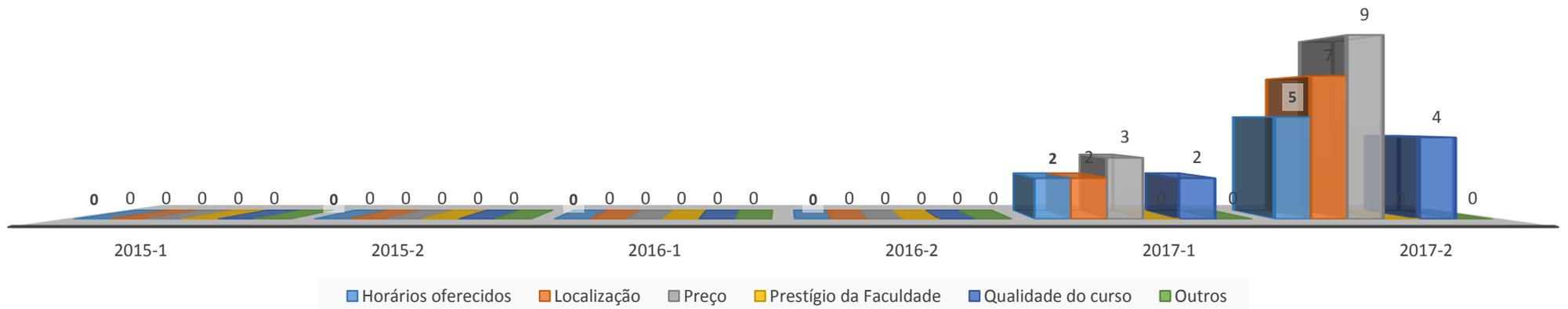
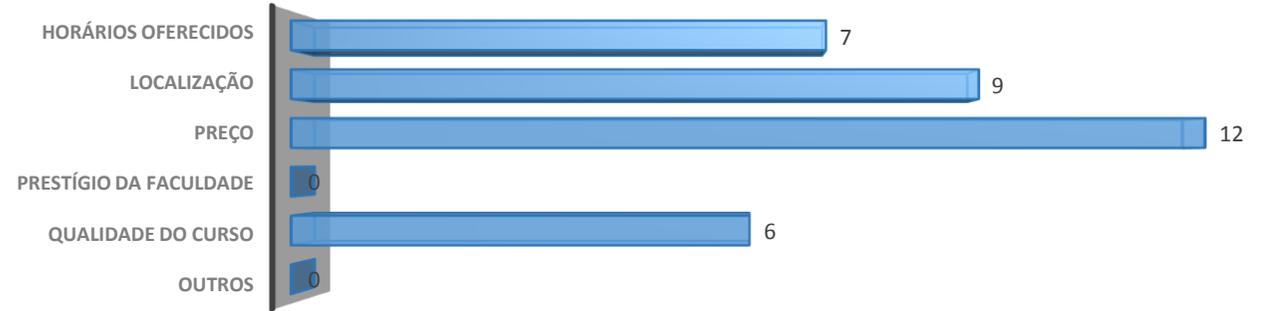
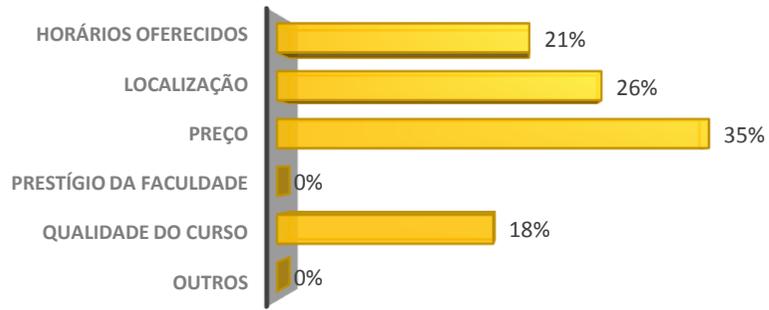


Qual a renda mensal da sua família?



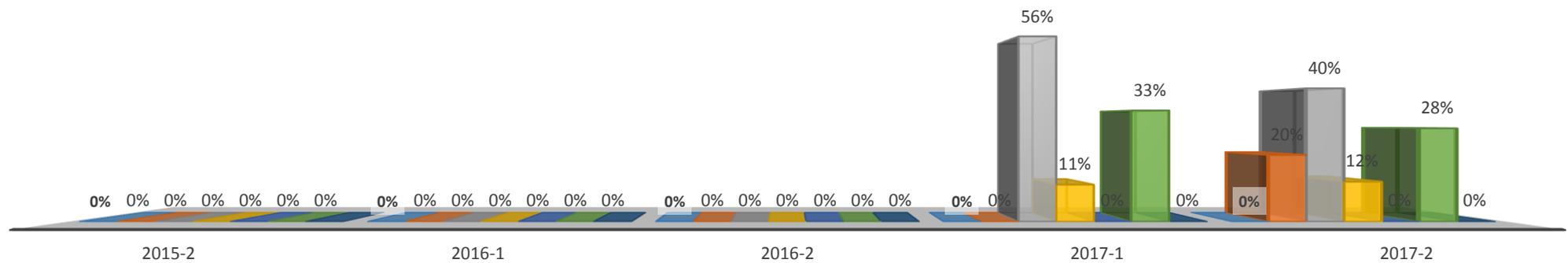
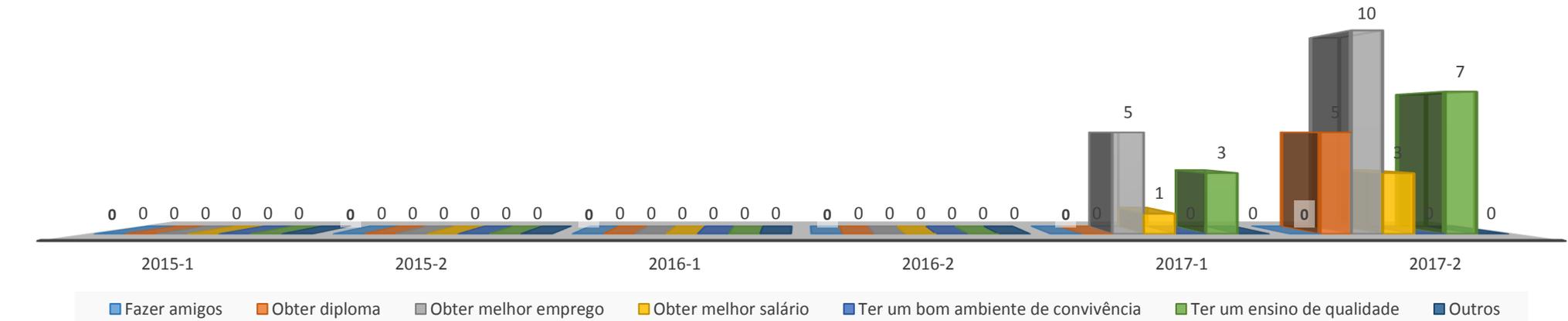
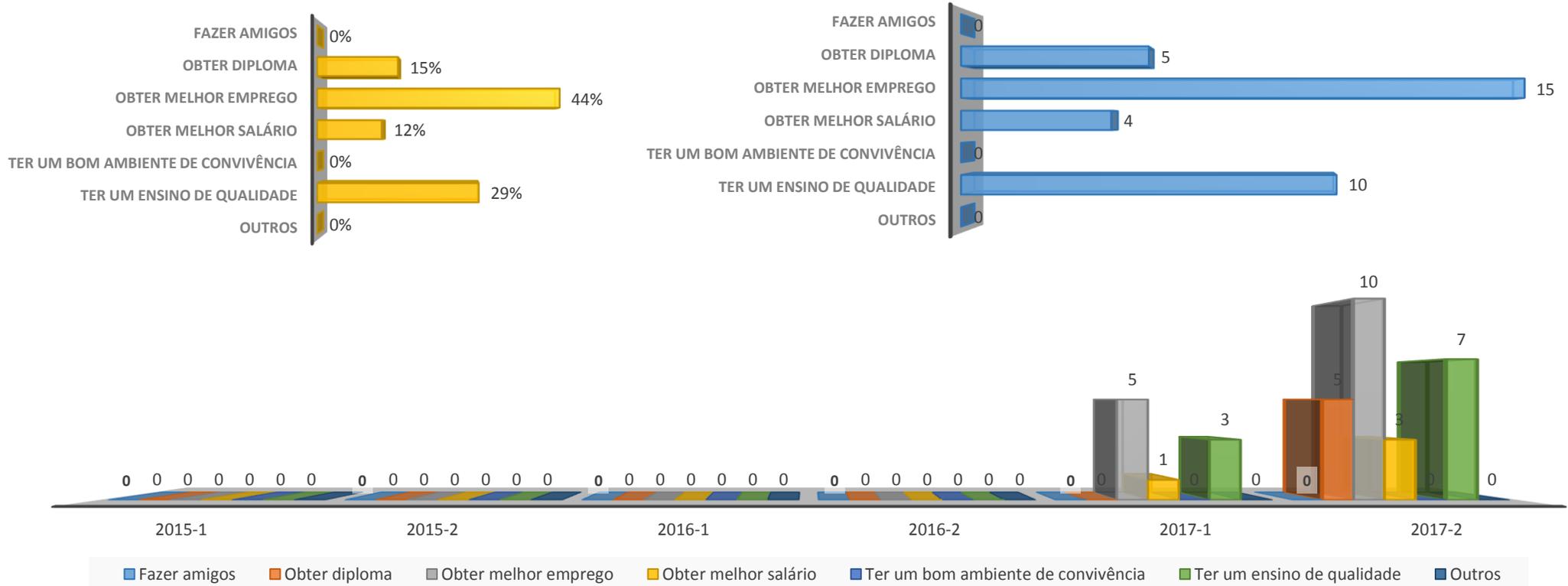


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



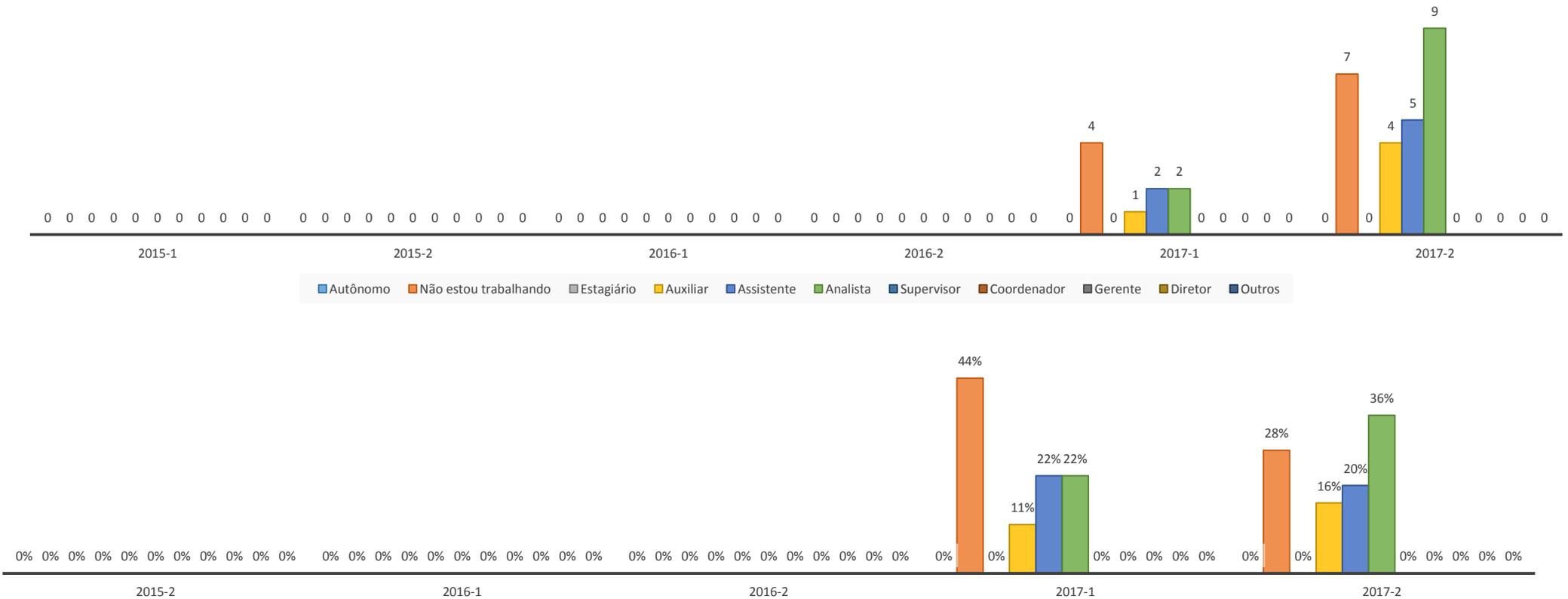
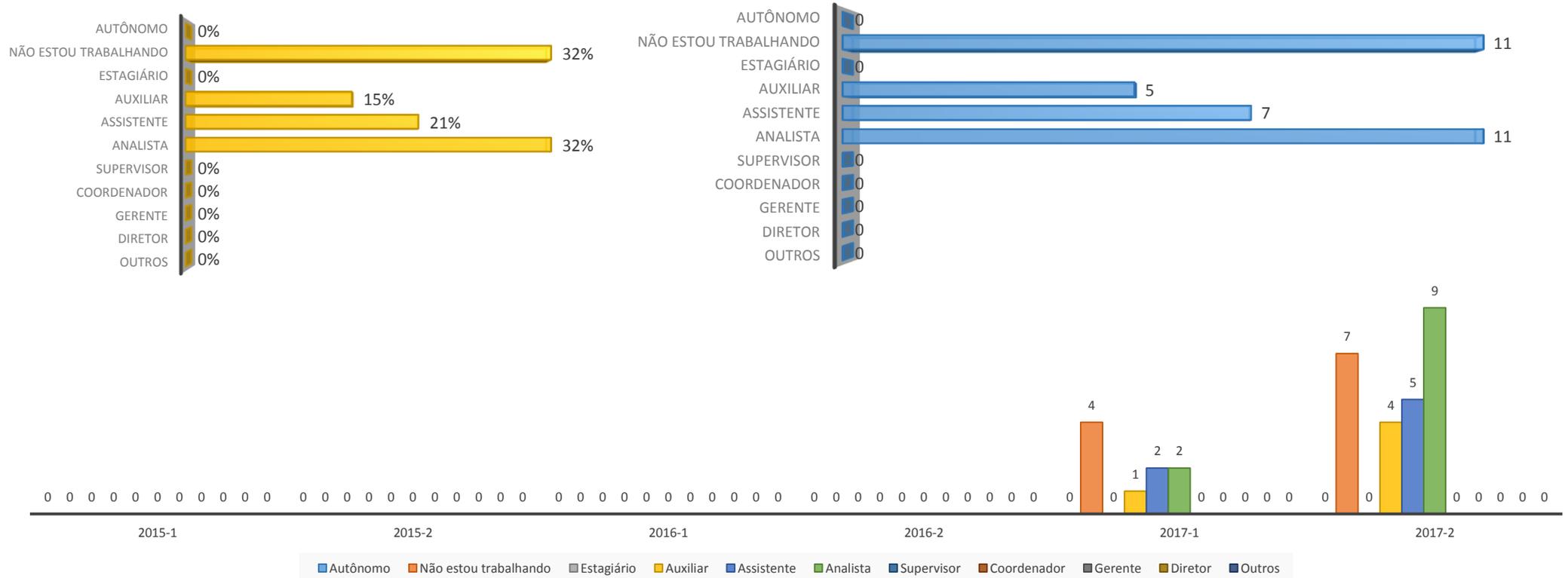


O que é mais importante para você ao cursar uma faculdade?



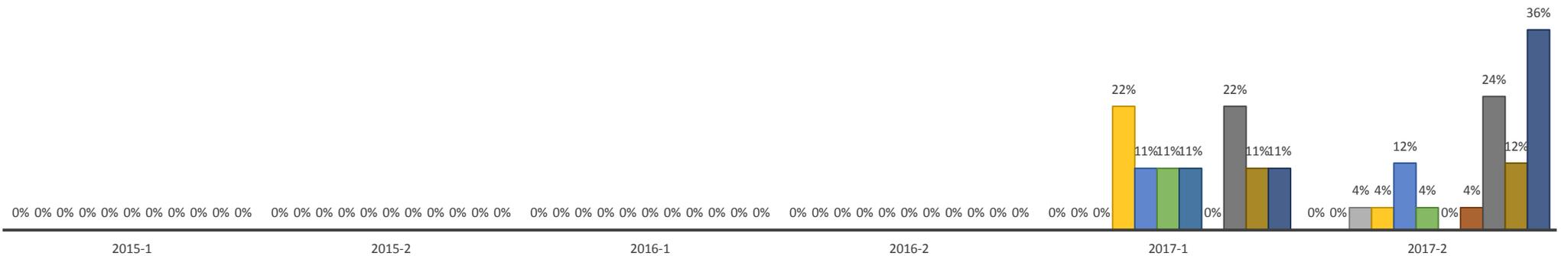
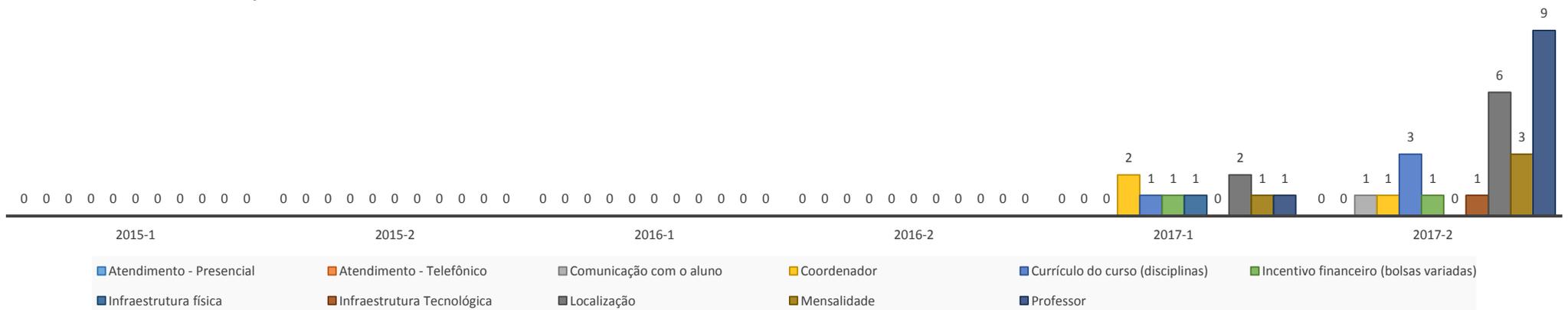
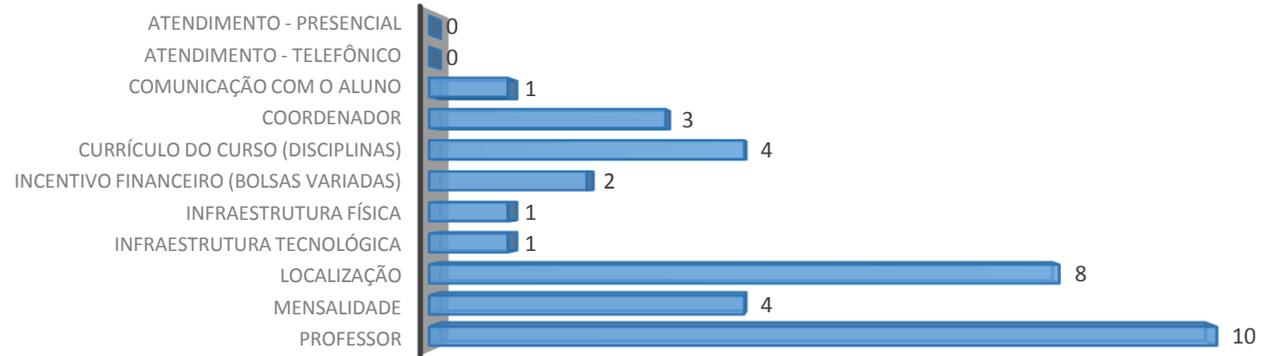
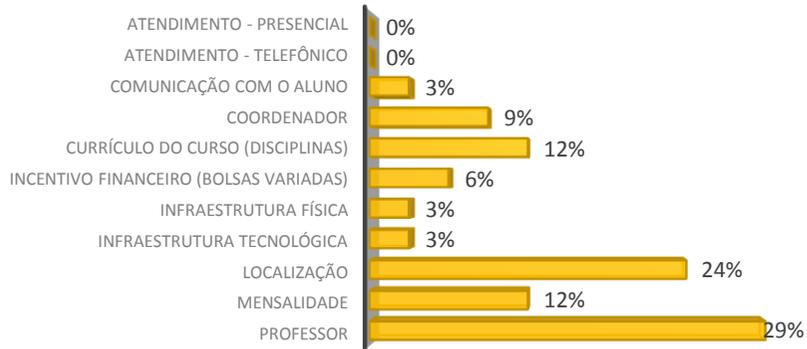


Qual o cargo que você ocupa na empresa em que trabalha?





Assinale 3 PONTOS FORTES da Faculdade Sumaré.





**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

