



QUESTÃO	MUITO BOM	BOM	REGULAR	RUIM	TOTAL
BIBLIOTECA: atendimento e serviços prestados.	94 44%	94 44%	21 10%	4 2%	213
BIBLIOTECA: disponibilidade de livros e atualização do acervo.	81 38%	103 48%	23 11%	6 3%	213
FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.	61 29%	115 54%	31 15%	6 3%	213
LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.	71 33%	86 40%	39 18%	17 8%	213
SALAS DE AULA : limpeza e ventilação.	104 49%	71 33%	36 17%	2 1%	213
SALAS DE AULA: infraestrutura e equipamentos em salas de aula.	61 29%	89 42%	46 22%	17 8%	213
SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.	85 40%	91 43%	33 15%	4 2%	213
Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.	36 17%	119 56%	39 18%	19 9%	213

QUESTÃO	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	TOTAL
As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?	55 26%	94 44%	48 23%	16 8%	213
Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?	85 40%	94 44%	27 13%	7 3%	213
O COORDENADOR: é acessível ao aluno?	107 50%	77 36%	20 9%	9 4%	213
O COORDENADOR: trabalha com agilidade para a solução dos problemas apresentados?	93 44%	85 40%	25 12%	10 5%	213
O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?	69 32%	106 50%	32 15%	6 3%	213
OS PROFESSORES: apresentam o plano de ensino no início do semestre?	144 68%	56 26%	12 6%	1 0%	213
OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?	135 63%	63 30%	9 4%	6 3%	213
OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?	123 58%	75 35%	11 5%	4 2%	213
OS PROFESSORES: fazem chamada?	183 86%	25 12%	3 1%	2 1%	213
OS PROFESSORES: possuem didática e contribuem para a aprendizagem?	102 48%	96 45%	13 6%	2 1%	213
OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?	127 60%	75 35%	9 4%	2 1%	213
SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?	105 49%	81 38%	22 10%	5 2%	213
SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?	123 58%	73 34%	15 7%	2 1%	213
Você acessa o aluno online frequentemente?	120 56%	80 38%	12 6%	1 0%	213
Você acessa o Office365 (email) frequentemente?	54 25%	58 27%	54 25%	47 22%	213
Você acessa o portal frequentemente?	112 53%	87 41%	13 6%	1 0%	213
Você se sente apto para utilizar os recursos de TI?	90 42%	93 44%	24 11%	6 3%	213
Você utiliza o Moodlerooms (AVA) frequentemente?	104 49%	89 42%	12 6%	8 4%	213
Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?	29 14%	43 20%	96 45%	45 21%	213
Você utiliza o recurso de internet frequente?	117 55%	66 31%	26 12%	4 2%	213
Você utiliza o recurso de WIFI frequentemente?	112 53%	57 27%	30 14%	14 7%	213

	MUITO BOM	BOM	REGULAR	RUIM	
RESULTADO GERAL	593 35%	768 45%	268 16%	75 4%	

	SEMPRE	QUASE SEMPRE	RARAMENTE	NUNCA	
RESULTADO GERAL	2.189 49%	1.573 35%	513 11%	198 4%	

**Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?**

Horários oferecidos	84	39%
Localização	42	20%
Preço	49	23%
Prestígio da Faculdade	3	1%
Qualidade do curso	35	16%
Outros	-	0%

**O que é mais importante para você ao cursar uma faculdade?**

Fazer amigos	-	0%
Obter diploma	14	7%
Obter melhor emprego	89	42%
Obter melhor salário	25	12%
Ter um bom ambiente de convivência	-	0%
Ter um ensino de qualidade	85	40%
Outros	-	0%

**Qual o cargo que você ocupa na empresa em que trabalha?**

Autônomo	9	4%
Não estou trabalhando	47	22%
Estagiário	13	6%
Auxiliar	39	18%
Assistente	42	20%
Analista	46	22%
Supervisor	11	5%
Coordenador	2	1%
Gerente	4	2%
Diretor	-	0%
Outros	-	0%

**O CURSO - Em relação ao seu curso, você se considera:**

SATISFEITO	183	86%
INSATISFEITO	30	14%
NÃO SEI RESPONDER	-	0%

**Qual a sua renda mensal atual?**

Não possuo renda	22	10%
De 0 até 880	47	22%
De 881 até 1760	97	46%
De 1761 até 3720	39	18%
De 3721 até 5000	5	2%
De 5001 até 8800	2	1%

**Qual a renda mensal da sua família?**

Não possuo renda	-	0%
De 0 até 880	-	0%
De 881 até 1760	-	0%
De 1761 até 3720	109	100%
De 3721 até 5000	-	0%
De 5001 até 8800	-	0%

**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**

Atendimento - Presencial	1	0%
Atendimento - Telefônico	2	1%
Comunicação com o aluno	2	1%
Coordenador	6	3%
Currículo do curso (disciplinas)	24	11%
Incentivo financeiro (bolsas variadas)	12	6%
Infraestrutura física	7	3%
Infraestrutura Tecnológica	6	3%
Localização	57	27%
Mensalidade	29	14%
Professor	67	31%

**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

Atendimento - Presencial	6	3%
Atendimento - Telefônico	21	10%
Comunicação com o aluno	32	15%
Coordenador	11	5%
Currículo do curso (disciplinas)	13	6%
Incentivo financeiro (bolsas variadas)	34	16%
Infraestrutura física	21	10%
Infraestrutura Tecnológica	16	8%
Localização	10	5%
Mensalidade	15	7%
Professor	34	16%

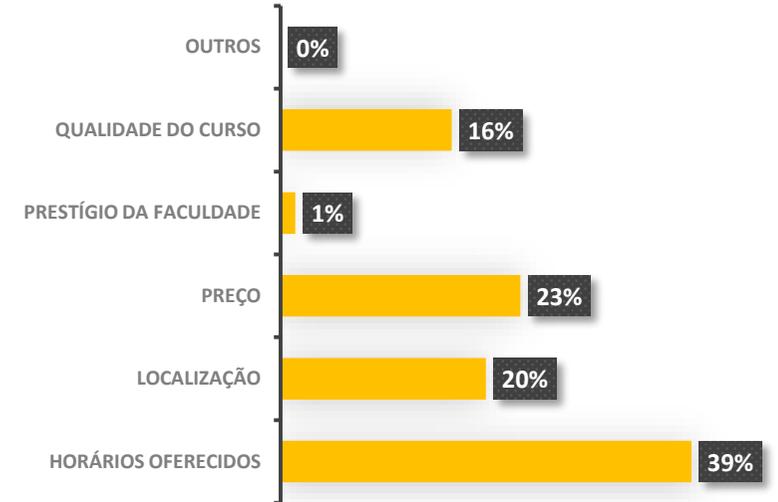
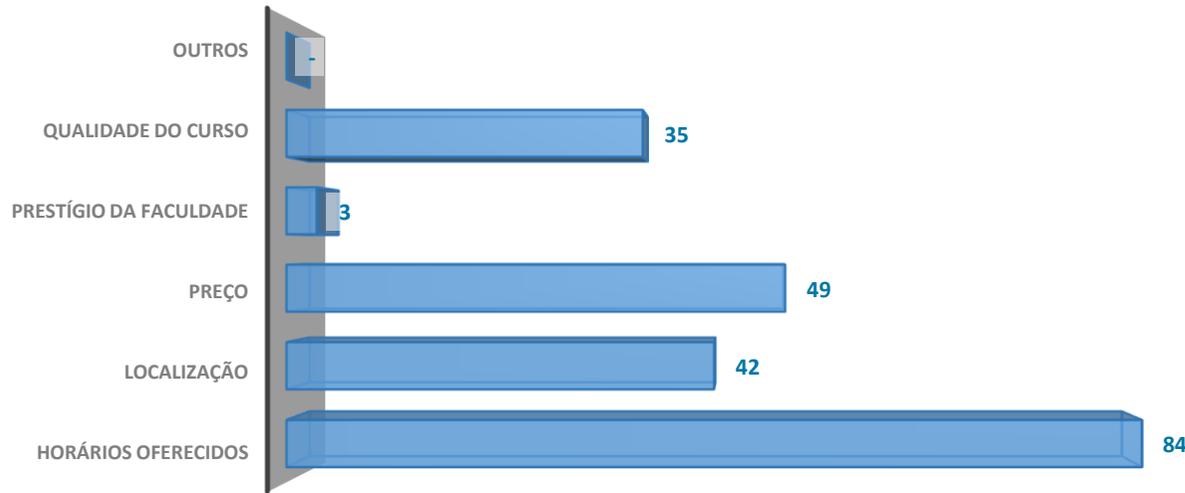
ÍNDICE DE ADEÇÃO:

213

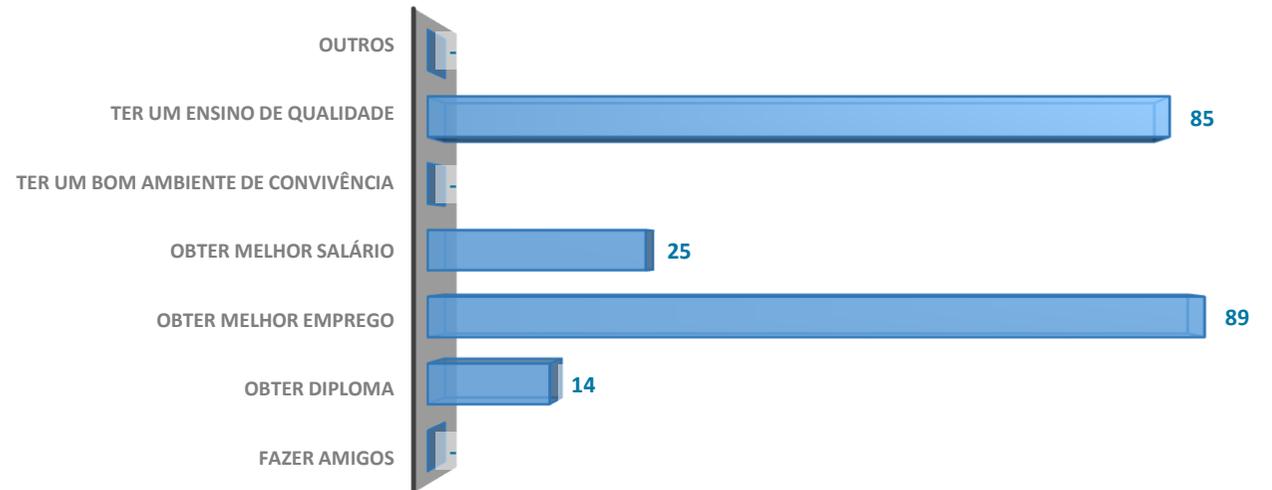
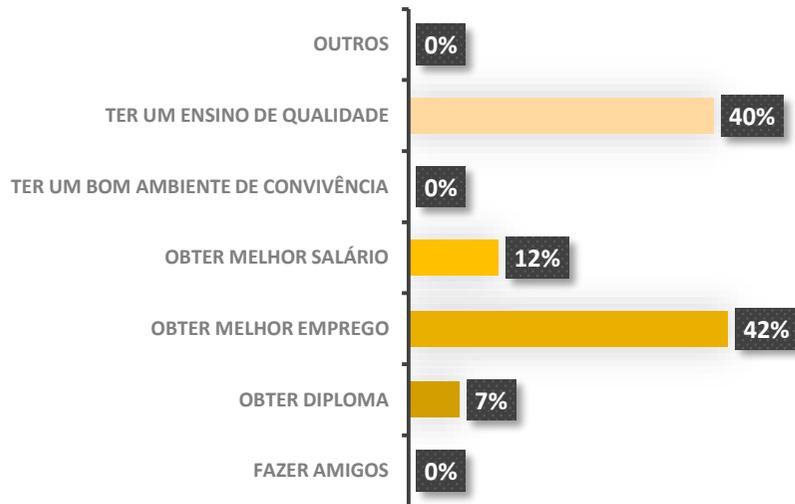
43,80%



Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?

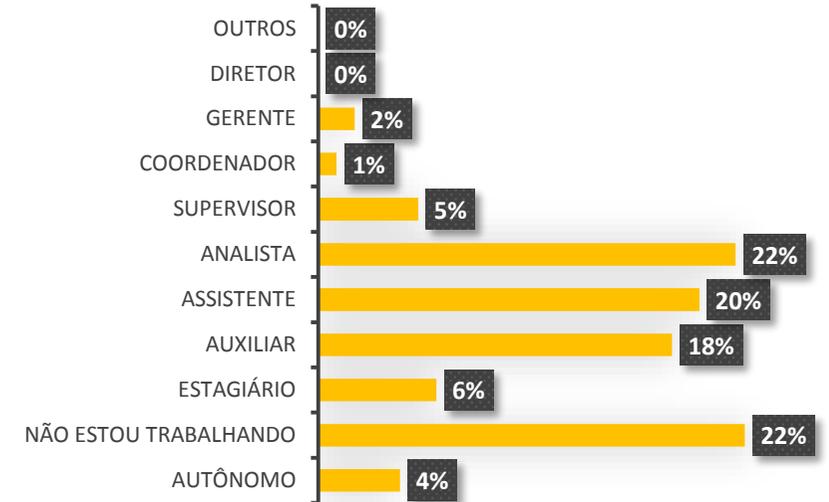
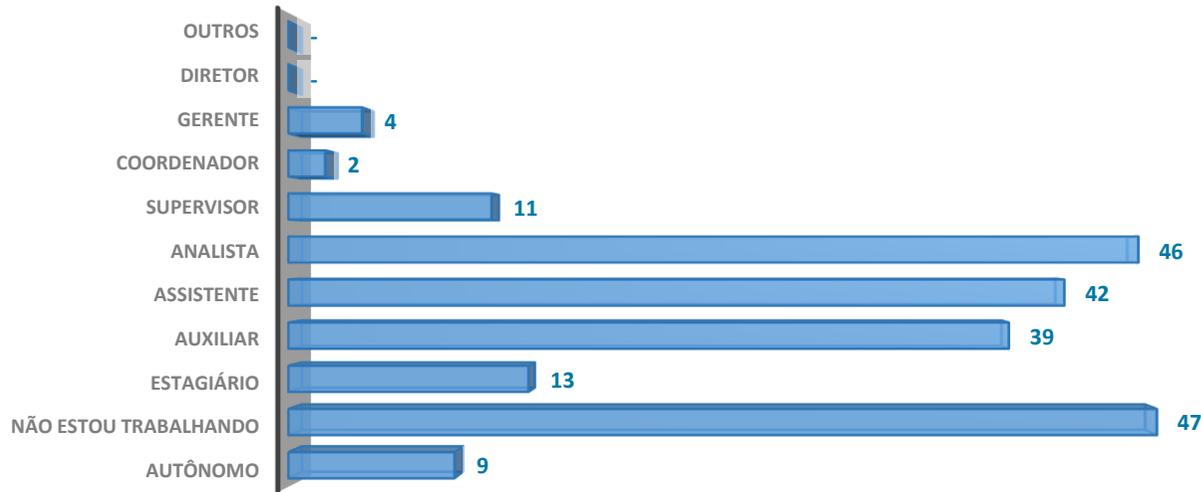


O que é mais importante para você ao cursar uma faculdade?

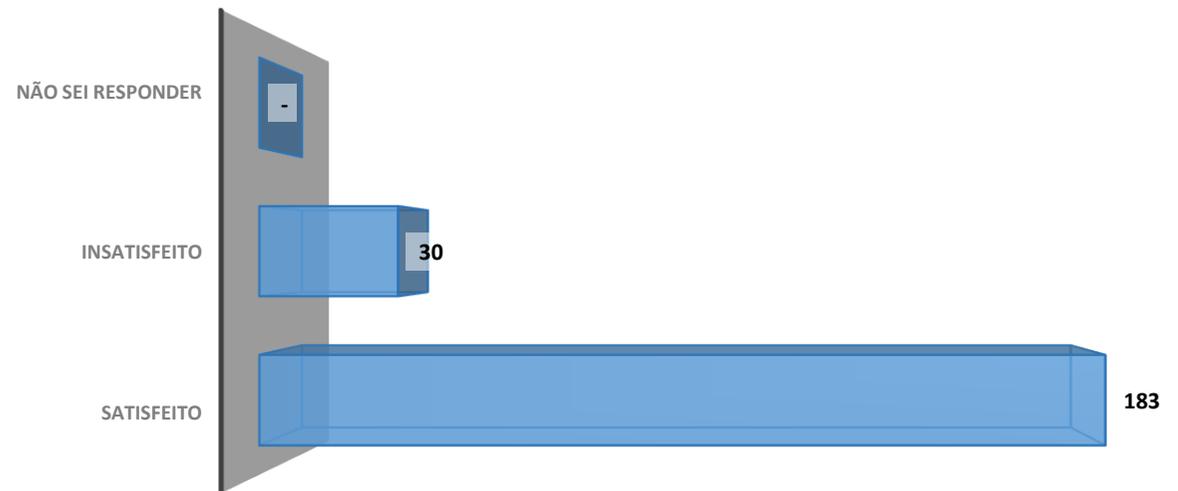
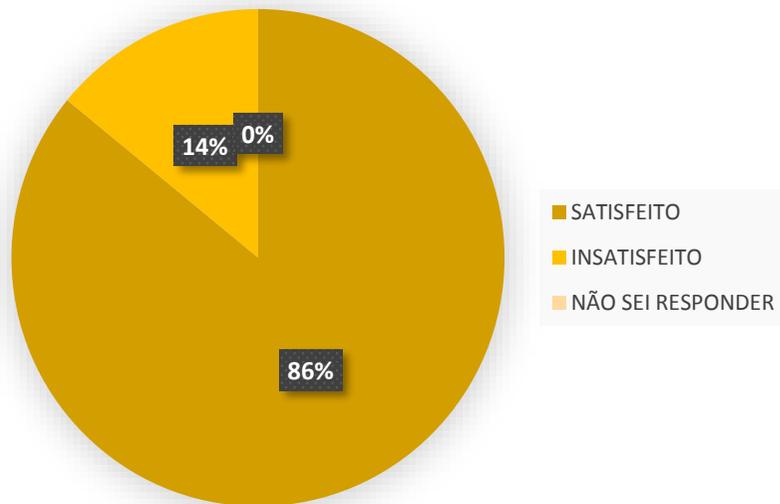




Qual o cargo que você ocupa na empresa em que trabalha?

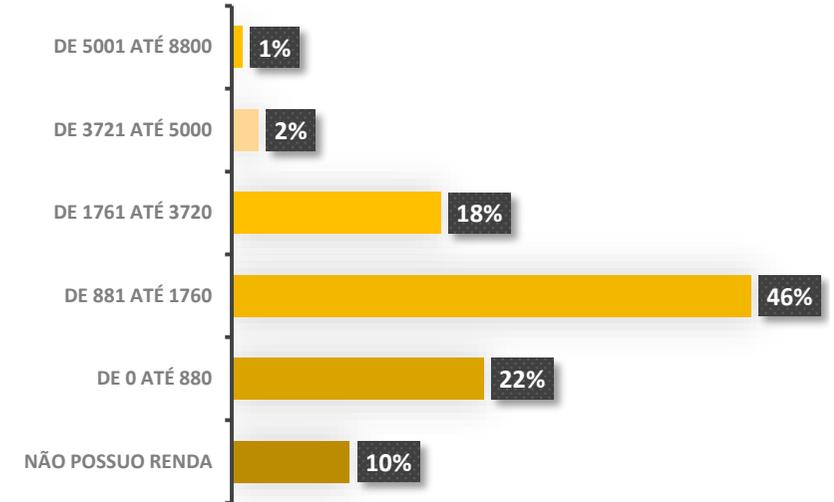
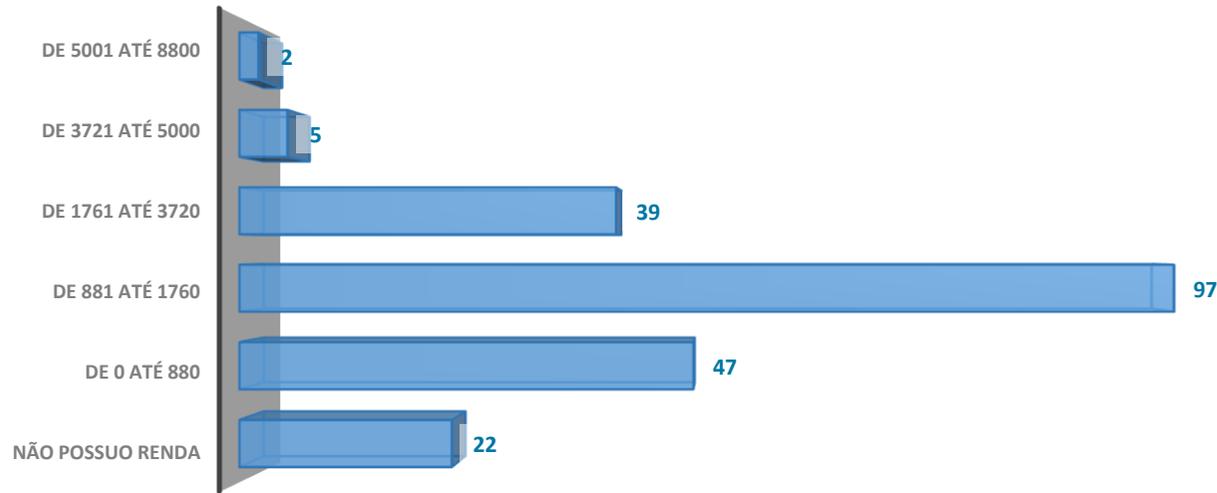


O CURSO - Em relação ao seu curso, você se considera:

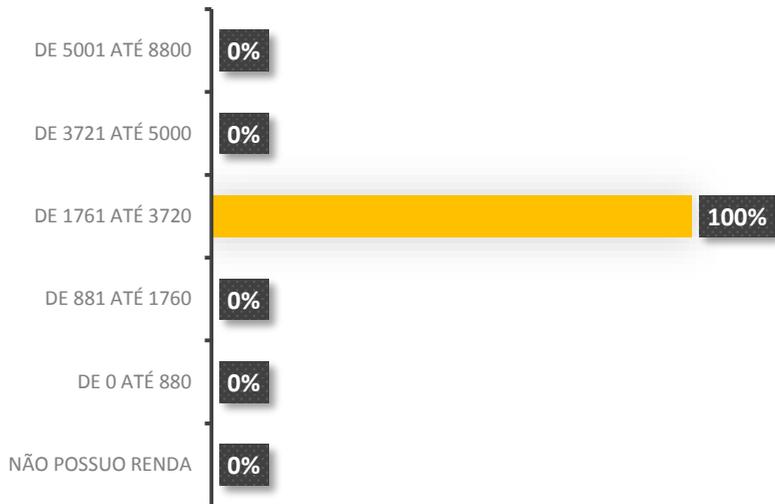




**Qual a sua renda mensal atual?**

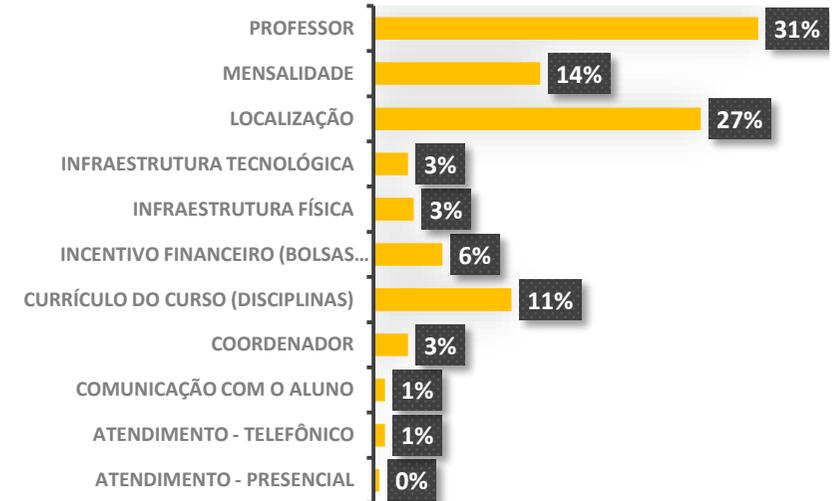
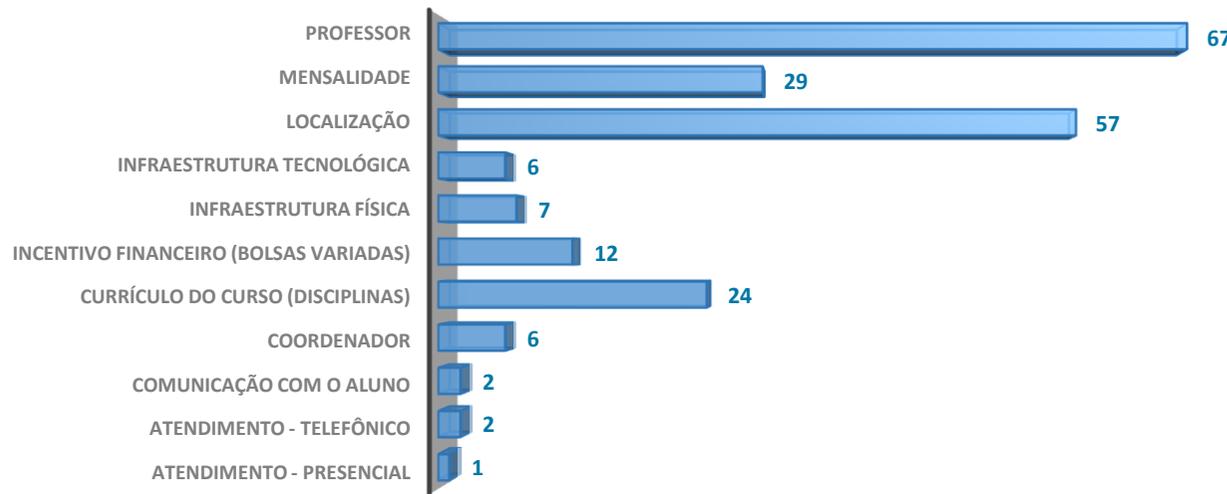


**Qual a renda mensal da sua família?**

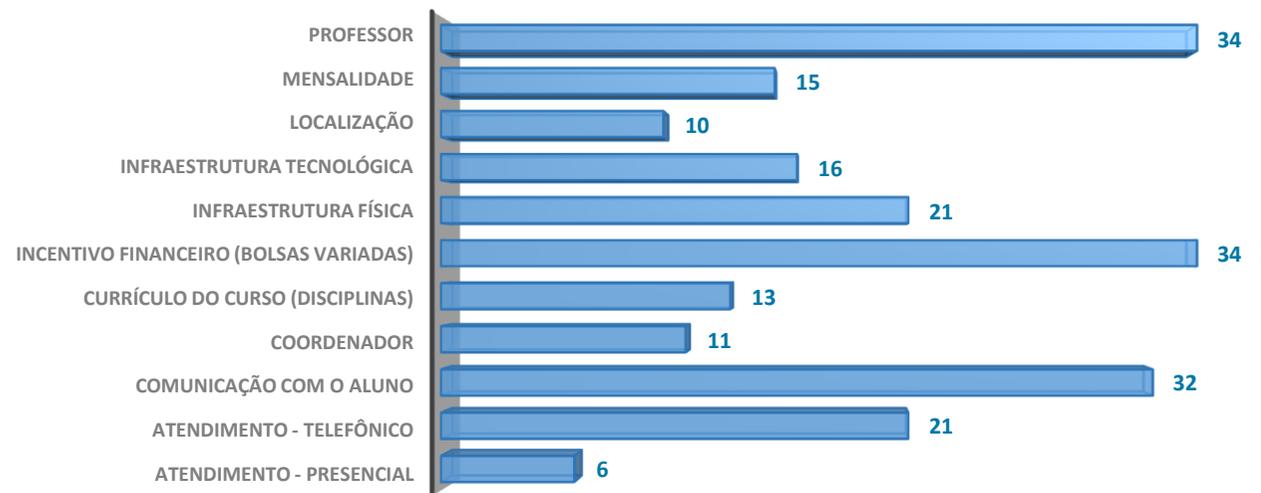
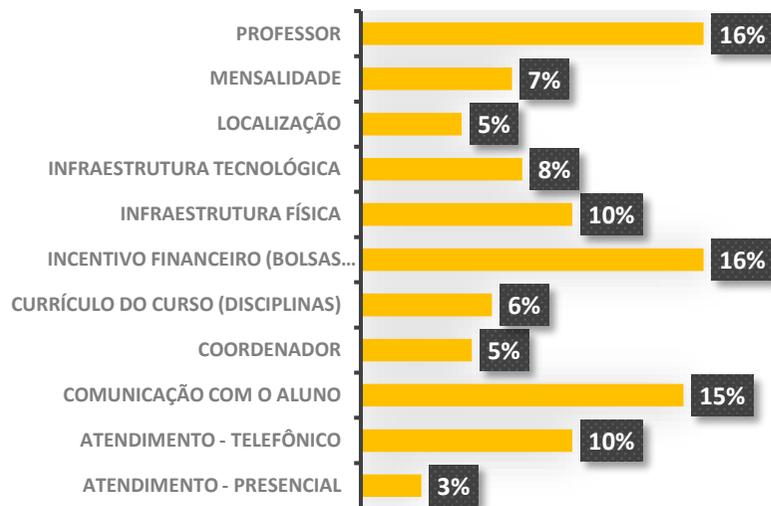




Assinale 3 PONTOS FORTES da Faculdade Sumaré.

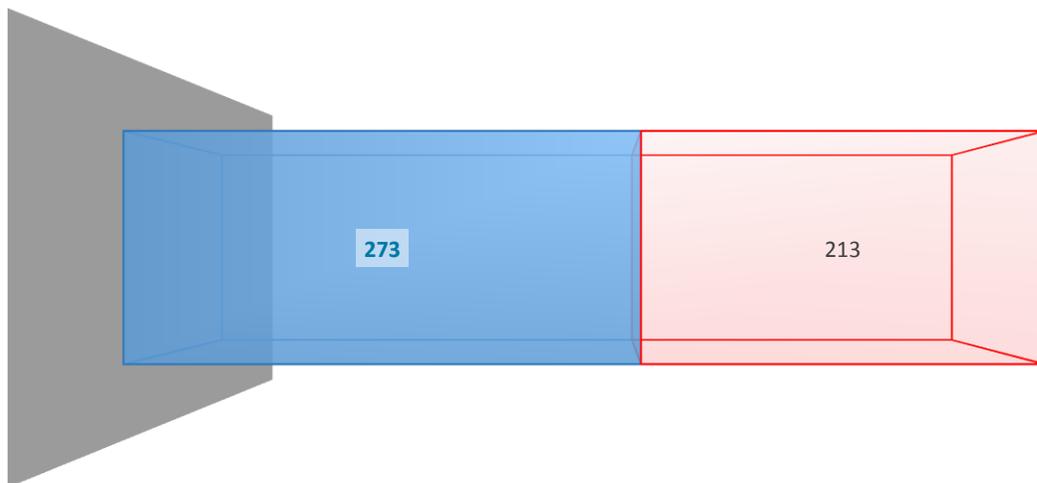


Assinale 3 PONTOS FRACOS da Faculdade Sumaré.

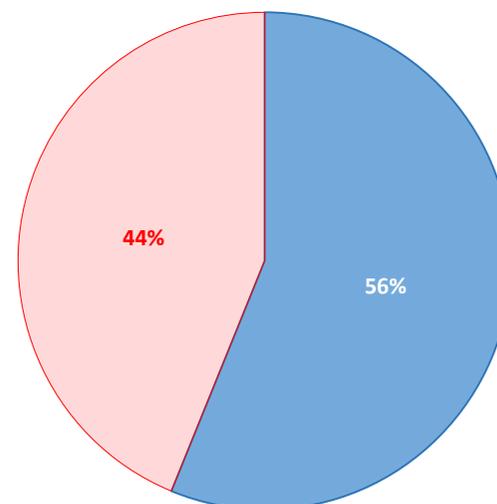




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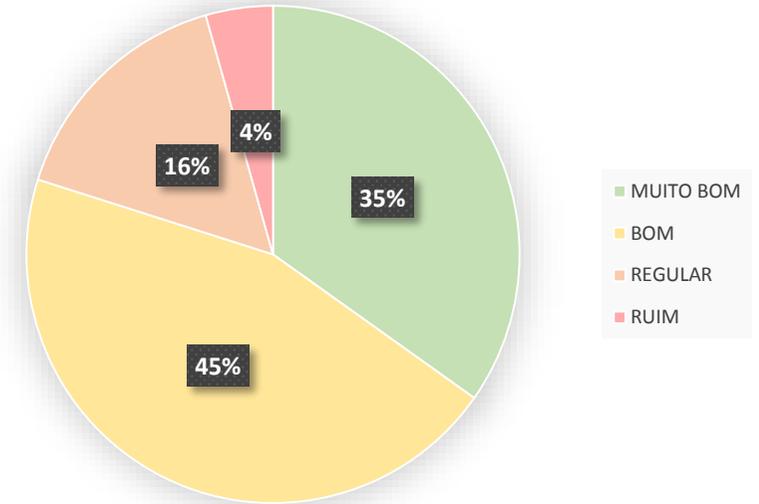
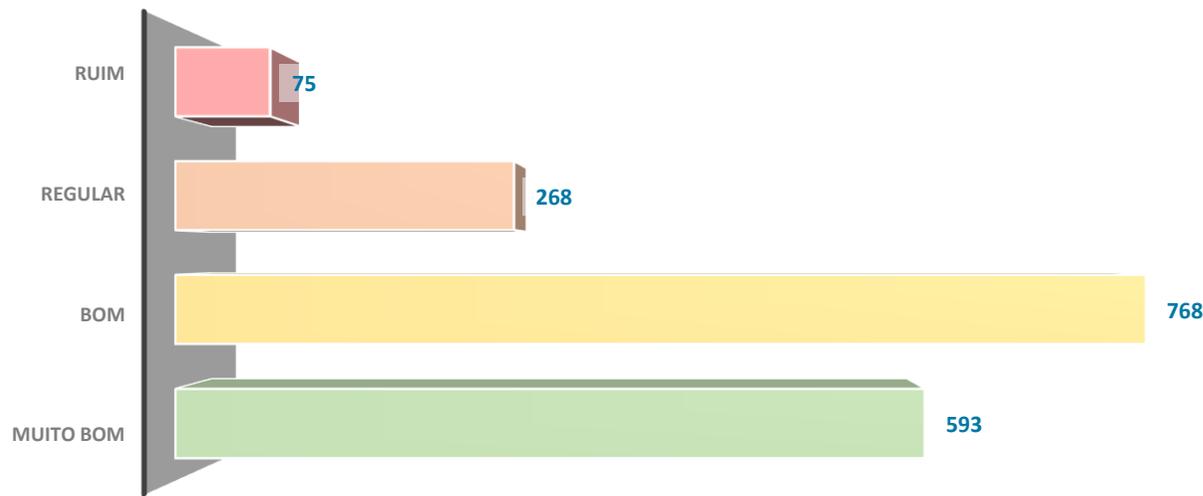


■ Não responderam  
■ Responderam

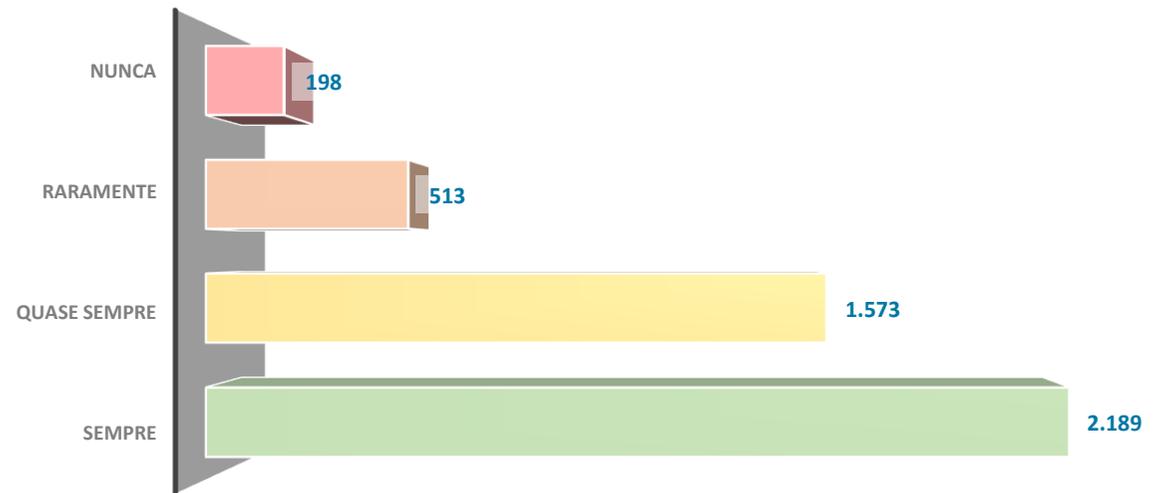
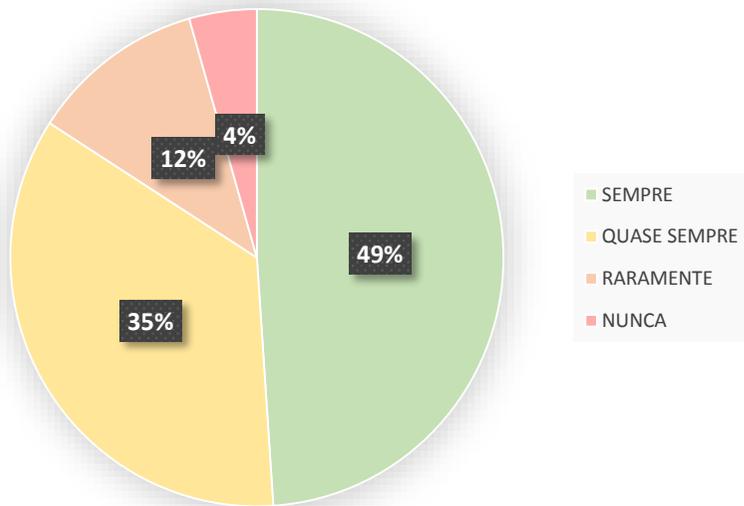




**GERAL - Questões Objetivas Qualitativas**

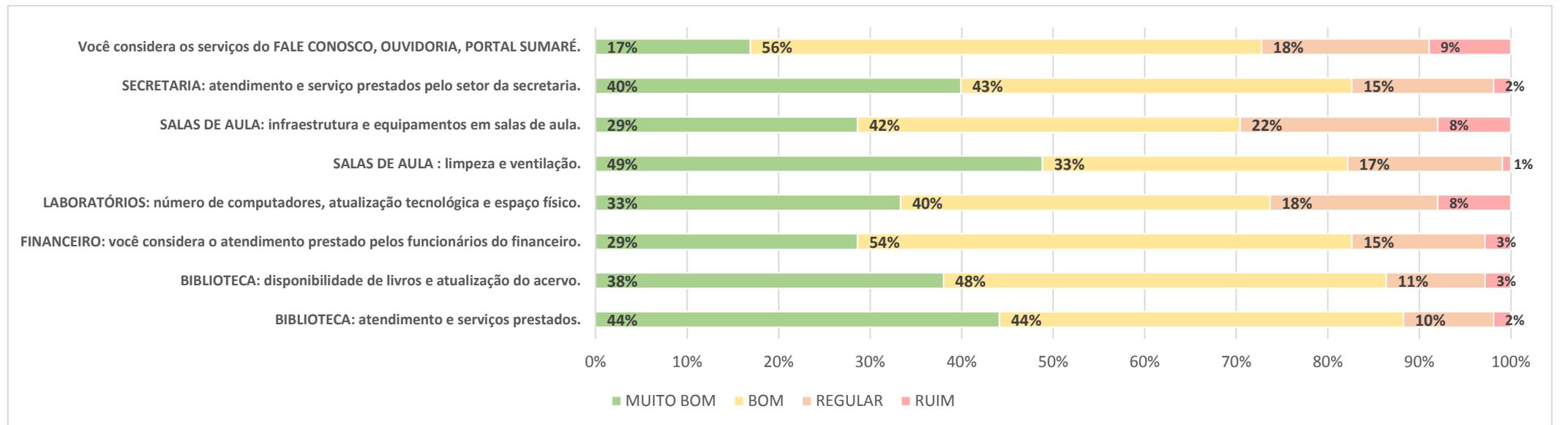
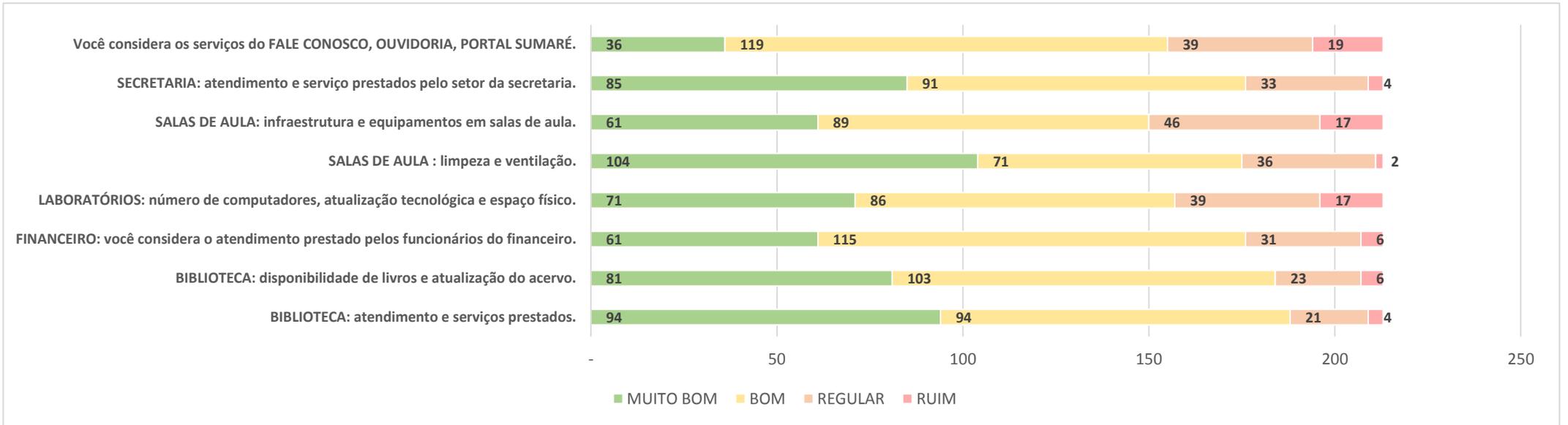


**GERAL - Questões Objetivas Periodicidade**



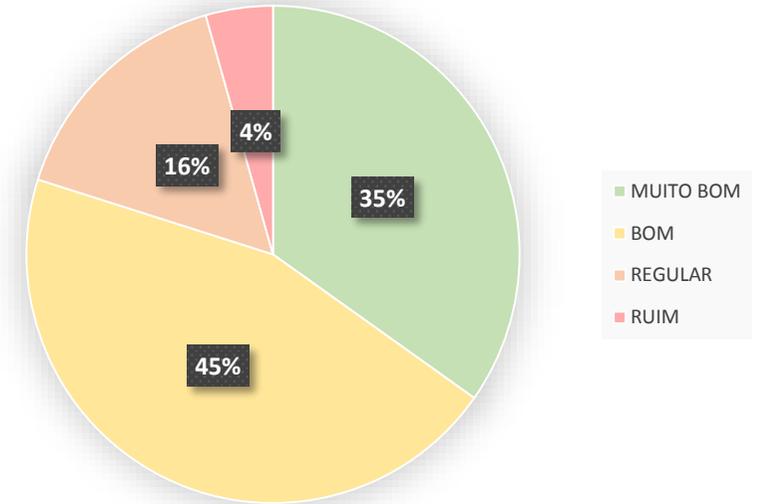
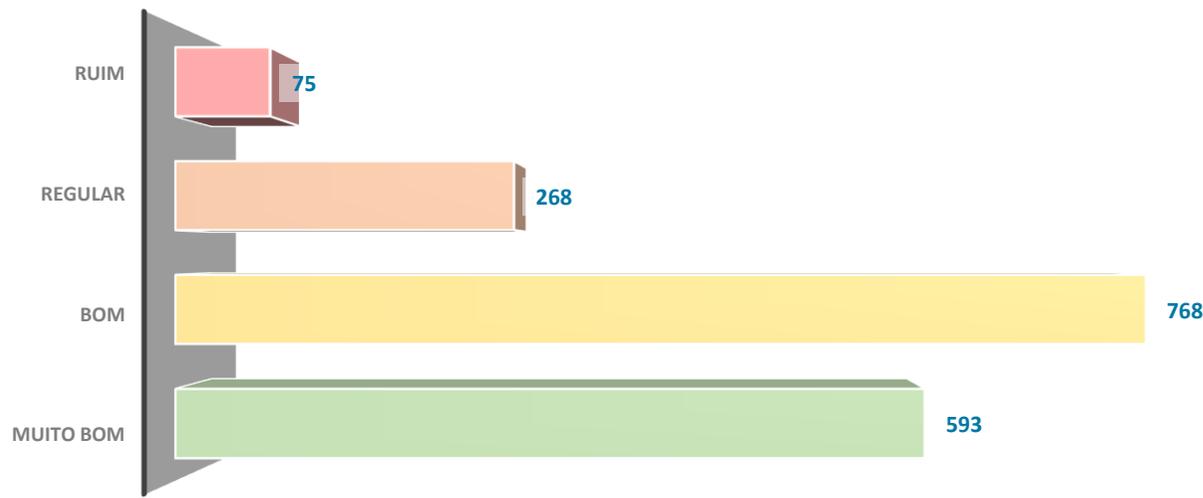


**Questões Objetivas**

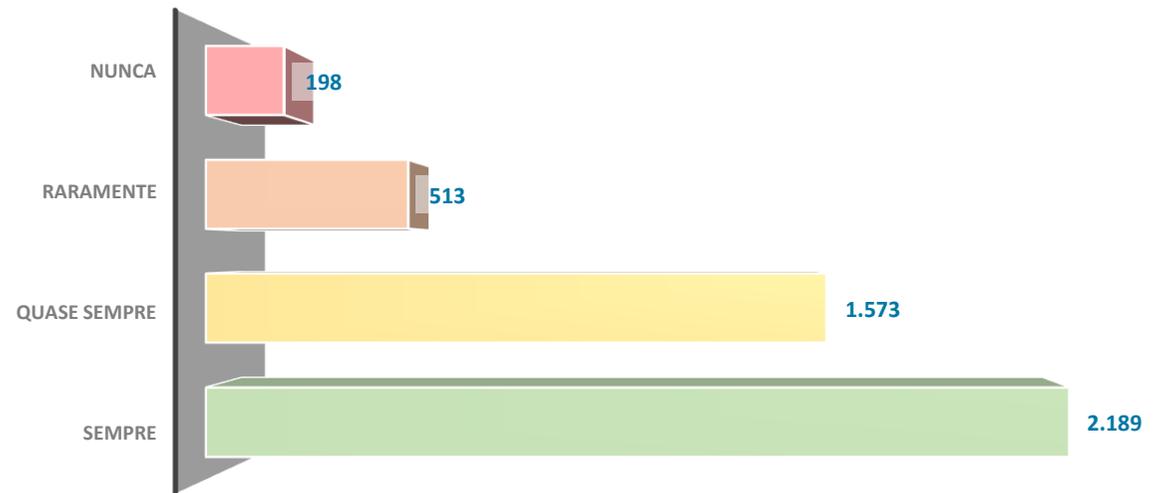
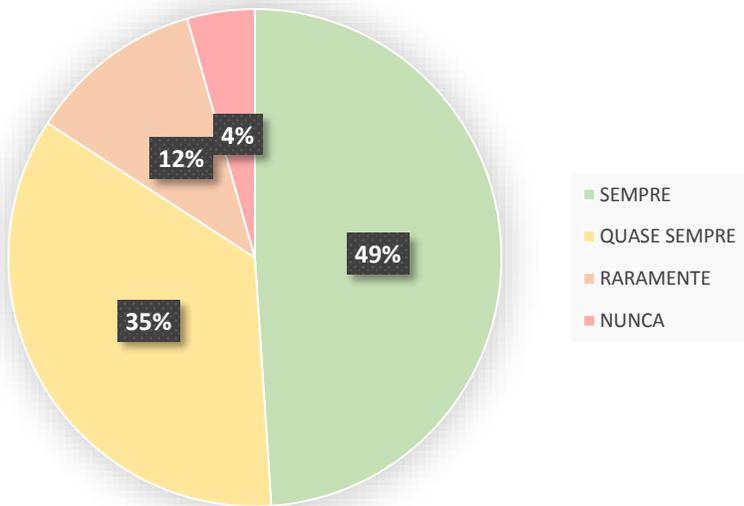




**GERAL - Questões Objetivas Qualitativas**

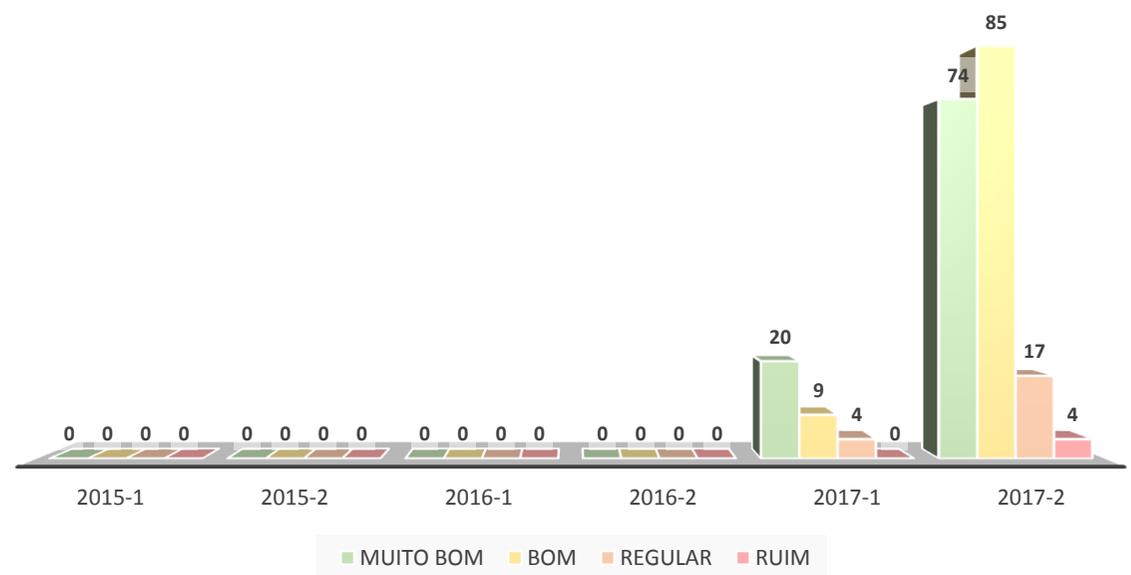
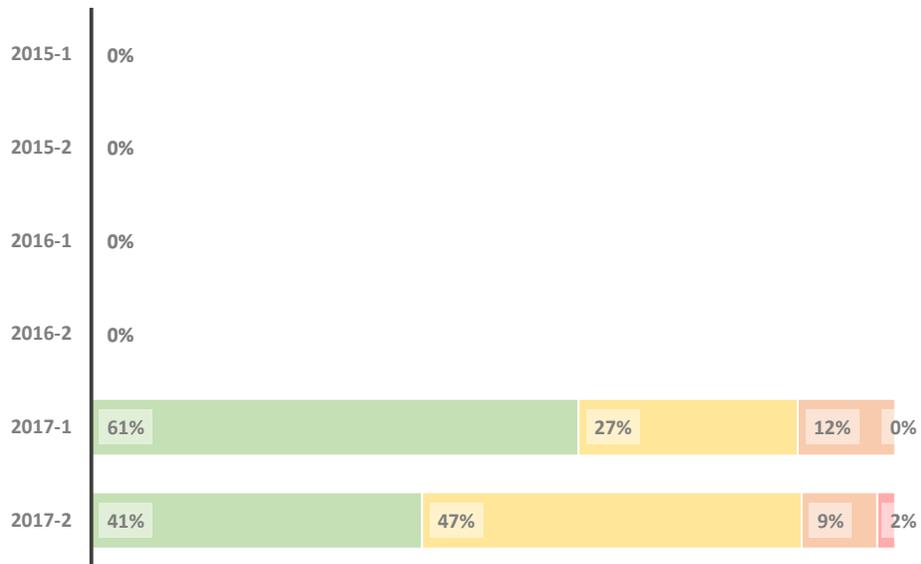
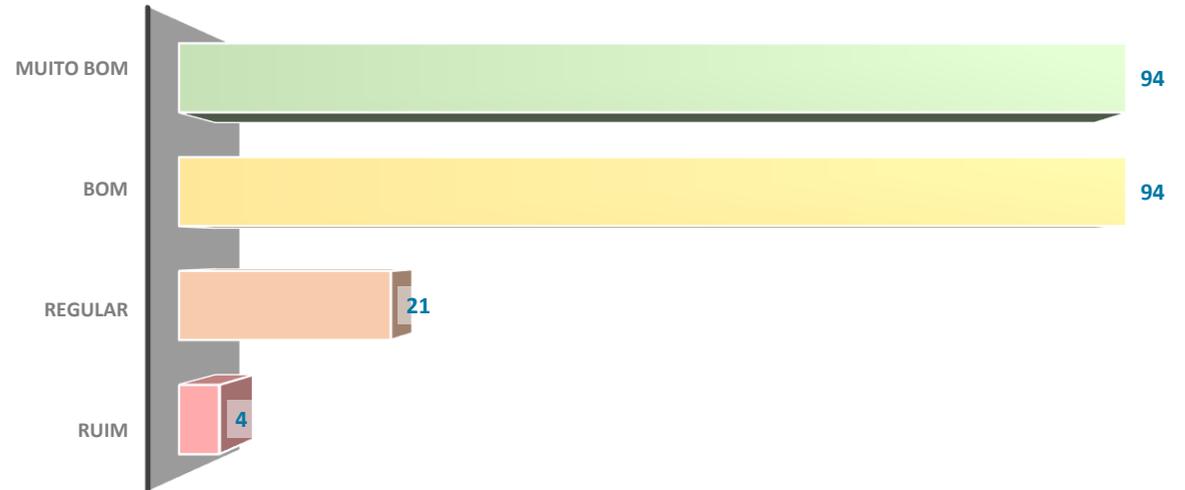
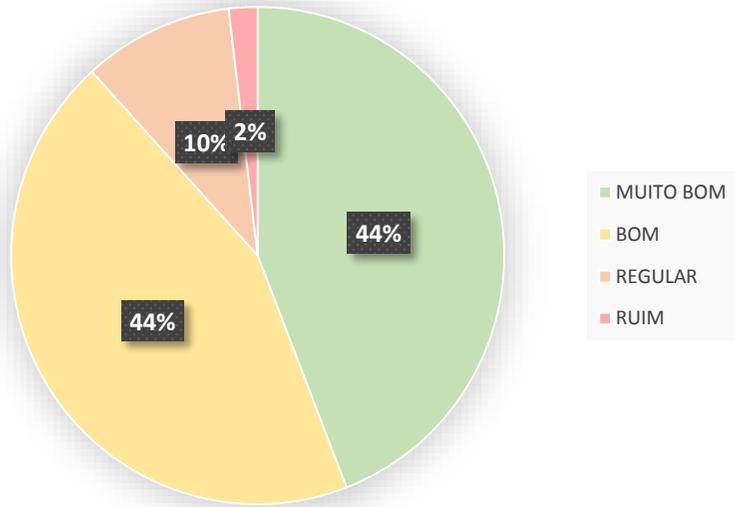


**GERAL - Questões Objetivas Periodicidade**



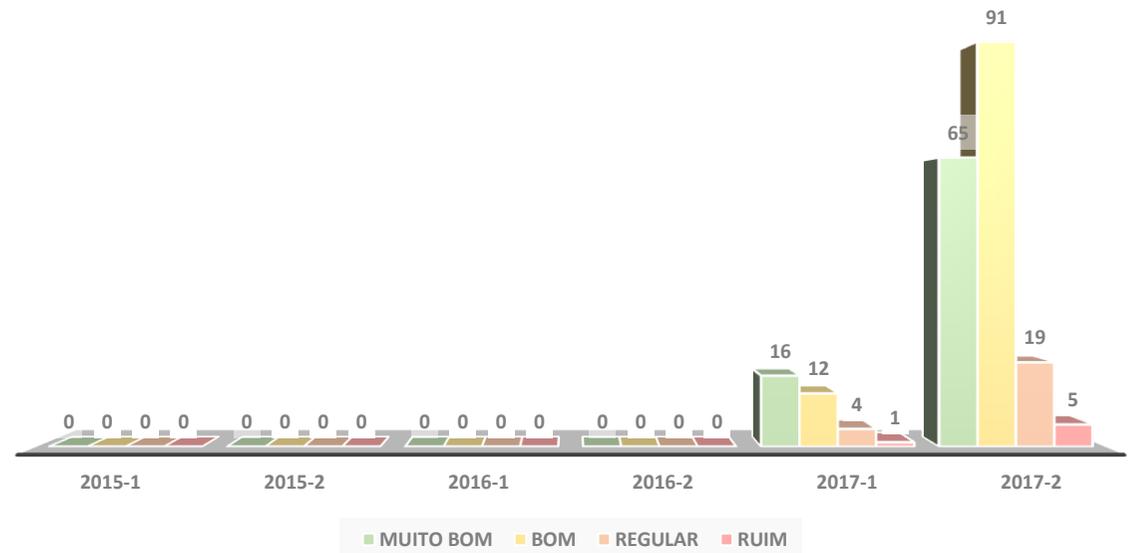
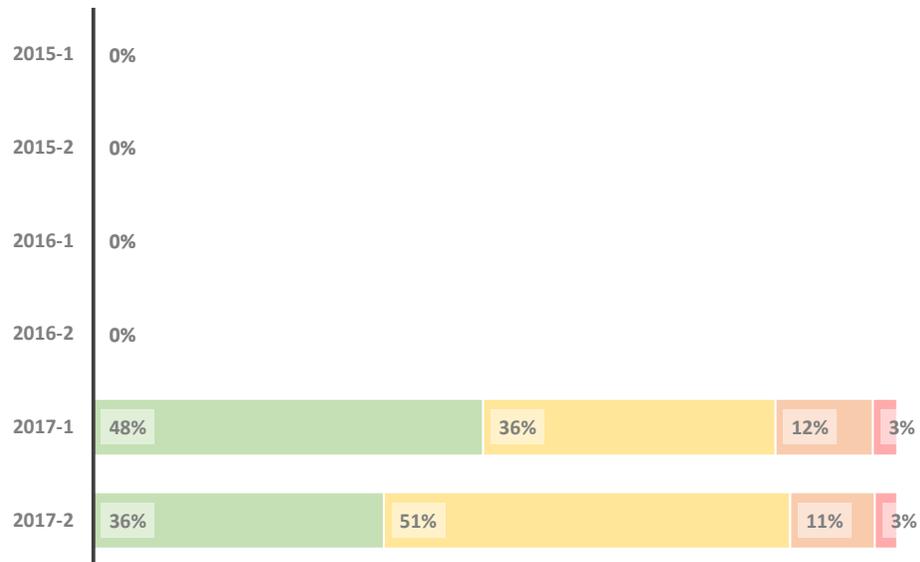
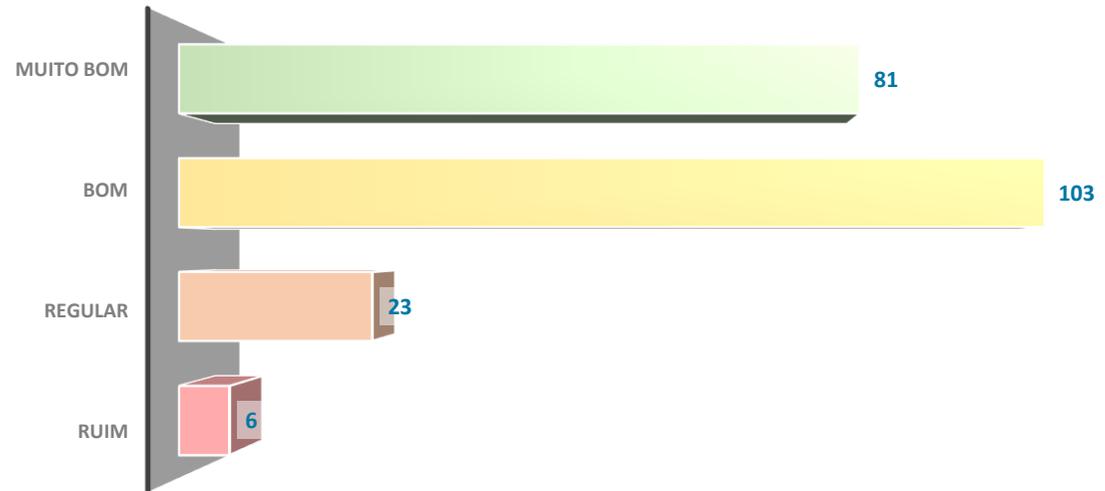
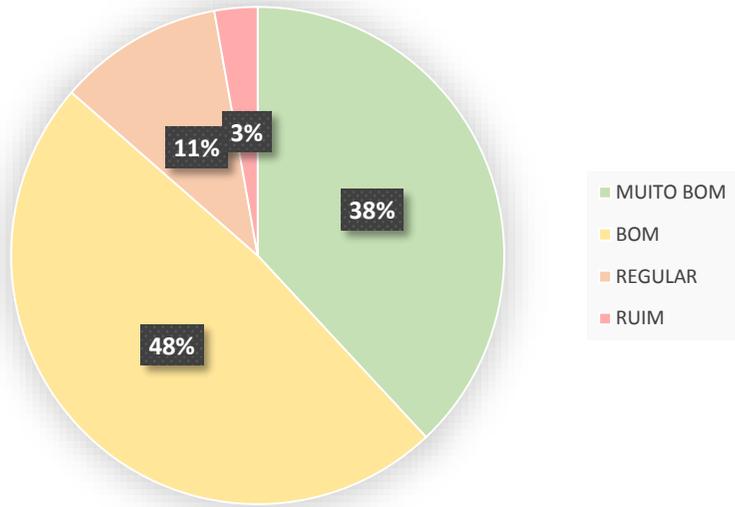


**BIBLIOTECA: atendimento e serviços prestados.**



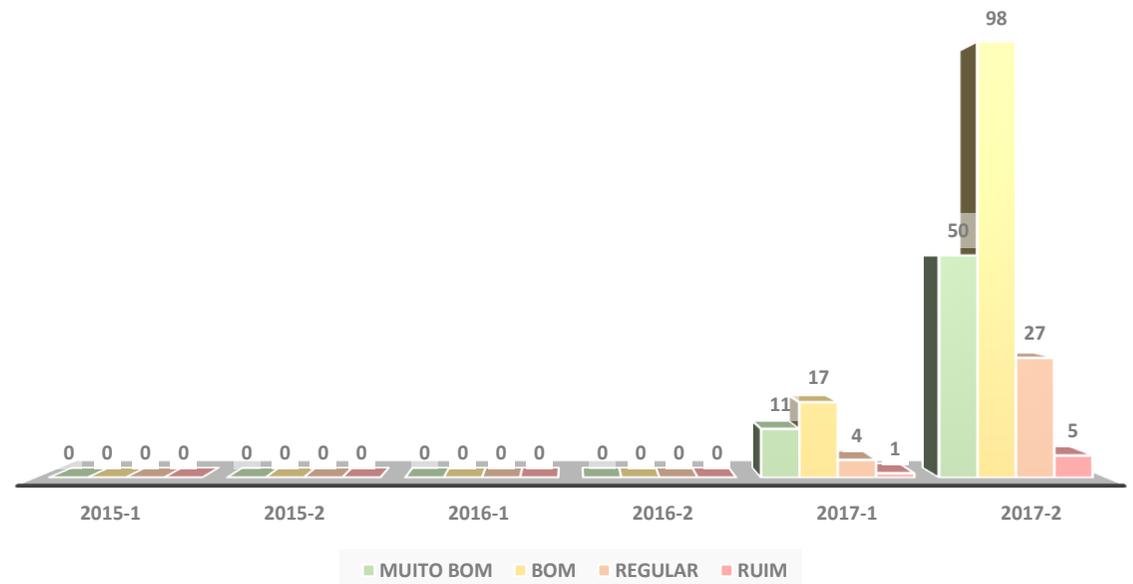
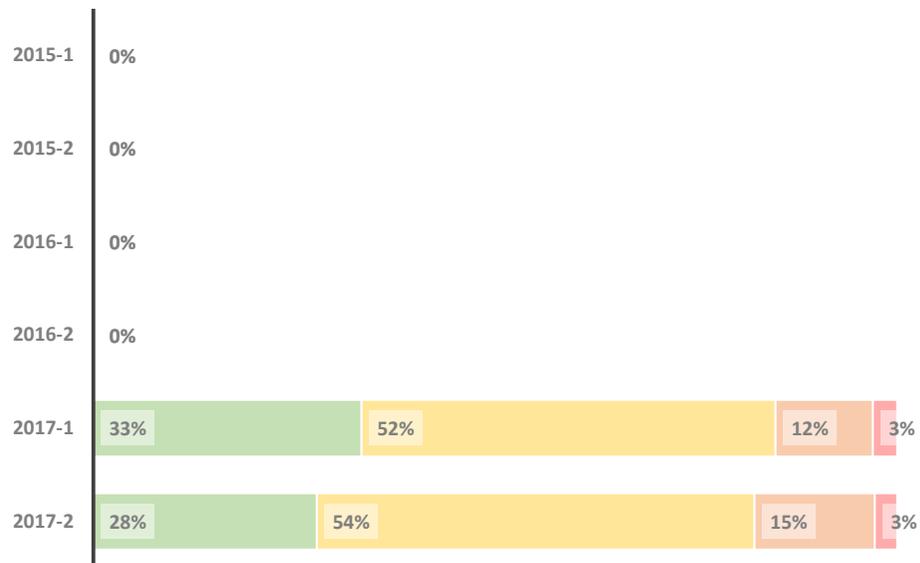
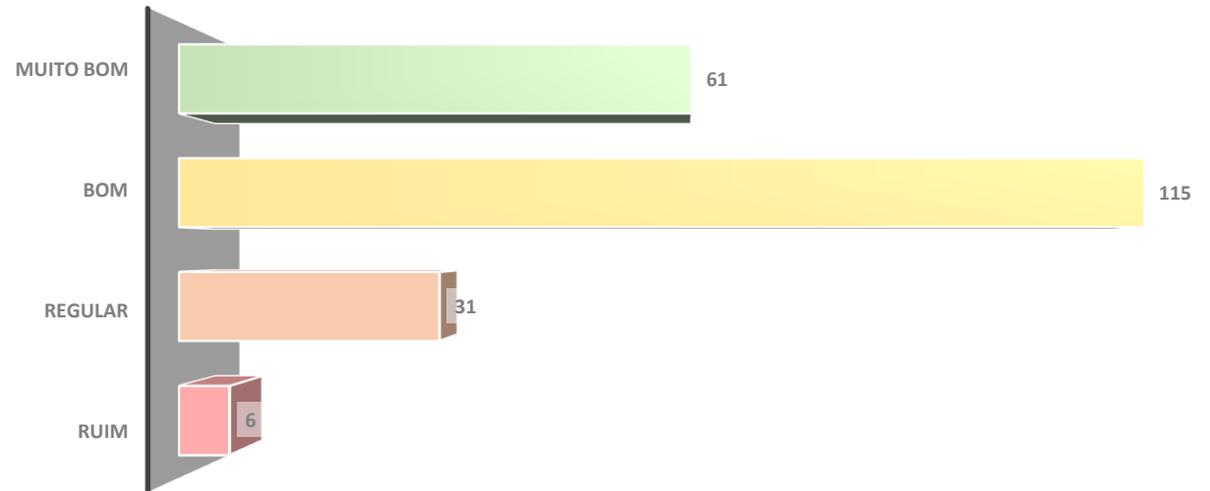
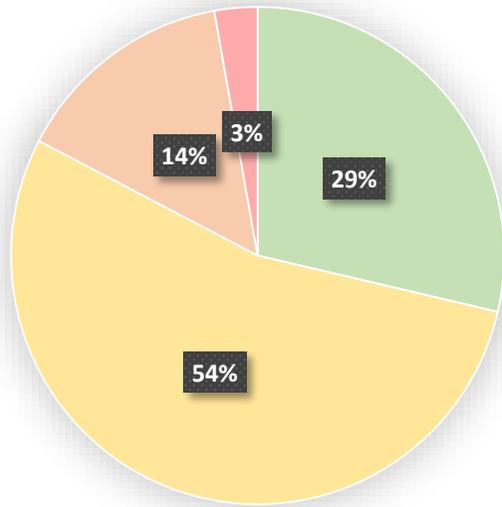


**BIBLIOTECA: disponibilidade de livros e atualização do acervo.**



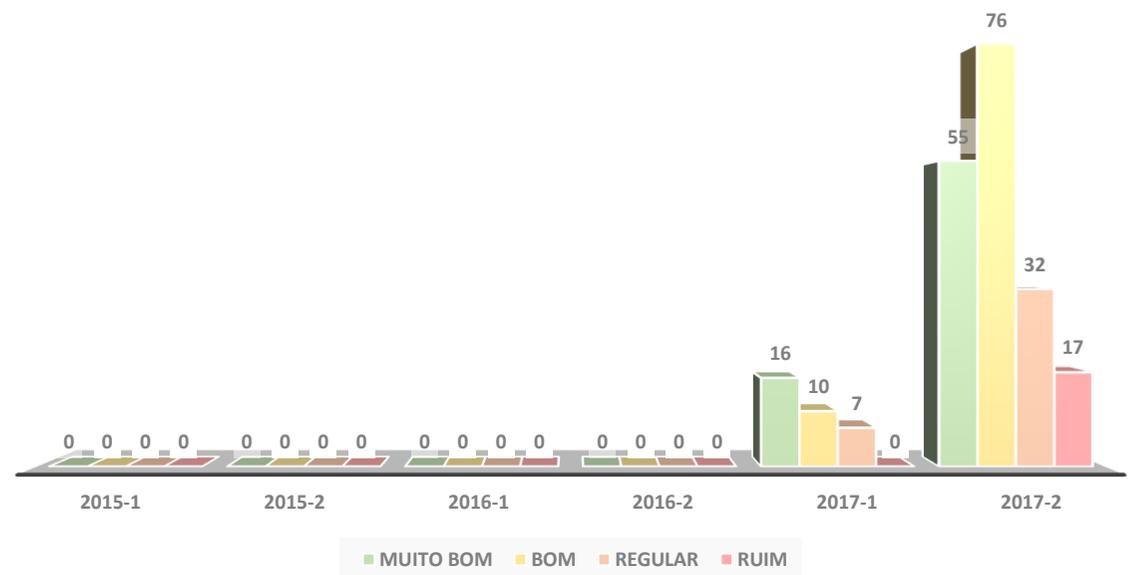
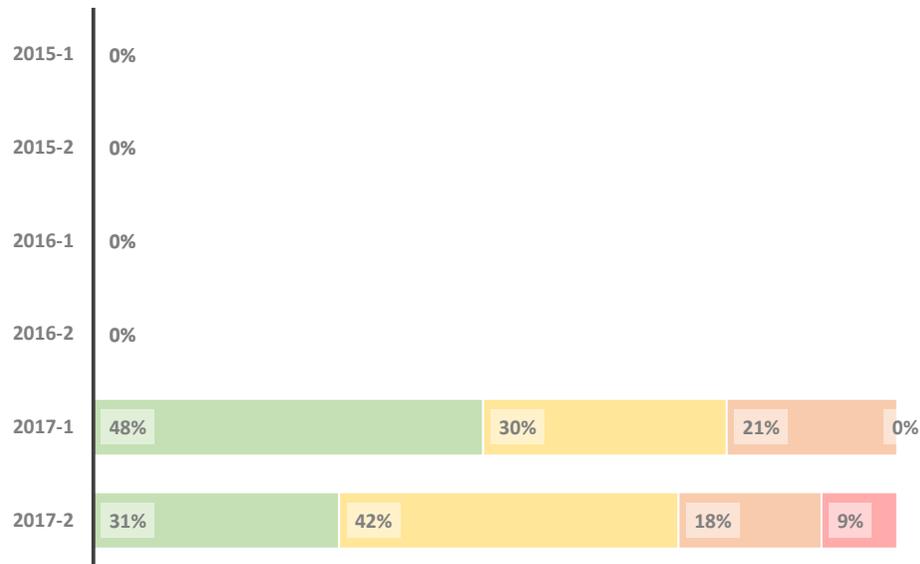
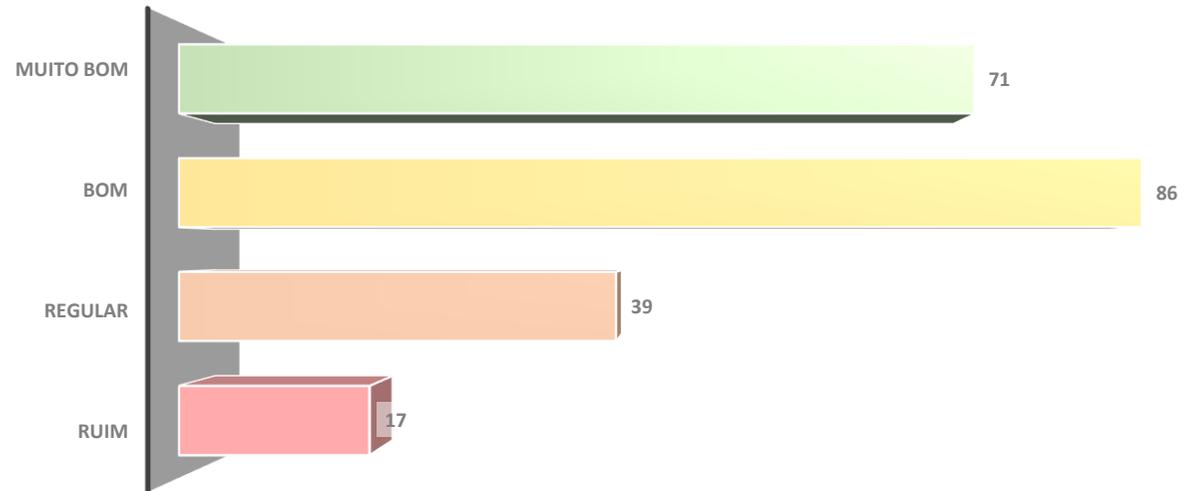
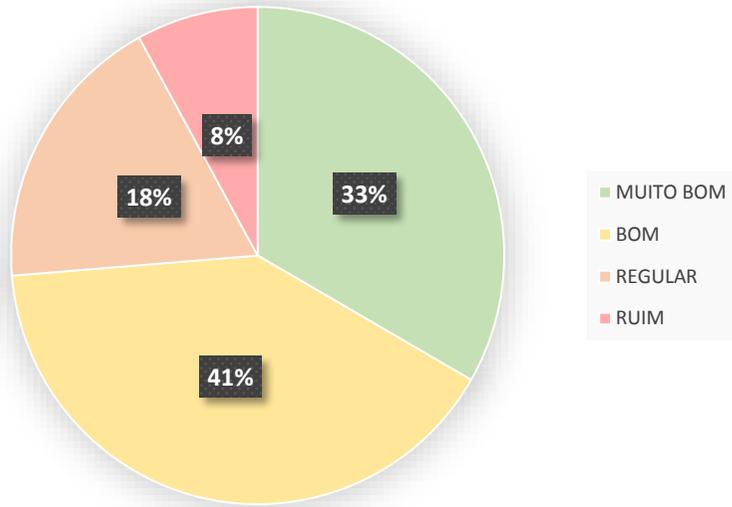


**FINANCEIRO: você considera o atendimento prestado pelos funcionários do financeiro.**



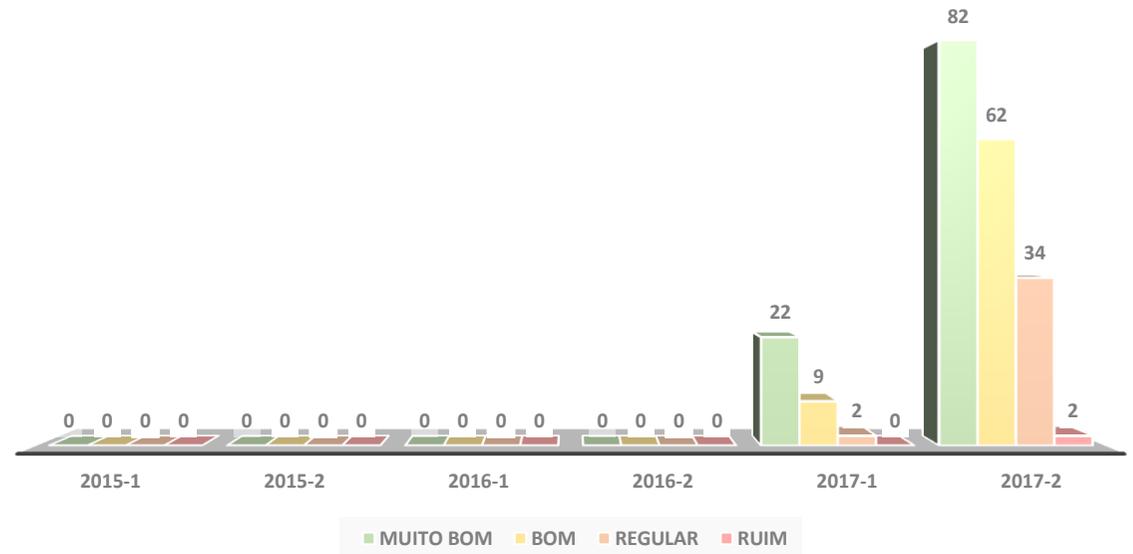
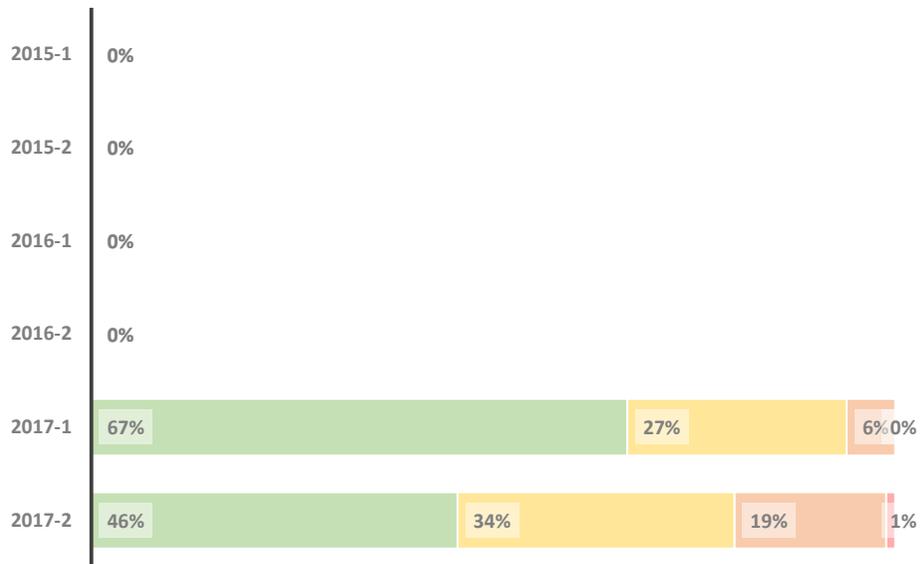
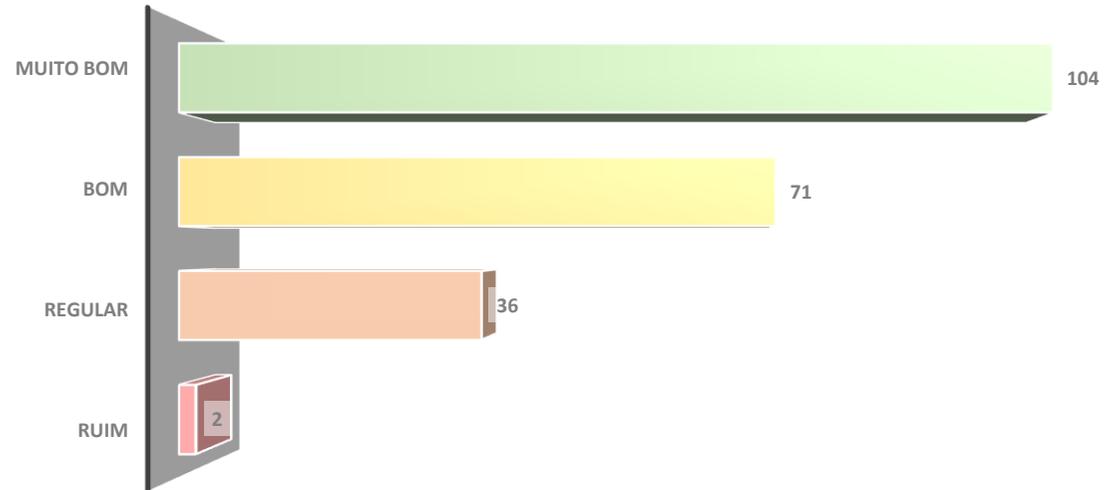
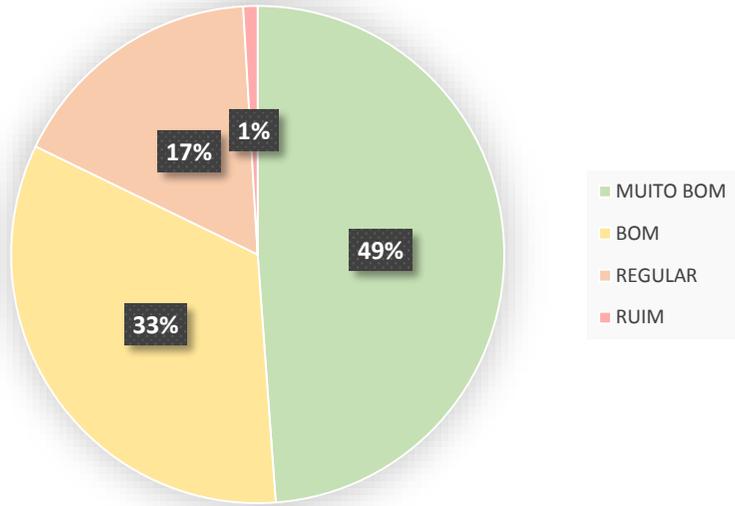


**LABORATÓRIOS: número de computadores, atualização tecnológica e espaço físico.**



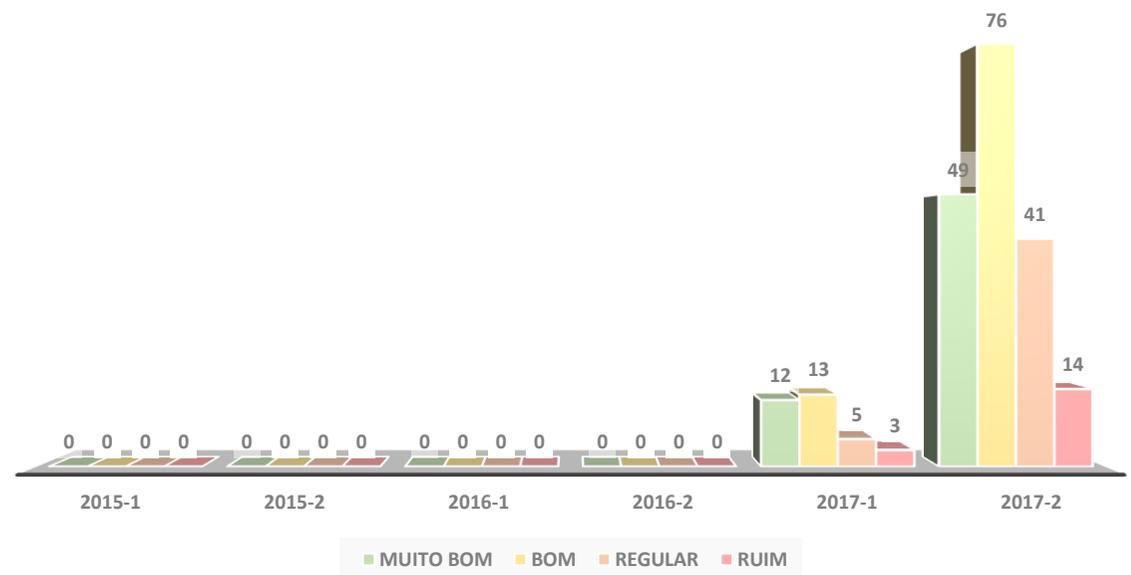
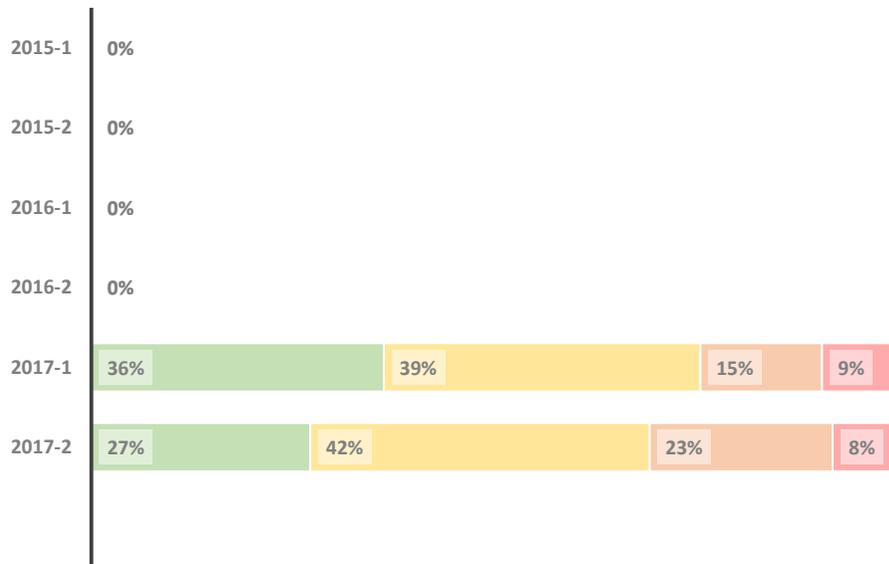
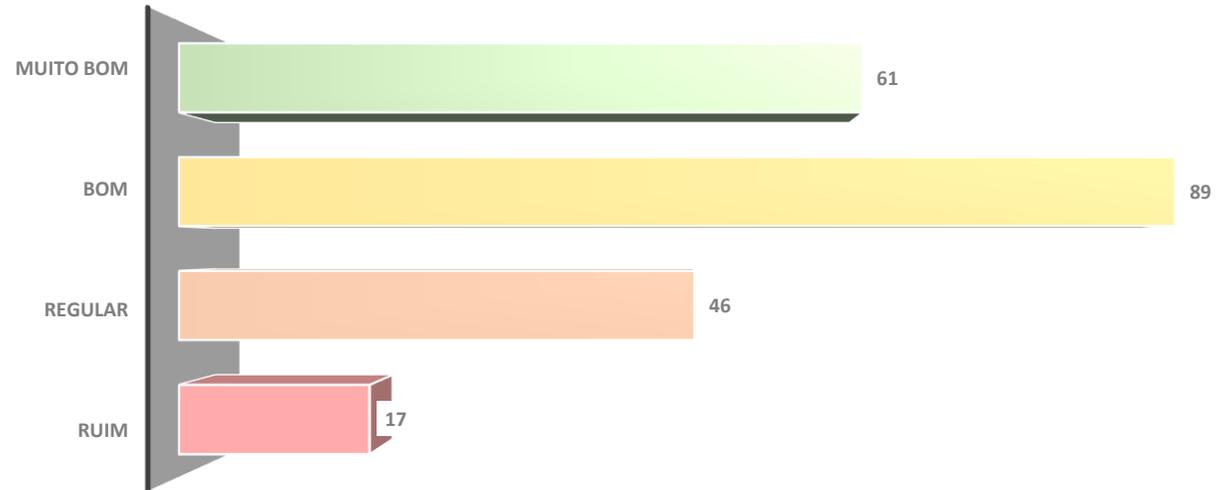
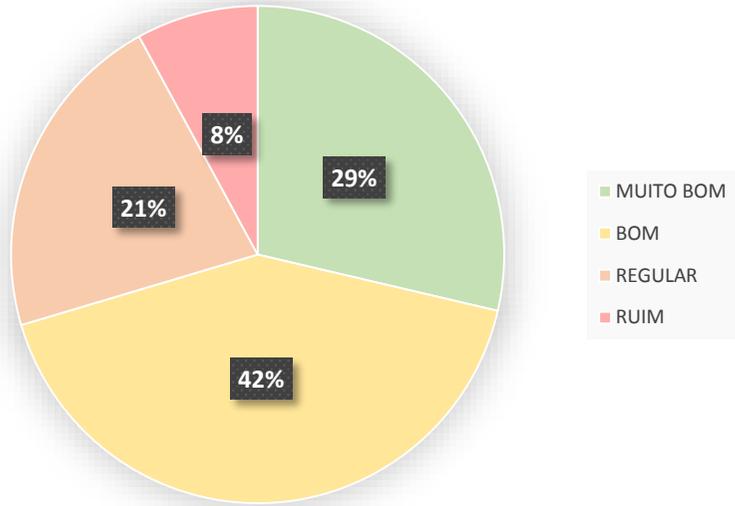


**SALAS DE AULA : limpeza e ventilação.**



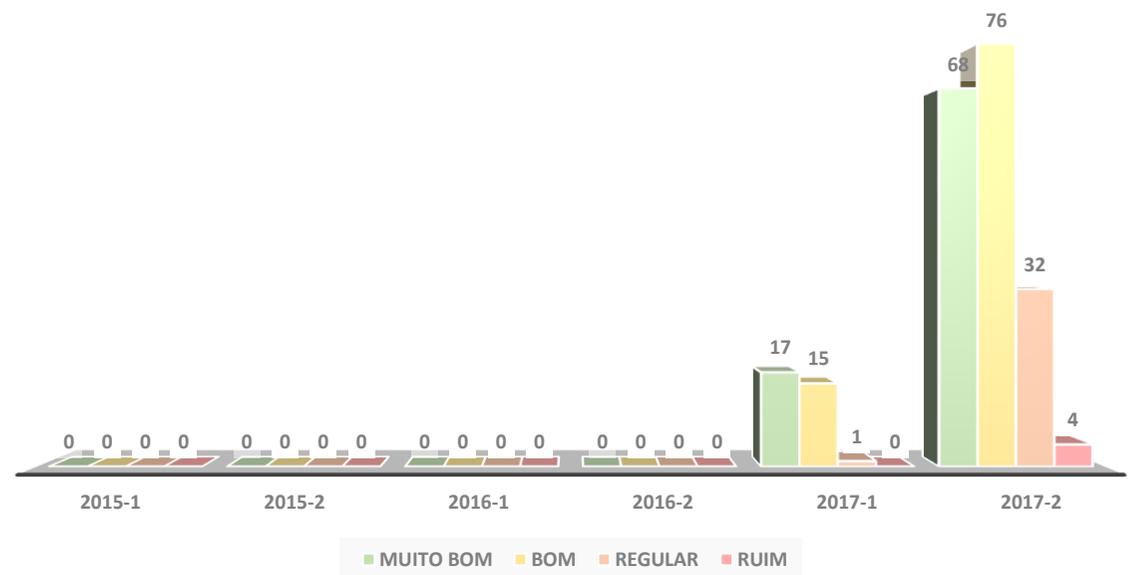
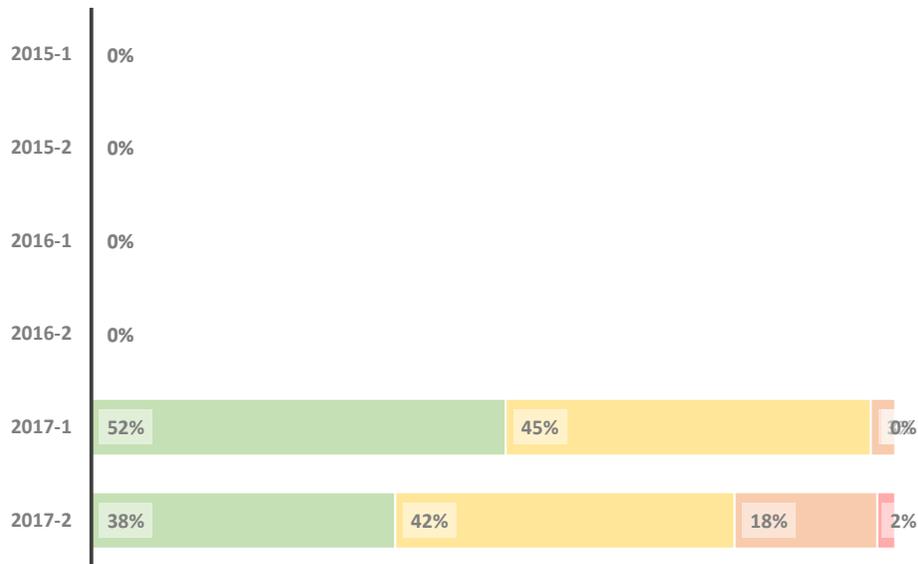
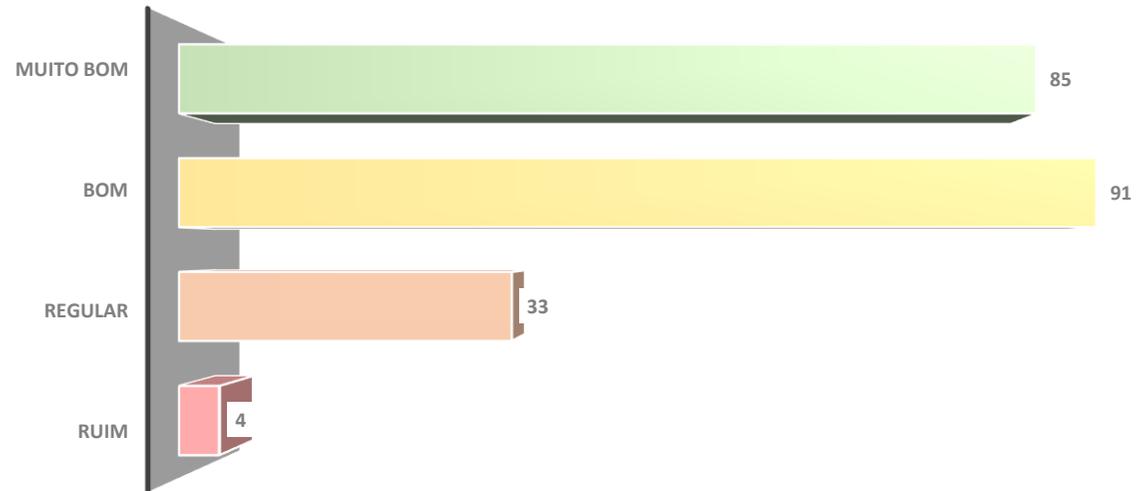
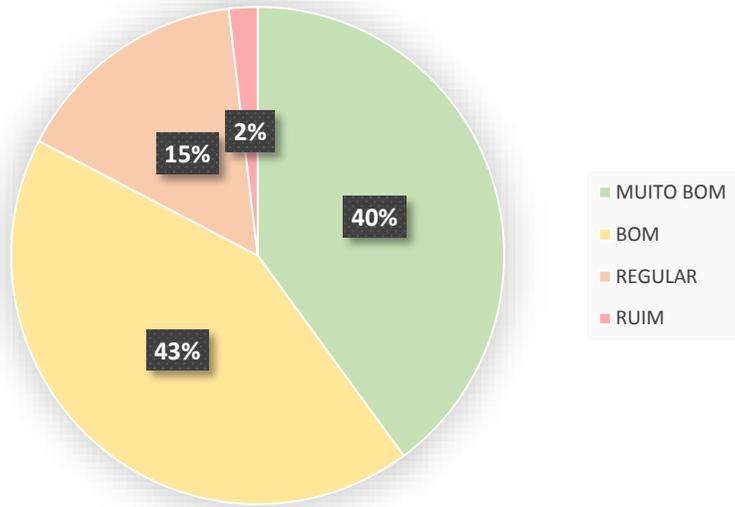


**SALAS DE AULA: infraestrutura e equipamentos em salas de aula.**



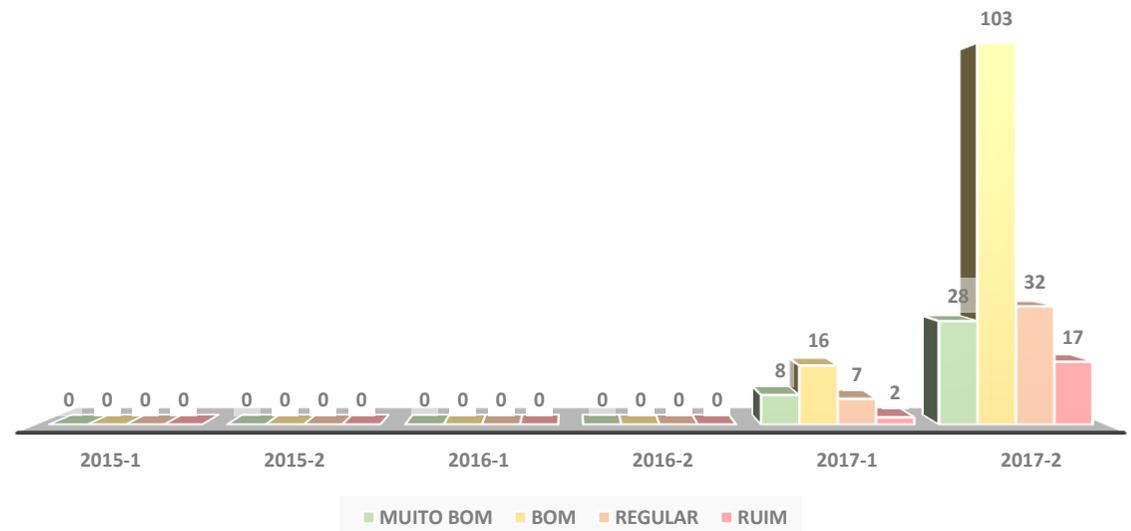
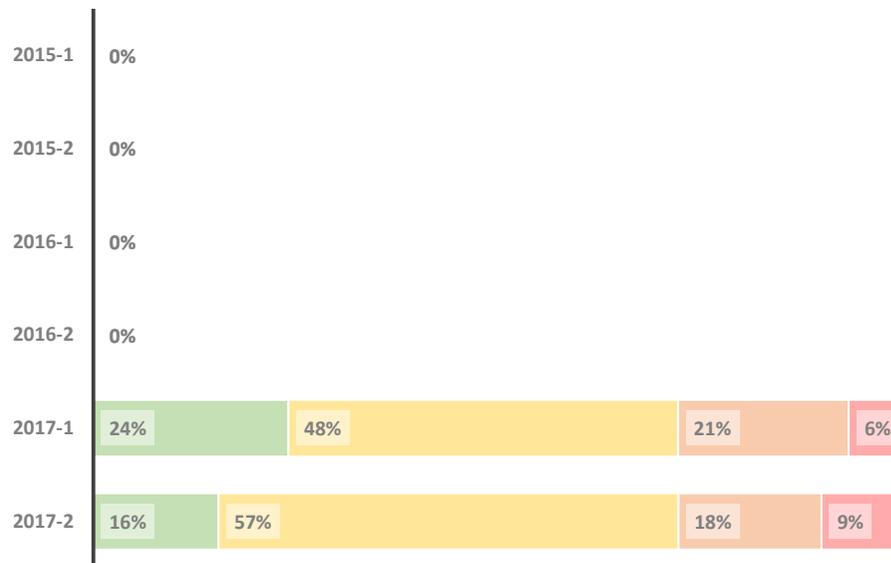
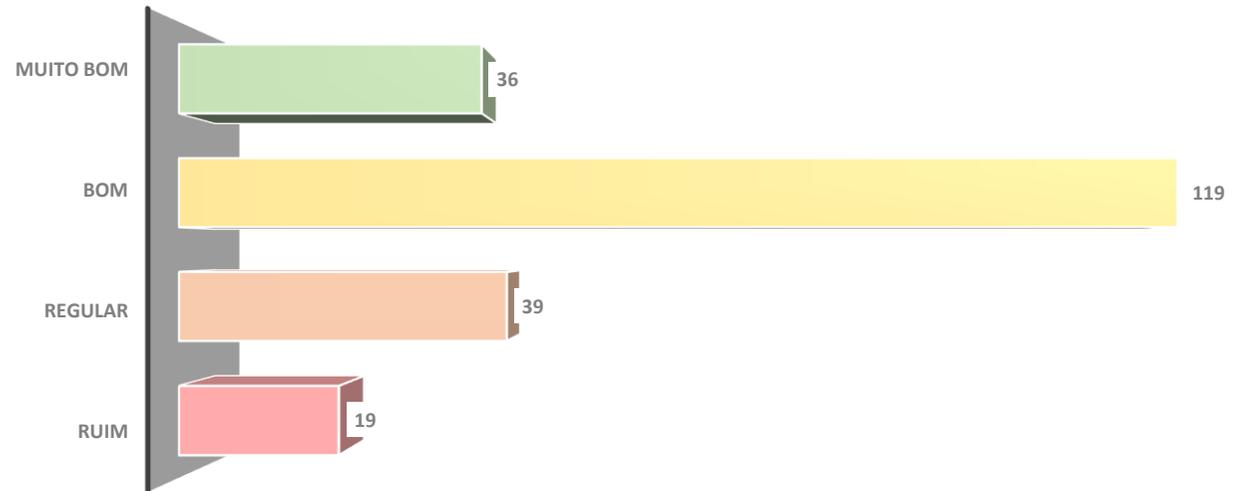
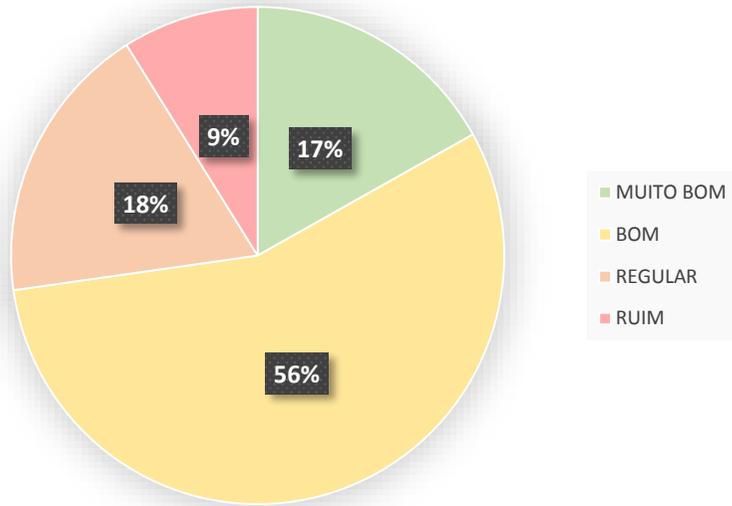


**SECRETARIA: atendimento e serviço prestados pelo setor da secretaria.**



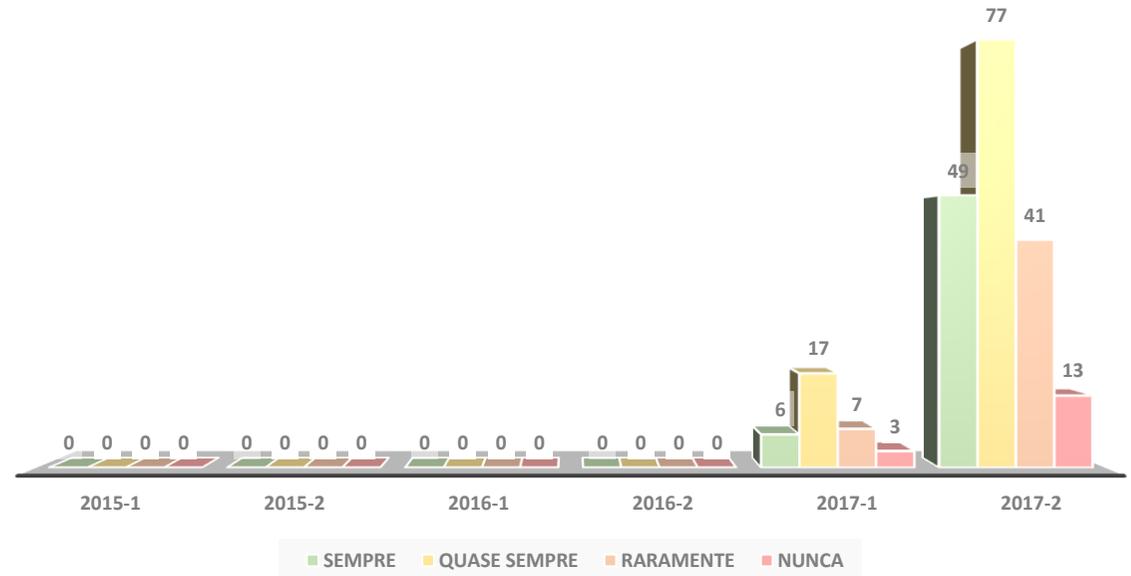
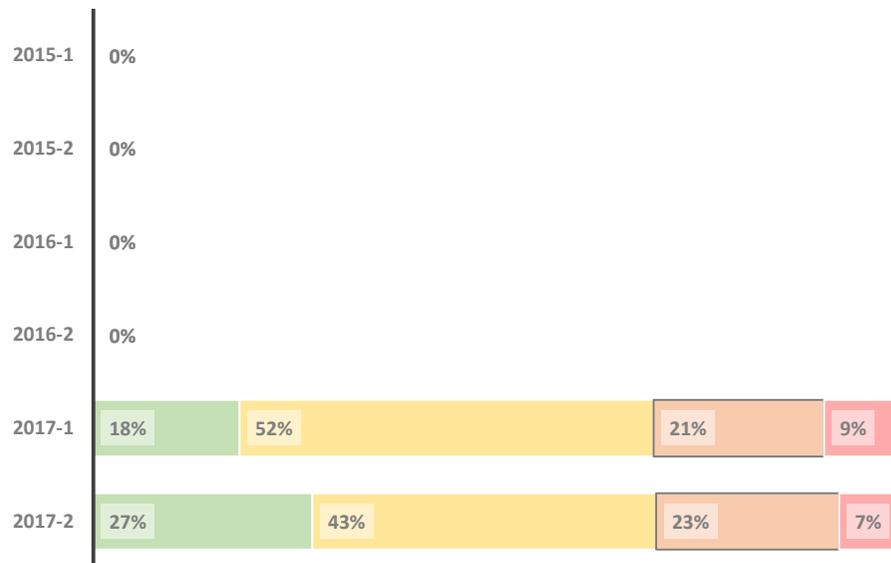
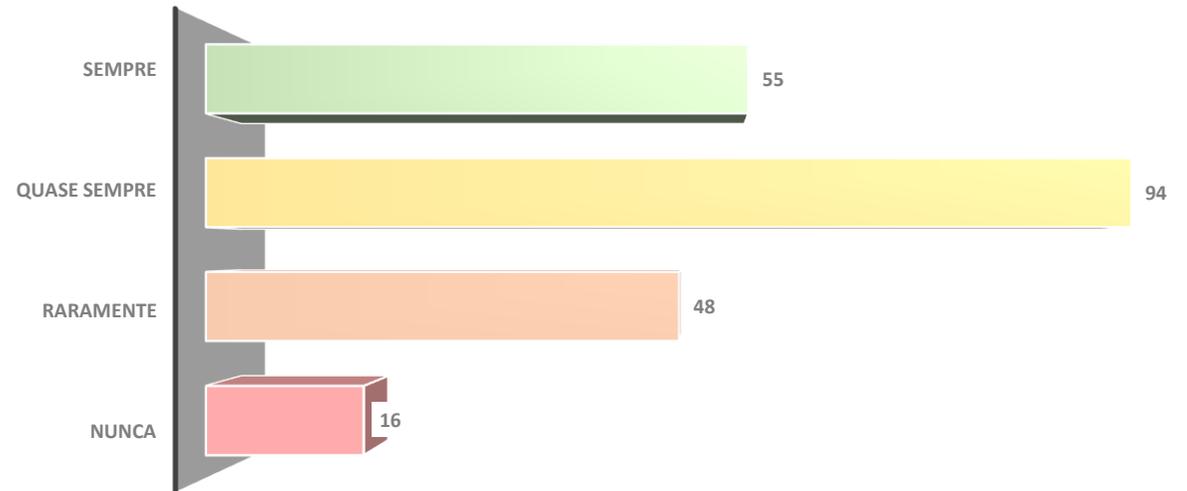
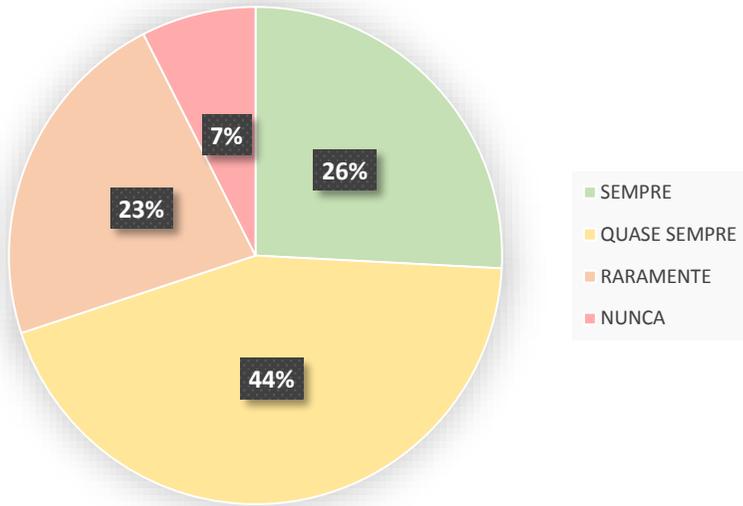


Você considera os serviços do FALE CONOSCO, OUVIDORIA, PORTAL SUMARÉ.



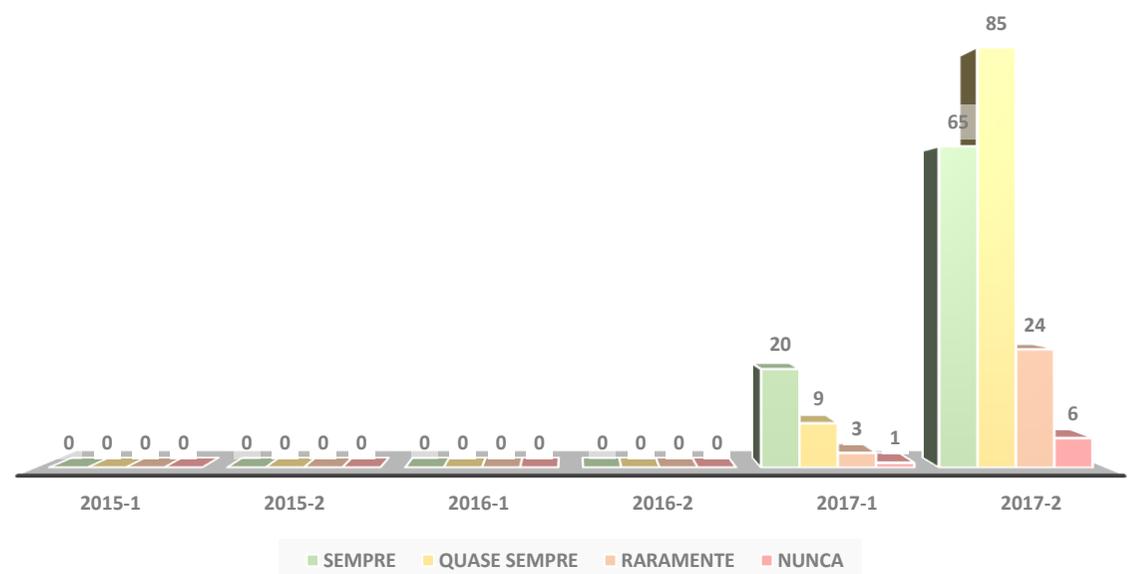
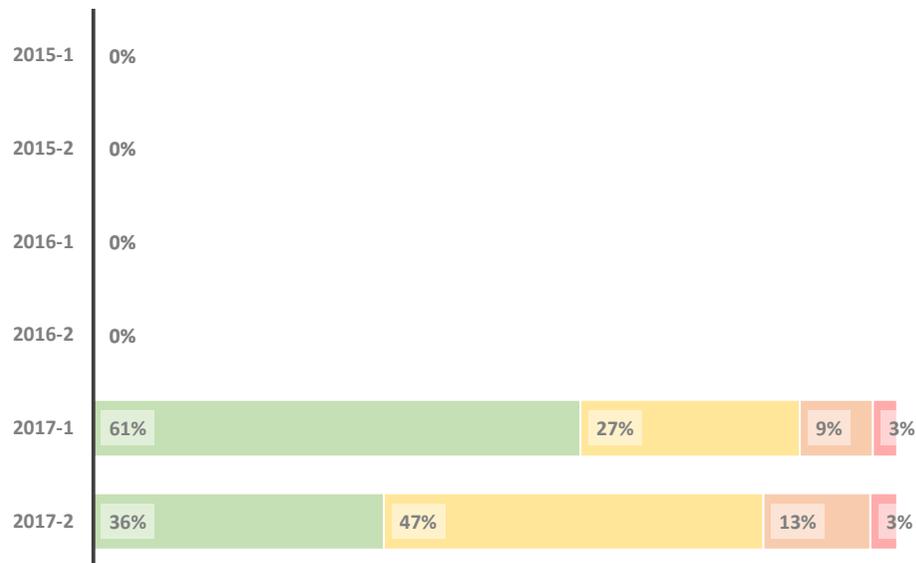
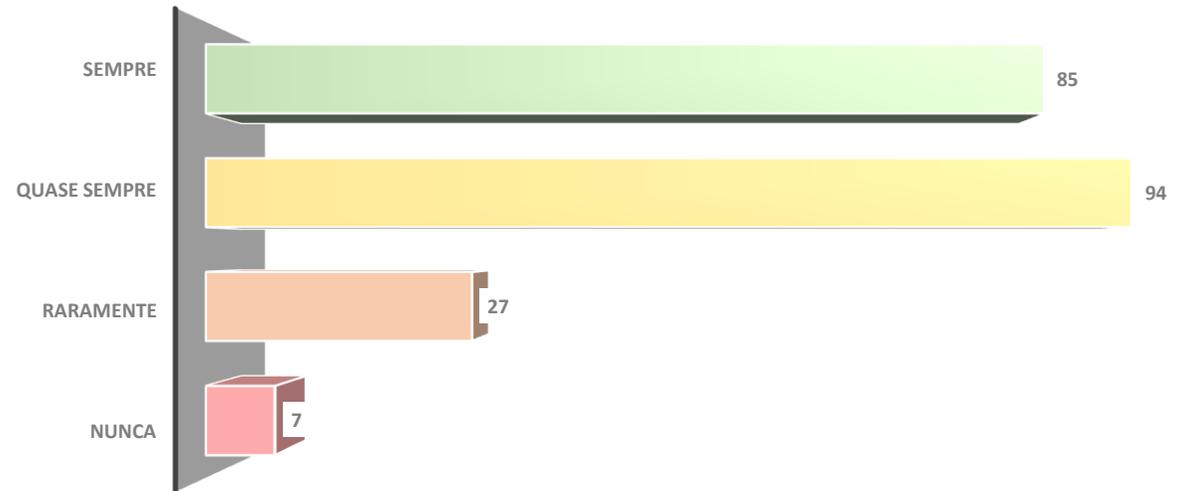
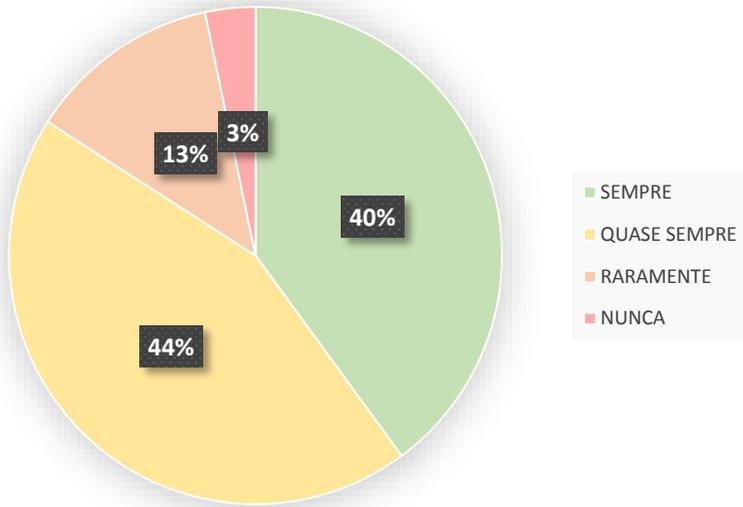


As práticas educacionais da Faculdade Sumaré (palestras, cursos, debates etc) são INOVADORAS?



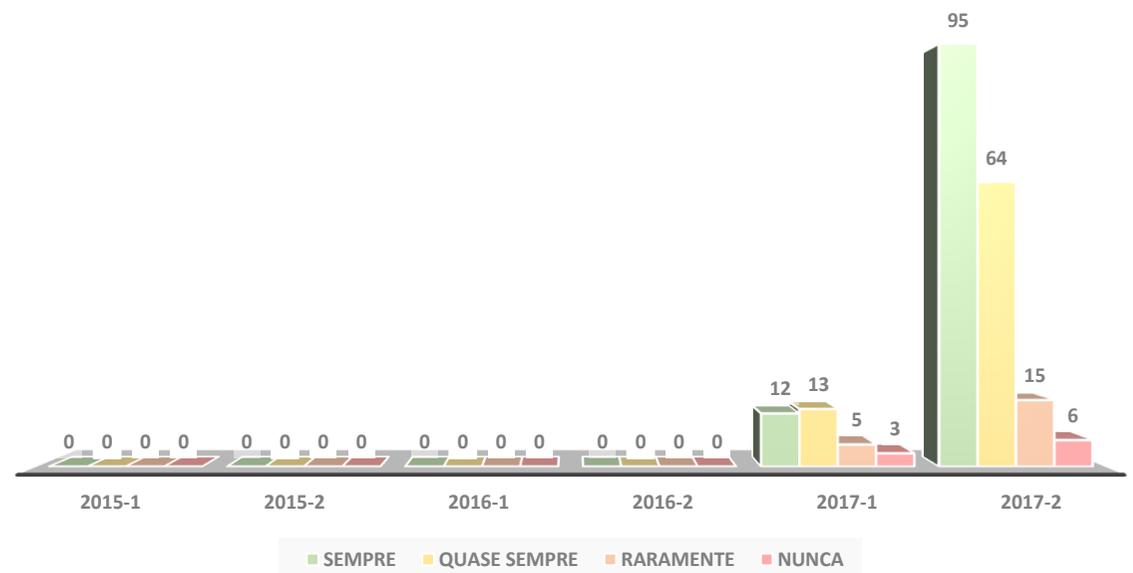
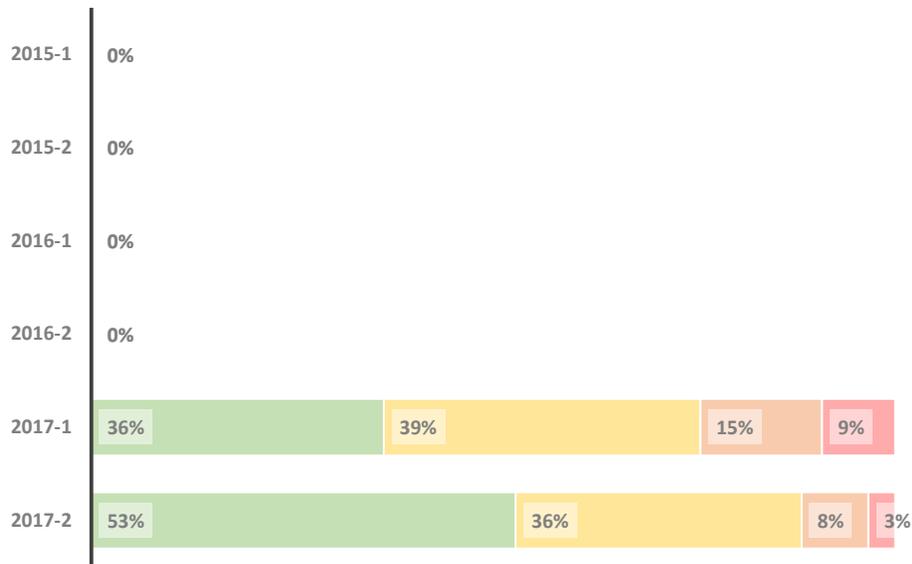
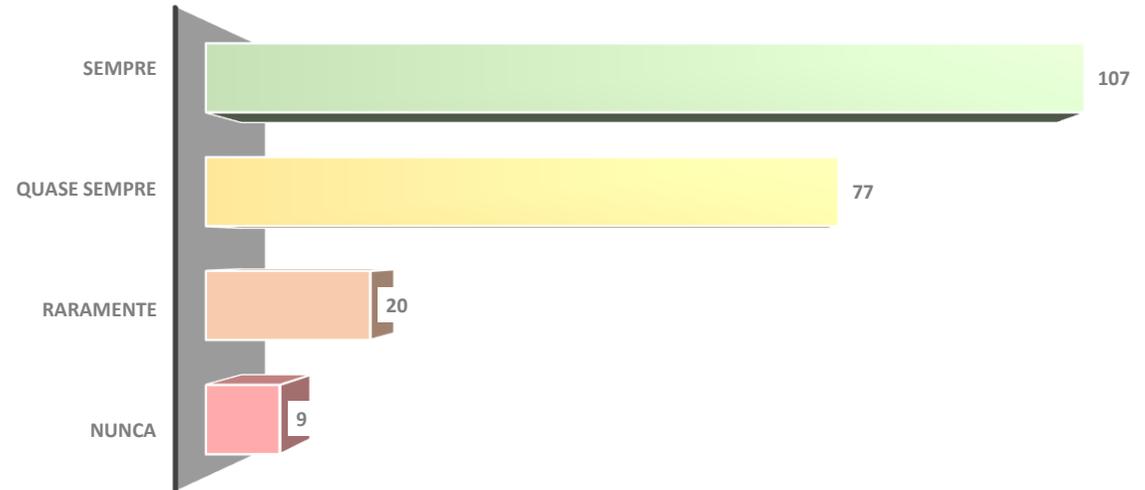
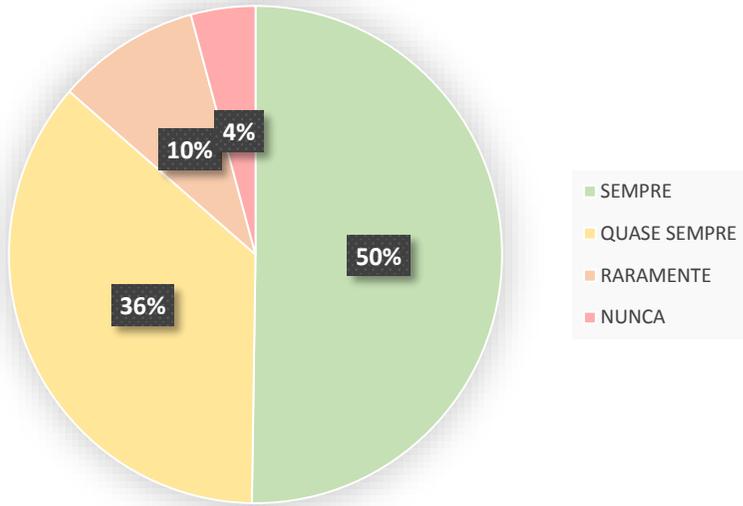


Dispõe de recursos e equipamentos suficientes para a realização do seu trabalho?



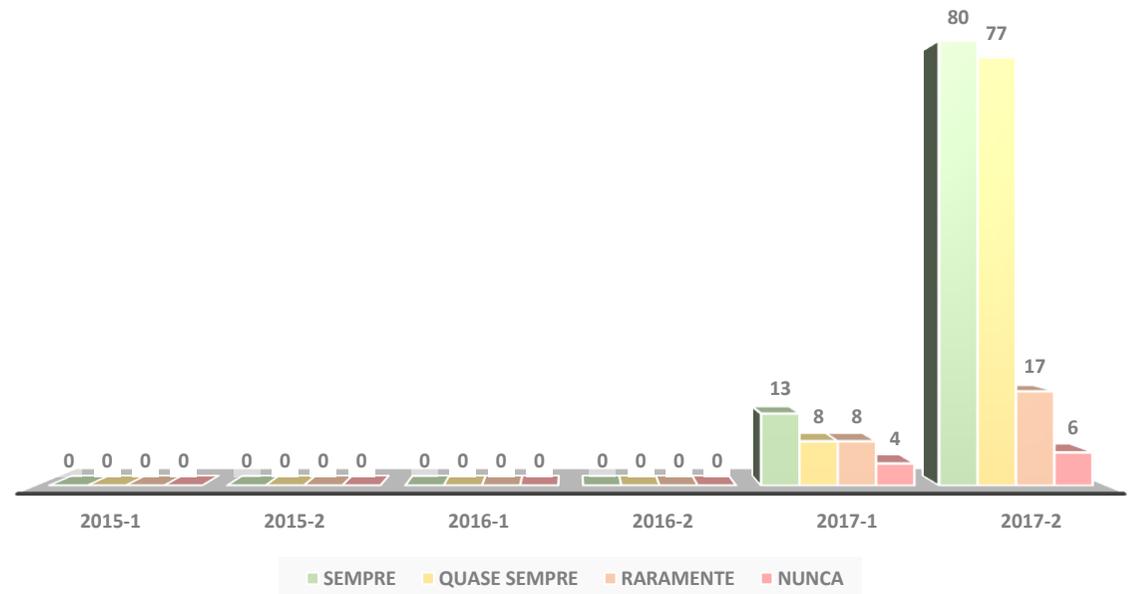
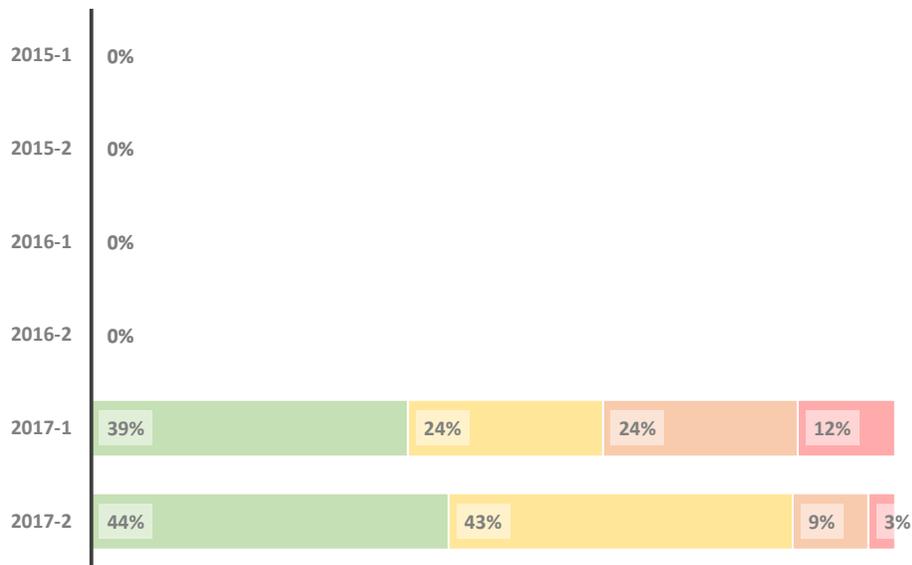
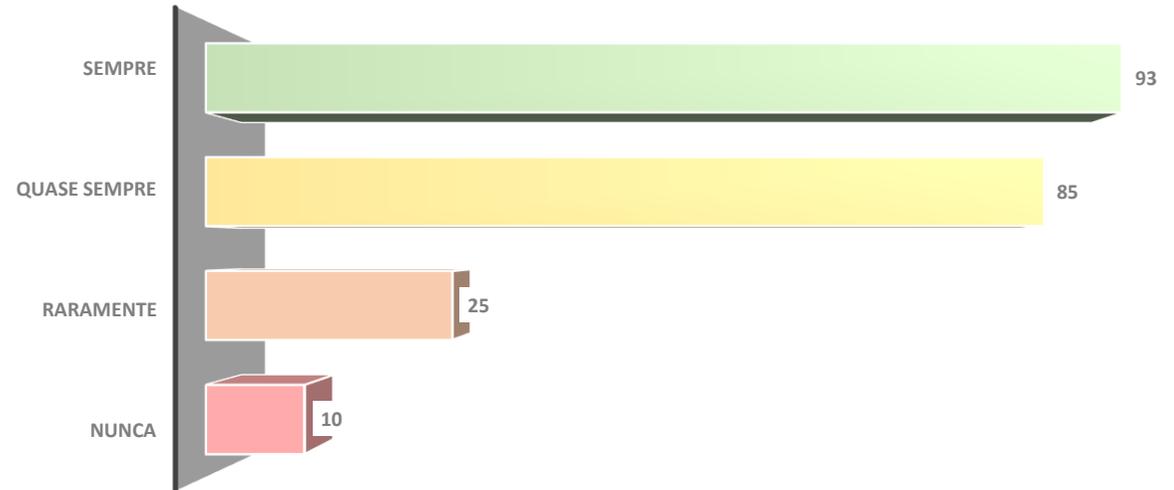
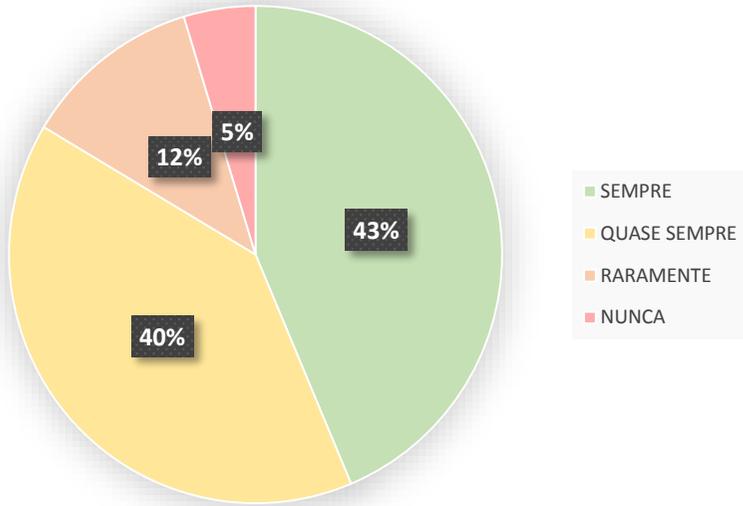


**O COORDENADOR: é acessível ao aluno?**



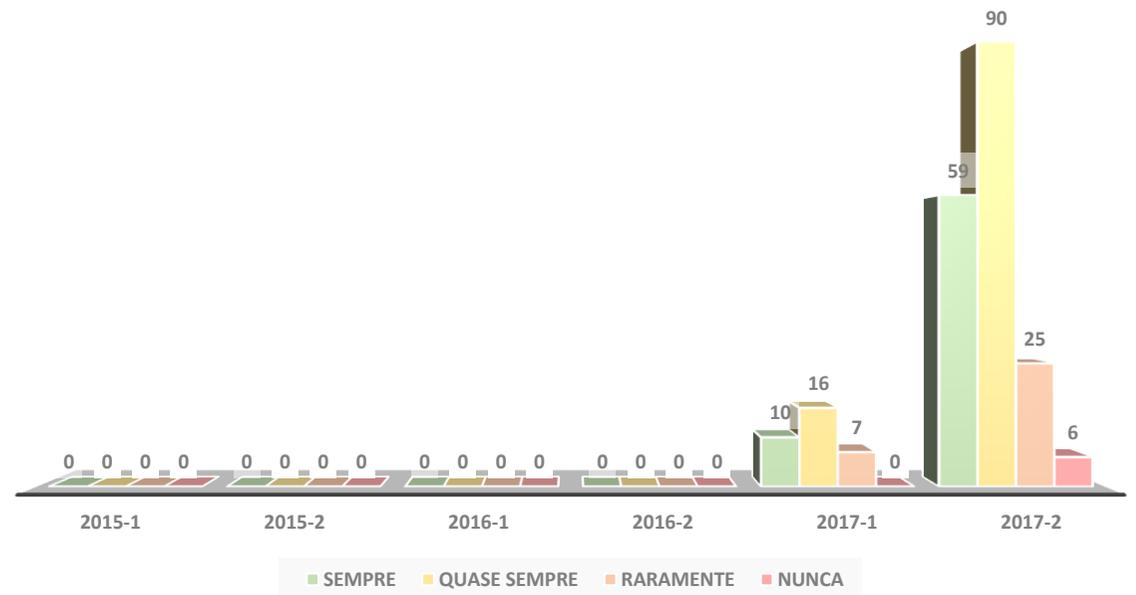
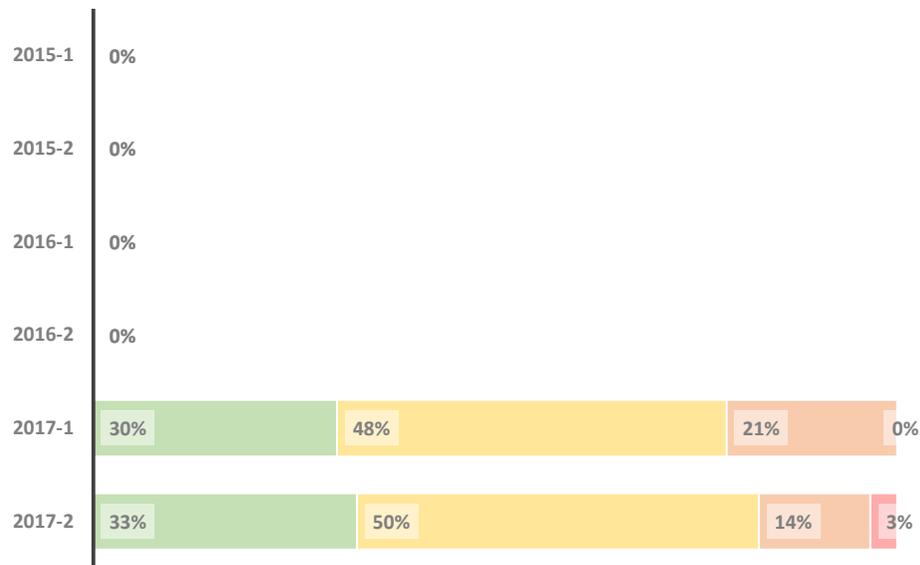
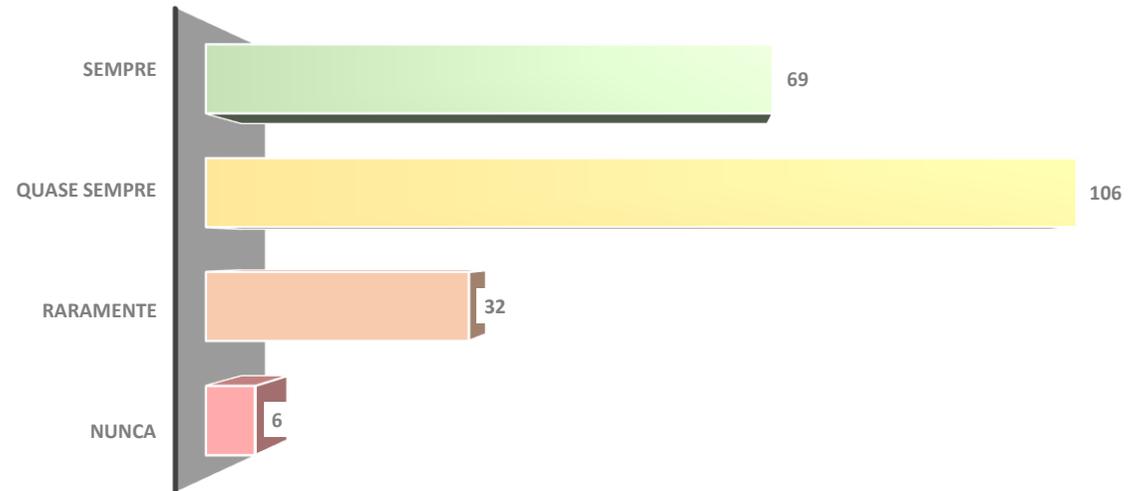
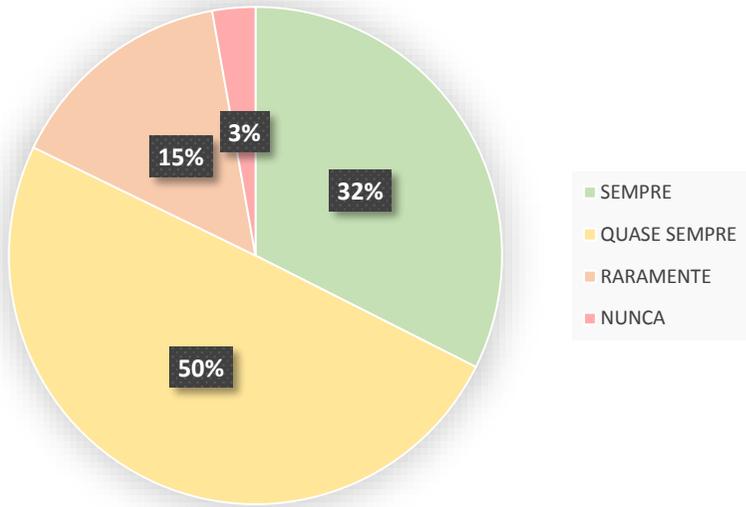


O COORDENADOR: é acessível ao aluno?



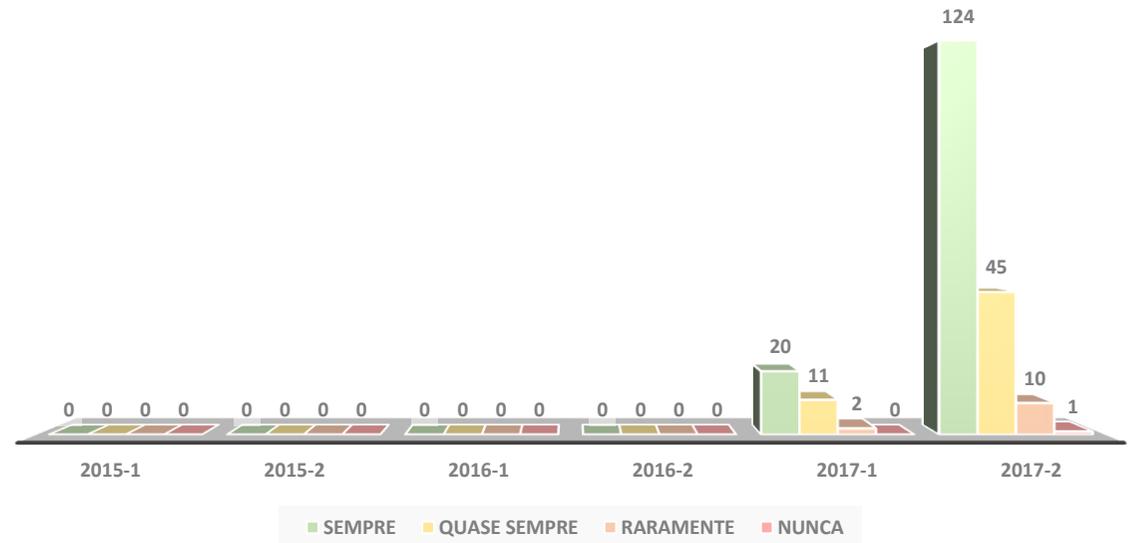
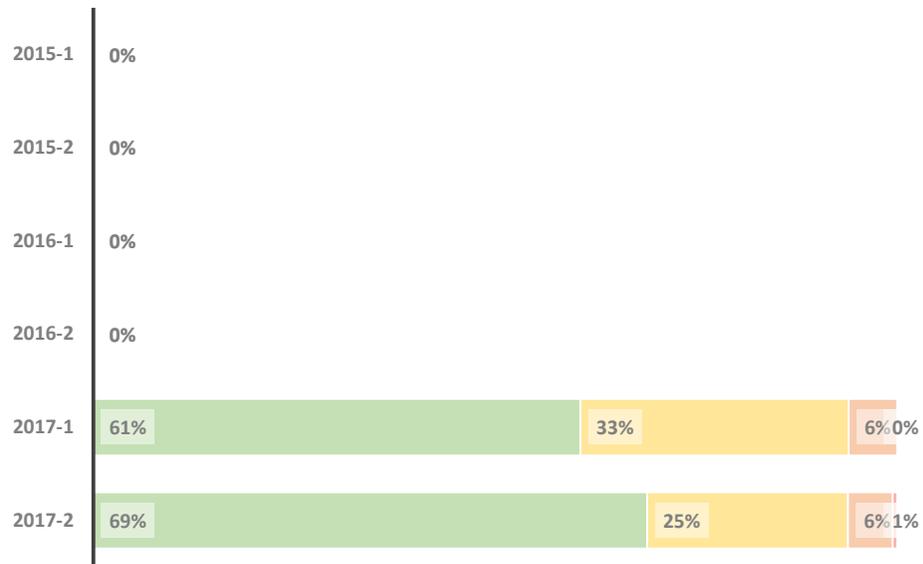
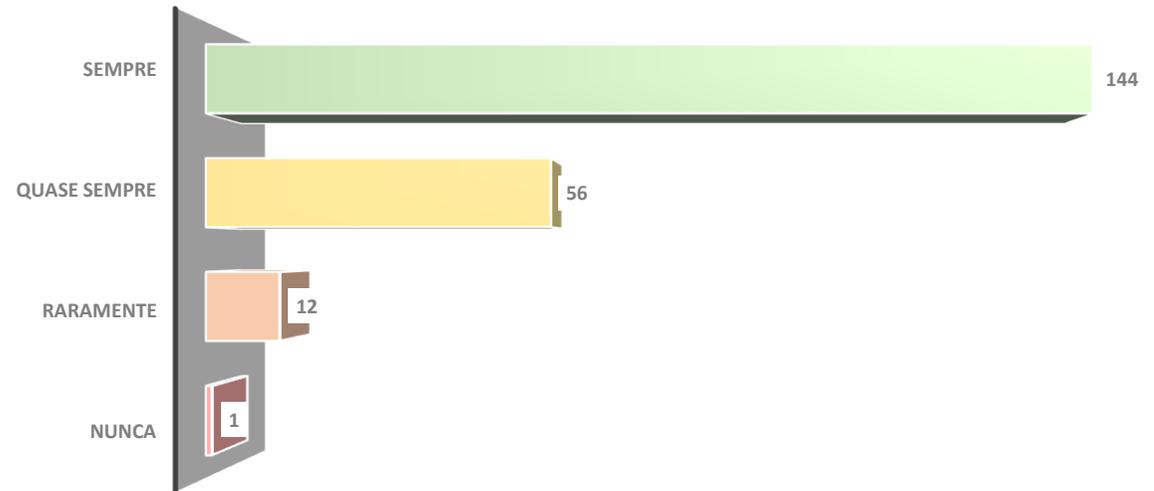
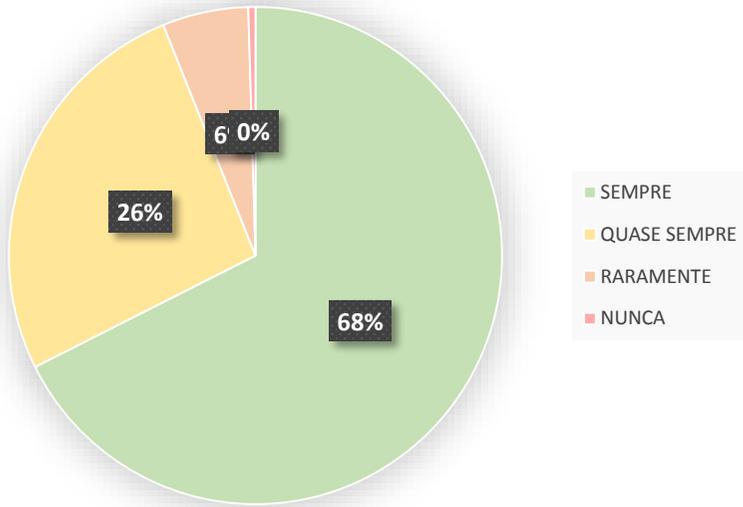


O tempo de espera para a solução dos problemas de infraestrutura é satisfatório?



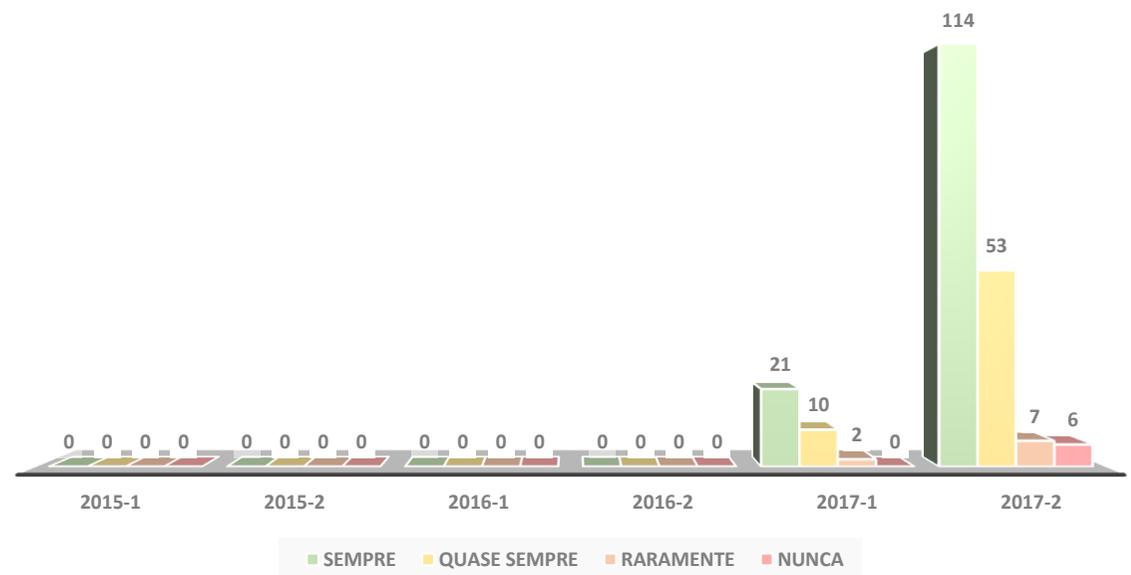
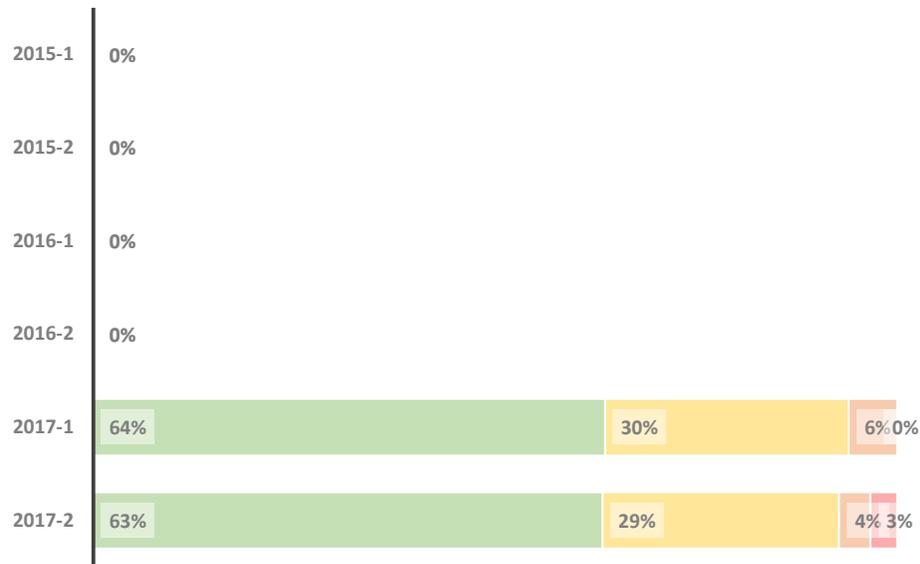
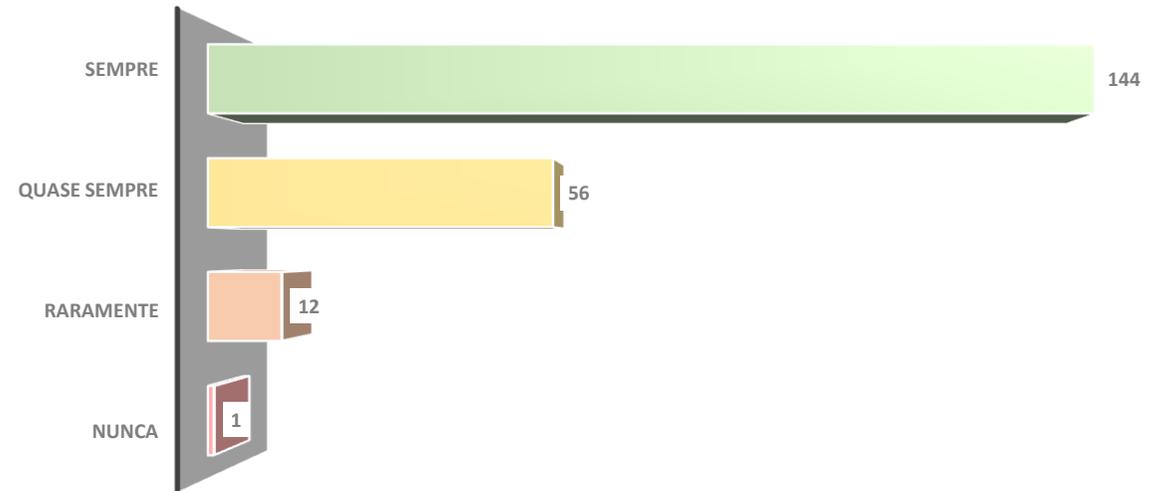
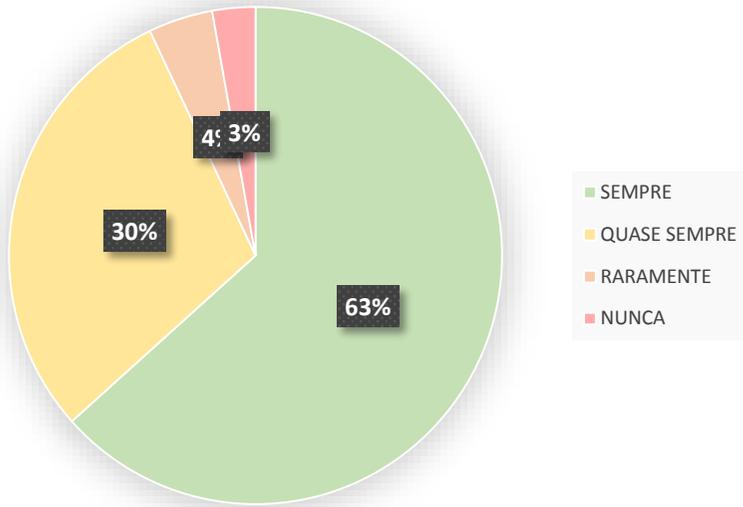


**OS PROFESSORES: apresentam o plano de ensino no início do semestre?**



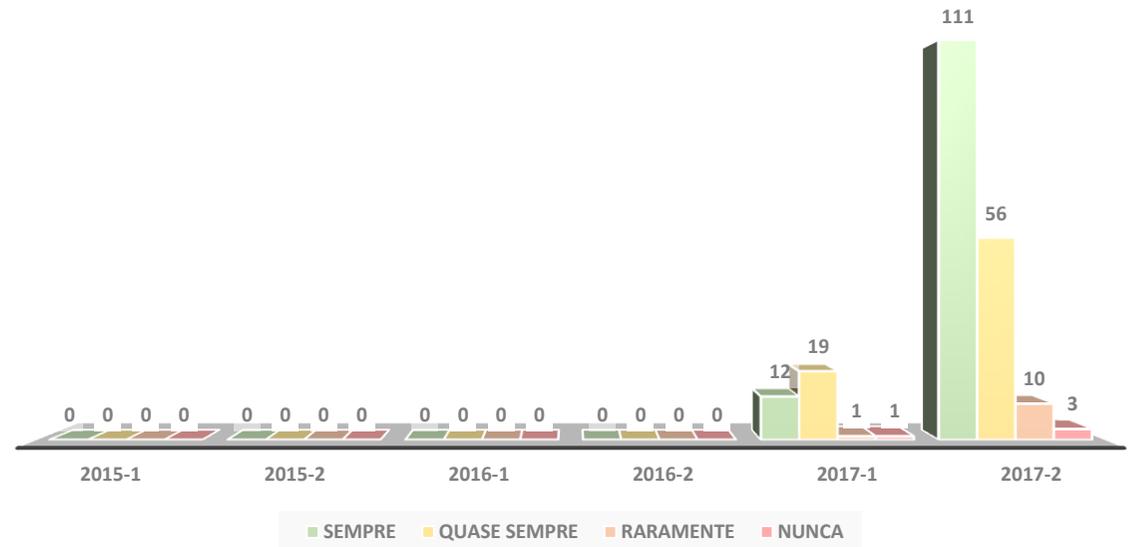
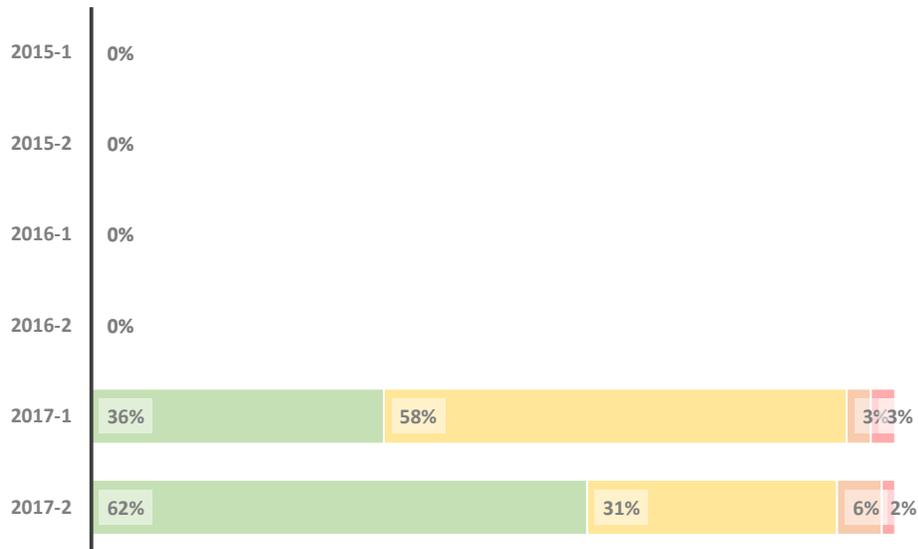
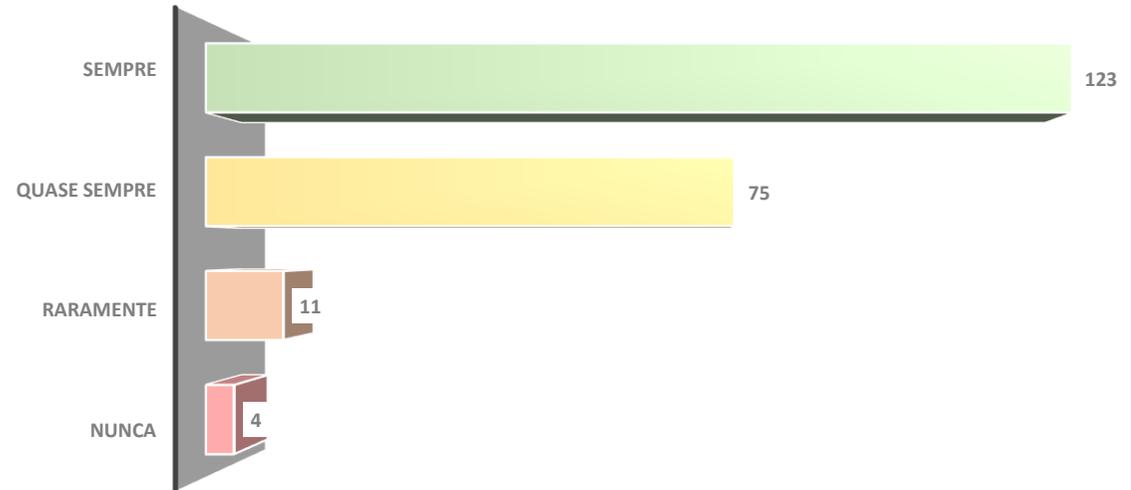
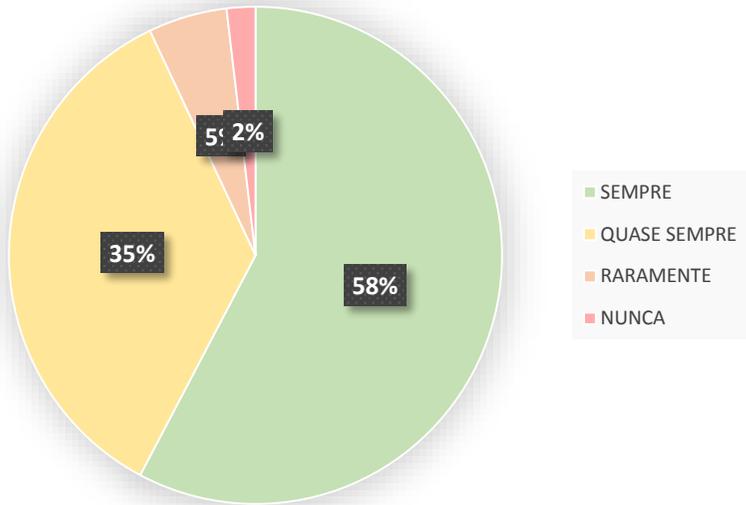


**OS PROFESSORES: cumprem com os prazos com as atividades acadêmicas?**



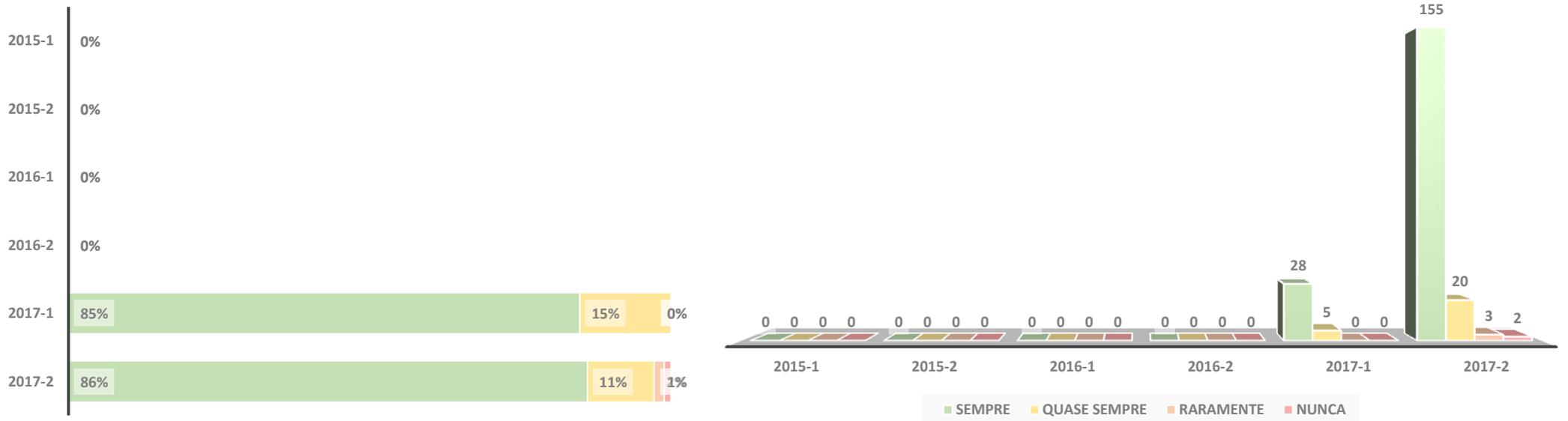
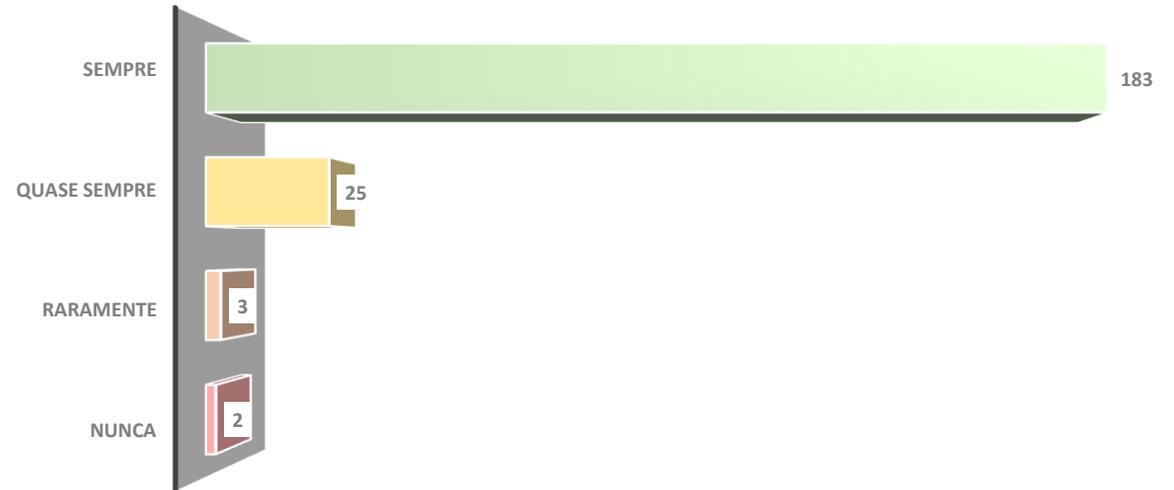
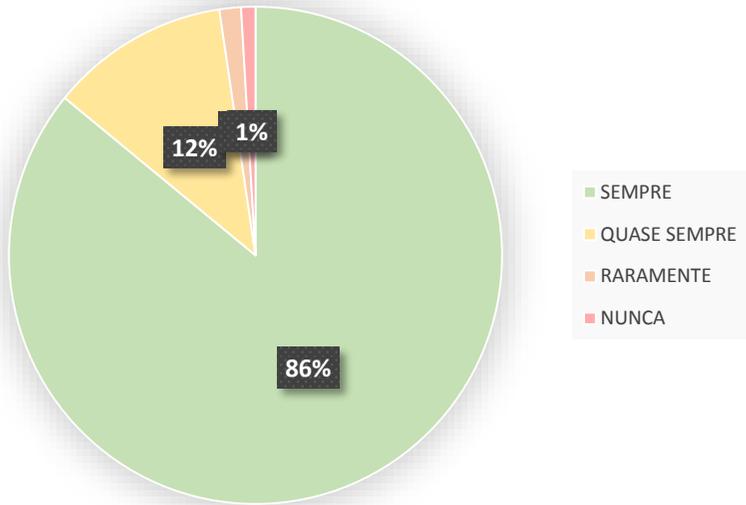


**OS PROFESSORES: desenvolvem conteúdos de aprendizagem compatíveis com os conteúdos ministrados?**



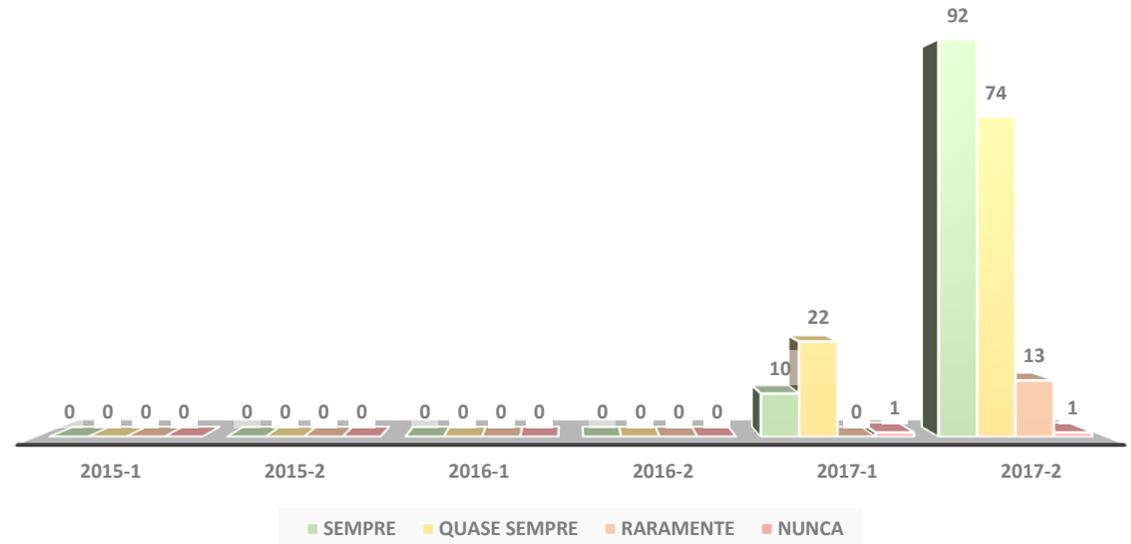
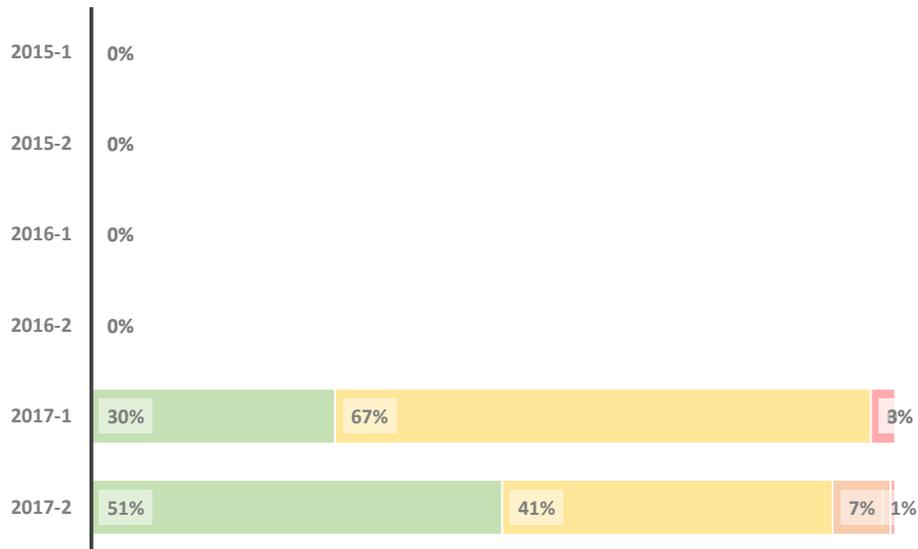
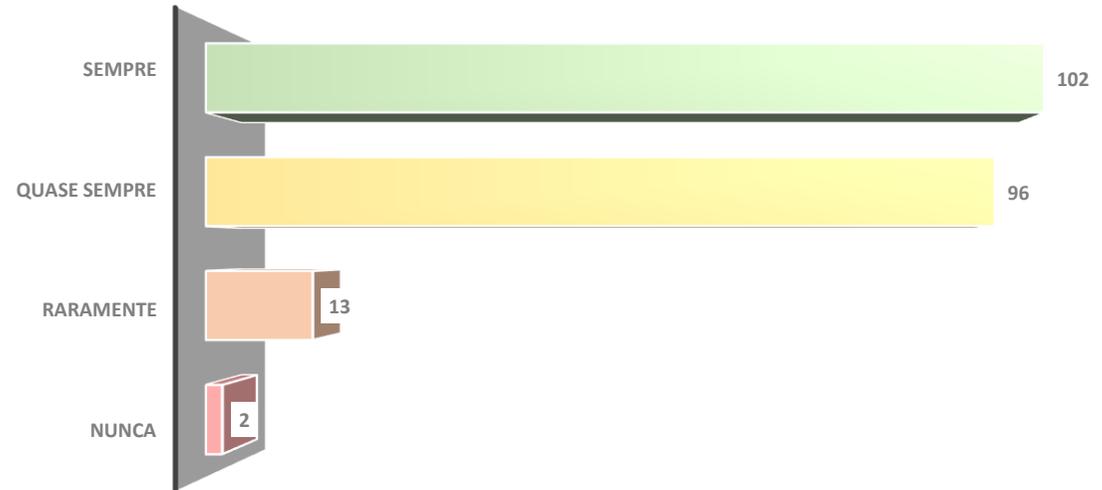
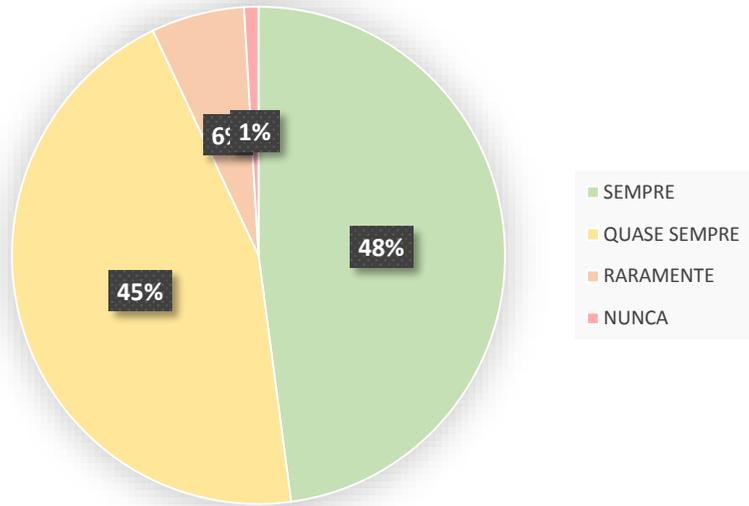


**OS PROFESSORES: fazem chamada?**



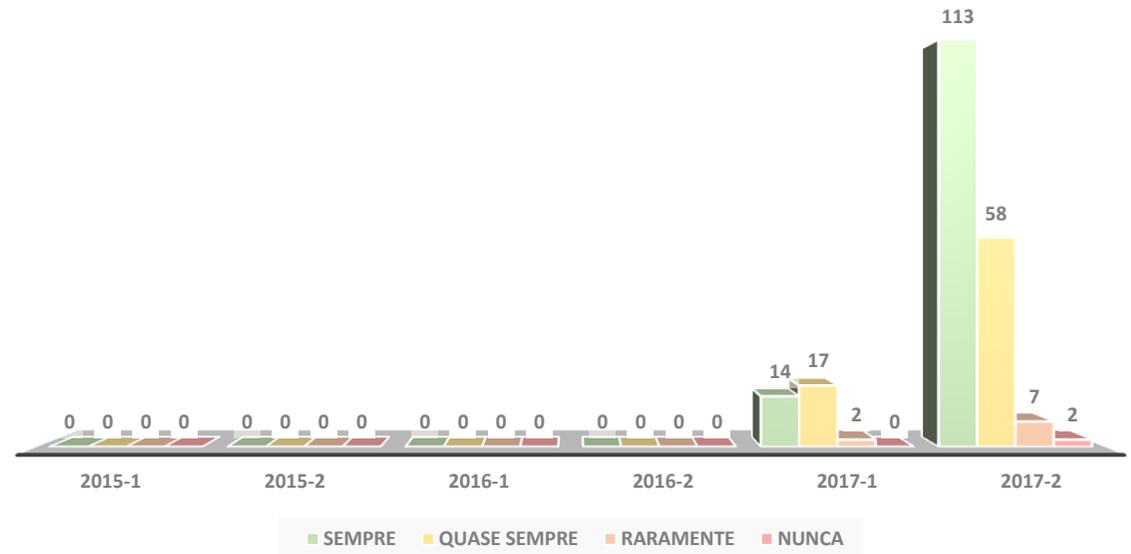
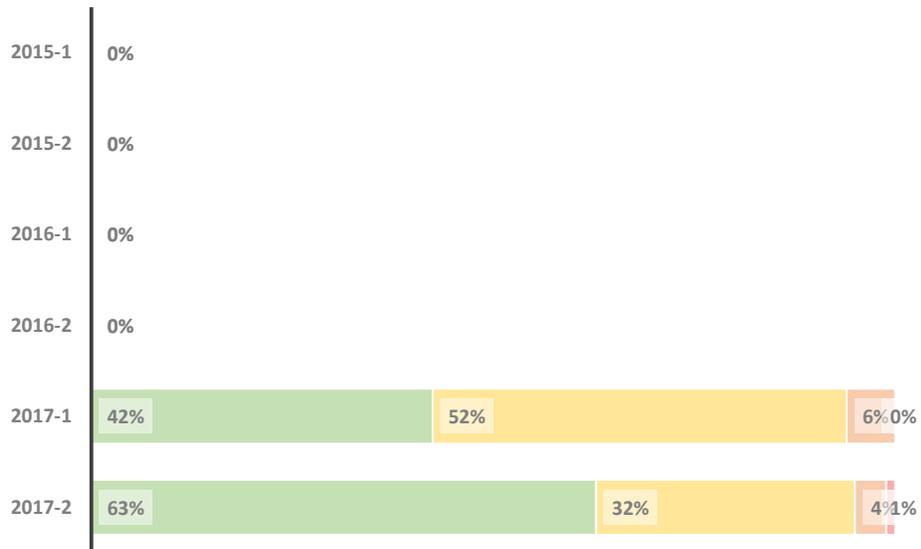
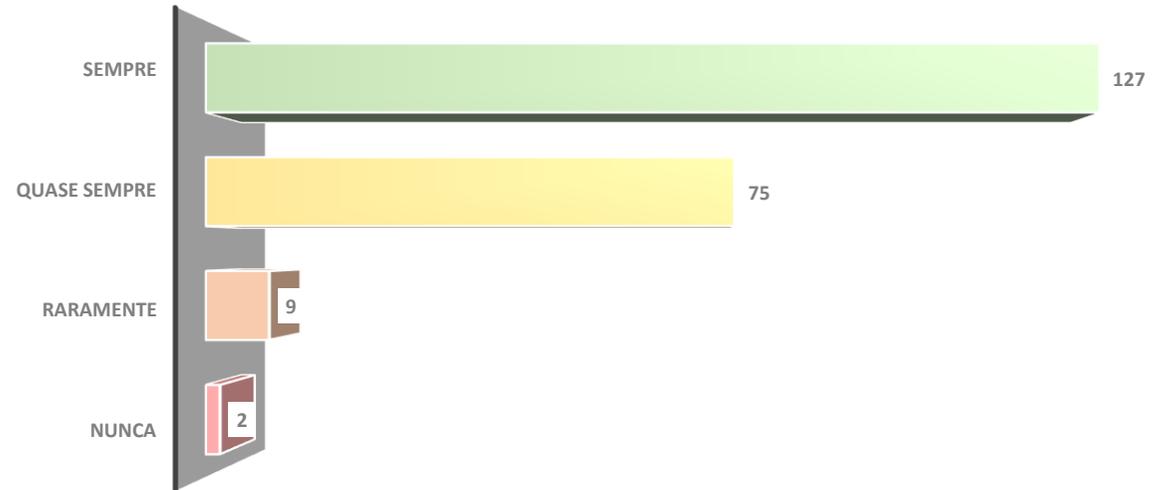
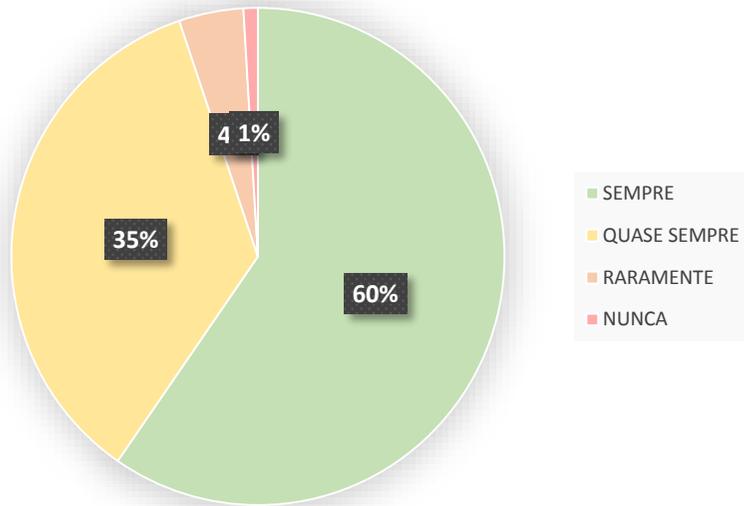


**OS PROFESSORES: possuem didática e contribuem para a aprendizagem?**



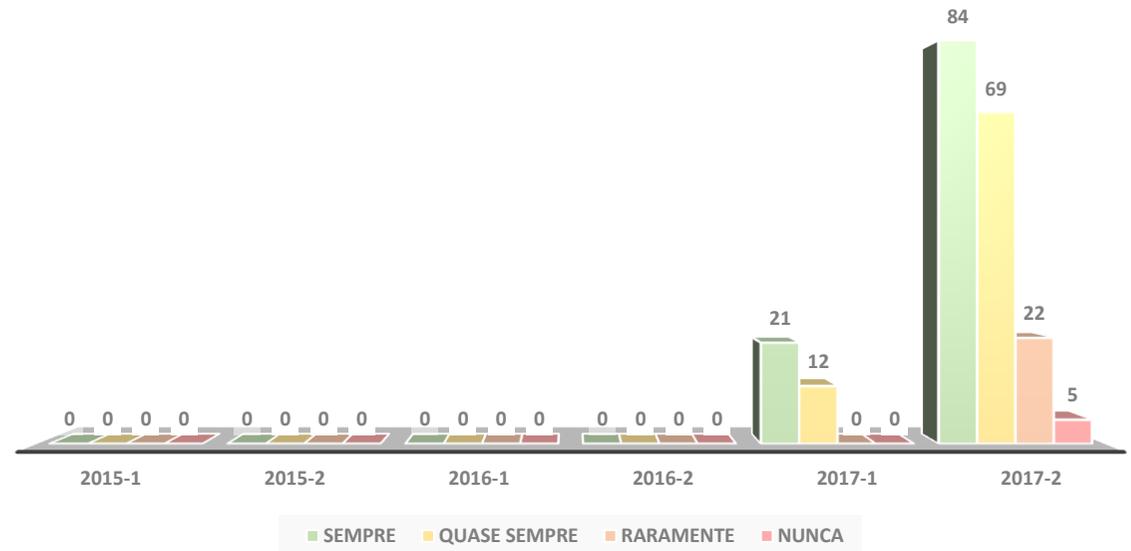
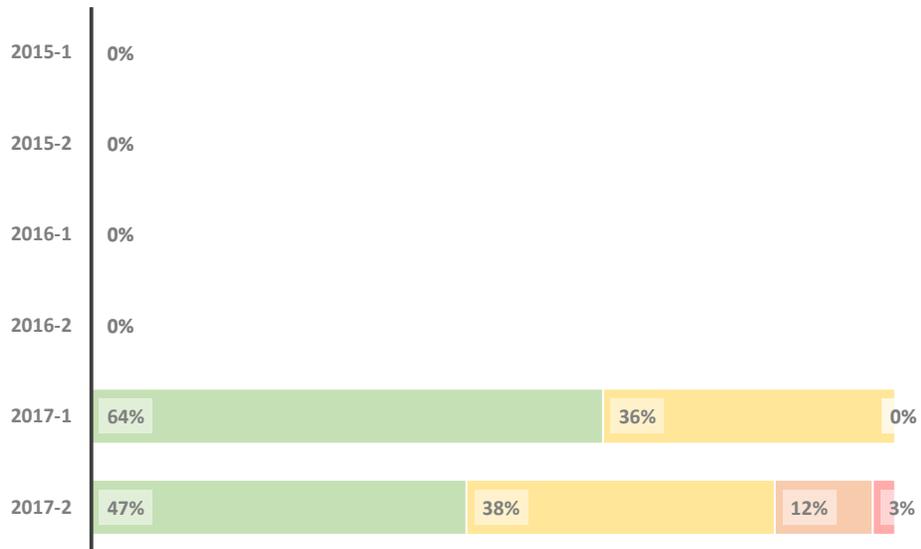
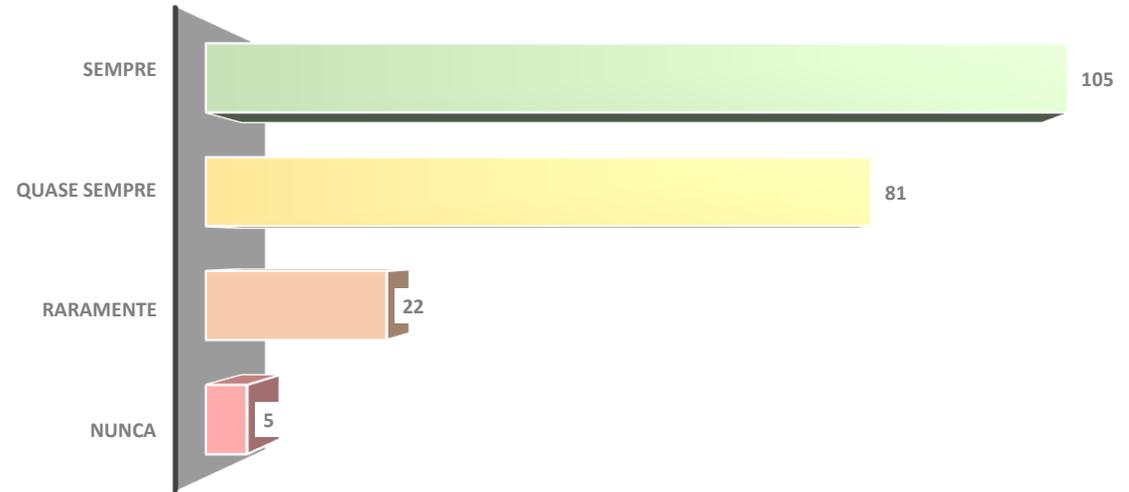
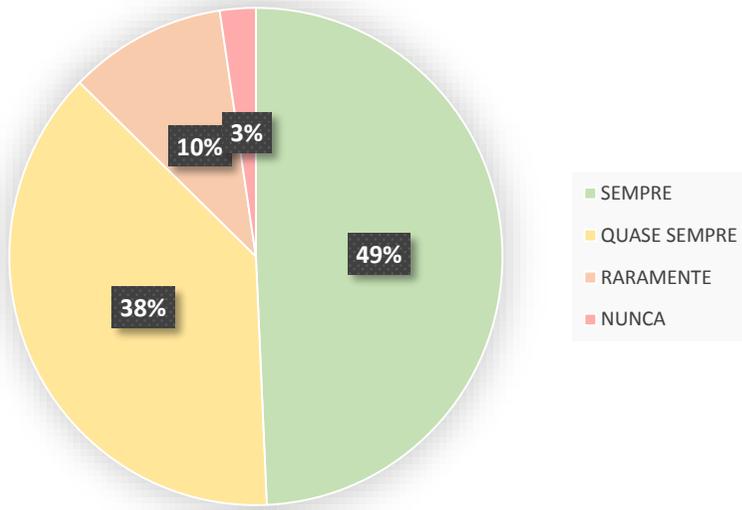


**OS PROFESSORES: tem bom relacionamento e são abertos ao diálogo?**



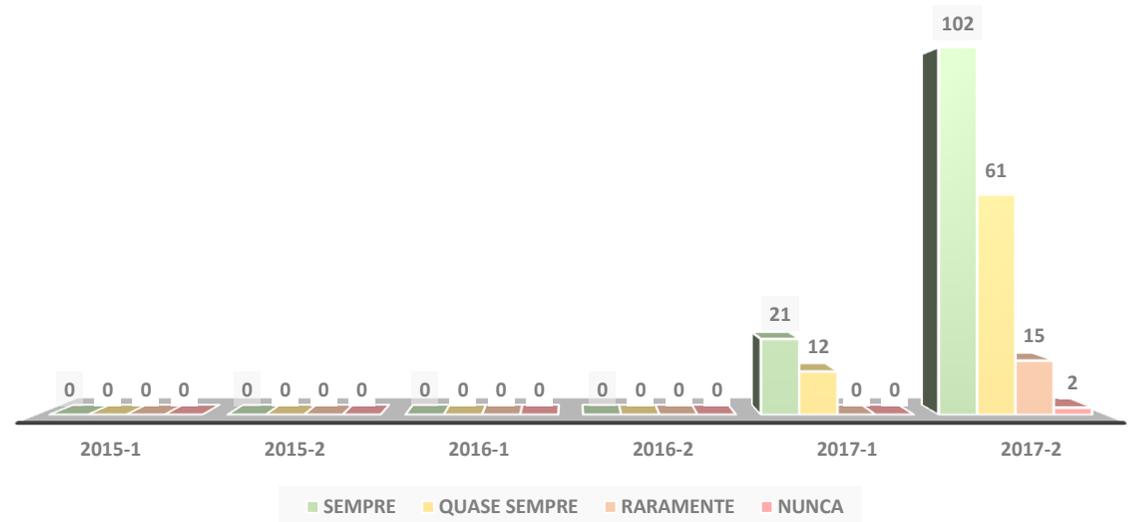
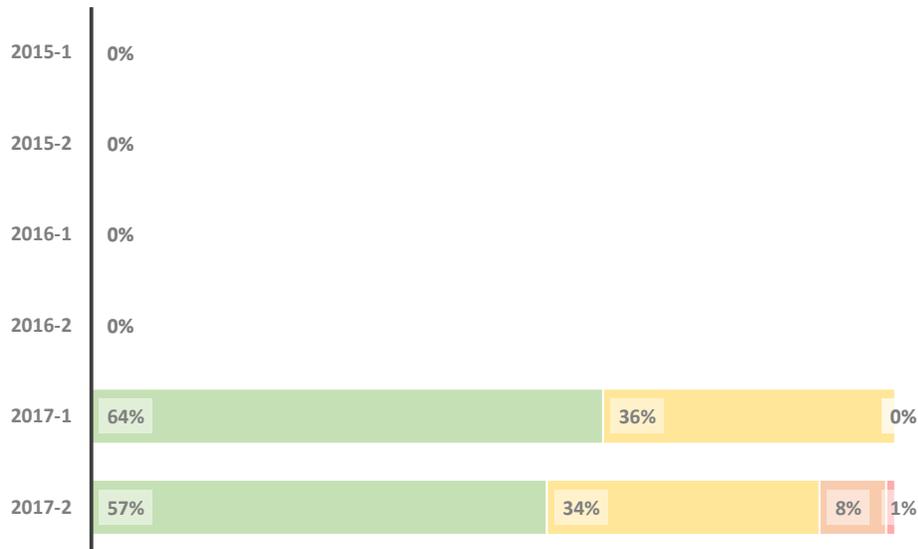
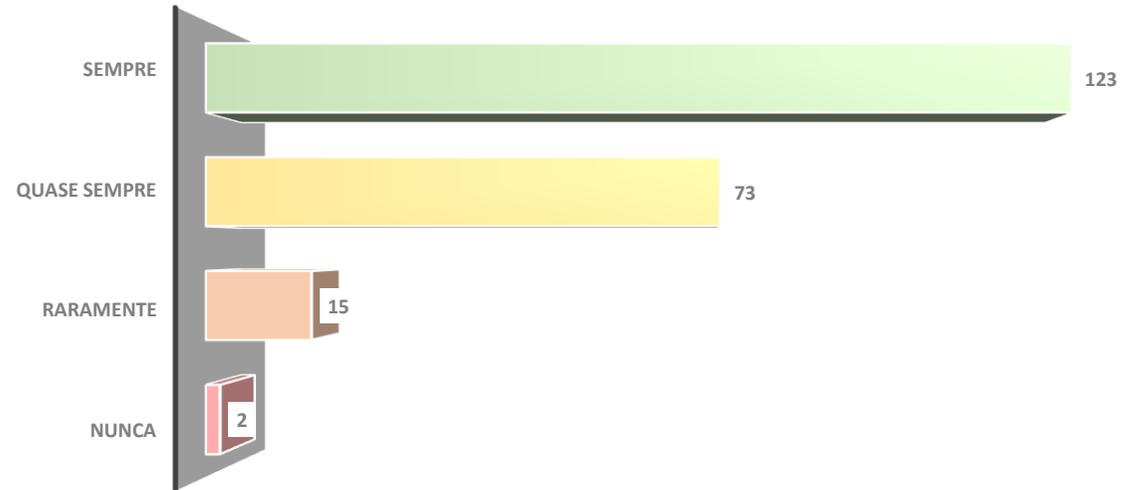
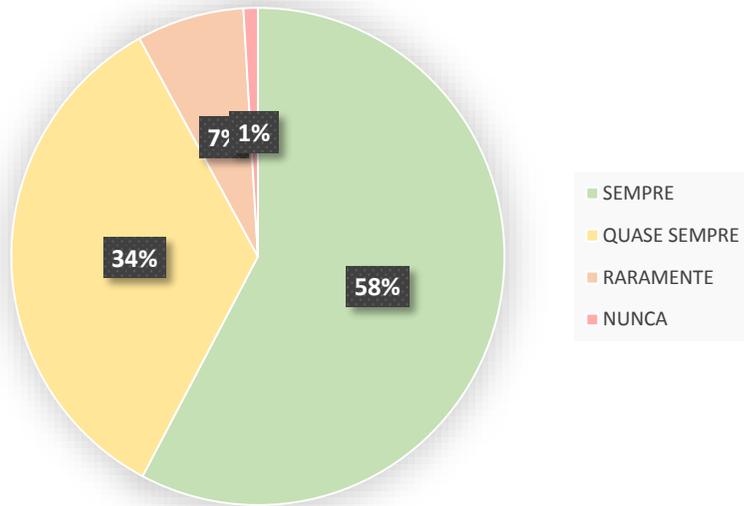


**SECRETARIA: o ambiente da secretaria é adequado e propício ao atendimento?**



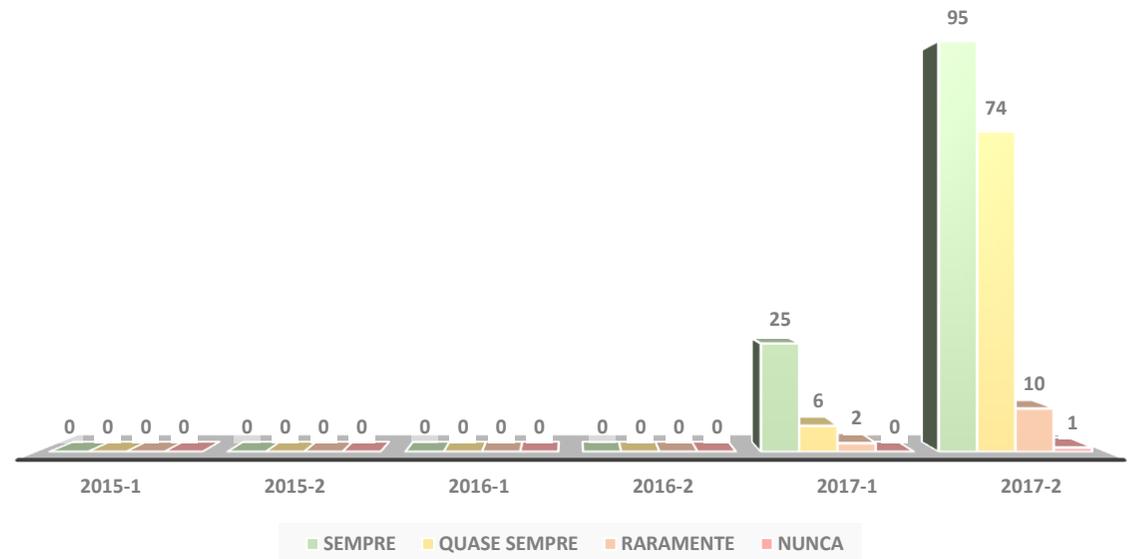
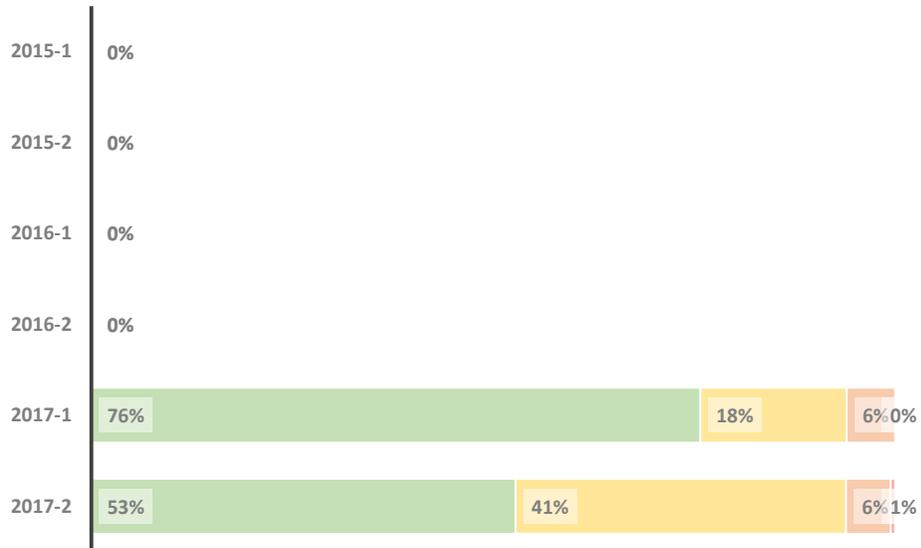
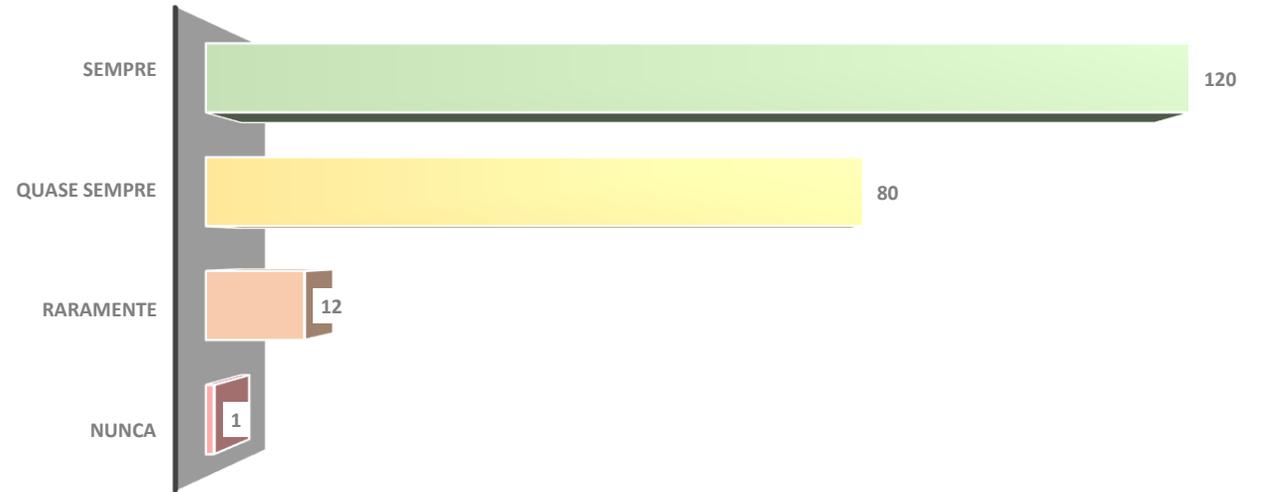
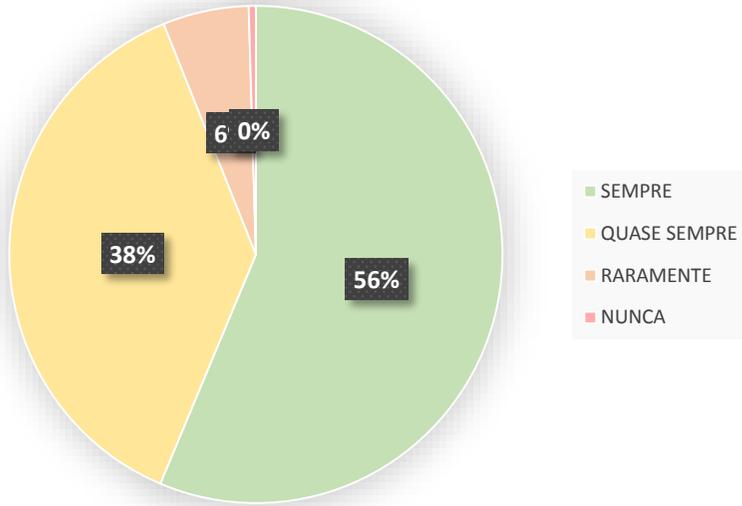


**SECRETARIA: os funcionários da secretaria prestam atendimento eficaz?**



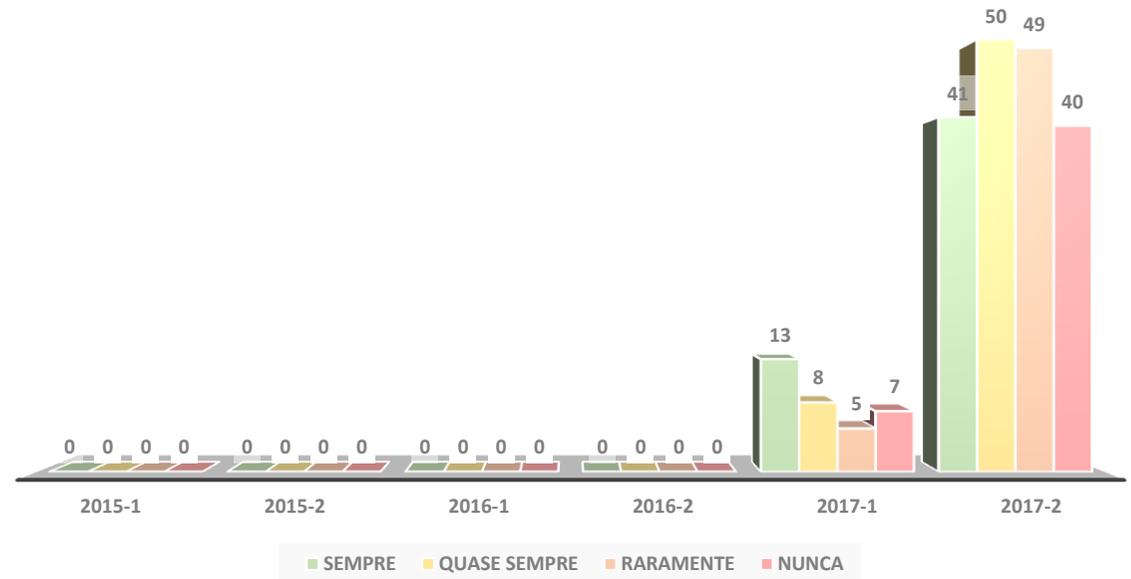
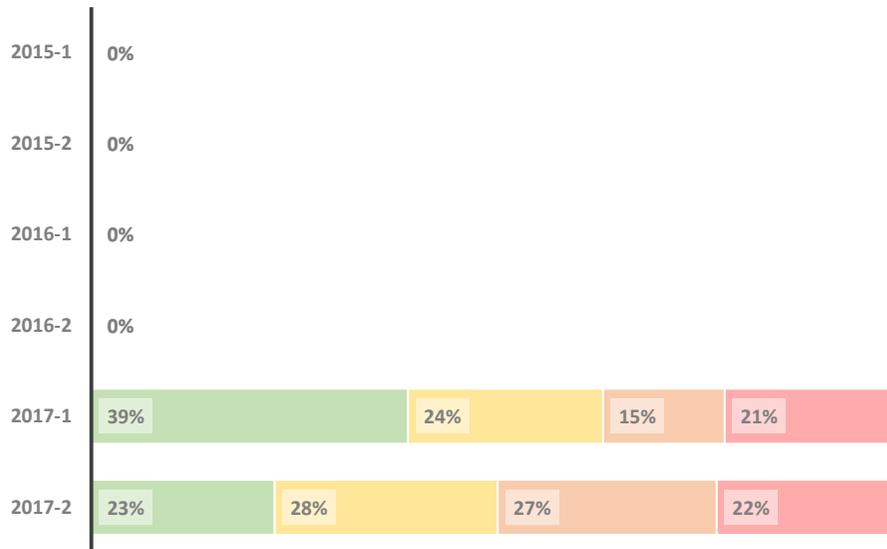
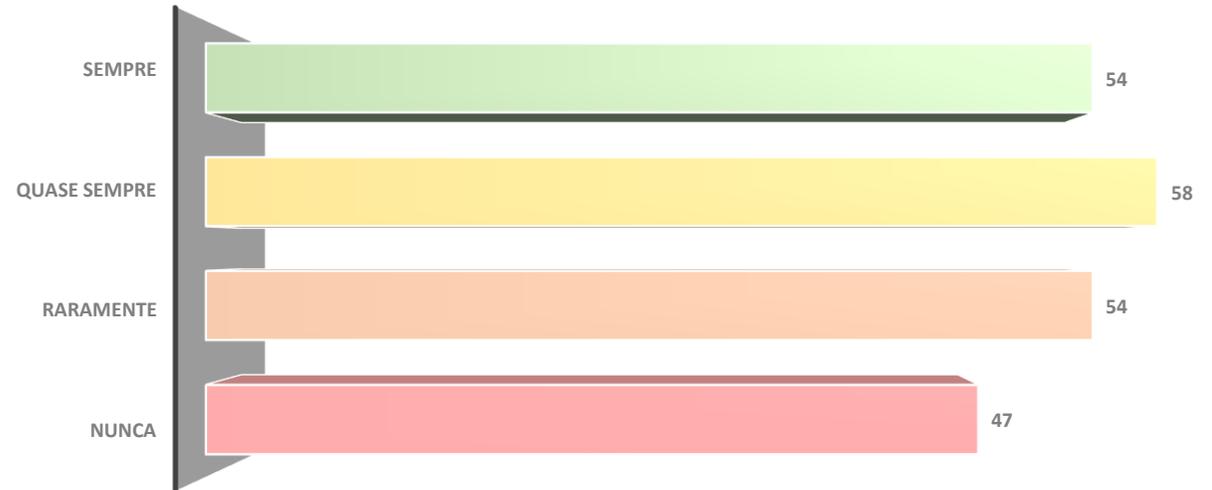
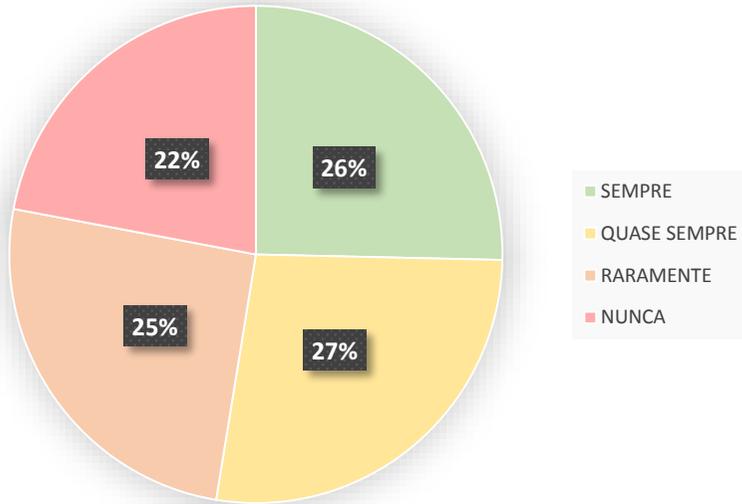


Você acessa o aluno online frequentemente?



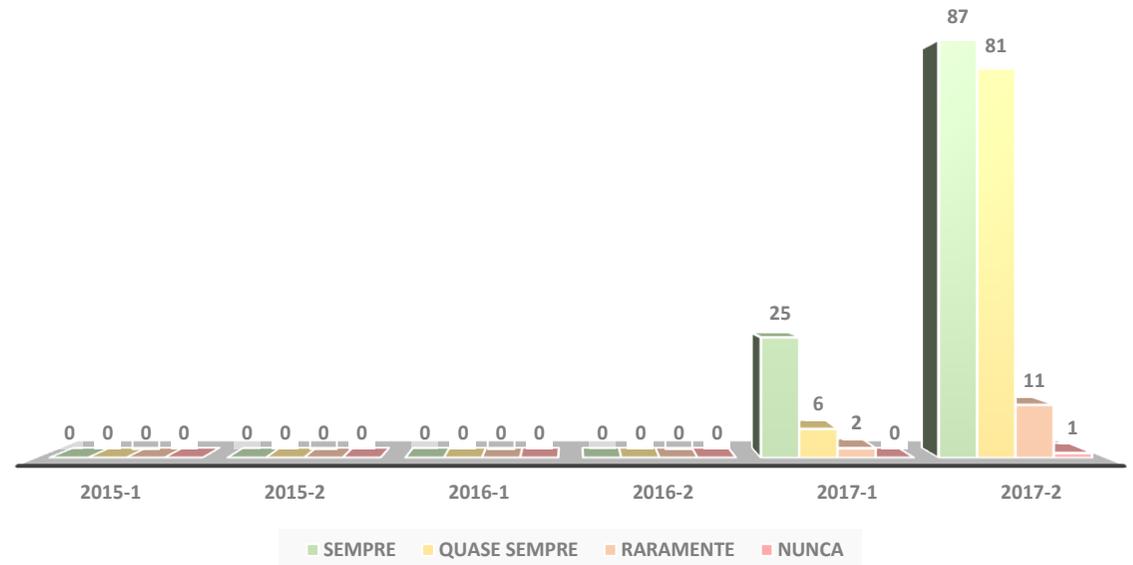
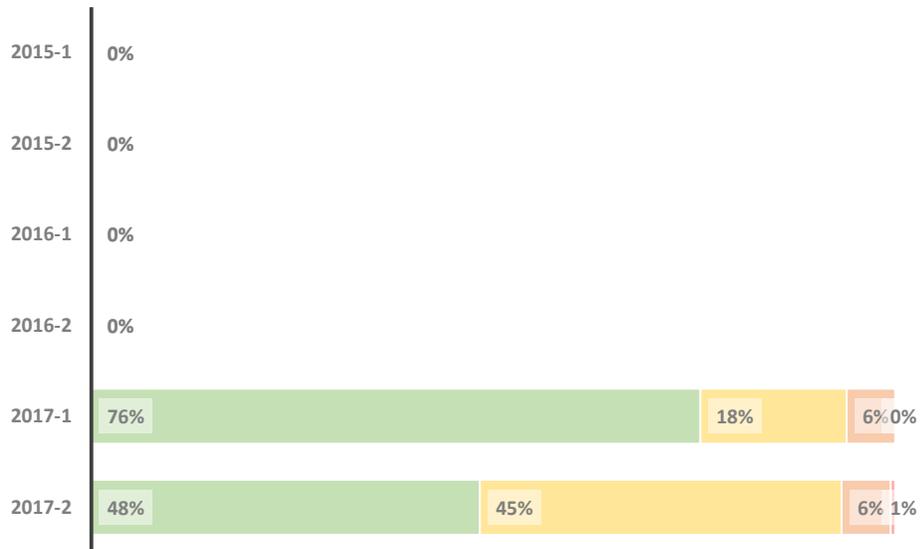
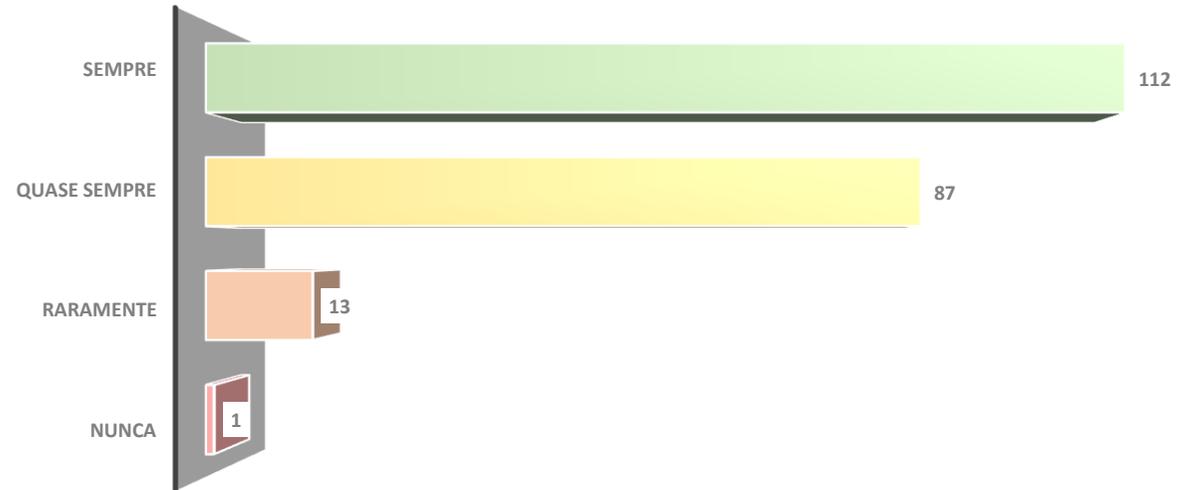
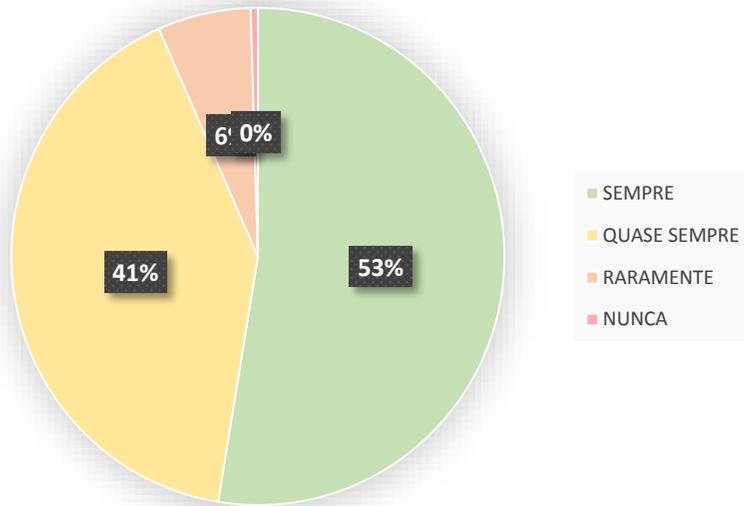


Você acessa o Office365 (email) frequentemente?



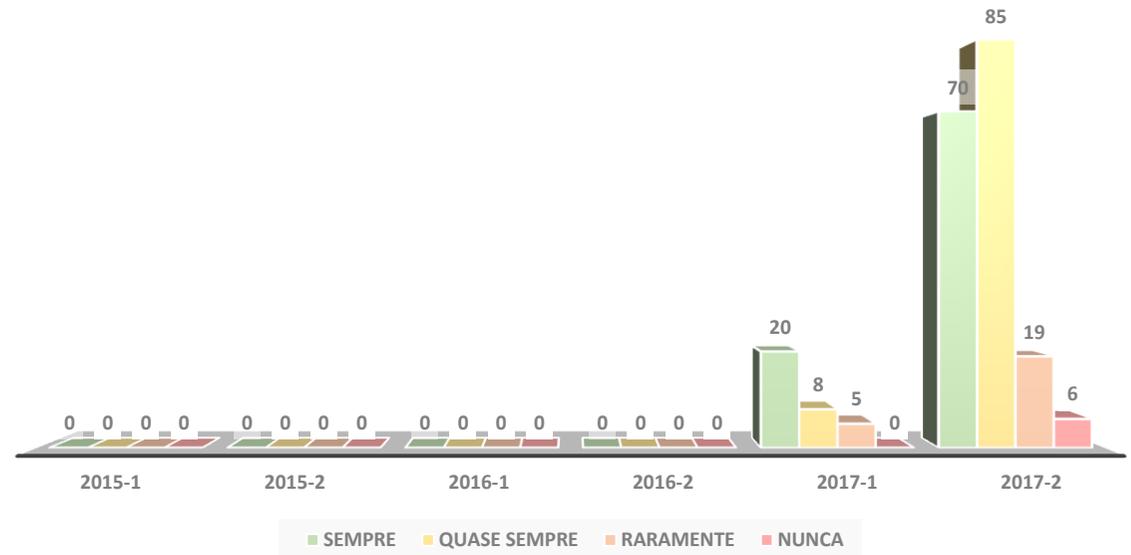
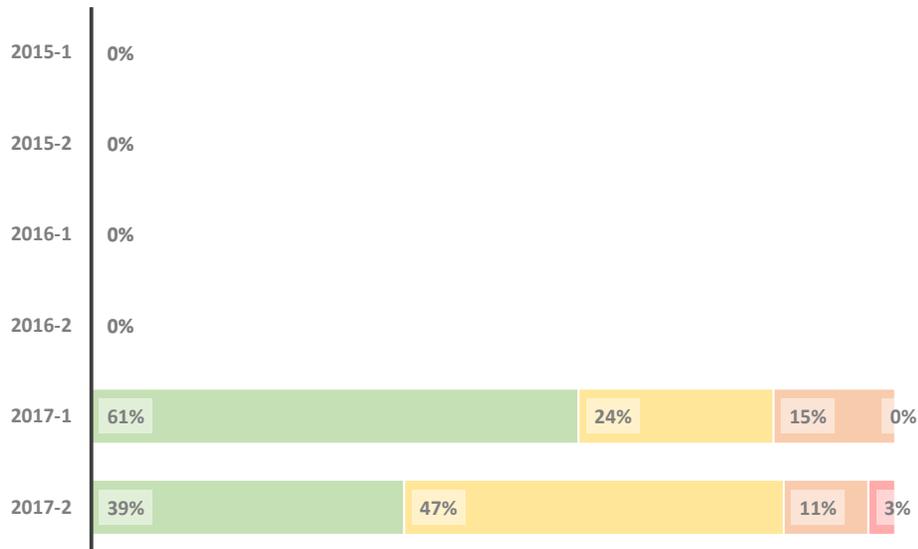
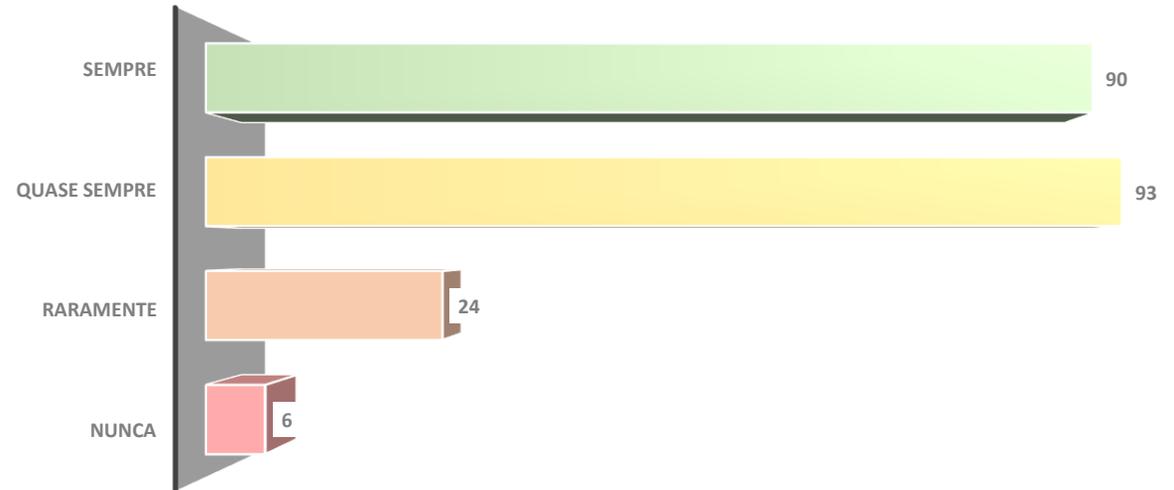
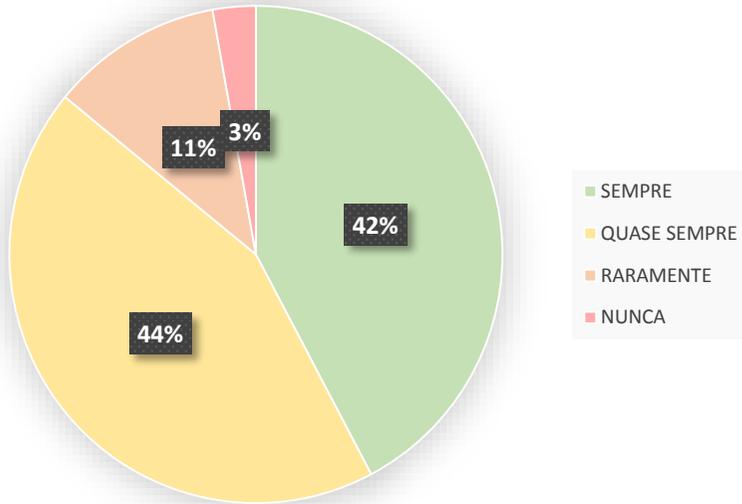


Você acessa o portal frequentemente?



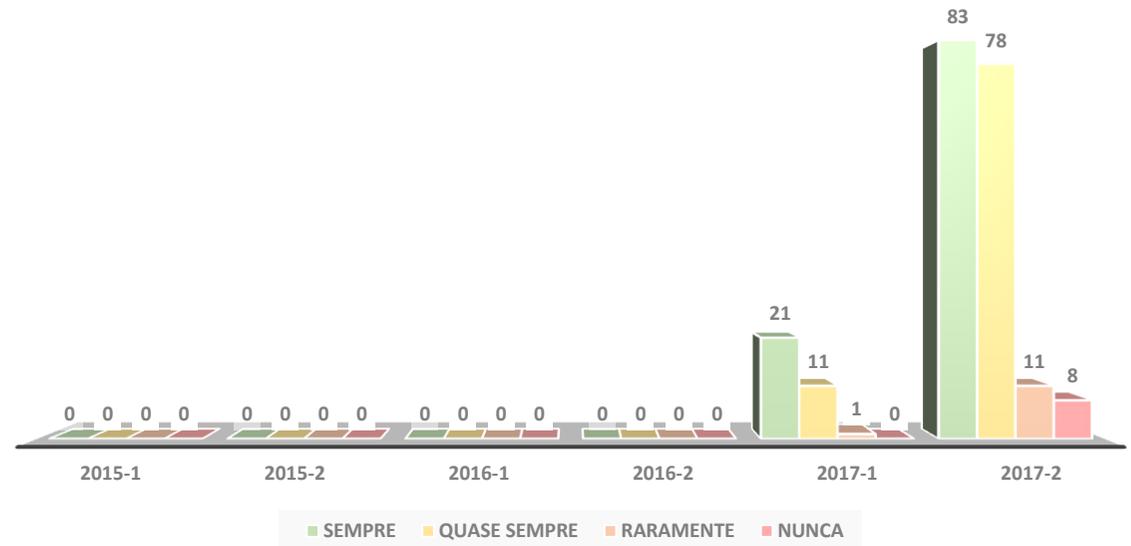
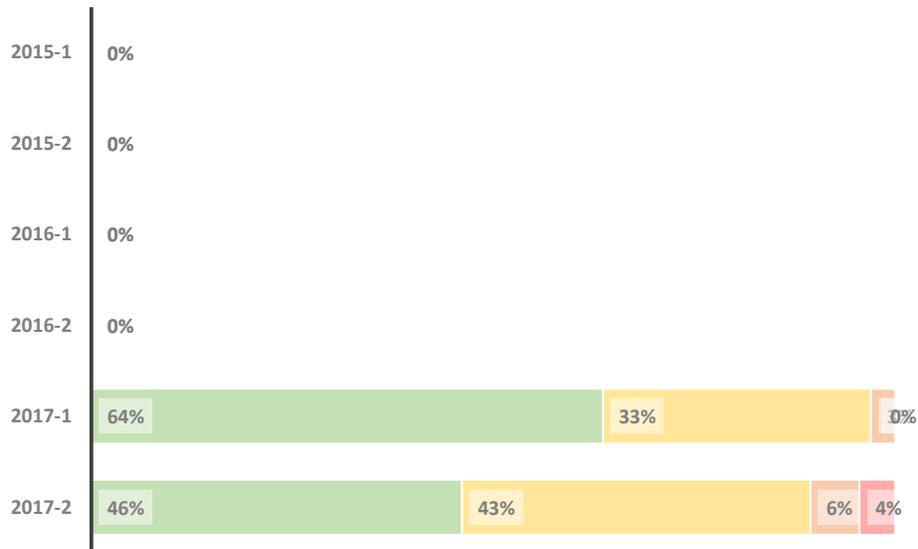
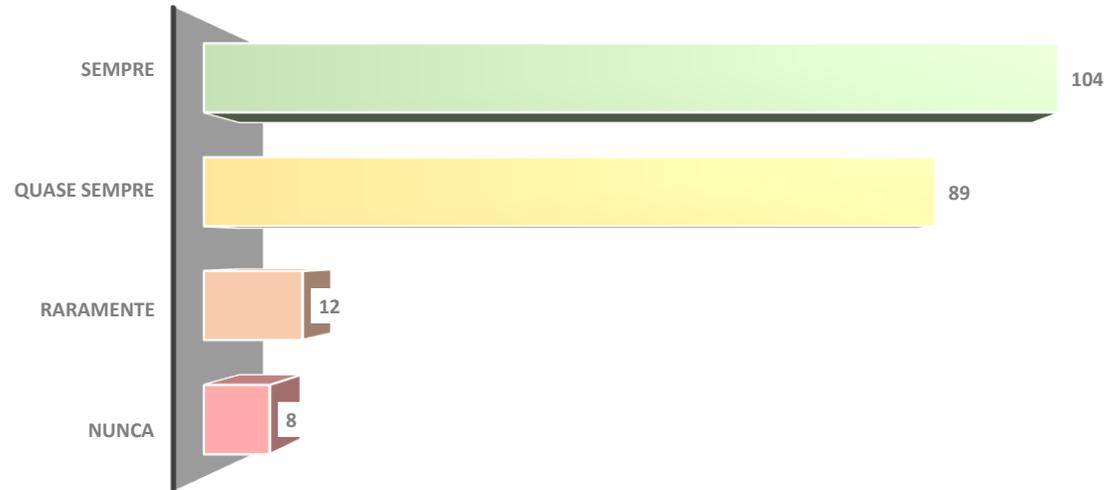
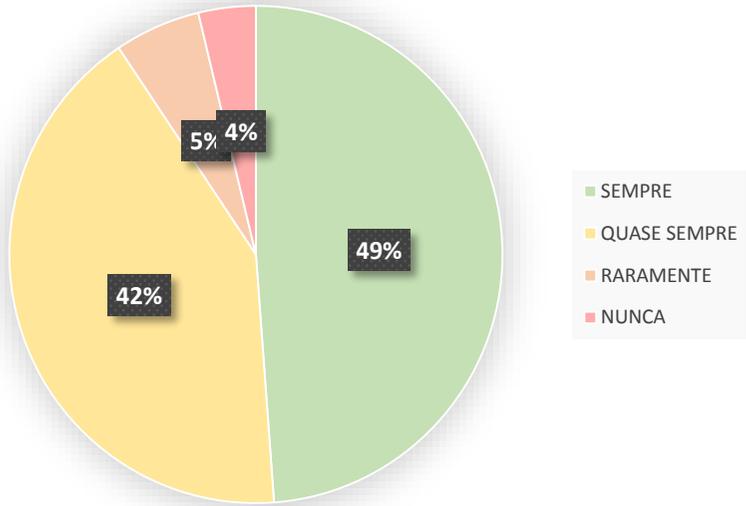


Você se sente apto para utilizar os recursos de TI?



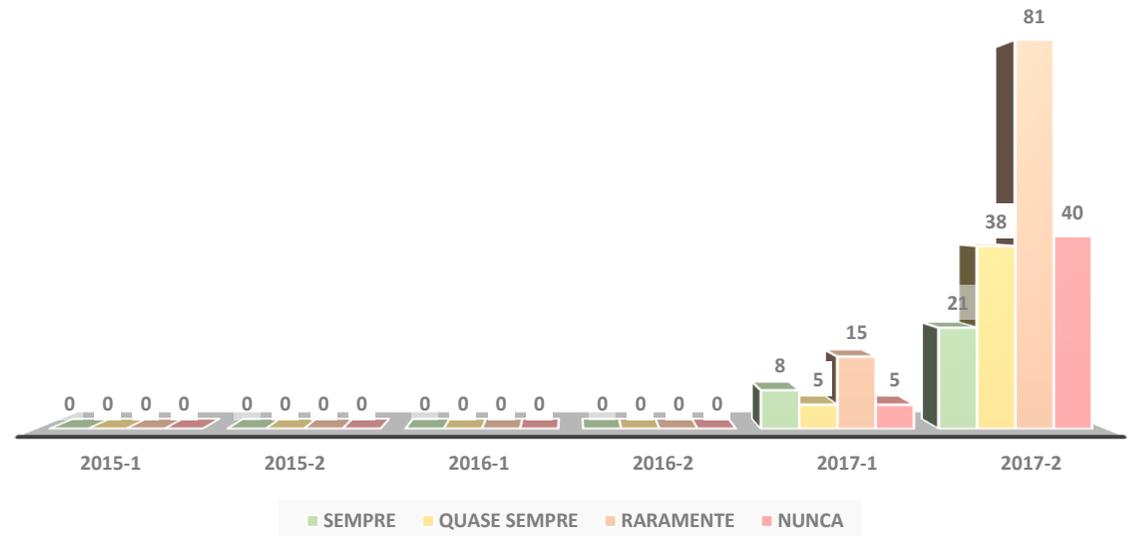
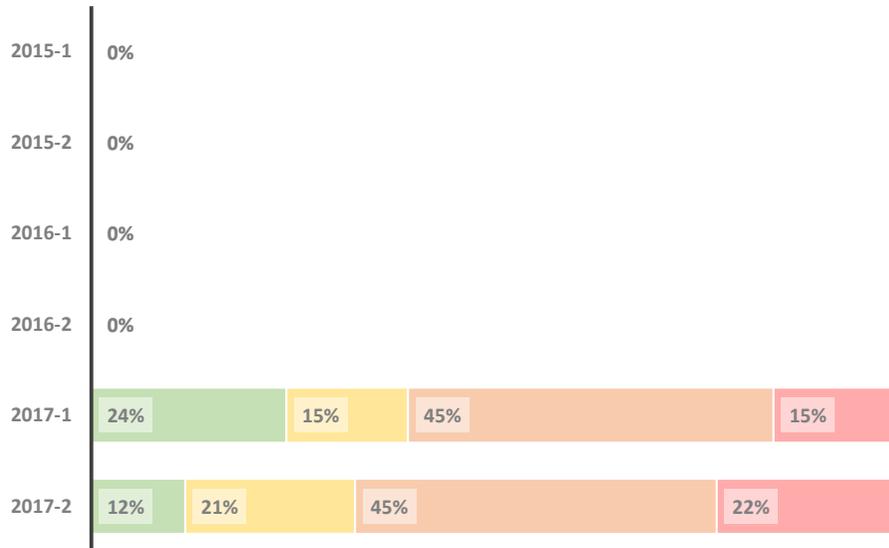
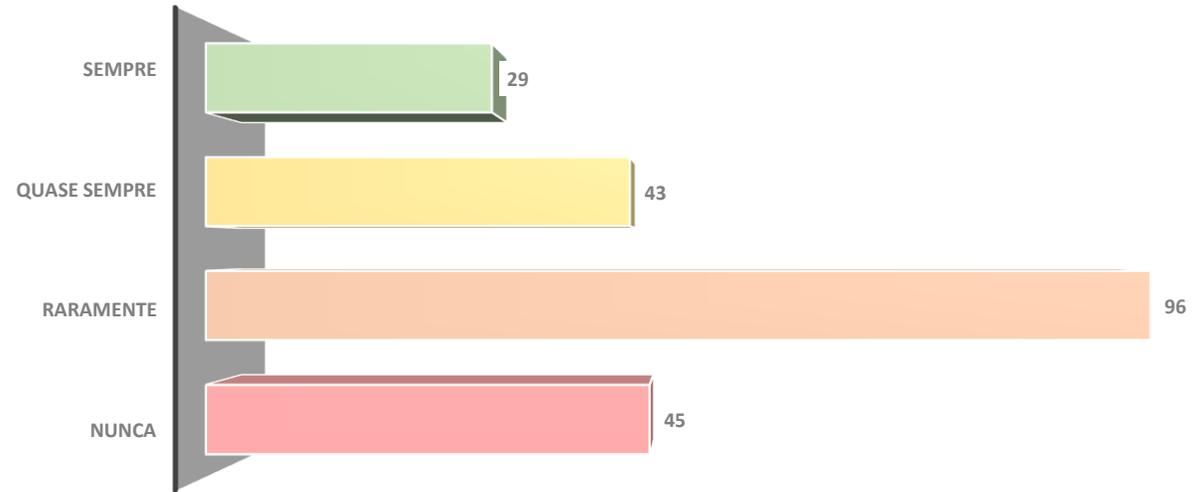
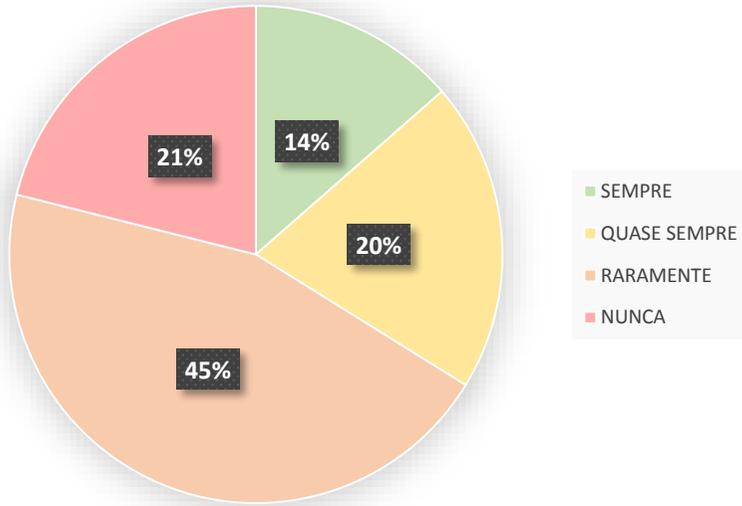


**Você utiliza o Moodlerooms (AVA) frequentemente?**



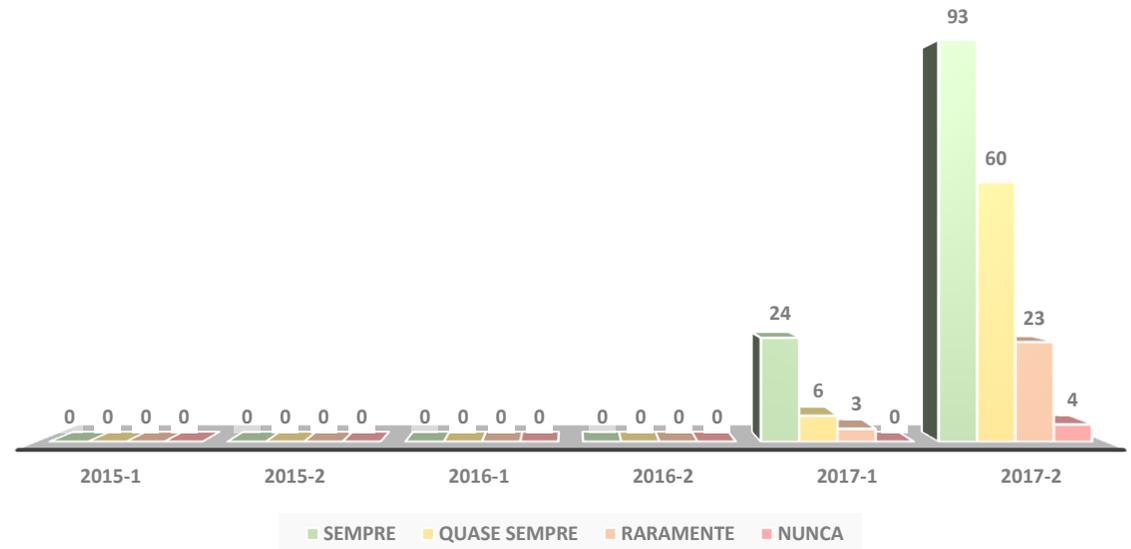
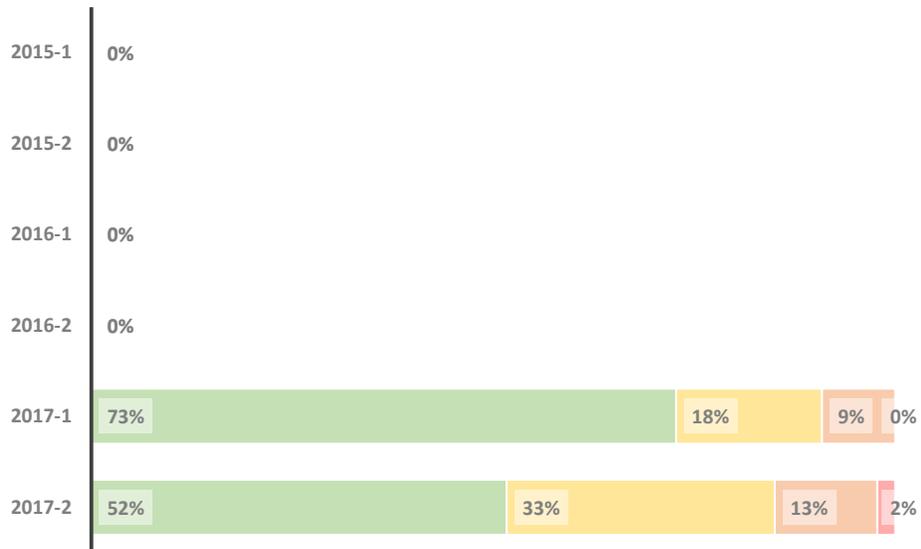
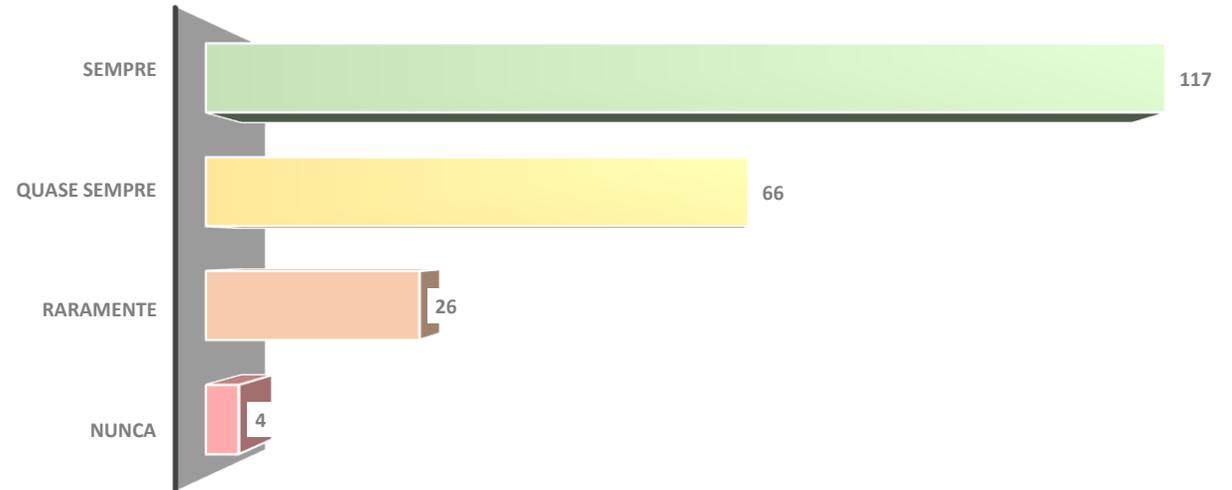
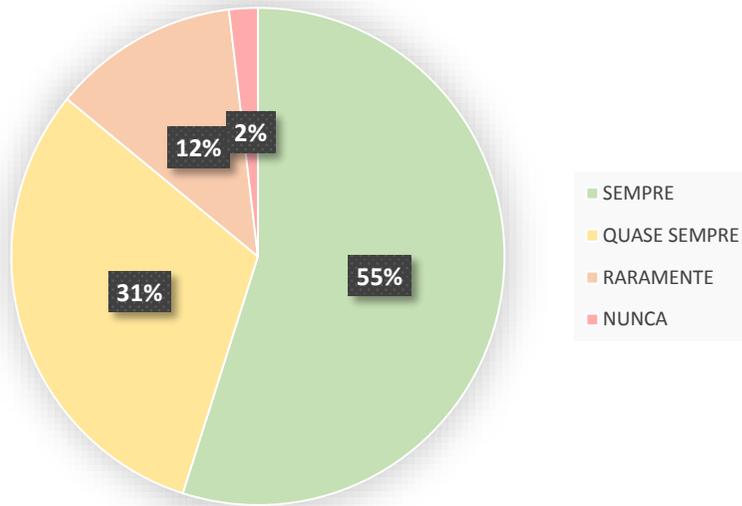


**Você utiliza o Pergamun (Sistema de Biblioteca) frequentemente?**



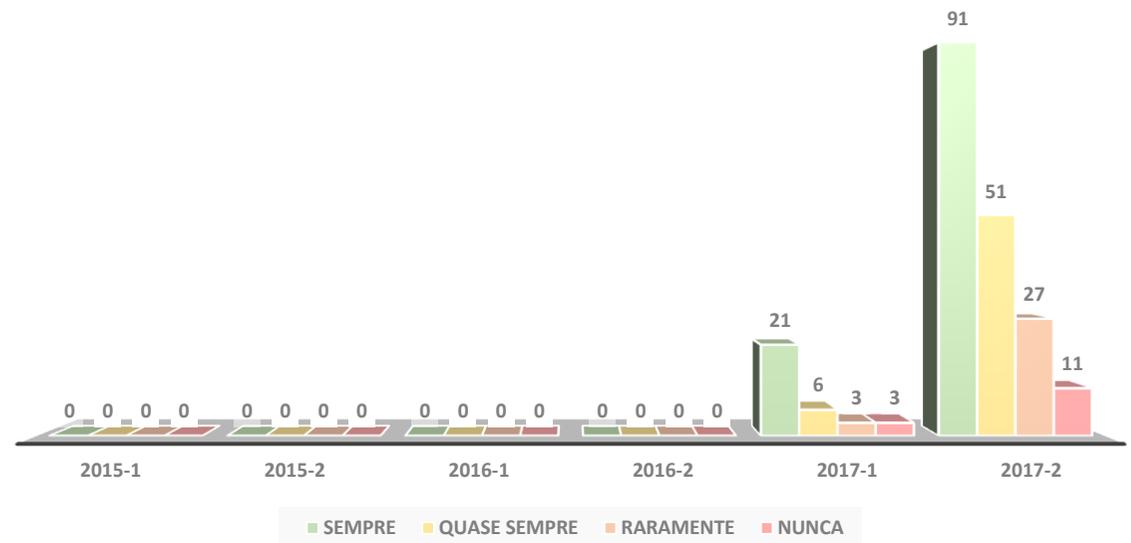
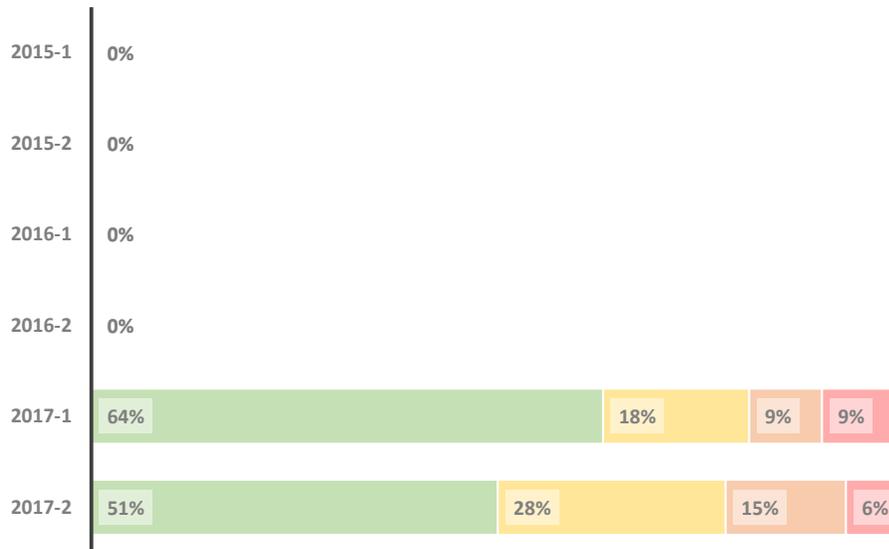
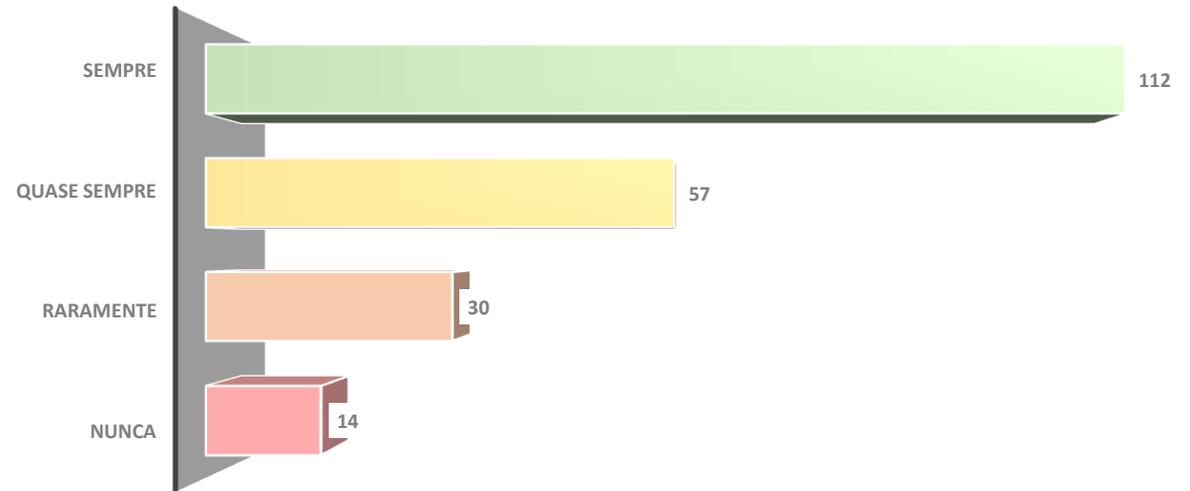
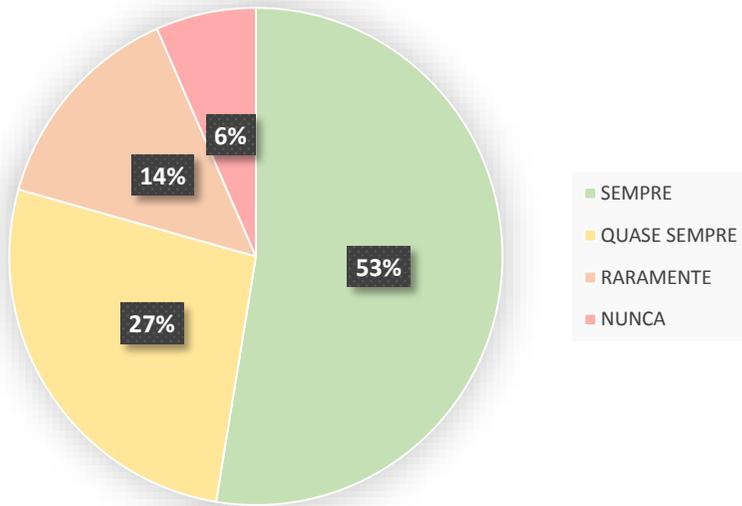


Você utiliza o recurso de internet frequente?



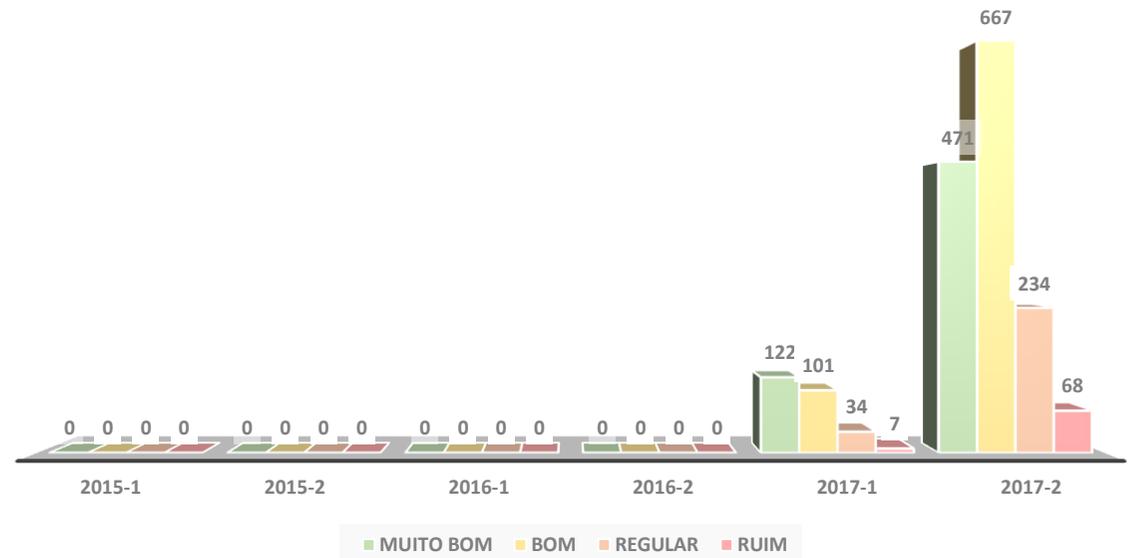
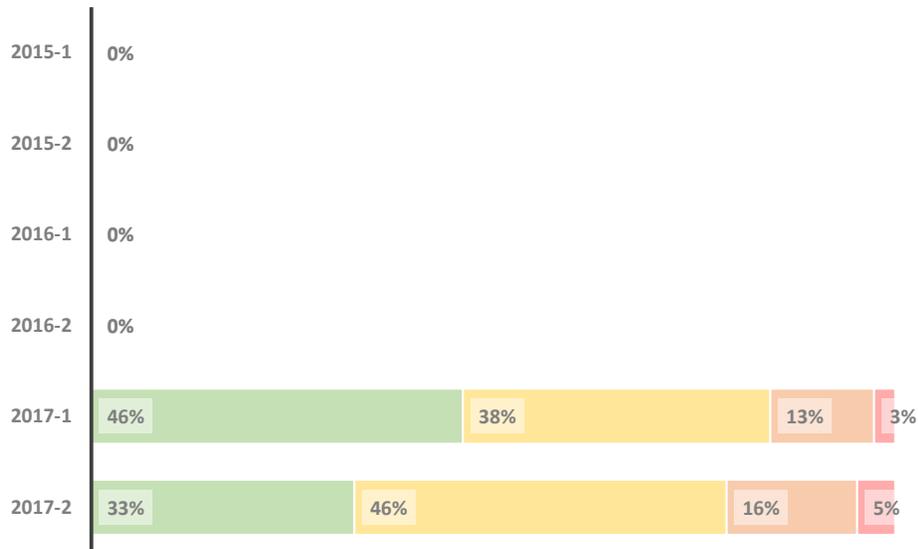
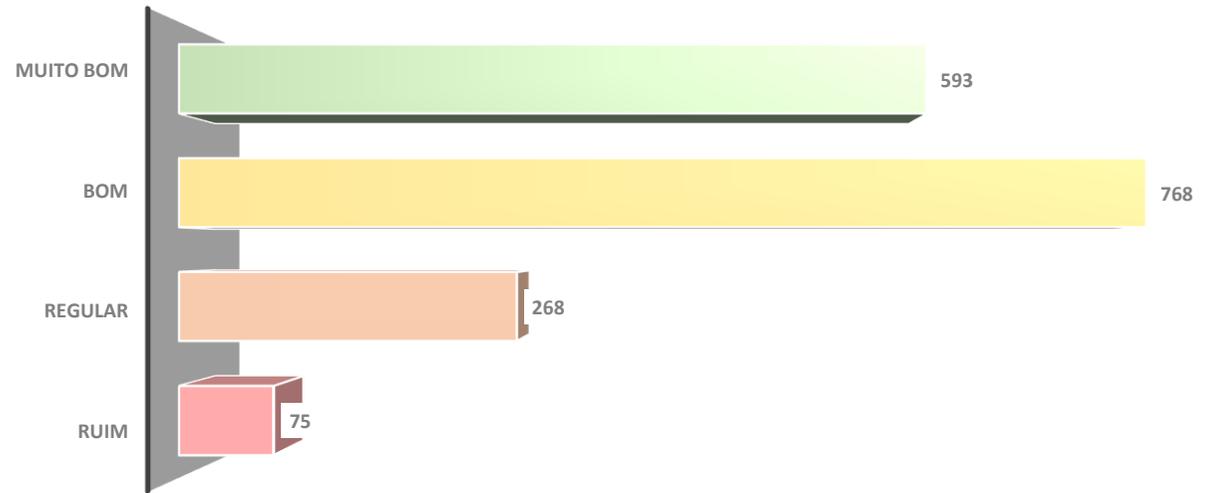
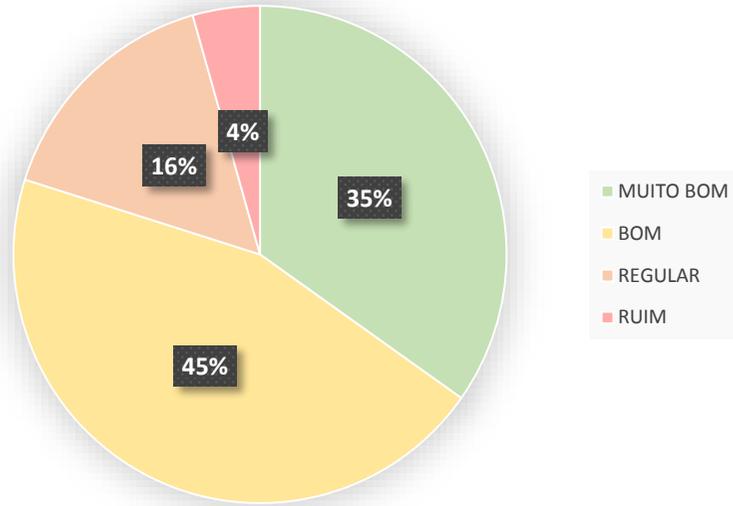


Você utiliza o recurso de WIFI frequentemente?



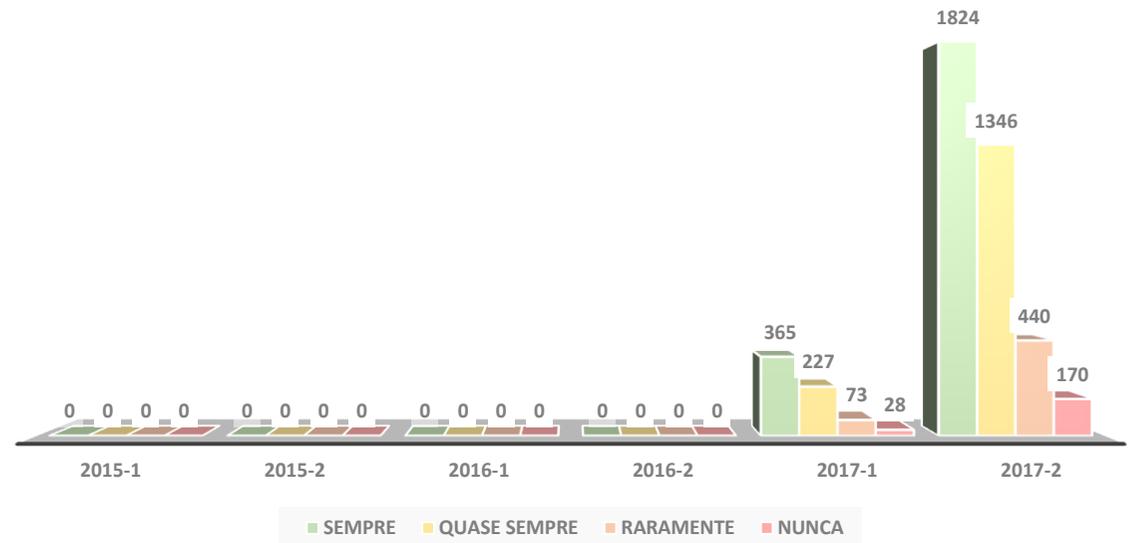
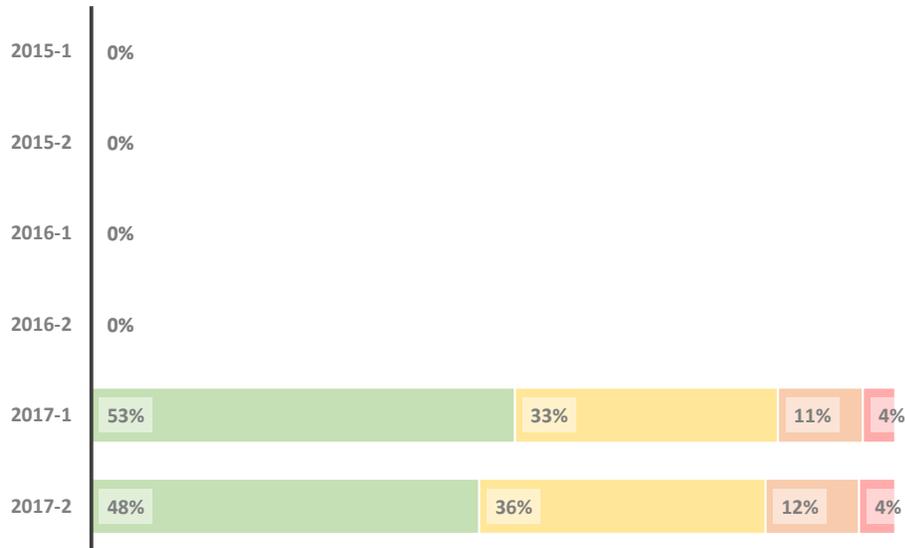
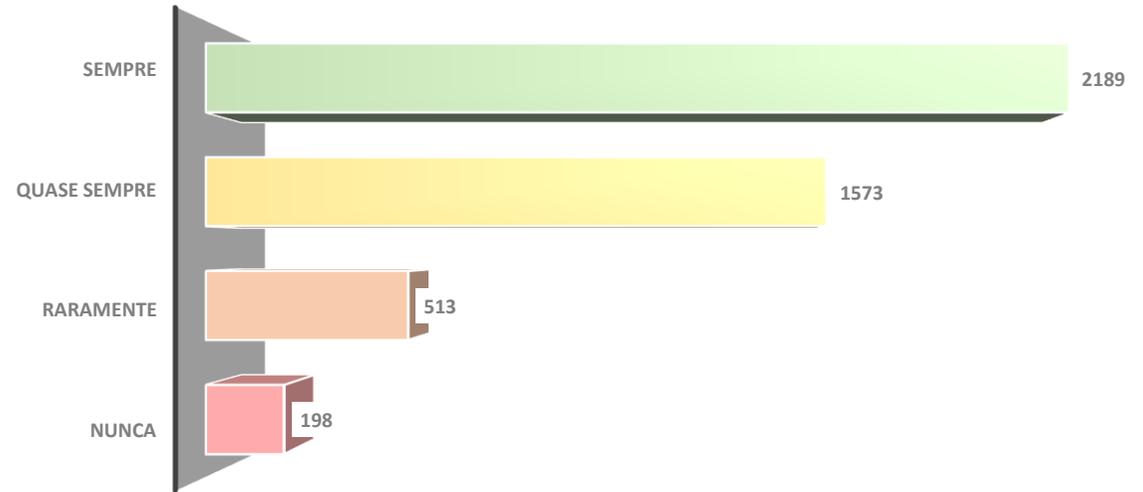
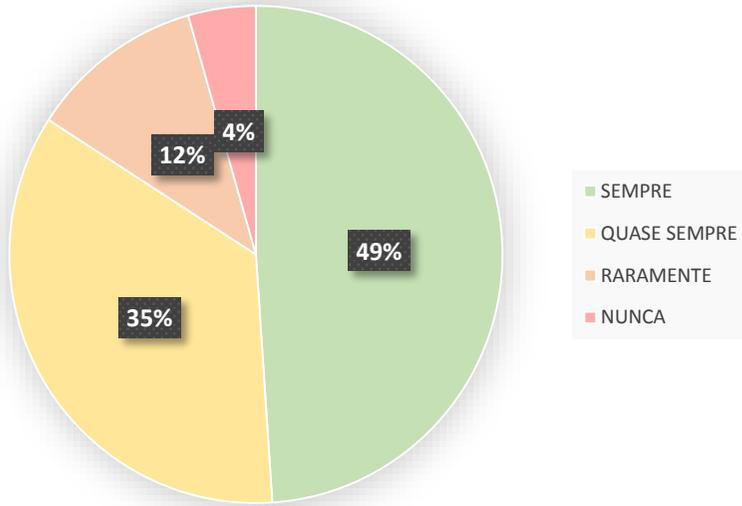


QUESTÕES OBJETIVAS - Qualitativas



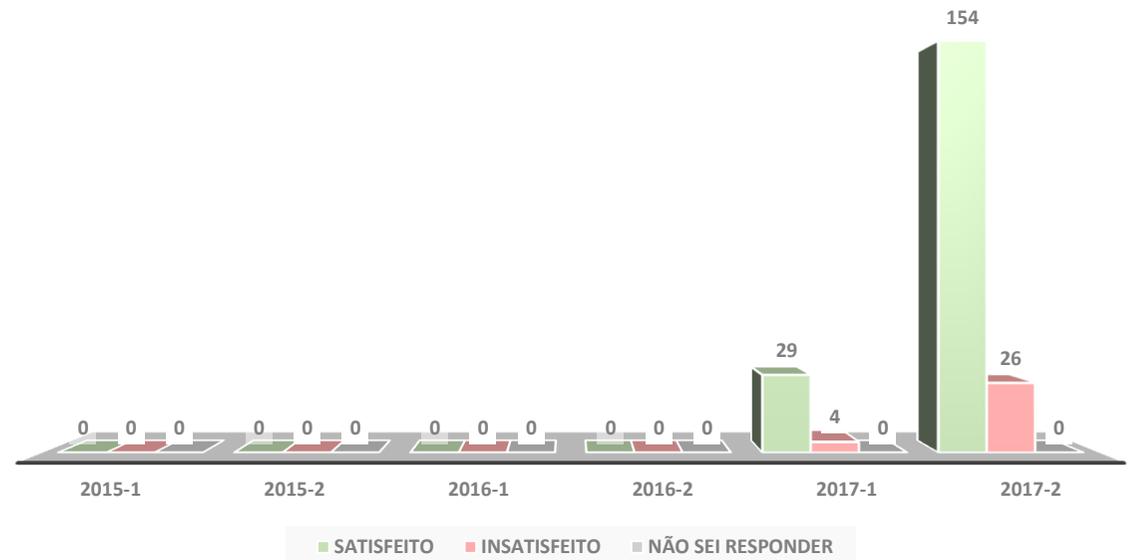
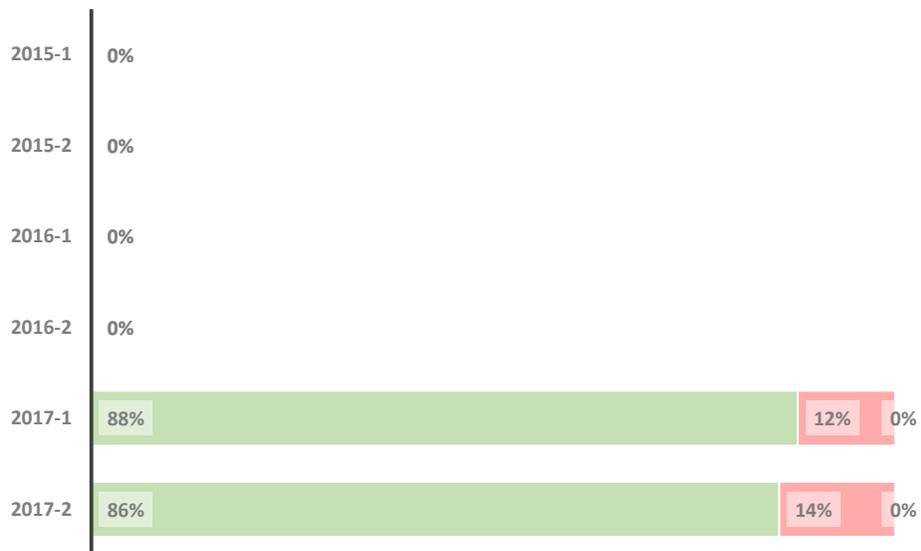
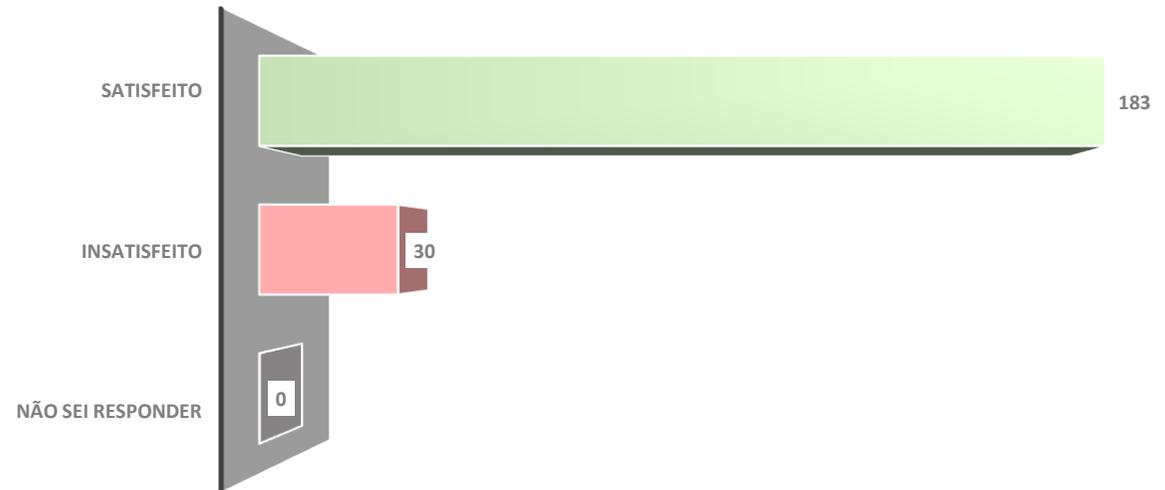
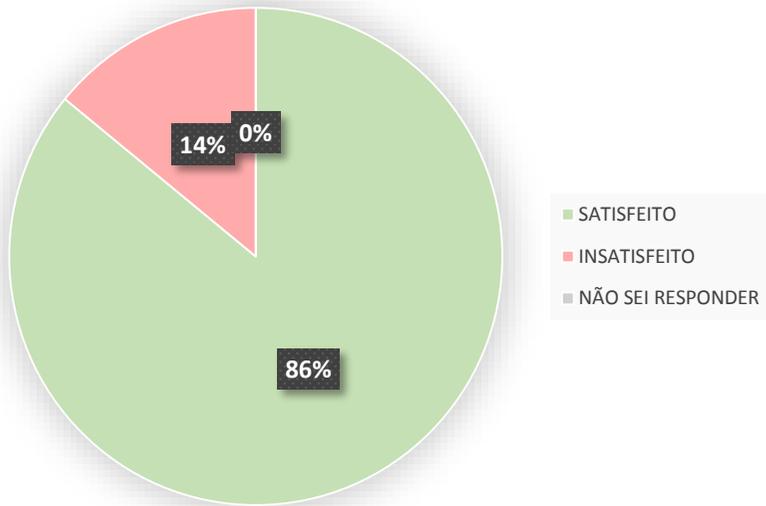


QUESTÕES OBJETIVAS - Periodicidade



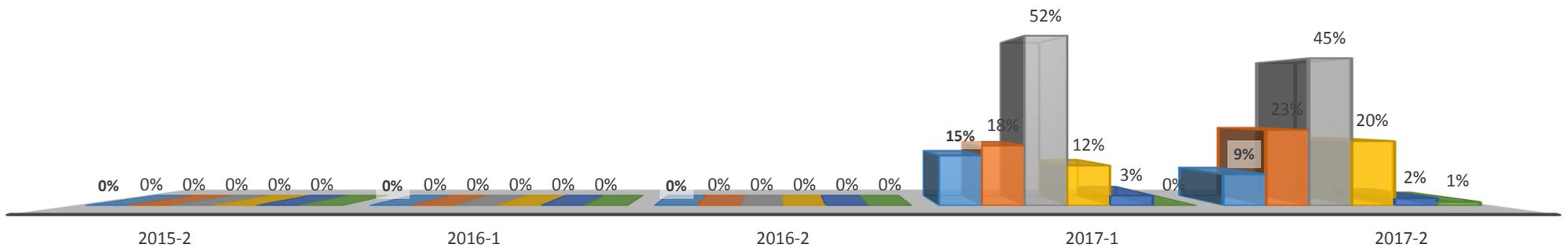
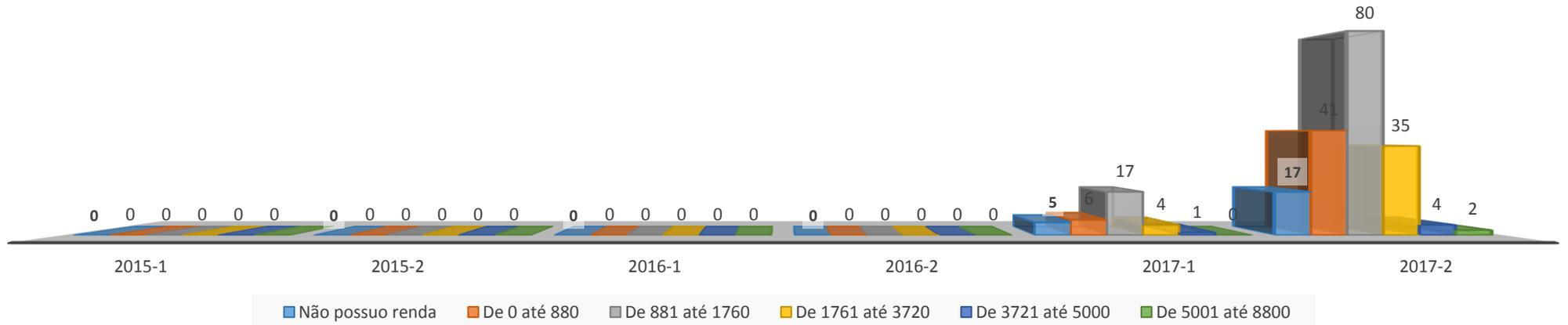
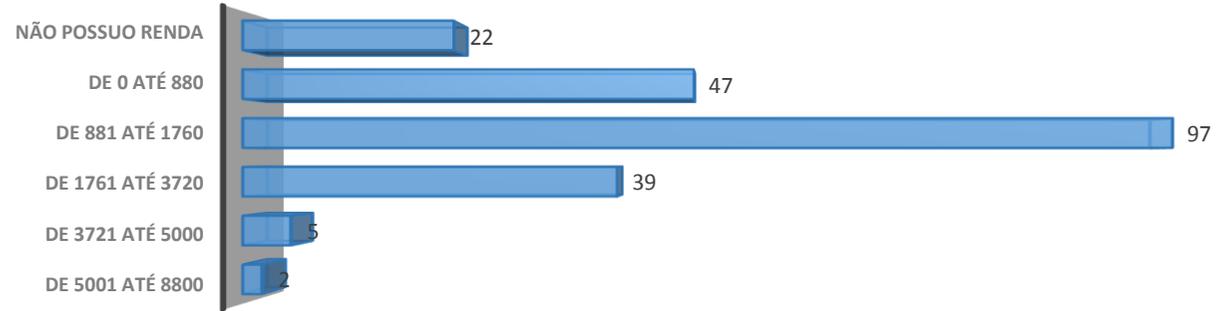
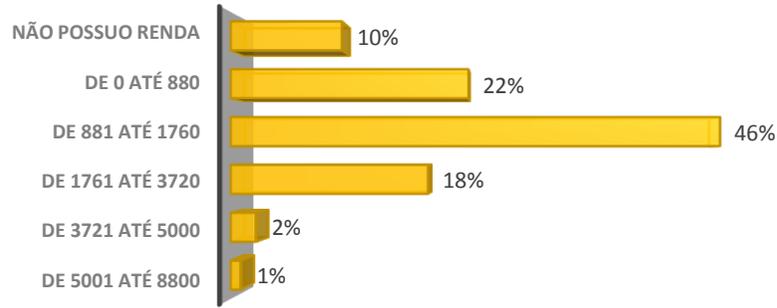


O CURSO - Em relação ao seu curso, você se considera:



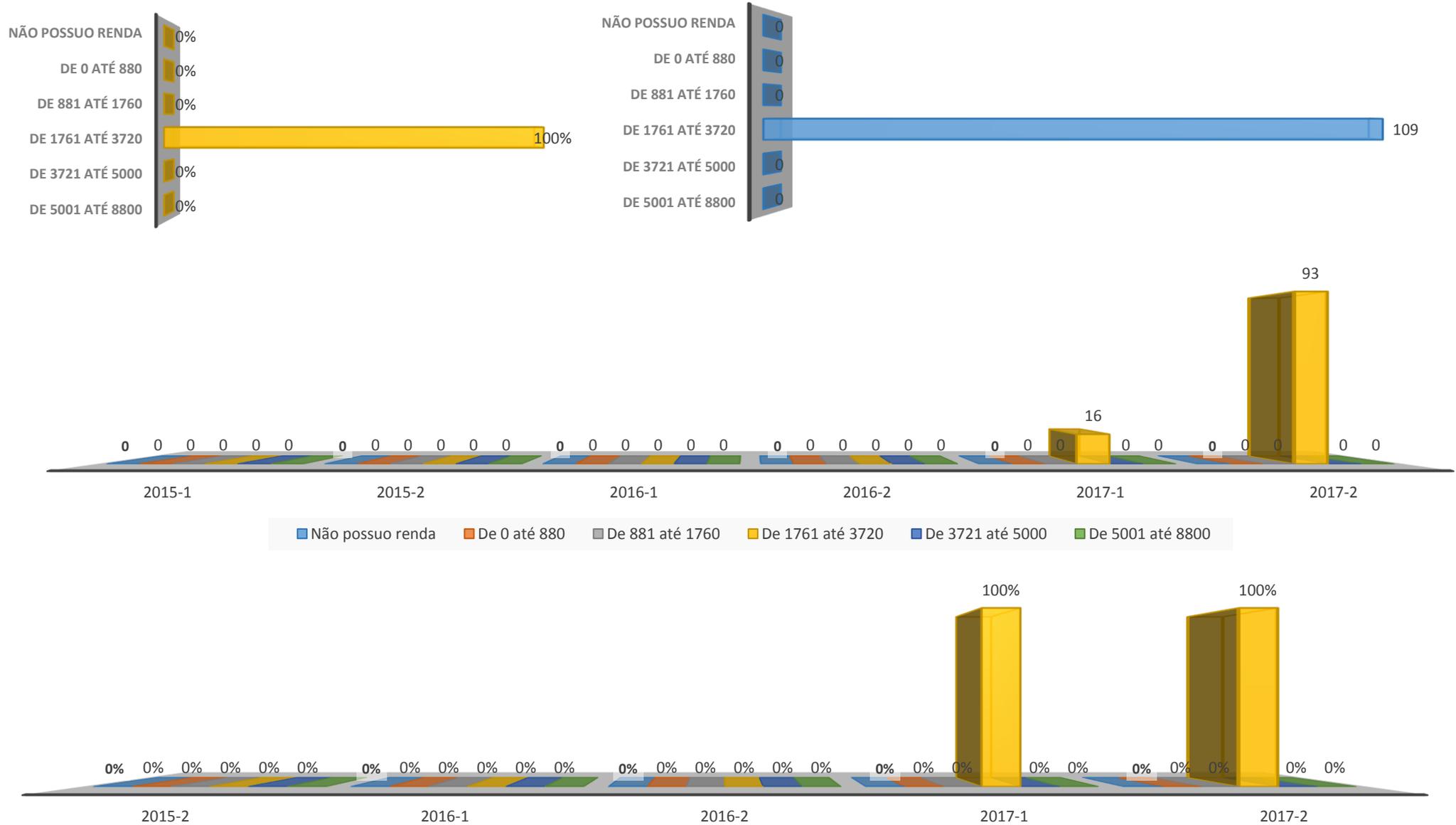


Qual a sua renda mensal atual?



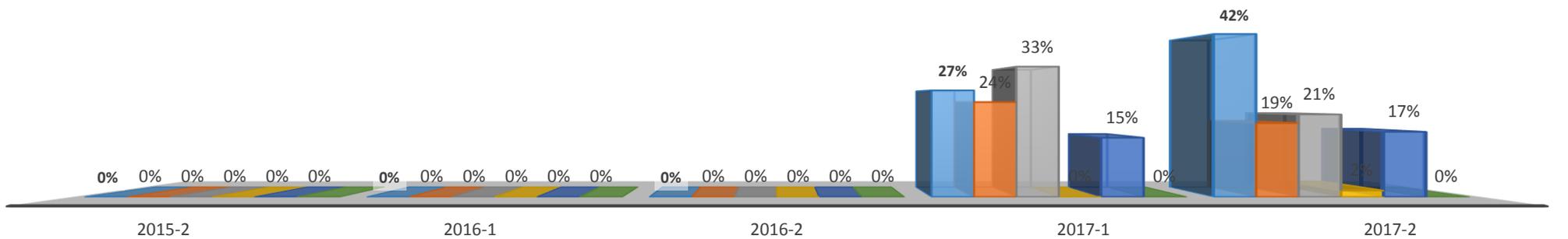
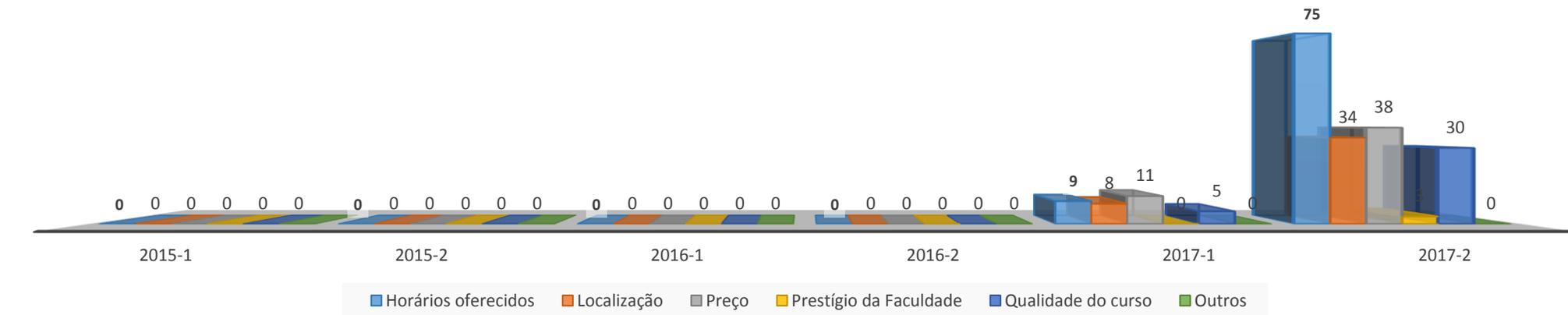


Qual a renda mensal da sua família?



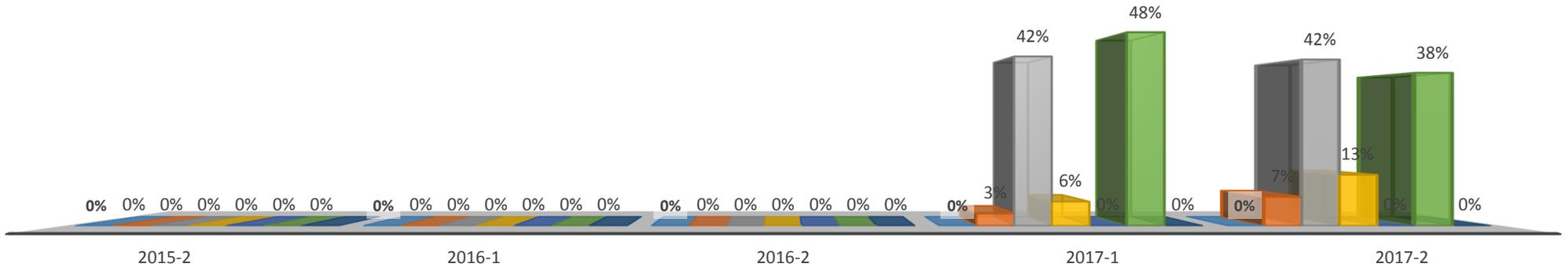
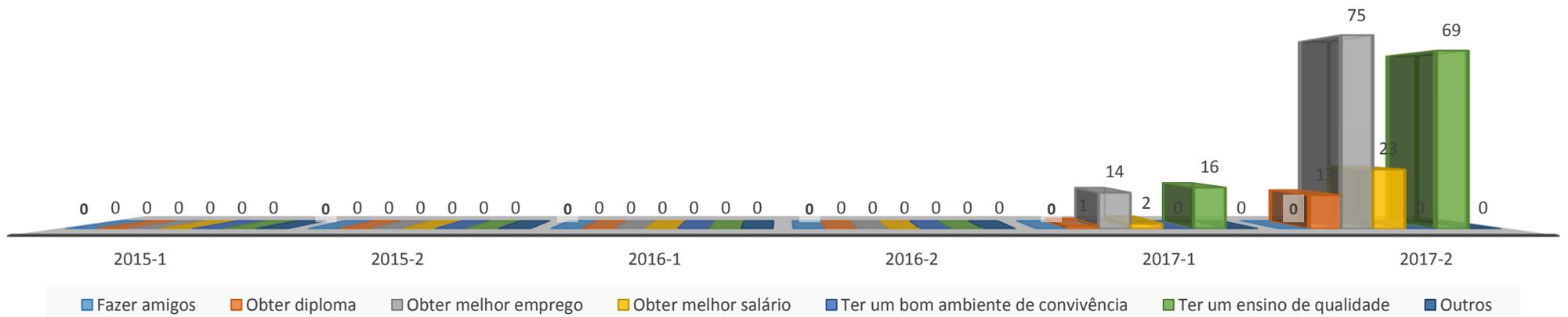
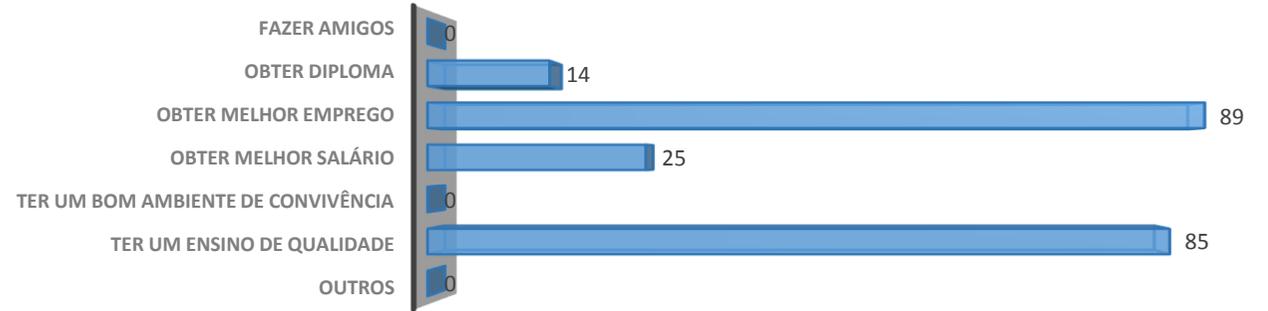
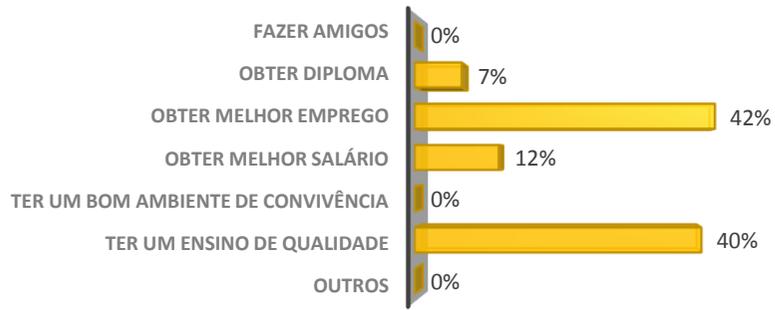


Qual o principal motivo pela sua escolha em estudar na Faculdade Sumaré?



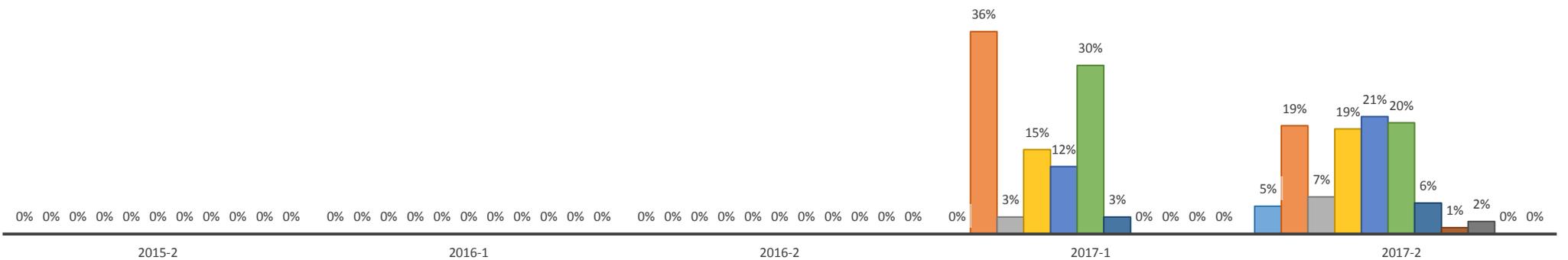
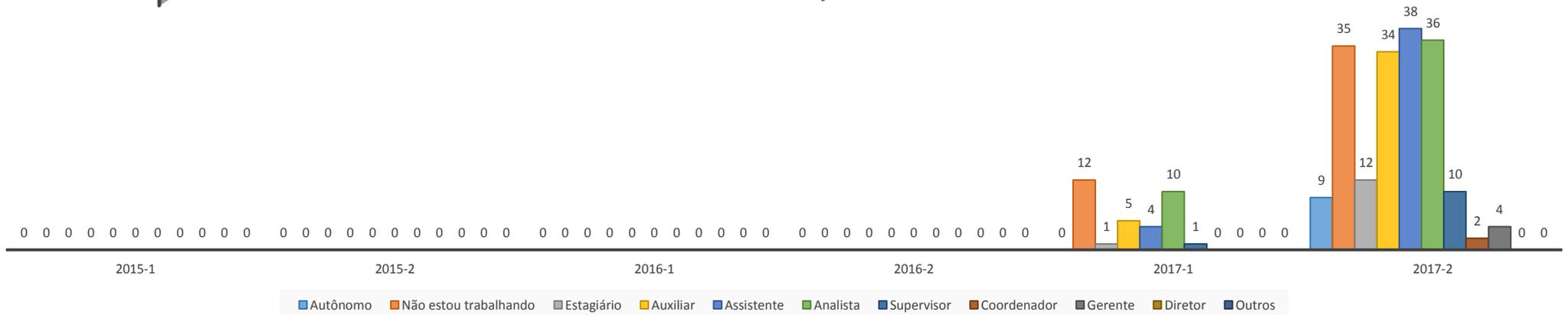
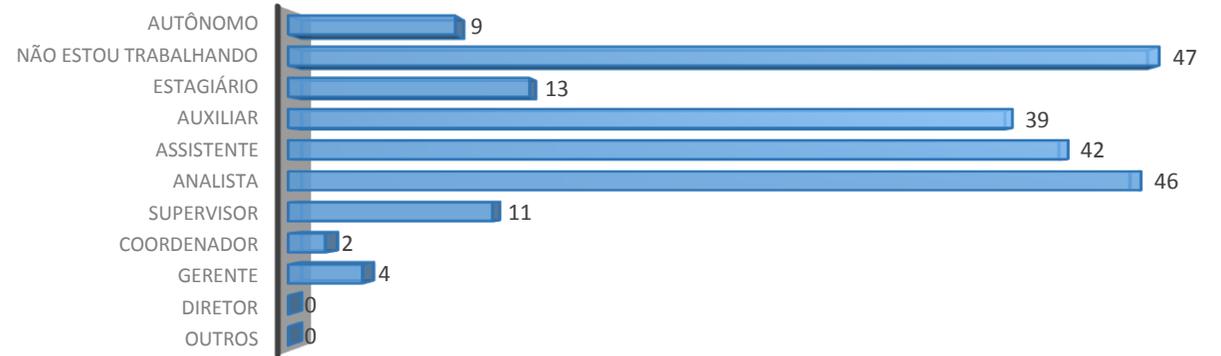
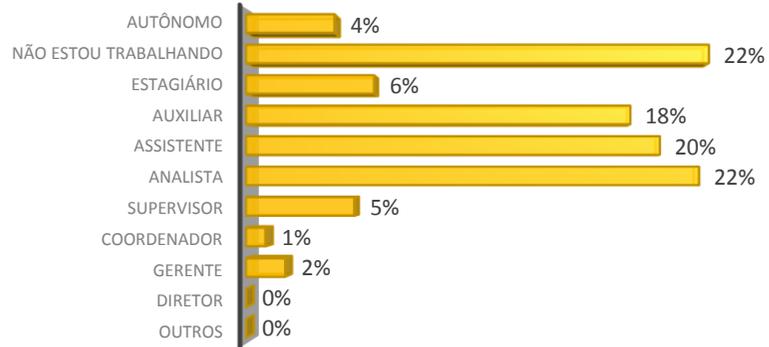


O que é mais importante para você ao cursar uma faculdade?



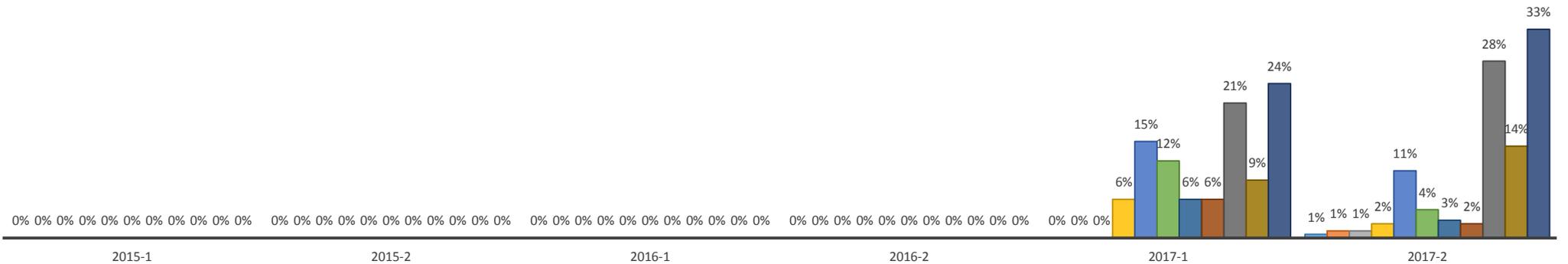
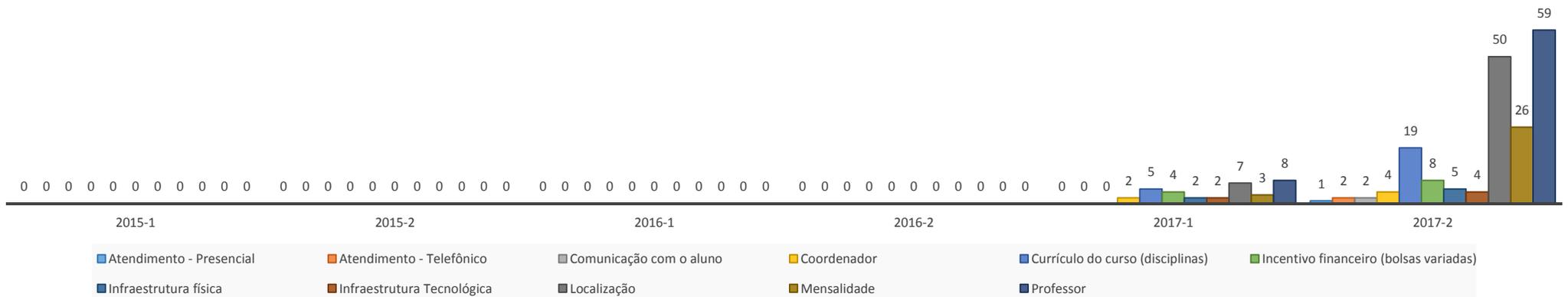
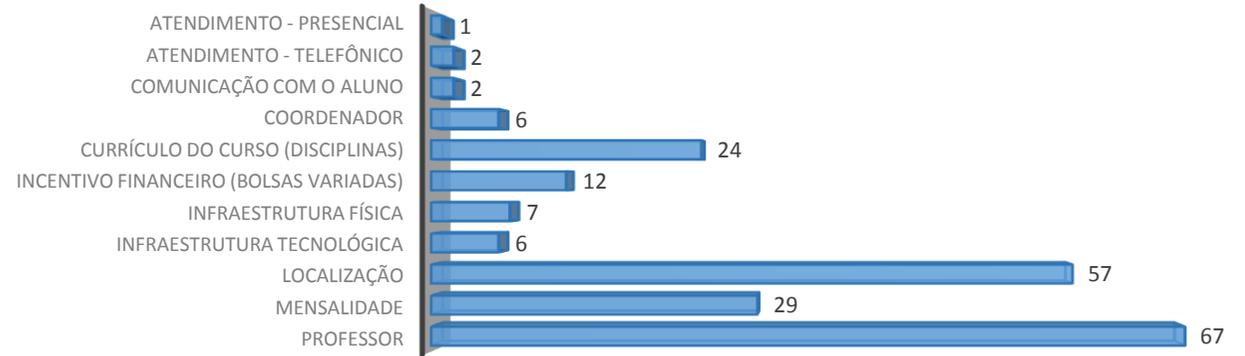


Qual o cargo que você ocupa na empresa em que trabalha?





**Assinale 3 PONTOS FORTES da Faculdade Sumaré.**





**Assinale 3 PONTOS FRACOS da Faculdade Sumaré.**

